

PUBLIC MEETING

Hall of States
National Guard Association of the U.S.
One Massachusetts Avenue, NW
Washington, D.C. 20001

Thursday, February 26, 2015 10:12 a.m.

COMMISSIONERS PRESENT:

DIANE ROWLAND, ScD, Chair
MARSHA GOLD, ScD, Vice Chair
SHARON L. CARTE, MHS
DONNA CHECKETT, MPA, MSW
ANDREA COHEN, JD
GUSTAVO CRUZ, DMD, MPH
PATRICIA GABOW, MD
YVETTE LONG
NORMA MARTÍNEZ ROGERS, PhD, RN, FAAN
CHARLES MILLIGAN, JD, MPH
SHELDON RETCHIN, MD, MSPH
PATRICIA RILEY, MS
SARA ROSENBAUM, JD
PETER SZILAGYI, MD, MPH

ANNE L. SCHWARTZ, PhD, Executive Director

AGENDA
Session 1: Extending CHIP: Short-Term Issues Chris Peterson, Principal Analyst
Session 2: Long-Term Policy Options for Children's Coverage
Chris Peterson, Principal Analyst
Public Comment98
Session 3: Update on Medicaid Expansions Sarah Melecki, Analyst
Session 4: Sites of Care Serving Medicaid Enrollees Anna Sommers, Principal Analyst115
Session 5: Review of Medicaid Eligibility and Enrollment Issues April Grady, Policy Director141
Session 6: Improving Eligibility and Enrollment for The Medicare Savings Program Katie Weider, Senior Analyst
Session 7: Use of Behavioral Health Services by

Amy Bernstein, Policy Director and Contracting

Session 9: Medicaid Coverage of Dental Services for Adults

Session 8: Use of Psychotropic Medications by

Medicaid Beneficiaries: Patterns and Policy Issues

Officer......190

Chris Park, Senior Analyst......219

Sarah Melecki, Analyst......241

Medicaid Beneficiaries

- [10:12 a.m.]
- 3 CHAIR ROWLAND: Good morning, and welcome to this
- 4 meeting, the Medicaid and CHIP Payment and Access
- 5 Commission, and we're going to continue our work today at
- 6 looking at the issues surrounding the Children's Health
- 7 Insurance Program, both its immediate extension and the
- 8 options that are being pursued by the Congress to look
- 9 forward to the next few months of taking some potential
- 10 action on at least continuing CHIP during a transition
- 11 period and then, after this discussion, turn to looking at
- 12 some of the longer term issues.
- But we're going to start with Ben and Chris to
- 14 discuss short term, CHIP in the short term.
- 15 ### Session 1: EXTENDING CHIP: SHORT-TERM ISSUES
- 16 * MR. PETERSON: Thank you, Diane.
- 17 Last June, the Commission recommended that
- 18 Congress extend CHIP funding by two years. We noted that
- 19 if CHIP ends, as under current law, many children would
- 20 become uninsured, and the cost of receiving care even for
- 21 those obtaining other coverage would often be prohibitively
- 22 high compared to CHIP.

- 1 As you know, our March report this year will
- 2 provide even more evidence of these and other effects. The
- 3 Commission has made clear that it is urgent to extend CHIP
- 4 as soon as possible.
- Now it appears Congress is getting ready to
- 6 extend CHIP. The day before yesterday, the Republican
- 7 Chairmen of CHIP's committees of jurisdiction in both the
- 8 House and the Senate published a discussion draft of
- 9 legislation for extending CHIP, and Democrats in the House
- 10 and Senate have separately introduced legislation.
- 11 Commissioners, you have in your materials some
- 12 information on these. If you want, there is an opportunity
- 13 now for the Commission to share its views with Congress on
- 14 some of these specific issues.
- 15 So before the process gets too far along, we
- 16 wanted to remind you of some of the relevant work the
- 17 Commission has previously discussed in case you want to
- 18 reemphasize some of those ideas. In addition, you may want
- 19 to express your support for other changes to offer to
- 20 Congress while an extension of CHIP is considered.
- 21 But first, I will provide you with a brief update
- 22 of projections of when states will run out of their federal

- 1 CHIP funds if Congress does not act, based on the latest
- 2 available information, and then I will turn it over to Ben
- 3 who will walk you through issues you may want to raise as
- 4 part of an extension of CHIP. Then as Diane mentioned, in
- 5 the next session, we'll take the longer view to address
- 6 affordability and adequacy of children's coverage.
- 7 So to reiterate, under current law, there are no
- 8 new CHIP allotments after FY 2015. So CHIP funds will run
- 9 out in FY 2016, which begins October 1st of this year.
- 10 Remember that existing CHIP allotments are available for
- 11 two years. So that means once FY 2016 arrives, states will
- 12 have their unspent FY 2015 allotments that remain.
- 13 At the same time, when October 1st rolls around,
- 14 the CHIP matching rate will increase by 23 percentage
- 15 points, so that will increase the rate at which states use
- 16 those remaining allotments. And then there will be some
- 17 redistribution money that is available and will provide
- 18 some limited relief.
- 19 So this is a chart we have shown before, but this
- 20 reflects the latest numbers, and I will just start with the
- 21 middle set there with FY 2015, which is a typical year.
- 22 The kind of beige column shows the allotment, which was

- 1 just announced a couple weeks ago, I believe, and states
- 2 were notified as to what the allotment amounts were. So
- 3 they total \$11.3 billion, but then states also had unspent
- 4 balances that they were rolling forward of \$5.9 billion,
- 5 and that's against projected federal CHIP spending of \$10.5
- 6 billion. So you see there's plenty of money in the system
- 7 to cover states' expenditures.
- 8 As we go to 2016, you will note there is no beige
- 9 column because there is no 2016 allotment under current
- 10 law, but states are rolling forward \$6.3 billion in unspent
- 11 money.
- 12 At the same time, spending goes up a lot, and
- 13 that's primarily because of that 23-percentage-point
- 14 increase, so that's where you see the gap between the
- 15 funding and the spending.
- 16 Which leads to this, that states are going to run
- 17 out of CHIP funds, and they are going to run out of CHIP
- 18 funds at various points during the year, depending on how
- 19 much they project to spend and how much in unspent funds
- 20 they are rolling into 2016. This is the first time that we
- 21 have published state-specific numbers of when they will
- 22 exhaust their funds, and this is based on the latest

- 1 information that we have on states' final FY14 spending,
- 2 the new FY15 allotments, and projections that states
- 3 provided of their own spending as of November.
- 4 They provide those projections quarterly, so they
- 5 are in the middle of submitting a new set. So these
- 6 numbers will change, but this gives you the latest that we
- 7 have right now.
- 8 Just to reiterate that the effect of the
- 9 exhaustion of CHIP funds varies by states' program designs,
- 10 separate CHIP programs if the money runs out. They can
- 11 shut down those programs. The maintenance of effort does
- 12 not require them to continue their separate CHIP programs
- 13 in the absence of federal money, but the Medicaid expansion
- 14 CHIP programs, that coverage is really Medicaid coverage
- 15 funded by CHIP, and so if the CHIP money runs out, states
- 16 fall back to the Medicaid money, albeit at a lower federal
- 17 matching rate, but those children's coverage continues.
- 18 This slide shows you -- again, this is one we
- 19 have seen multiple times, but on the right-hand side are
- 20 the states that have more than 90 percent of their CHIP
- 21 spending through Medicaid expansions. So, again, those
- 22 states won't see a large decrease in -- they won't see a

- 1 large increase in uninsurance if the CHIP money runs out,
- 2 but they will have to pay more in terms of federal money to
- 3 cover those children versus on the left-hand side where you
- 4 see less Medicaid expansion CHIP coverage in those states
- 5 and greater reliance on separate CHIP programs.
- And so, with that, I'll turn it over to Ben.
- 7 CHAIR ROWLAND: Let me have a pause here for a
- 8 minute. Does anyone have any questions on the material
- 9 that Chris has just presented?
- 10 Patty.
- 11 COMMISSIONER GABOW: Could you just -- I think to
- 12 make sure we all understand this completely, why do states
- 13 run out at different periods of time, given the way CHIP
- 14 is, CHIP funding goes to the states based on the program
- 15 that existed in the previous year? I think just running
- 16 through that might be useful.
- MR. PETERSON: So what your point is, that if
- 18 CHIP allotments are based on prior year spending, then
- 19 there should be some kind of uniformity of when states
- 20 would run out under current law, and that's true the
- 21 allotments are targeted in that way. But one of the unique
- 22 features of CHIP is that there is two years of availability

- 1 of these funds, and so the balances, essentially, that they
- 2 are rolling forward from previous years kind of become
- 3 legacy balances. And so that just affects how they spend
- 4 the money in the future.
- 5 So states are going to begin 2016 with different
- 6 leftover amounts, which is somewhat -- I want to say
- 7 "atavistic," but that's not the right word -- but somehow a
- 8 legacy from prior years.
- 9 COMMISSIONER RILEY: I think this is extremely
- 10 useful information, as "CHIP" always provides.
- 11 The other piece of this, though -- the chart
- 12 doesn't tell the whole story, as Sharon and her colleagues
- 13 have reported to NASHP in the survey -- the actions that
- 14 states have to take, to begin to notify people, to begin to
- 15 change the budgets, states that are on a July 1 budget
- 16 year, so this is a little bit misleading in terms of how
- 17 much up-front time states need if this program is going to
- 18 go away.
- 19 CHAIR ROWLAND: So, Sara, did you have a comment?
- 20 COMMISSIONER ROSENBAUM: Yes. Just to follow up
- 21 on Trish's point, that suggests that, for example, if there
- 22 were rolling short-term patches to the funding, that that

- 1 might in the end -- I mean, you can say, "Well, states are
- 2 going to sort of expire over time, so we only have to fund
- 3 and make decisions about CHIP a few months at a time." But
- 4 what you're saying is that states need a very long lead
- 5 time on the planning part, so you can't view it the way you
- 6 might view, say, the SGR payment where you can keep it sort
- 7 of a few months ahead of when it's supposed to fall back.
- 8 CHAIR ROWLAND: Sharon.
- 9 COMMISSIONER CARTE: I just wanted to reiterate,
- 10 first of all, thanks, Chris, for going through this
- 11 material again. I'm sure you could probably do it with
- 12 your eyes closed now, but it is such a good summary of
- 13 things that we have previously looked at for short-term
- 14 points about the extension that I would hope that we could
- 15 consider a letter to go to the committees.
- 16 CHAIR ROWLAND: What I was going to recommend is
- 17 that this get out as a policy brief as quickly as possible,
- 18 just so this information is available. I mean, obviously,
- 19 anyone in the room today who picks up our slides will have
- 20 the information, but let's put it out with some context.
- 21 And if we go forward with a letter, this would clearly be
- 22 then an attachment to the letter and something we consider.

