

# Consumer Protections for Transitions from CHIP to Exchange Plans

Veronica Daher September 18, 2014

## **Continuity of Care**

- Potentially, 8 million children may transition to other sources of coverage.
- Many assume that QHPs will be available to those currently in CHIP.
- Some of the most important consumer protections are comparability of benefits, cost sharing, and network adequacy.
- But there are also key concerns during a limited transitional period.

## **Gaps During Transition**

- 1. Course of treatment or scheduled procedure
- 2. Prescription drugs or durable medical equipment
- 3. Those hospitalized or suffering terminal illness
- 4. Those with chronic, complex, or serious conditions
- 5. Outreach and information

## **Our Task**

Commissioners may wish to consider:

- 1. Are policy changes to bridge these gaps necessary?
- 2. Is such action more appropriately taken at the federal or state level?

## **Current Consumer Protections**

- Continuous eligibility
- Facilitated enrollment
- Payment grace periods
- Access to out-of-network providers
- Out-of-network emergency care
- Grievances and appeals
- Consumer information

# Current Congressional Continuity of Care Proposals

The CHIP Extension Act of 2014 (S. 2461)

- Senator Rockefeller
- Defined transitional coverage periods for those with certain conditions

The CHIP Extension and Improvement Act of 2014 (H.R. 5364)

- Representative Pallone
- Directs the Secretary to issue continuity of care regulations

## **Examples of Current State Laws and Practices**

#### California

- Continuity during a defined period
- Only for those who experienced involuntary change in health insurance provider

#### Maryland

- Continuity during a defined period
- Protection from balance billing during this period

#### Massachusetts

Continuity between state exchange and MCOs

#### Delaware

- QHP transition plans beginning in plan year 2015 for those who become eligible or lose eligibility for a public health program
- Protections do not apply to those who voluntarily disensell from a QHP



### **Consumer Protections to Consider**

## Transitional coverage:

- to finish a course of treatment or previously scheduled or authorized procedure
- for current prescription drugs and durable medical equipment
- for those currently hospitalized or suffering from a terminal illness
- to allow an enrollee with chronic, complex, or serious medical conditions to continue to receive care from an out-of-network provider
- Outreach and information strategies for those transitioning



## **Scope of Remedies**

- Broad federal requirement
- Specific protections at the federal level
- Leave the decision to the states



# Consumer Protections for Transitions from CHIP to Exchange Plans

Veronica Daher September 18, 2014