1 But I am noting Sharon and Chuck both want to get

- 2 in here.
- 3 COMMISSIONER CARTE: The other part of my point
- 4 is to reiterate or reemphasize what Trish and others were
- 5 making, that states have very unique conditions.
- I believe I have pointed out before, like in my
- 7 own state, that we have a provision in our state code that
- 8 authorizes our separate CHIP program, and it does state
- 9 that if there is an insufficiency of federal funds, the
- 10 program is terminated. So I feel like, as a director with
- 11 a board, that I am faced with making a decision very soon,
- 12 so I hope that we would make a clear statement about the
- 13 urgency for making a CHIP extension decision in the
- 14 Congress. It is not like shutting out the lights to close
- 15 down a program.
- 16 CHAIR ROWLAND: Well, I certainly think, given
- 17 the timing of the congressional consideration, that in
- 18 addition to the material that would be in our March report
- 19 that we will clearly want to reiterate to the Congress that
- 20 what we are discussing here today, rather than wait for the
- 21 publication of a future report, be included in a letter to
- 22 Congress, and these are good points to include in that

- 1 letter.
- 2 Chuck.
- 3 COMMISSIONER MILLIGAN: Along those lines -- and,
- 4 Chris, it's a great presentation -- I think that it's a
- 5 little overstated, though, for the Medicaid expansion
- 6 states to say that because of the MOE, there is really no
- 7 effect on coverage. I think for a state that has a
- 8 Medicaid expansion version, if CHIP isn't extended, the
- 9 change in match rates will have budget consequences that
- 10 could cause the state to change, provide reimbursement
- 11 rates or other features, or some of the other features of
- 12 authorization ground rules and utilization management
- 13 inside of the Medicaid coverage for children that would
- 14 have effects on coverage.
- 15 So I just think we need to be careful in how we
- 16 nuance the description of the effect on Medicaid expansion
- 17 states.
- 18 CHAIR ROWLAND: Great point. Well taken.
- 19 Marsha.
- 20 VICE CHAIR GOLD: Yes. Just apropos that point -
- 21 and I think this is correct -- I mean, a good example is
- 22 California that had a separate CHIP program and moved it

- 1 over, I think, to become a Medicaid-expansion program, and
- 2 yet we know they have had all those budget consequences for
- 3 all those years. And if then the match rate changes, that
- 4 might be a good example to think about, making some of that
- 5 real. They were doing that to help integrate coverage for
- 6 children, I think, so there would be fewer barriers, and so
- 7 you can create some really counterintuitive things.
- 8 CHAIR ROWLAND: Okay. Well, to move on to Ben.
- 9 MR. FINDER: Thank you.
- 10 As Chris mentioned earlier, the Chairman and
- 11 Ranking Members of CHIP's committees of jurisdiction in
- 12 both the House and Senate have publicly called for an
- 13 extension of CHIP, although the timing remains unclear. As
- 14 Congress considers an extension, it is possible that
- 15 changes to the way the program currently operates will also
- 16 be considered, and today, we have highlighted some issues
- 17 that the Commission may want to weigh in on during
- 18 conversations about an extension of CHIP.
- 19 The first set of issues that we have highlighted
- 20 focus on recommendations that the Commission has previously
- 21 made. The Commission has previously recommended that
- 22 Congress provide states with a statutory option to

- 1 implement 12-month continuous eligibility in separate CHIP.
- 2 Continuous eligibility is a strategy to address churn and
- 3 allow states to enroll children for 12 months, regardless
- 4 of changes in family income or composition that may occur.
- 5 CMS permits states to use the strategy under
- 6 regulatory authority currently, and the Commission
- 7 recommended creating statutory authority for this policy.
- 8 The recommendation also emphasized the importance of
- 9 eligibility determinations and meaningful verification of
- 10 applicants' self-reported income.
- 11 The Commission has also recommended eliminating
- 12 CHIP waiting periods. Waiting periods are a strategy to
- 13 prevent crowd-out of employer-sponsored insurance, and 18
- 14 states have CHIP waiting periods in 2015.
- 15 In its rationale, the Commission noted that it is
- 16 unclear whether they have been effective at deterring
- 17 crowd-out and that many of the affected children will churn
- 18 back and forth between exchange coverage and CHIP or remain
- 19 uninsured during the waiting period.
- The Commission recommended that the Congress
- 21 provide the children with family incomes below 150 percent
- 22 of the federal poverty level not be subject to CHIP

- 1 premiums. This would align CHIP policies with premium
- 2 policies in Medicaid, and the Commission noted that
- 3 eliminating premiums would remove a barrier for families to
- 4 take up coverage, and that this recommendation would remove
- 5 states' burdens of collecting and administering relatively
- 6 small premiums.
- 7 The Commission also noted that the combination or
- 8 stacking of both CHIP and exchange premiums could result in
- 9 financial hardships for some families.
- 10 In a letter to the Secretary and Congress
- 11 reviewing evaluations and other reports, the Commission
- 12 supported certain CHIP policies. For example, the
- 13 Commission supported a permanent extension of the Express
- 14 Lane Eligibility policy option in a letter to the Secretary
- on an evaluation of the ELE policy. Express Lane
- 16 Eligibility allows states to rely on the eligibility
- 17 information from other public agencies to determine whether
- 18 a child is eliqible for Medicaid or CHIP.
- 19 Fourteen states and one territory use Express
- 20 Lane Eligibility for their Medicaid and CHIP programs, but
- 21 the provision permitting it will expire on September 30th,
- 22 2015.

- 1 In November of last year, the Commission reviewed
- 2 two HHS reports to the Congress on quality. We supported
- 3 continued funding of state and CMS quality measurement
- 4 efforts, although we did not specify funding level. These
- 5 quality measurement efforts were funded in the CHIP
- 6 Reauthorization Act of 2009 for the Secretary of the U.S.
- 7 Department of Health and Human Services to identify,
- 8 publish, and periodically update a core set of child health
- 9 quality measures for states' voluntary use in Medicaid and
- 10 CHIP. The funds are also used to encourage states to
- 11 engage in pediatric quality measurement.
- 12 In reviewing the mandated evaluation of CHIP, the
- 13 Commission expressed its support for improving data
- 14 collection and monitoring of individuals moving between
- 15 Medicaid, CHIP, and exchange coverage. These data would
- 16 allow policymakers and researchers to better understand
- 17 lapses in coverage and to evaluate those in the coverage
- 18 gaps.
- 19 The Commission has also discussed additional
- 20 legislative issues for CHIP, and the first is the
- 21 contingency fund, which was designed to coverage a portion
- 22 of qualifying states' shortfalls of federal CHIP funds.

- One issue is that, as it currently operates, the
- 2 fund can provide states with more money than the shortfall
- 3 they face, although this has only happened once. The
- 4 contingency fund is authorized for the end of FY15, after
- 5 which no payments can be made, regardless of the fund
- 6 balance. To address this issue, the CHIP statute could be
- 7 amended, so that no state receives contingency funds in
- 8 excess of their shortfall.
- 9 The second issue is that the CHIPRA bonus
- 10 payments or performance incentive payments, which we
- 11 discussed at a meeting last April, CHIPRA created a way to
- 12 pay out annual performance bonuses to states that both
- 13 experienced substantial increases in child Medicaid
- 14 enrollment and implemented at least five of eight specified
- 15 outreach and retention efforts in their Medicaid and CHIP
- 16 programs.
- In April, we noted that states are now required
- 18 to implement four of the eight outreach and retention
- 19 efforts, and that the authorization for the bonus fund has
- 20 expired. At that meeting, the Commission noted that it was
- 21 unclear to what extent the bonus payments were effective at
- 22 incentivizing states to implement enrollment strategies and

- 1 reduce uninsurance among children who were eligible and not
- 2 enrolled.
- 3 The Commission considered some scenarios for the
- 4 future of these payments but did not draw conclusions about
- 5 whether the program warranted extension.
- Another issue to consider is whether to change
- 7 the baseline year for measuring enrollment growth in those
- 8 bonus performance incentive payments.
- 9 Finally, there are more substantial changes under
- 10 discussion as Congress discusses an extension of CHIP. One
- 11 of these changes would be to eliminate the 23-percentage-
- 12 point increase in the federal CHIP matching rate. The ACA
- 13 applied this change to the CHIP matching rate for FY 2016
- 14 through FY 2019. This would increase federal CHIP
- 15 spending, and states will spend their CHIP allotments more
- 16 quickly.
- 17 Competing perspectives on the percentage point
- 18 increase will emerge. On the one hand, CHIP directors in
- 19 18 states indicated that their governor's proposed budget
- 20 assumes the 23-percentage point bump, and 17 states were
- 21 unsure. Ten states did dot assume. That's from the NASHP
- 22 report recently on states' budget efforts or budget

- 1 decisions as CHIP goes forward. On the other hand, some
- 2 believe that the bump is not an effective strategy to cover
- 3 more children.
- 4 Another change would be to lower the CHIP income
- 5 eligibility cap. States have the flexibility to set their
- 6 own eligibility levels, and CHIPRA changed the federal
- 7 matching rate for children with incomes greater than 300
- 8 percent of the federal poverty level from the enhanced CHIP
- 9 matching rate to the regular Medicaid match rate. Since
- 10 this provision applies to states expanding after the
- 11 enactment of CHIPRA In 2009, no state has yet been subject
- 12 to the lower matching rate.
- 13 EXECUTIVE DIRECTOR SCHWARTZ: Ben, I just want to
- 14 point out that it is a percentage point increase in the
- 15 CHIP matching rate, not a percent increase.
- 16 * MR. FINDER: Thank you.
- We look forward to hearing your thoughts on these
- 18 issues, and we are ready for feedback. Thank you.
- 19 CHAIR ROWLAND: And I would note that the
- 20 material that you have predates the discussion draft that
- 21 was released on the 24th of February by Senator Hatch and
- 22 Representative Upton, so that there are some other issues

- 1 that have been raised in that draft that were not included
- 2 necessarily in the materials here.
- But I'll open the floor for discussion of where
- 4 we go next.
- 5 [Pause.]
- 6 CHAIR ROWLAND: Okay. Well, there's a number of
- 7 provisions here that we have not yet commented on. I think
- 8 Ben did a nice job of reviewing our recommendations to
- 9 date, but now it is a time to say if we are supporting,
- 10 which we are urgently, that the CHIP program be extended,
- 11 so that children's coverage can be maintained at least
- 12 during a transition period. What are some of the key
- 13 provisions that ought to be included in that extension?
- 14 Sheldon.
- 15 COMMISSIONER RETCHIN: Can I just ask on this,
- 16 the distribution of the states, that either assumed or have
- 17 not assumed the 23 percent increase in -- percentage
- 18 increase?
- 19 CHAIR ROWLAND: Point.
- 20 COMMISSIONER RETCHIN: Percentage point increase.
- 21 Was there any pattern there? Is it just the
- 22 states' budgets are a different time? Why would 10 states

- 1 not assume and then others assume?
- 2 MR. FINDER: I'm not sure. In the report, it
- 3 just lists the numbers of states. It doesn't go into
- 4 specific detail about which states go which way or the
- 5 other. I'm not sure how states are thinking about this
- 6 budget, aside from how the decisions they make.
- 7 CHAIR ROWLAND: Patty.
- 8 COMMISSIONER GABOW: Well, I think that we had
- 9 put a fair amount of thought into the previous
- 10 recommendations, and I think we should reiterate them in a
- 11 letter to Congress saying that this is what we think. And
- 12 I think we should be clear that we thought the extension
- 13 was necessary to create a more robust and adequate program
- 14 for children within the other options, not that we were
- 15 supporting CHIP be extended forever, but rather the other
- 16 options which now exist have to be not a step back from
- 17 what we've done to coverage children, and I think
- 18 reemphasizing that we don't want to step backwards from
- 19 where we have been, which has been an important change for
- 20 America's children. And we want to continue that because
- 21 they're our future.
- 22 So I think reiterating our recommendations are

- 1 good, and I would go beyond reiterating our recommendations
- 2 to the things that we supported in letters in addition to
- 3 what we had as a formal recommendation because it shows our
- 4 intent.
- 5 The one thing that is listed here that we didn't
- 6 really either say -- I don't think we said in a letter or
- 7 recommended -- was contingency fund not be -- states not
- 8 get more than covers their contingency is, it seems to me,
- 9 like an obvious thing to do. Why would you want to do more
- 10 than that? So supporting that seems reasonable as well.
- 11 CHAIR ROWLAND: We have previously been on record
- 12 in supporting that in discussion.
- 13 Sara.
- 14 COMMISSIONER ROSENBAUM: Among the issues that
- 15 I've certainly focused on myself are the ones that, of
- 16 course, as we just noted were proposed, but they were
- 17 proposed after the slides were prepared, so the proposal to
- 18 lower the upper limit on allowable income levels in CHIP.
- 19 It seems to me that that proposal actually has an effect
- 20 that's sort of the opposite of our previous recommendations
- 21 in that it creates more of a divergence between CHIP and
- 22 our other principal subsidy system now, and the irony is

- 1 that until we address the family glitch problem, which, of
- 2 course, is a longstanding recommendation, by lowering the
- 3 cap, you have the potential to push more children into the
- 4 tax subsidy system where we run into a family glitch.
- Now, already, many, many states have income
- 6 eligibility standards under CHIP that are much lower,
- 7 significantly lower than the tax subsidy levels, so we have
- 8 an unknown number of children caught already. If you
- 9 combine both a narrowed amount of funding going forward
- 10 with a downward pressure on the upper limit of the
- 11 eligibility standard, my concern is that states reading the
- 12 two together may be concerned about length of time, amount
- 13 of money, whatever further comes down, and then we'll have
- 14 more children in the family glitch. So that is the area
- 15 that I think of all the things that Ben has laid out, the
- 16 one that I am the most focused on.
- 17 COMMISSIONER RILEY: It seems to me, to Patty's
- 18 point, that we ought to reiterate strongly where we've been
- 19 on this one, that we view this as a transition point, and
- 20 as such, there is an urgency to do it because the more
- 21 there's uncertainty, the more confusion for the states and
- 22 the more likely there will be impact on children and

- 1 families. And then make the case for consistency that this
- 2 is a bridge, this is a transition period to resolve the
- 3 issues like family glitch. So to change the program now
- 4 would be to add a layer of complexity that's really
- 5 confounding and unnecessary and costly.
- 6 So what we ought to do is reiterate that this is
- 7 a glide path to buy time to make the fixes that need to be
- 8 made, to think about a future in which children are better
- 9 integrated into existing systems, but again to stress the
- 10 urgency because the waiting game is just really very
- 11 troublesome.
- 12 And to the point of the 23-percentage-point
- 13 increase, to me it's fundamentally important to keep that
- 14 commitment. It's part of the law. States planned on it.
- 15 It was the deal, and as such, it needs to stay that way, or
- 16 we, once again, invited the discussion about can you trust
- 17 the federal government, and there are broader issues of
- 18 concern to that.
- 19 Whether it was a good policy idea or not, it
- 20 seems to me, go with consistency, make the changes over
- 21 time.
- 22 CHAIR ROWLAND: Chris, it would be helpful, I

- 1 think, if you would re-read to us the exact language of our
- 2 previous recommendation, so that we know what it is we're
- 3 talking about reinforcing.
- 4 MR. PETERSON: My Acrobat had crashed, so give me
- 5 a few minutes.
- 6 VICE CHAIR GOLD Do you want to borrow the piece
- 7 of paper?
- 8 [Laughter.]
- 9 EXECUTIVE DIRECTOR SCHWARTZ: It was a chapter
- 10 from the June report that I think for the purposes of
- 11 briefing Hill staff last year, we pulled it out and bound
- 12 it separately, and there were a number of copies left over
- 13 that I shared with the new Commissioners.
- MR. PETERSON: So are you referring to just the
- 15 general recommendation which says the Congress should
- 16 extend federal --
- 17 CHAIR ROWLAND: The one that you showed Anne
- 18 earlier.
- 19 MR. PETERSON: "Congress should extend federal
- 20 CHIP funding for a transition period of two additional
- 21 years, during which time the key issues regarding the
- 22 affordability and adequacy of children's coverage can be

- 1 addressed."
- 2 And then under the rationale, there was this
- 3 sentence that's in the June report, "This recommendation
- 4 assumes no changes in any other aspect of CHIP-funded
- 5 coverage as it exists under current law, including the 23-
- 6 percentage-point increase in the CHIP federal matching
- 7 rates slated for FY 2016 through 2019 which states have
- 8 built into their budget estimates."
- 9 CHAIR ROWLAND: And I would reiterate for the
- 10 Commission members that we did discuss whether there should
- 11 be other changes and opted for a simple straight extension
- 12 as creating less administrative burden. No new regs would
- 13 have to be written, and the program at the state level
- 14 could continue without having to figure out how to
- 15 contemplate other changes. So the straight extension was
- 16 there to say there's lots of other fixes that we want to
- 17 see made, but for simplicity purposes and for ease of
- 18 administration and for continuity of coverage for kids, the
- 19 best way to go forward may be a straight extension.
- 20 All we didn't do was say four years. We said two
- 21 years instead of four, but we were doing a straight
- 22 extension, because as you might recall at that time, there

- 1 was still some movement in the Congress to try and do a lot
- 2 of other things to extend and fix CHIP for the short term,
- 3 and we opted not to go that way.
- But I now have -- I did you, Trish, right? So it
- 5 is Marsha, then Chuck.
- 6 VICE CHAIR GOLD: A number of things I was going
- 7 to say were already said by Trish and Diane. I do think
- 8 it's important to reinforce the -- you don't want states to
- 9 be doing a lot of things to deal with change, when what you
- 10 really want them to do is be focusing on longer term
- 11 change.
- The only thing I would add to that is it seems to
- 13 me that one thing we've seen, looking at Congress, is that
- 14 it's hard to predict the specifics in some of the language
- 15 and how things will come out, and I would think that it is
- 16 useful to just say continue generally, rather than trying
- 17 to anticipate which changes people might make and whether
- 18 we're for or against them, so much as the general
- 19 principle, and with that also a general sense of where
- 20 we're going and that it's important.
- I also would wonder, particularly -- it seems to
- 22 me that part of what we're looking for is to reinforce the

- 1 point that there needs to be an extension because there are
- 2 all these awful things that may happen if it doesn't in
- 3 terms of coverage and things we've heard about, and that
- 4 it's not -- just rolling it into the ACA now creates some
- 5 real problems for children, as we've said.
- On the other hand, ultimately, there may be
- 7 reasons, important reasons that you can benefit all
- 8 coverage for children by doing that. So I'm not sure. I
- 9 wonder if -- I looked at this as a new Commissioner and
- 10 said two years. I wonder. Really, the point is that it
- 11 should be a short-term fix, and I think we certainly heard
- 12 comments on that from a lot of people, and I wonder whether
- 13 the point is more that where we're trying to go do, without
- 14 sort of the specifics, it seems to me -- I'm not sure that
- 15 this Commission wants to get into a fight with Congress
- 16 about whether something is two years or four years versus
- 17 what the extension is and that it be done quickly.
- 18 CHAIR ROWLAND: I think our goal ought to be to
- 19 state that it's urgent that there be an extension, and that
- 20 that extension be a sufficient time to not cause states to
- 21 have to constantly reevaluate whether the program is going
- 22 to be around.

- I mean, I think two years or four years, but if
- 2 it's a six-month extension, I think that is kind of
- 3 inadequate, and so we need to say for planning purposes, it
- 4 needs to be of sufficient duration, so that the states can
- 5 actually continue to implement their programs.
- 6 But I also think we ought to be very careful,
- 7 too, to remember that there are other recommendations that
- 8 we had previously made that were not related to the pure
- 9 extension that may also come up in this congressional
- 10 review, and one of them specifically is that we recommended
- 11 the elimination of the waiting period because of the new
- 12 environment in which CHIP exists. And that is something
- 13 that in the discussion draft put forth by the House and
- 14 Senate under Hatch and Upton has called for extended
- 15 waiting periods up to as long as 12 months.
- 16 So I think we should also reiterate some of those
- 17 earlier recommendations that were just key to how the
- 18 program should work.
- 19 I have Chuck. Then I have now Patty and Andy and
- 20 Donna.
- 21 COMMISSIONER MILLIGAN: I think to me, the
- 22 cleanest way, Diane, is what you said earlier, which is

- 1 we're talking about seven months from now, and I think the
- 2 cleanest thing is to say that CHIP needs to be extended
- 3 seven months from now and for a sufficient amount of time
- 4 to work through some of the other programmatic and reform-
- 5 minded changes that we can discuss -- we had discussed last
- 6 meeting, and we can discuss further in this meeting.
- 7 But I think the short-term issue is that CHIP
- 8 should be extended in a way that doesn't create budget or
- 9 administrative uncertainty.
- I do think there are some examples, like the
- 11 contingency fund point that Patty made earlier, where you
- 12 could say a state shouldn't get more than it needs, without
- 13 that kind of change requiring a lot of administrative or
- 14 budget uncertainty. I think, to me, the principle is it
- 15 needs to be extended. This is an urgent issue, and until
- 16 such time as the more programmatic reforms are really
- 17 addressed in a meaningful way, it should be, as the
- 18 Commission recommended last June, very much in line with
- 19 the program as it exists now.
- 20 CHAIR ROWLAND: And it should be extended, so
- 21 that the uncertainty for states is also not an uncertainty
- 22 for families because obviously many of the families depend

- 1 on CHIP for their children's coverage right now.
- I had Andy, then Donna, and I've got Peter.
- 3 COMMISSIONER COHEN: Just taking a little step
- 4 back and thinking about our role here, I think it is very
- 5 hard not to get into a discussion of what combination of
- 6 provisions might delay an extension or what is some
- 7 progress that we might like consistent with prior
- 8 recommendations in a given package, but I do think we
- 9 should take a step back here and say it's not probably
- 10 really a MACPAC role, or at least this is my perspective,
- 11 to be putting together packages or tradeoffs in a
- 12 particular bill. And I would suggest more sort of along
- 13 the lines of what Chuck said. I think we can both
- 14 reiterate that we have recommended the elimination of
- 15 waiting period and other things but not say or imply that
- 16 we think any particular provision should or shouldn't be in
- 17 any package, and then to address some issues around this to
- 18 sort of prioritize what is the sort of biggest concern
- 19 right now.
- 20 So along with Chuck, I would say right now, I
- 21 would say our highest priority sort of recommendation
- 22 should be around just making sure that an extension happens

- 1 at this point and happens timely, but I don't think we
- 2 should be in a position of sort of recommending packages
- 3 that make that more or less likely or that either undercut
- 4 a recommendation we've made in the past. Unless we change
- 5 our minds and recommend otherwise, we stand by the
- 6 recommendations that we've made, but right now, our highest
- 7 priority is extension, and whether or not that includes
- 8 those other recommendations, I think we should be agnostic.
- 9 CHAIR ROWLAND: Okay. Donna.
- 10 COMMISSIONER CHECKETT: Listening to the
- 11 discussion, of course, I go to what is our authorizing
- 12 role, and the statutory authority is, as our Chair so often
- 13 reminds us. So I think in the letter, in addition to the
- 14 payment, we have to really focus on access, which is the
- 15 other part of that to which the reason for which we are
- 16 here.
- 17 And I was really struck by the list of states.
- 18 You can read and read and read, and lots of it is very
- 19 theoretically, and lots of it is very high policy-minded.
- 20 When you see the states and you start thinking about the
- 21 children and the families that are going to be affected by
- 22 that, which to me is very powerful. So I would urge to the

- 1 extent that it is appropriate in our letter that we include
- 2 that information, because I think that's going to start to
- 3 people -- I mean, just look. Who didn't look to see where
- 4 their state was on that? You all look for your state. It
- 5 becomes very real, and so I just urge us, to the extent
- 6 it's appropriate, to include that information in any
- 7 letter. Thank you.
- 8 CHAIR ROWLAND: Peter.
- 9 COMMISSIONER SZILAGYI: Yes, just a couple of
- 10 points. To piggyback on what Andy and Donna were saying,
- 11 as a new Commissioner, I did want to go on record that I
- 12 totally support what people have been saying around the
- 13 table about urgently extending CHIP, not creating
- 14 administrative and fiscal uncertainties at the state level,
- 15 because children will be harmed. Many children will lose
- 16 health insurance, and states will be forced to make
- 17 decisions that they probably don't want to do.
- I do think that one of our roles as
- 19 Commissioners, perhaps it isn't to create an entire
- 20 package, but I think it is to distill from our point of
- 21 view, the evidence for what components can create
- 22 improvements or perhaps harm in access or quality.

- 1 As a health services researcher, I have reviewed
- 2 and participated in the research on waiting periods, and I
- 3 do want to weigh in on that. Waiting periods cause harm.
- 4 They don't help. Children lose health insurance, and they
- 5 lose access and quality of care. So I wasn't here when the
- 6 recommendations were made before, but I feel that the
- 7 evidence totally supports that.
- 8 And similarly, the 12-month continuous
- 9 eligibility causes good. It continues access to needed
- 10 services for a very vulnerable population.
- 11 CHAIR ROWLAND: Okay. Patty.
- 12 COMMISSIONER GABOW: I just have a question for
- 13 someone like Donna maybe to answer about just the
- 14 operational feasibility. If CHIP is not done as a straight
- 15 extension and a variety of new criteria come into play,
- 16 from the fact that we've heard in this Commission how
- 17 administratively strapped states are, what is the timeline
- 18 for a state to be able, given computer programs, given all
- 19 of this, to do education appropriately, educate and
- 20 outreach?
- 21 The feasibility of doing major changes at a state
- 22 level with limited administrative staff and limited

- 1 computer flexibility, every time we had to change something
- 2 in our computer system, I had a migraine.
- It is not turning on a dime. It's not a week.
- 4 It's not a month. From a perspective of what it would take
- 5 -- because I think that's important.
- 6 CHAIR ROWLAND: Well, there is also the issue of
- 7 notifying beneficiaries --
- 8 COMMISSIONER GABOW: Yes.
- 9 CHAIR ROWLAND: -- of the fact that they are
- 10 terminating coverage.
- 11 COMMISSIONER GABOW: I think thinking about what
- 12 that timeline is, not just for budgeting purposes, but a
- 13 check on administrative purposes, but delineating that
- 14 maybe in some detail would be useful, I think.
- I don't know, Donna.
- 16 COMMISSIONER CHECKETT: Well, I'll just comment.
- 17 I'm sure others could, but I think I agree with you.
- The other point, not that I think it has been an
- 19 issue particularly that Congress has focused on, but the
- 20 fact is in almost all states, you are going to have to have
- 21 a statutory change, depending on how much the terms change
- 22 and how the state statute is written. So you're point is a

- 1 good one as well, Patty, that it's not easy for states to
- 2 jump in and change programs.
- 3 CHAIR ROWLAND: Okay. So I think that we agree
- 4 that we are going to issue a policy brief on the earlier
- 5 material, adding in some of the context about how difficult
- 6 it is to do this in a short time period, but we are really
- 7 going to focus in a letter to Congress, reiterating the
- 8 importance and the urgency of moving now to provide an
- 9 extension of the CHIP program. We are reinforcing our
- 10 recommendation that a straight extension is the preferred
- 11 way to minimize administrative disruption and hassle and to
- 12 try to promote better continuity of care, that we're going
- 13 to really add into that context some of the concern about
- 14 the fact that Congress likes to do things in three- and
- 15 six-month chunks, but this is really something where you
- 16 need advanced planning, where it's a budget issue, it's an
- 17 administrative issue, it's a family issue for families to
- 18 know what they're having.
- 19 And I would add that as we wait to see what
- 20 happens in King v. Burwell that we also are in a situation
- 21 now where the general availability of help through the
- 22 exchanges, through the marketplaces, may in fact be in

- 1 doubt after the Supreme Court ruling, so that it even adds
- 2 more to let's make sure we don't disrupt the coverage
- 3 children have now in the period when we're still in flux
- 4 with some of the other provisions for the ACA.
- 5 And I think a strong letter dealing not with all
- 6 the long-term changes to improve children's health, but the
- 7 immediacy of the need to maintain children's coverage and
- 8 the state's ability to provide that coverage.
- 9 And we can include a reference back to some of
- 10 the key other provisions that we talked about, just because
- 11 as those come up in the debate, we want to at least be on
- 12 record, as Peter so well noted, that we don't think waiting
- 13 periods, especially in the context of the new world of
- 14 health insurance, are a provision that helps get children
- 15 the coverage they need.
- 16 Okay. Well, I think short term, we've managed to
- 17 get through this session, and now we have to go to long
- 18 term, and I think Joanne is supposed to join us for long
- 19 term.
- 20 It is always easier to deal in the immediate than
- 21 in the long range, so let's go to the next level here where
- 22 we really are going to look at some of the broader and

- 1 longer term issues in trying to address how to best provide
- 2 coverage for our nation's children.
- I do think that here, we really want to try and
- 4 look at a view that is not a view that is kind of CHIP-
- 5 narrow but that's children-wide, and that looks at for
- 6 children at different income levels, what kind of services,
- 7 protections, what kind of financial burdens can those
- 8 families bear.
- 9 One of the things I think we need to really think
- 10 through is what happens at different income levels and how
- 11 well do the private plans cover children as well, because I
- 12 think we want to be sure that we don't forget that there is
- 13 the Medicaid coverage on one side, there is employer-based
- 14 coverage on another side, and then there's been this bridge
- 15 in the middle, which is CHIP, and how do we allocate those
- 16 responsibilities, so that the bridge is more integrated
- 17 into the coverage system. But I'll let our great staff
- 18 kick off our discussion.
- 19 ### Session 2: LONG-TERM POLICY OPTIONS FOR CHILDREN'S
- 20 **COVERAGE**
- 21 * MR. PETERSON: Thanks, Diane. Hopefully, I'm not
- 22 going to be too redundant of what you just said, because

- 1 that's helpful. We now turn to long term --
- 2 CHAIR ROWLAND: Well, that's fine. If you agree
- 3 with me, I like that.
- 4 [Laughter.]
- 5 MR. PETERSON: We now turn to possible long-term
- 6 options to improve children's coverage, aiming to do so in
- 7 a way consistent with your long-term vision of children's
- 8 coverage, as articulated in last June's report to Congress.
- 9 That vision, which focused on the affordability
- 10 and adequacy of children's coverage prompted you to call
- 11 for an extension of CHIP in part to provide enough time to
- 12 develop sound policy alternatives for children now served
- 13 by CHIP if they could be integrated into other sources of
- 14 coverage in the future, but it also raised the notion that
- 15 this conversation should not just be about CHIP and
- 16 children currently enrolled in CHIP, but also about
- 17 coverage for low- and moderate-income children generally.
- 18 Based on the discussions that you had,
- 19 particularly at the last meeting, we are bringing to you
- 20 options that address some of your specific concerns. These
- 21 options target exchange coverage. However, there are other
- 22 coverage options that could also be considered, whether

- 1 it's affecting Medicaid or redefined CHIP, wraparound
- 2 coverage. So while we are presenting some specific
- 3 options, we don't want to limit your discussion.
- 4 We look forward to your feedback on whether the
- 5 policy options we talk about today regarding exchange
- 6 coverage adequately addressed the tradeoffs for improving
- 7 children's coverage, and we would appreciate your thoughts
- 8 on any other approaches you want to consider.
- 9 In last June's report, you noted that if CHIP
- 10 went away, as under current law, there were going to be
- 11 problems for children. In the report we're publishing next
- 12 month, additional evidence has been brought to bear on each
- 13 of these points. 1.1 million children would become
- 14 uninsured. Compared to CHIP, premiums are generally higher
- 15 for employer-sponsored coverage, sometimes for subsidized
- 16 exchange coverage as well, and of course, that is a big
- 17 contributor to the increased uninsurance if CHIP went away,
- 18 those premiums. But even among those who obtain other
- 19 coverage, what is the right level of premium contribution?
- The same is also true of cost sharing. We know
- 21 that deductibles and copays are higher in exchange coverage
- 22 and employer-sponsored coverage than in CHIP.

- In addition, moving from CHIP to other coverage
- 2 could result in the loss of critical benefits, like dental
- 3 coverage, and changes in provider networks could cause
- 4 disruption, although how networks differ across sources of
- 5 coverage is less clear.
- 6 So which of these are the most important issues
- 7 to address, and how do you address them? We will talk
- 8 about some options to address these affecting exchange
- 9 coverage, and based on your comments, particularly in the
- 10 last meeting, we are bringing back to you today these five
- 11 issues you see here that you wanted to explore in greater
- 12 depth with potential options.
- 13 Under each of these issues are specific options
- 14 we will talk about shortly, and they represent a fairly
- 15 broad range of options affecting an exchange coverage,
- 16 generally from most expansive and, thus, potentially most
- 17 expensive from the federal perspective to less.
- 18 Our goal for this session is to get your feedback
- 19 on these potential options, and based on your feedback, we
- 20 could then come back to you with more detailed policy memos
- 21 on the options you want pursued. Those analyses would
- 22 include initial indications of the effect of each option

- 1 and their interactions. Some will be based on modeling by
- 2 the Urban Institute; however, there is limited capacity in
- 3 the number of options that can be modeled, so we look
- 4 forward to your comments on what specific information you
- 5 would need additionally on these to make decisions on these
- 6 options.
- 7 As you think about whether your preferred options
- 8 are structured more broadly or narrowly, you might also
- 9 want to consider what level of income should make one
- 10 eligible, and we note this Commissioner is on the title
- 11 slide of your table, which notes that income levels at 400
- 12 percent of poverty, which for a family of three is \$80,360
- 13 in annual income, all the way down to 150 percent of
- 14 poverty, which is \$30,135 in annual income for a family of
- 15 three.
- 16 Before we turn to the specific options and kind
- 17 of go through them one by one, I want to point out
- 18 generally the interactive effects of these. As we start
- 19 from the top, for example, and talking about the family
- 20 glitch, you, quote/unquote, fix the family glitch; that
- 21 makes more individuals who are eliqible for employer-
- 22 sponsored coverage therefore eligible for exchange

- 1 coverage, but that does not necessarily mean all of them
- 2 are going to enroll.
- 3 You may have to then go to the next step and
- 4 address premiums, and that may not mean that kids are
- 5 necessarily going to get the care. These come in stages,
- 6 and the effects cascade, but then also the cost cascades,
- 7 so these are some of the considerations that you need to be
- 8 thinking about as we go through these on the interactive
- 9 nature.
- So, with that, I will turn to issue 1 about the
- 11 family glitch, and just as a reminder, if employees'
- 12 contribution towards self-only coverage for the employer-
- 13 sponsored insurance is considered not affordable based on
- 14 the definition of the ACA, then they and their family may
- 15 obtain exchange subsidies. However, the employee's
- 16 contribution to family coverage is not considered. That's
- 17 why it's referred to, in shorthand, as the "family glitch."
- 18 So if the ACA's definition of affordable,
- 19 accounted for family coverage, which means more families
- 20 would be eligible for exchange subsidies.
- 21 COMMISSIONER COHEN: Can I interrupt for just
- 22 one? Can you remind us, Chris, what we know about the

- 1 number of people and, by any chance, we know children who
- 2 are caught in the family glitch?
- 3 MR. PETERSON: Remember the slide that we had
- 4 from our last meeting, which is going to be in our March
- 5 report? We looked at 3.7 million separate CHIP children in
- 6 total. Half of those, if CHIP went away, would be eligible
- 7 for employer-sponsored coverage.
- 8 Among those, half would have family coverage that
- 9 is more than 9.5 percent of family income. In other words,
- 10 you could say that half of kids eligible for employer-
- 11 sponsored coverage are affected by the family glitch, if
- 12 you look at it from this narrow issue of where we have
- 13 numbers from the Urban Institute.
- 14 COMMISSIONER COHEN: Those coming from CHIP,
- 15 which is about a million.
- 16 CHAIR ROWLAND: But those are of children in CHIP
- 17 as opposed to children and families.
- 18 MR. PETERSON: Yes. That's a hard question.
- 19 CHAIR ROWLAND: Which is the broader effect.
- 20 COMMISSIONER COHEN: So we are talking --
- MR. PETERSON: There have been --
- 22 COMMISSIONER COHEN: -- about a million.

- 1 MR. PETERSON: -- out there, but they vary a lot,
- 2 and so this is one of the things that in our next meeting,
- 3 we want to be able to bring to you how many children will
- 4 be affected. So that, obviously, is critical information.
- 5 So we can only provide you with the little narrow piece
- 6 that I have given you at this point.
- 7 CHAIR ROWLAND: That is something to remember as
- 8 we look at these options. We are not here talking about an
- 9 option that just preserves coverage for children now
- 10 participating in CHIP. We are talking about issues that
- 11 affect children who are in family situations but were not
- 12 taking advantage of the CHIP program.
- MR. PETERSON: And in that vein, so these options
- 14 even go potentially broader, and this is where we want your
- 15 feedback. If you fix the family glitch and you change the
- 16 affordability test -- let me say it like that, so it's more
- 17 precise -- you could actually make the entire family
- 18 eligible for exchange subsidies, not just the children.
- But option 2 there is, well, the focus we've had
- 20 is on children's coverage, and you could say do you want to
- 21 narrow it down to just children's coverage or are you
- 22 thinking more expansively. So that's the difference

- 1 between these first two is whether the whole family would
- 2 be eligible for exchange subsidies or just the children.
- 3 COMMISSIONER ROSENBAUM: In other words, that the
- 4 parent would also move at that point. The parent would
- 5 forgo self-only coverage and buy the full package from the
- 6 --
- 7 MR. PETERSON: Yes.
- 8 COMMISSIONER ROSENBAUM: Okay.
- 9 MR. PETERSON: That's right.
- 10 CHAIR ROWLAND: Which obviously increases the
- 11 cost of the --
- 12 COMMISSIONER GABOW: Chris, these are all very
- 13 specific ways of doing things, which expand them broadly.
- 14 I guess I'm trying to think whether we need to pick one of
- 15 them or whether we need to support any of them that would
- 16 work, that can pass the political process or something to
- 17 fix the family glitch, because it seems that the most
- 18 important thing is to fix the family glitch. There are
- 19 different ways to fix it, which have different costs and
- 20 benefit more or fewer people, and we probably each have our
- 21 own preferences as to which way it's done, but I guess I'm
- 22 a little bit wondering how specific we're trying to be with

- 1 what we're recommending as the solution as opposed to this
- 2 is critical, which it sounds like it is.
- 3 CHAIR ROWLAND: Well, I think what we're trying
- 4 to say broadly is that the family glitch is an obstacle to
- 5 getting affordable coverage for families, including many of
- 6 their children, some of whom now qualify for CHIP and some
- 7 of whom don't, but that fixing the family glitch is an
- 8 important way to improve the affordability and availability
- 9 of coverage for children and their families.
- 10 Sara.
- 11 COMMISSIONER ROSENBAUM: I also think that while,
- 12 obviously, the most important message to convey, which we
- 13 have done, is that the family glitch has effects both in
- 14 terms of the relationship of the glitch to CHIP and CHIP's
- 15 future, but also this broader question of children who
- 16 should be able to rely on the exchange.
- I do think we have to actually grapple with these
- 18 choices because fixing the family glitch is not just bound
- 19 up with CHIP. It's bound up with employer-sponsored
- 20 coverage, and it is a very different thing for us to -- and
- 21 we could put out two or three options and just simply point
- 22 out the pros and cons, but I do think we want, if at all

- 1 possible, to see what the Urban Institute's estimates would
- 2 be. We may decide in the end that we don't have a
- 3 preferred option, that we would just want to show Congress
- 4 some options, but whatever we have to say about fixing the
- 5 family glitch, I do think we need to at least show some
- 6 solid options and what the possible effects of different
- 7 options are.
- 8 MR. PETERSON: In thinking again about the
- 9 interaction of these effects, I've kind of teed up that we
- 10 are going to be talking about the effect of the premiums
- 11 and the cost sharing. The challenge is, like the two
- 12 options here times multiple options for premium
- 13 affordability times multiple options for cost sharing and
- 14 you affect -- you want to vary this by FPL, the challenge
- 15 is that it will be very complicated for Urban to produce
- 16 those estimates. It is going to have to be a tradeoff in
- 17 terms of can you go ahead and say, "Look, right now our
- 18 focus is on children and the coverage long term for
- 19 children, so we recognize that number 1 up here is a
- 20 problem, but we're not focused on that, " or are you saying,
- 21 "No. We want to see all of these options as much as you
- 22 can"?

- 1 COMMISSIONER ROSENBAUM: Well, the other
- 2 complication, I should just note, is that --I was saying to
- 3 somebody before, I think to Donna, that I am chair of our
- 4 benefits committee for the university, and it is not just
- 5 children and parents. There are 13 permutations on this.
- 6 For example, there's spouses and children, and of course,
- 7 in CHIP, we have spouses. We have women who are covered
- 8 for their pregnancy in some states.
- 9 So I think you are absolutely correct that each
- 10 one here then has a cascade of consequences on our other
- 11 choices, but this issue is so foundational that, even
- 12 though it produces a cascading effect, we might, one, ask
- 13 for estimates on this one, with a clear point that just as
- 14 -- we want to see as a threshold what the effects are, even
- 15 though we may on the subsequent modeling choices narrow,
- 16 begin to narrow down what we ask for, understanding that
- 17 Urban has limits on what it can do. And we may decide that
- 18 we really are only going to flesh out number 2 at this
- 19 point because it bears most immediately, but we do, for
- 20 example, in number 2 create situations in which potentially
- 21 spouse and child coverage is not available, and then where
- 22 does that leave us?

- 1 COMMISSIONER COHEN: I agree with the tenor of
- 2 the conversation so far quite a bit.
- 4 though, which I see is quite different and just sort of
- 5 raise the issues there that employer-sponsored insurance
- 6 varies tremendously across the country. The ACA standards,
- 7 like sort of minimum standards, are not very rigorous, in
- 8 my view, in terms of what employer-sponsored insurance is.
- 9 So without much further review and thinking about standards
- 10 and things like that, I would be uncomfortable with
- 11 pursuing option number 3 as a form of recommendation.
- 12 If we wanted to go much deeper and talk about
- 13 what the limits or standards might be, that might be a
- 14 different conversation, but I think as a general statement,
- 15 to say that we want to start applying -- we would recommend
- 16 applying exchange subsidies to employer-sponsored
- 17 insurance, I think that is a huge leap kind of beyond where
- 18 the ACA is and probably not an appropriate one for us to do
- 19 without a lot of serious work.
- 20 COMMISSIONER MILLIGAN: I want to agree with
- 21 Andy, and the other part about 3 that seems a little like
- 22 going down the rabbit hole to me is that employer-sponsored

- 1 insurance is it is self-subsidized in the Tax Code for
- 2 employers, so I'm not quite sure what the subsidies on top
- 3 of the subsidies, how we even get out of that particular
- 4 rabbit hole. So I would add that comment to Andy's
- 5 comment.
- 6 COMMISSIONER ROSENBAUM: It is the case, though,
- 7 that Medicaid and CHIP do option 3 today. So the irony is
- 8 that 3 looks dramatic to us when we are looking at it in a
- 9 vacuum, and yet we subsidize employer premiums with
- 10 Medicaid funds and CHIP funds today.
- 11 COMMISSIONER COHEN: But although, Sara, in very
- 12 tightly circumscribed situations, which is different.
- 13 COMMISSIONER ROSENBAUM: Absolutely. Absolutely,
- 14 if it's a cost-effective investment, but it is not unheard
- 15 of to use one federal subsidization to match another
- 16 federal subsidization. It may be that we don't want to
- 17 continue the practice, and so we don't do it. I just would
- 18 point out that it's not a ground-breaking concept.
- 19 COMMISSIONER MILLIGAN: My point, though, may be
- 20 coming at this conversation from a different direction is
- 21 we could also just -- if we're going to go down this avenue
- 22 of touching ESI, condition the employer receipt of tax

- 1 credits up on some of the other things instead of the
- 2 subsidies on the subsidies, and that then is a bottomless
- 3 pit.
- 4 CHAIR ROWLAND: I think we need to both move on,
- 5 and I think that what we concluded here is that we really
- 6 do want to look at the family glitch, which is much broader
- 7 than our mandate, but it does affect how children would get
- 8 their coverage and then think about whether there are
- 9 lesser options, but let's at least get the numbers on the
- 10 family glitch together.
- And now we're going to move on to affordability.
- 12 Patty.
- 13 COMMISSIONER GABOW: I just wanted one
- 14 clarification on 2. Are we saying that there would be a
- 15 child-only plan then in the exchange? I mean, that's what
- 16 we're supporting? Yes. Okay.
- 17 COMMISSIONER RILEY: But we are not supporting
- 18 it. We are examining it, because I don't want us to -- I
- 19 recognize the cost of number 1, but it strikes me that it's
- 20 time to begin to talk about children and families. So if a
- 21 child is healthy and returns to an uninsured, unhealthy
- 22 family, what have we done to the kid? And it strikes me

- 1 that to broaden this conversation -- I know it's costly,
- 2 and I know it's challenging, but it seems to me that we
- 3 might want to broaden our conversation. I don't want us to
- 4 forget one as we think about these options.
- 5 COMMISSIONER GABOW: Absolutely.
- 6 CHAIR ROWLAND: Excellent. Okay.
- 7 Issue 2. Since 1 was so easy, let's go to 2.
- 8 * MS. JEE: So we have just talked about who would
- 9 be eligible for the exchange subsidies; however, we do know
- 10 that even with those subsidies, exchange premium
- 11 affordability could still be an issue for some families.
- 12 Over the last several months, the Commission has
- 13 considered the factors causing exchange premiums for
- 14 children's coverage to be higher for those families.
- 15 First, if parents are not already enrolled in the exchange
- 16 plan, the family will not yet have paid its expected
- 17 premium contribution for their exchange coverage, for
- 18 exchange coverage. Thus, if the children enroll, the
- 19 family would have to pay that expected exchange premium
- 20 contribution.
- 21 As we discussed more fully at our last meeting,
- 22 our analysis gives us a sense of what that means for

- 1 families. Take, for example, the family at 160 percent of
- 2 the federal poverty level, which is just over \$38,000 for a
- 3 family of four, which is what we looked at in our analysis.
- 4 If the parents are not enrolled in the exchange plan, the
- 5 family's average additional premium contribution for
- 6 children's coverage would be 11 times higher than in CHIP.
- 7 At 210 percent of the federal poverty level,
- 8 which is just over \$50,000 a year for a family of four, it
- 9 would be five times higher.
- 10 Second, if families also enroll their children in
- 11 a stand-alone dental plan, they could face additional
- 12 premium contributions as well. Remember if stand-alone
- 13 dental plans are offered on the exchange, the exchange
- 14 health plans are not required to provide dental coverage.
- 15 For a family at 160 percent of the federal
- 16 poverty level, the average additional premium contribution
- 17 for a stand-alone dental plan is about \$242 a year.
- 18 CHAIR ROWLAND: But we did also discuss at the
- 19 last meeting that the premiums under the CHIP program are
- 20 not actuarially based premiums, and so we really need to
- 21 make sure we know when we make those comparisons that we
- 22 are really comparing apples to oranges to some extent.

- 1 MS. JEE: That's correct.
- Okay. So let's move to some options for
- 3 addressing exchange plan premium affordability. Remember,
- 4 Commissioners, that the overarching question for these
- 5 options, as Chris mentioned, is at what income level should
- 6 they be applied, and again, I would just refer you back to
- 7 the income levels that are described in the cover sheet to
- 8 the table, which is in Tab 3 of your notebooks.
- 9 One option is to fully subsidize premiums for
- 10 children's coverage in exchange plans, regardless of
- 11 whether the parents are enrolled in the exchange or not.
- 12 A second option would be to provide some
- 13 additional level of premium subsidy, but not a full
- 14 subsidy, and still require some premium contribution from
- 15 families.
- 16 And the third option would be to take into
- 17 account the premiums paid for a family member's coverage
- 18 outside of the exchange when calculating the amount of the
- 19 premium tax credit. Currently, those premium costs are not
- 20 included in that calculation.
- 21 So moving on to affordability of exchange plan
- 22 cost sharing, as Chris said, you can address the premium

- 1 affordability. It doesn't necessarily address the cost
- 2 sharing and the point-of-service affordability for
- 3 families, and when we are talking about point-of-service
- 4 cost sharing, of course, we are talking about things like
- 5 copayments and deductibles.
- 6 The Commission's analysis, which we discussed in
- 7 detail at last month's meeting, finds that cost sharing for
- 8 children's exchange plans will be substantially higher than
- 9 in CHIP. We estimate that the average annual cost sharing
- 10 for children's coverage in the exchange will be about 6
- 11 times higher than in CHIP for families at 160 percent of
- 12 the federal poverty level and 13 times higher for families
- 13 at 210 percent of the federal poverty level.
- Of course, actual cost sharing will vary by
- 15 service use, and certain children, such as those with
- 16 special health care needs who require more frequent
- 17 services are likely to have greater than average cost
- 18 sharing.
- 19 So to turn to some options, again, just a
- 20 reminder that these options could be considered
- 21 independently or concurrently with the other options
- 22 addressing the other issues.

- 1 The first option would be to provide children
- 2 with exchange plan coverage with a 100 percent actuarial
- 3 value. This means that there is no cost sharing for
- 4 children for covered services, as is currently the case in
- 5 12 states with separate CHIP programs. For this option,
- 6 the Commission may want to consider an income eligibility
- 7 range or level.
- 8 The second option is similar but would provide
- 9 children's exchange coverage with an actuarial value of 98
- 10 percent, which is the average actuarial value in separate
- 11 CHIP programs now. This means that on average, families
- 12 would pay for about 2 percent of the cost of covered
- 13 services for their children, with the plans picking up the
- 14 rest.
- 15 A third option would allow states to apply their
- 16 current CHIP actuarial values to exchange plans. So the
- 17 actuarial values and, thus, the cost sharing would vary
- 18 across the states.
- 19 CHAIR ROWLAND: What's the range of state
- 20 actuarial values?
- MS. JEE: The range is 90 to 100 percent.
- 22 CHAIR ROWLAND: Sara.

- 1 COMMISSIONER ROSENBAUM: I just wondered whether
- 2 we might, when we come back to this, add a fourth option,
- 3 which is to use the platinum standard. Since all of this
- 4 is tied to current CHIP practice, which is in some ways the
- 5 ideal, but we can't say with certainty the current CHIP
- 6 practices, current CHIP practice, another way to go would
- 7 be to take another standard that has gained some acceptance
- 8 in the context of discussing low income -- lower income
- 9 families, and that is to think about either the current
- 10 cost-sharing reduction subsidy model for families under 150
- 11 percent or the platinum standard, so that we're sort of
- 12 dealing with something that has a current -- may be a bit
- 13 more current.
- 14 CHAIR ROWLAND: Yes. I think we are saying that
- 15 the CHIP standard is not necessarily the gold standard, and
- 16 really, here it would be both helpful on the premium issues
- 17 as well as on the cost sharing to review the literature on
- 18 what is financial burden for families at different income
- 19 levels and to really begin to put this in a broader context
- 20 than just we don't want to go backward from where CHIP is.
- I have Andy, and then I have Chuck.
- 22 COMMISSIONER COHEN: Thank you. Clear

- 1 presentation. The issues that these two areas raise are
- 2 just really huge and broad, and they range from things for
- 3 which we really can have an evidence base to things that
- 4 really are very, very much sort of value judgments. That
- 5 makes it a little bit harder, I think, to talk about, but I
- 6 wanted to just make a couple of comments and actually ask a
- 7 question.
- 8 Let me start with my question. In thinking about
- 9 the premium cost sharing, there can be multiple goals when
- 10 we are talking about the issue of premium affordability.
- 11 One is to not negatively impact family budgets in a
- 12 potential change from the CHIP, and that certainly has
- 13 impacts on children, moving from CHIP to exchange coverage,
- 14 but the other is to ensure maximum coverage for children.
- 15 So one is sort of looking at it from the perspective of
- 16 family budget. One is like what will actually get the kids
- 17 covered.
- I did want to ask just the factual question. Can
- 19 you just remind us what the underlying issue, what the sort
- 20 of underlying rules about the mandate are and how they
- 21 apply to children? Because that is a factor for us to sort
- 22 of think about in this context unless it doesn't apply to

- 1 children. There is a requirement for families to cover
- 2 their children, which has an impact, presumably -- and it
- 3 may be a growing one -- on whether families will cover
- 4 their children even if it is a hit on their budget.
- 5 So I think we just need to be clear about the
- 6 impact of that. Can you just remind us what the sort of
- 7 rules are and where they're headed?
- 8 Sorry. This is another classic multi-part
- 9 question, but I apologize because this is only part one.
- 10 MR. PETERSON: So you are asking about the
- 11 individual mandate.
- 12 COMMISSIONER COHEN: Yes.
- 13 MR. PETERSON: For an adult in 2015, it will be
- 14 \$695 per person, and then for every kid, it's half that, so
- 15 \$348.50, somewhere around there, up to some maximum. I
- 16 think the maximum is up to just over \$2,000 a year for the
- 17 penalty. Then it gets more complicated because there's
- 18 actually another component that says, "Well, or 2.5 percent
- 19 of your income if that's higher." That kind of gives you a
- 20 range.
- 21 COMMISSIONER COHEN: In our modeling, in the
- 22 modeling around -- have we taken that into account?

- 1 MR. PETERSON: Yes.
- 2 COMMISSIONER COHEN: Okay.
- 3 MR. PETERSON: That's actually a huge impact --
- 4 COMMISSIONER COHEN: Yes.
- 5 MR. PETERSON: -- that that has on families'
- 6 decisions of whether to take up coverage.
- 7 If that individual mandate were not there, we
- 8 would see a higher number of kids who would be uninsured
- 9 post-CHIP.
- 10 COMMISSIONER COHEN: Okay. All right. Thank
- 11 you. I did just want to -- so thank you for the answer,
- 12 but I do think that we still need to sort of think about
- 13 whether the end goal or the primary goal is around the cost
- 14 or is around getting the kids covered.
- Then I wanted to make a comment, obviously, in a
- 16 perfect world where there weren't costs and demands. I
- 17 would certainly prefer that both premiums and cost sharing
- 18 were really affordable and make a decision to go to receive
- 19 health care services as the parent believes that they are
- 20 needed for the kid.
- But as between the two, I have to say -- and in
- 22 part, maybe because of the mandate and the growing sort of

- 1 push of the mandate, I am particularly concerned about cost
- 2 sharing, and that is because -- and I think some review for
- 3 us, as we go deeper into this in the literature that Peter
- 4 mentioned last year about sort of the elasticity between
- 5 sort of decisions to seek care and the cost at the point of
- 6 service and how that relates to those decisions, I just
- 7 think it's really critically important.
- 8 So I would just say I think there is a difference
- 9 about sort of a budgeting decision that is made once a
- 10 year. It's certainly an important one. I really have --
- 11 but we have a variety of policies that can help to address
- 12 that, and I am really concerned about the cost sharing at
- 13 the point in time when a family has to decide whether to
- 14 take a kid to a doctor or not. I think that that is an
- 15 area for a particular concern, and I would say if we had to
- 16 choose between where to relatively recommend spending more,
- 17 I might go in that direction.
- 18 COMMISSIONER MILLIGAN: So I am going to have to
- 19 learn to stop following Andy because I always have thoughts
- 20 after you have thoughts, which is a good thing, but there's
- 21 two points I want to make here.
- The first is that I think this is an area where I

- 1 we definitely have to think outside of the CHIP framework,
- 2 and if we were to pursue this analytic approach and
- 3 eventually a recommendation, there's a lot of kids in
- 4 existing qualified health plans who would be affected who
- 5 are not part of the CHIP world. I am assuming we need to
- 6 model that, but I just want to be very overt about that
- 7 because what we're talking about is a longer term, sort of
- 8 taking it back to the framework. We are talking about
- 9 under what circumstances would the Commission be
- 10 comfortable with CHIP not existing, and affordability was
- 11 one of the pieces. But these principles or this framework
- 12 that is on this slide would apply to a lot of other
- 13 families too.
- 14 The other point I want to make, following Andy's
- 15 point, is I agree about the cost sharing, and in
- 16 particular, because it affects children with chronic
- 17 illness and families with children with chronic illness
- 18 disproportionately, which ties into benefits and other
- 19 things, but I think that the utility of having insurance
- 20 needs to address the chronic illness access issues that
- 21 cost sharing in particular raises.
- 22 COMMISSIONER SZILAGYI: Yes. Actually, I had

- 1 raised my hand before Andy spoke, and I was going to say
- 2 much the same.
- To me, as I struggle with these issues, to me,
- 4 the premium really affects the millions of families who are
- 5 going to go into the pool, and so it's really important.
- 6 The cost sharing to me -- and I would support
- 7 what Diane said, that it would be great to have you guys do
- 8 a really good literature review, not only about cost
- 9 sharing but how high up the income level does cost sharing
- 10 change behavior, because the literature that I am familiar
- 11 with is that children are highly sensitive to cost sharing.
- 12 Children with special health care needs are a little bit
- 13 less sensitive, but they need so much more care that it may
- 14 impact them even more, and that cost sharing, it's also
- 15 dependent on the type of services. So preventive services
- 16 are highly dependent on cost sharing.
- 17 So if we have a program that has a fair cost
- 18 sharing requirement, preventive services will go down. I
- 19 mean, access and receipt of preventive services will go
- 20 down, whereas --
- 21 CHAIR ROWLAND: Unless they're exempted.
- 22 COMMISSIONER SZILAGYI: Sure. Unless they're --

- 1 right, which gets into maybe the next discussion, whereas
- 2 acute or emergent services may not change as much.
- 3 But some of the other studies that I see, people
- 4 sometimes cut the income level at 200 percent and federal
- 5 poverty level, but we have done studies which show that
- 6 many families have a significant amount of unmet needs, all
- 7 the way up past 300 percent of the federal poverty level,
- 8 up to 400 percent of the federal.
- 9 So I would suggest looking at these issues all
- 10 the way up to the federal poverty level and the types of
- 11 services, because we are an access and I hope equality
- 12 commission as well.
- 13 COMMISSIONER ROSENBAUM: When Jenny Kenney and I
- 14 wrote an article for Health Affairs that came out last
- 15 December, there was something that we reflected on, which
- 16 we both agreed would require somebody asking for a much
- 17 bigger study before we knew the answer, and this is
- 18 obviously the possible opening.
- 19 One of the things that we pointed out was that in
- 20 migrating children into the exchanges, of course -- and
- 21 this has come up before for us -- especially if you, in the
- 22 end, build a strong enough system to be able to migrate all

- 1 children into exchanges, that the effect on the pool might
- 2 be significant enough in terms of the larger premium
- 3 question by adding millions of children, that the difficult
- 4 tradeoffs that we're now thinking about, which are hardly
- 5 going to go away -- but some of the difficult tradeoffs
- 6 might lessen a bit if there are salutary effects on the
- 7 premiums as a whole.
- 8 I have to say I find this discussion so
- 9 complicated because while I have spent almost 40 years now
- 10 on the issue of cost sharing and children, I think we
- 11 cannot overstate the seriousness of the premium problem
- 12 because of not only the fact that families that find the
- 13 coverage unaffordable end up with none, but because the
- 14 recoupment is going to come for these families out of their
- 15 earned income tax credits, by and large. And so the
- 16 spillover effect is not just that their children are
- 17 uninsured, but that their children are also losing other
- 18 vital upstream investments in them that come through the
- 19 EITC.
- 20 So anything and everything we can do to get
- 21 Congress to see that while there are tradeoffs, when you're
- 22 talking about tradeoffs in pediatrics, the tradeoffs in

- 1 pediatrics are a different kettle of fish from the
- 2 tradeoffs that one might make for adults, assuming that
- 3 they're competent to make decisions, bear a level of
- 4 responsibility in the health care system here, we are
- 5 talking about a group of people who do not bear legally or
- 6 even functionally the same kind of decision-making
- 7 discretion, and that in either way, the tradeoffs are
- 8 really terrible things.
- 9 And that's why I'm also particularly focused on
- 10 our playing out for Congress and for ourselves
- 11 understanding what it means to migrate children into a
- 12 pool. If you migrate children into a pool, what do you
- 13 gain for populations that are not part of the children
- 14 being migrated? And is it enough in terms of premium
- 15 stabilization? Just like the question Arkansas is asking,
- 16 is it okay to spend a little bit more on Medicaid if what
- 17 we do is make a viable market for hundreds or thousands of
- 18 people in the state? Is it a good idea to try and aim for
- 19 a highly affordable system for families with children
- 20 because of the salutary spillover effects? You can't do
- 21 that until you have the system working properly for
- 22 children, but it's an incentive to make the system work

- 1 properly for children.
- I would just caution us about rushing too quickly
- 3 to decide where we're going to trade until we really,
- 4 really know the effects, the full effects of the migration.
- 5 COMMISSIONER GABOW: I think your point is really
- 6 important, Sara, and I'd echo that, and we had that
- 7 discussion here about Arkansas that if you increase the
- 8 pool enough, the insurance rates for everyone go down. We
- 9 shouldn't lose that in the context.
- I wanted to make a point about providers in this
- 11 for cost sharing. The idea that when you look at what the
- 12 amount of cost sharing, if you're talking about a dollar or
- 13 two dollars, from the provider perspective, collecting a
- 14 dollar or two dollars and putting in place the structure to
- 15 do that, I mean, the juice is not really worth the squeeze.
- 16 So that thinking about the provider in this is also
- 17 important.
- The other thing that we saw happen, not
- 19 infrequently at Denver Health, was when a poor person would
- 20 come in -- and it was particularly with children, and they
- 21 didn't have the copay for the medicine -- our providers
- 22 would pay it for them. So it has this impact on the

- 1 delivery arm that shouldn't be forgotten.
- 2 There's some level where the amount of copay just
- 3 doesn't justify the administrative process to collect it
- 4 and send bills and get -- it's just --
- 5 VICE CHAIR GOLD: Yes. This is a really good
- 6 discussion, and I think all the issues people raised are
- 7 important ones. I am thinking of the staff and what I
- 8 would do if I was a staff and had to take all this away.
- 9 There's a lot of work here, and yet we want to move.
- I think part of the challenge, the biggest
- 11 barrier, which is not one that -- it's one everyone's faced
- 12 in all these programs is figuring out what -- how to
- 13 structure a benefit package.
- 14 So I am concerned on the lit review. I agree
- 15 that it really needs to be done, but I also don't want you
- 16 to have to feel like you have to reinvent the wheel. I
- 17 know the IOM has looked at things. Peter can probably give
- 18 you the list of mega reviews that children's literature has
- 19 done, and some of this has been done. And it would be a
- 20 real contribution, and I agree with Andy, it's really
- 21 important to put it in. But I hope we can build on the
- 22 existing literature, which I think is stronger here than in

- 1 many other areas, to sort of summarize it and then be able
- 2 to spend the energy figuring out what some realistic
- 3 options might be and why, how they differ from one another
- 4 and what the rationale is.
- 5 CHAIR ROWLAND: Because we want our
- 6 recommendations when we make them to be based on the
- 7 available evidence. It doesn't have to be evidence we
- 8 create. It can be evidence from the literature and from
- 9 some of the states' experiences.
- Okay. So now we'll move on to pediatric dental.
- 11 MS. JEE: I've got one more option. I don't know
- 12 if we should run through it, but it's on the slide. Okay.
- 13 This is the last one.
- So this last option takes the same actuarial
- 15 values that are used currently and providing the cost-
- 16 sharing reductions for exchange plans, but just applies
- 17 then at a different income level, so it basically just
- 18 shifts them up on income.
- 19 Again, the table on page 4 in your meeting packet
- 20 provides sort of which actuarial values would apply to
- 21 which income level, so that's the last option here, and we
- 22 can turn it over to Ben.

- 1 CHAIR ROWLAND: But I think what we're telling
- 2 you is that we're not ready to look at these specific
- 3 options. We want a broader framework, levels of cost
- 4 sharing, financial burden, and the impact on access.
- 5 Ben.
- 6 * MR. FINDER: So I'll try to wrap this up a little
- 7 bit more quickly.
- 8 For this issue, Joanne alluded to it earlier,
- 9 pediatric dental benefits. In your consideration of
- 10 affordability and benefits, it's become clear that some
- 11 children in exchange plans may lack coverage for pediatric
- 12 dental services.
- In CHIP, pediatric dental services are covered.
- 14 In exchange plans, pediatric dental services are one of the
- 15 10 required essential health benefits. You'll recall that
- 16 when pediatric benefits are not always embedded in exchange
- 17 plans when stand-alone dental plans are available.
- 18 Exchange premium subsidies do not reflect the additional
- 19 cost of stand-alone dental plans.
- 20 So let's look at three options that could be
- 21 considered independently or concurrently with other
- 22 options. The first option is to require all exchange plans

- 1 to embed pediatric dental services. A few states have
- 2 already moved to do this on their own. Secondly, premium
- 3 subsidies could be augmented to include the cost of stand-
- 4 alone dental plans, and thirdly, you could consider
- 5 providing children with wrap-around pediatric dental
- 6 coverage.
- 7 I should mention that for at least the last two
- 8 options, you could also consider scaling these options in
- 9 some way based on family income.
- 10 The story on other benefits is less clear. As a
- 11 brief summary of our conversation on benefits, you will
- 12 recall that most major medical benefits are covered in both
- 13 CHIP and exchange plans, but our research has identified
- 14 some areas in which benefits vary between programs and
- 15 plans. For example, the March report found that audiology
- 16 exams were covered by a separate CHIP in each state, but
- 17 only by 37 percent of exchange plan benchmarks.
- 18 Covered services can vary within each source of
- 19 coverage. For example, separate CHIP covered, supplied
- 20 behavioral analysis therapy in some states but not others.
- 21 From those conversations on benefits, a couple of
- 22 options have emerged that might address some of the

- 1 variation in covered benefits between programs. The first
- 2 three options that I'll present revolve around how coverage
- 3 is defined in exchange plans. All exchange plan benefits
- 4 are based on the same essential health benefit benchmark
- 5 established by the state. So policymakers could consider
- 6 providing states the option of establishing a separate
- 7 pediatric-specific benchmark.
- 8 The first option would allow states to establish
- 9 a separate pediatric benchmark tied to Medicaid's EPSDT
- 10 definition.
- 11 The second option would allow states to establish
- 12 a separate pediatric benchmark tied to benefits generally
- 13 available in each state's separate CHIP.
- 14 The third option is less prescriptive. We would
- 15 just allow states the option of establishing a separate
- 16 pediatric benchmark. Alternatively, you could consider
- 17 changing how pediatric services are defined in the
- 18 essential health benefits to include certain benefit
- 19 categories; for example, audiology services.
- The final option is to provide wrap-around
- 21 benefit coverage for children through Medicaid.
- 22 So we presented a lot of options for your

- 1 consideration, options that generally reflect an exchange-
- 2 targeted approach to addressing some of the concerns about
- 3 affordability and adequacy that have surfaced in
- 4 conversations about your long-term vision for children's
- 5 coverage, but this list is by no means exhaustive.
- 6 Like Chris said, we look forward to your
- 7 feedback, so that we can bring more detailed analyses for
- 8 you to consider at a future meeting. We look forward to
- 9 your feedback on these options and your feedback on the
- 10 bigger policy decisions or choices. For example, what role
- 11 should Medicaid play in your long-term vision for
- 12 children's coverage, and what role can CHIP play or a
- 13 Medicaid wrap-around or other more targeted approach?
- 14 And with that, I'll close.
- 15 CHAIR ROWLAND: Thank you.
- Gustavo.
- 17 COMMISSIONER CRUZ: Thank you.
- 18 I want to comment on some of the options for the
- 19 pediatric dental benefits. One of them is the option 3. I
- 20 am going to start from the worst to the best. Sorry. I
- 21 mean, the option 3 of the wrap-around Medicaid, it would
- 22 create such administrative problems. We have some, which

- 1 I'm sure has been discussed here many times, sort of
- 2 legendary issues in terms of access to care to children
- 3 under the Medicaid program. Those issues of access are
- 4 eased out under the CHIP program, so it would be sort of
- 5 roll back to Medicaid. The only sort of positive aspect of
- 6 that would be if these children would be covered under
- 7 EPSDT, but they are not. So that would create added
- 8 bureaucracy.
- 9 The second option in terms of the augment
- 10 existing subsidies, that, in my view, will only work if you
- 11 require to buy a stand-alone dental plan if it's not
- 12 embedded within the plan, and there are four states that
- 13 are already doing that. So if you go into the exchange and
- 14 you choose a medical plan and you have children, you cannot
- 15 get out of the exchange unless you buy the dental coverage.
- 16 The option number 1, which for me would be sort
- 17 of the best, instead of providing comprehensive dental
- 18 care. The only issue that we're finding is that in some of
- 19 the states that offered embedded dental coverage within the
- 20 medical plan, some -- not all, but some of the plans
- 21 actually apply the full medical deductible to both children
- 22 and dental. So if you have a deductible of \$3,000, let's

- 1 say, which is the average, you can be rest assured that the
- 2 preventive services for those children are not going to be
- 3 provided when parents have to sort of add and subtract
- 4 their budgets. So that is a caveat that could be solved if
- 5 you sort of exempt the deductible for pediatric dentists or
- 6 create a separate deductible that many other plans have
- 7 done.
- 8 Thank you.
- 9 COMMISSIONER RILEY: I just had a question on the
- 10 benefits issue in item 4, expand the definition to include
- 11 certain benefits, because I was stuck recently that
- 12 mandates in insurance have been enacted in states for a
- 13 very long time, and yet there's been a real rise of
- 14 mandated benefits for kids. Thirty-seven states mandate
- 15 services for Asperger's. Twenty-five, I think, are doing
- 16 audiology. It would be interesting, a data point, to know
- 17 how many dates for children services currently exist, so
- 18 that we can think more about option 4.
- 19 COMMISSIONER GABOW: I wanted someone to clarify
- 20 for me, and then I'll have a question.
- 21 My understanding is that the stand-alone CHIP
- 22 plans did not have EPSDT as a mandate, and since there are

- 1 many stand-alone CHIP plans, do we understand what the
- 2 impact of not having EPSDT included in stand-alone CHIP
- 3 plans have been to access quality of care for children?
- I mean, that's a pretty robust sample that is
- 5 different.
- 6 COMMISSIONER ROSENBAUM: I was going to say that
- 7 there are a couple of different studies. There's one,
- 8 actually, that's in the materials that you are about to
- 9 publish, I know from academic pediatrics, that suggest that
- 10 special needs children -- it's sort of interesting -- do
- 11 better than uninsured children, but it was not clear that
- 12 there weren't specific services where they would do --
- 13 these were in CHIP plans.
- In a study that we did at GW about 12 years ago
- 15 now, 12, 13 years ago, after the '97 CHIP enactment, we
- 16 interviewed plan administrators in both Medicaid managed
- 17 care plans that had to do the full complement as well as
- 18 stand-alone CHIP plans. What we found was that the
- 19 problems tend to cluster in certain very specific kinds of
- 20 cases. It's children with very long-term, very severe
- 21 physical and mental health conditions who need a very high
- 22 frequency of care where, of course, the EPSDT benefit

- 1 mandate is important not so much for the covered class of
- 2 benefits, although that is certainly a value, but it is the
- 3 restriction on the use of amount, duration, and scope
- 4 limits not related to medical necessity.
- 5 So even a good CHIP plan if it is separate -- at
- 6 least this is what we found years ago, and it may be
- 7 different today. A good CHIP plan would have some
- 8 durational limits in it, 30 visits for X or X number of
- 9 days of Y. Whereas, under the Medicaid program, in theory,
- 10 there would not be a fixed day or durational limit, and so
- 11 it's a very tiny, but very expensive, very costly sliver of
- 12 children who are affected by this -- and in fact, in a lot
- of states under Medicaid managed care today, and that's why
- 14 the discussion of wrap-around, I always find a little hazy,
- 15 because there are states that have their managed care
- 16 organizations handle the EPSDT benefit up to a certain
- 17 level, and then they may do -- as an administering entity,
- 18 they may handle all of the claims on a non-risk basis, but
- 19 with the state kicking in beyond a certain level. So, in
- 20 other words, there could be the equivalent of a wrap that
- 21 goes on inside EPSDT today, which further complicates
- 22 things.

- 1 COMMISSIONER GABOW: If there is a small sliver
- 2 of children where this -- not having the EPSDT coverage in
- 3 the separate CHIP program, then it does have implications
- 4 for our saying that EPSDT should be part of every benefit
- 5 package, rather than focusing on the narrow group.
- 6 CHAIR ROWLAND: Peter.
- 7 COMMISSIONER SZILAGYI: Yes. Just to embellish,
- 8 I don't think anybody has or can do exactly that study that
- 9 you were asking about, Patty, because enough of the
- 10 separate CHIP plans have a lot of the essential benefits.
- 11 There's a variability in those states, and there are other
- 12 confounds or other things that affect those states. So
- 13 it's not completely, I think, answerable, although it's a
- 14 really great question.
- 15 Regarding dental, do people realize that the most
- 16 common chronic disease in childhood is dental caries? It
- 17 is actually more than -- some of the other things. And
- 18 secondly, do people realize that dental caries is almost
- 19 completely a disease of the poor?
- 20 So if we can solve this issue in terms of
- 21 adequate coverage and services for dental care for poor
- 22 children, we will be able to potentially eradicate a major

- 1 chronic disease in this country.
- 2 CHAIR ROWLAND: But we need to look at that not
- 3 just in the context of CHIP, but especially in the context
- 4 of Medicaid.
- 5 COMMISSIONER SZILAGYI: Oh, absolutely. And by
- 6 poor children, I don't mean that it stops at 100 percent of
- 7 the poverty level because there's an awful lot of dental
- 8 caries among children between 200 and 400 percent of the
- 9 poverty level, but you just don't see it in high-income
- 10 populations.
- 11 CHAIR ROWLAND: Chuck.
- 12 COMMISSIONER MILLIGAN: Yes. I guess I just want
- 13 to raise a point. As I'm listening, I'm not getting a good
- 14 sense of the sort of consensus of the Commission about
- 15 whether what we're trying to solve for here is what do kids
- 16 need as a national standard versus what should be done in
- 17 terms of a potential bridge out of CHIP, where there is
- 18 state variability.
- 19 There is state variability in EHB. There's state
- 20 variability in the existing CHIP programs that would need
- 21 to bridge to whatever the future might be. So I can't
- 22 figure out listening to ourselves here whether we're trying

- 1 to solve for a national standard or whether we're trying to
- 2 solve for a bridge where there would be probably
- 3 variability in states.
- 4 CHAIR ROWLAND: I think one of the things we are
- 5 looking at is what would a national standard be and then
- 6 how do we measure up to it as we look at the bridge issue,
- 7 because I think we've been struggling with -- is the
- 8 national standard, CHIP, which has all of its variations,
- 9 or is there a different level that we would say this is the
- 10 minimum level of protection that children in America should
- 11 have, and then how do we use the CHIP program as a bridge
- 12 to try to get there.
- 13 COMMISSIONER MILLIGAN: I think even that
- 14 statement would be helpful to confirm and then where is
- 15 that foundation.
- 16 CHAIR ROWLAND: Marsha.
- 17 VICE CHAIR GOLD: I think that last discussion is
- 18 a really important one. I am concerned that we are
- 19 realistic in looking at these things because one can
- 20 recommend everything, but it doesn't -- it may not come to
- 21 pass.
- The thing I wanted to suggest we also put on the

- 1 table is sort of access to providers and health plans and
- 2 administrative simplicity. Some of these options are more
- 3 consistent with the way health plans in the exchange work
- 4 and the way providers work than others. In particular,
- 5 some of the EPSDT things, if you're thinking about relating
- 6 kids' coverage to Medicaid, it makes sense, but to provide
- 7 plans and private providers, they are not used to dealing
- 8 with them, and I think they probably don't like them too
- 9 much because of the paperwork requirements.
- 10 So recalling, I would guess that one of our
- 11 principles would be we want to give people access to the
- 12 plans in the exchanges in a way that allows those plans in
- 13 the exchanges and the providers they contract with to be
- 14 interested in serving children, and so I think the kind of
- 15 solutions we come up with may want to sort of reflect what
- 16 the common practices are there.
- 17 COMMISSIONER COHEN: Great points and questions,
- 18 and I just figured I would take my personal crack at sort
- 19 of answering them.
- 20 I think that what we are looking at is something
- 21 that we could have looked at in the absence of a cliff on
- 22 CHIP. This is the question of whether coverage for low-

- 1 income children and potentially low- and middle-income
- 2 children across the country, whether it should be
- 3 reexamined in some way or another, the financing, the
- 4 benefits, or otherwise. As it so happens, this question is
- 5 forced by the potential cliff in CHIP, but I do think that
- 6 our frame should be looking at coverage for low- and
- 7 potentially low- and moderate-income children across the
- 8 board and not just those who might be in CHIP at a point in
- 9 time when it expires because there's lots of moving in and
- 10 out.
- 11 I would also say that while we don't need to be
- 12 terribly -- it's one thing for us to say what we think is
- 13 an important goal and we don't have to be terribly specific
- 14 in all cases about what we recommend, I am really not
- 15 excited about wrap-around options in this context.
- 16 I think one of the principles that we mentioned
- 17 in saying that for all the good that CHIP has done, that
- 18 it's the long-term future we think is in a different
- 19 program that has better sort of -- a better continuum of
- 20 financial support for health coverages was because of
- 21 simplicity and then the costs, not just financial, but all
- 22 sorts of costs of having multiple programs interesting with

- 1 each other, and I think that the wrap-around, I personally
- 2 would be inclined to take it off the table and personally
- 3 would support a look at a separate children's EHB
- 4 benchmark.
- 5 Again, I always come back to this. I would love
- 6 to get a little bit more clinically oriented sort of
- 7 research summaries around the extent to which that is
- 8 necessary and in what areas, but that is my orientation at
- 9 this point.
- 10 COMMISSIONER MILLIGAN: Yes. Just a really quick
- 11 point. I do think contextually, if and when this gets
- 12 written into a chapter down the road, we need to keep in
- 13 mind that in this time frame, we're talking about the
- 14 Section 1332 waivers under the ACA would be available,
- 15 which could alter EHB, alter subsidy levels, alter cost
- 16 sharing, and so I think we will need to contextualize this
- 17 in the time frame in which that waiver would be available,
- 18 since we're getting into QHP land.
- 19 COMMISSIONER ROSENBAUM: I realize I've raised
- 20 this earlier, and I certainly appreciate the complexities
- 21 of some of these options, but again, I think it's important
- 22 to note that we use something called "wrap-around." I've

- 1 never understood exactly what wrap-around is. What I
- 2 understand is that you might be eligible for some
- 3 supplementary coverage, and I think we underestimate the
- 4 degree to which actually today we have a fairly sizeable
- 5 number of children with dual enrollment.
- 6 And I'm not sure that it's so much --
- 7 COMMISSIONER GABOW: But, Sara, is it good? Does
- 8 it work well for them?
- 9 COMMISSIONER ROSENBAUM: Oh. If you ask a parent
- 10 of a child with cystic fibrosis if the extra Medicaid
- 11 coverage is working for the child, they would trade their
- 12 lives before they would give up the extra coverage. Their
- 13 employee benefits do not cover the drugs they need, the
- 14 therapies they need.
- 15 I'll never forget one hearing we had a few years
- 16 ago, actually, on the Hill that was held to do a briefing
- 17 around children's coverage, and we had three families with
- 18 cystic fibrosis come and testify, all of whom had workplace
- 19 coverage. And this was before. Actually, it was in
- 20 relation not to CHIPRA per se. It was in relation to
- 21 Medicaid.
- 22 And so I couldn't agree more, Andy, that there

- 1 are issues in making supplemental coverage work, but I
- 2 think before we tackle this issue in theory, we need -- and
- 3 I've actually asked MACPAC staff this question once before
- 4 and got a totally startling answer. I mean, the number was
- 5 high -- asked how many children showed up in Medicaid who
- 6 also had private insurance coverage because, of course,
- 7 Medicaid does not have a crowd-out provision, and the
- 8 number is significant.
- 9 So I find --
- 10 CHAIR ROWLAND: We are sure that MACPAC staff
- 11 will produce that number.
- 12 COMMISSIONER ROSENBAUM: Right. And I find it
- 13 particularly compelling, going back to the priori exchange,
- 14 when in fact we can identify with some certainty which of
- 15 the benefits it is. It's drugs. It's extra mental
- 16 therapy. It's extra speech and occupational therapy. It's
- 17 not sort of just this crazed agglomeration of services.
- 18 There are distinct places where commercial benefits fall
- 19 short, and that is because of the norms underlying
- 20 commercial benefits.
- 21 So I just want to be sure that we're having this
- 22 discussion with the benefits of a lot of information on

- 1 dual enrollment today, among children especially.
- 2 CHAIR ROWLAND: Well, and there is another big
- 3 wraparound in the Medicaid program, which is the dual-
- 4 eligible Medicare and Medicaid population. That works
- 5 fairly well.
- 6 COMMISSIONER COHEN: May I just -- so, Sara,
- 7 point extremely well taken, and perhaps taking the option
- 8 off the table is a little strong at this point.
- 9 I would say we are in the maybe privileged
- 10 position of not thinking about what might -- I mean, the
- 11 question of whether additional benefits might be necessary
- 12 is -- on top of commercial coverage, I think we understand
- 13 that there are times when commercial coverage does not
- 14 provide what some children need. I think the question is:
- 15 In a design phase of a new opportunity, would you design it
- 16 as the wraparound, is a solution to do that. And if you're
- 17 thinking about, say, dental coverage, you are talking not
- 18 just for kids with illness, but every child needs that
- 19 benefit in particular.
- 20 So the idea that you want to design the program
- 21 with a Medicaid wraparound for virtually every child, for,
- 22 you know, tens of millions of children, I just think as a -

- 1 it would not be a preferred design.
- 2 CHAIR ROWLAND: It depends on what the wraparound
- 3 is.
- 4 COMMISSIONER ROSENBAUM: And we could give
- 5 everybody EPSDT benefits, but I think that actual is more
- 6 jarring than thinking about a situation where a child is --
- 7 there is a tiny number, and Peter's really one of the great
- 8 experts on this, a very small number of children for whom
- 9 normative coverage standards are not going to be
- 10 sufficient, and --
- 11 CHAIR ROWLAND: Okay. I think we're getting --
- 12 COMMISSIONER ROSENBAUM: -- we need to think
- 13 about them --
- 14 CHAIR ROWLAND: -- too stuck on wraparound
- 15 benefits here and sort of getting into the weeds before we
- 16 get to the top of the mountain to be able to look down.
- 17 Is it about wraparound benefits, Donna?
- 18 COMMISSIONER CHECKETT: Let me assure you I
- 19 wouldn't dream of raising that issue after those strong
- 20 words of caution from our Chair.
- 21 [Laughter.]
- 22 COMMISSIONER CHECKETT: I actually am going to

- 1 really take this discussion in another direction, which is
- 2 to say I don't feel that -- I think as we're moving into
- 3 the exchange population, that I would like to have more
- 4 facts about what the real needs are instead of kind of a
- 5 gut reaction that it's not enough. And so I know that
- 6 we've done some analysis in that regard, but I am stating
- 7 the need for more data and facts around that. And I don't
- 8 want us to just assume that it's not good enough. That
- 9 would be my concern.
- 10 CHAIR ROWLAND: Great contribution.
- 11 Patty, did you have another comments or was it
- 12 about wraparound benefits?
- 13 COMMISSIONER GABOW: It was about wraparound, and
- 14 I'm willing to defy the Chair.
- 15 [Laughter.]
- 16 COMMISSIONER GABOW: I think that as we look at
- 17 long term -- as you all know, I'm in favor of simplicity
- 18 and administrative ease. But I think as we think about the
- 19 long term of the country, it's not -- and the future of
- 20 Medicaid in general, it is not unrealistic, I don't think,
- 21 to think about saying that we're going to have coverage
- 22 that is, you know, in an exchange, whether it's commercial

- 1 or subsidized coverage, and we're going to have Medicare,
- 2 and in both those instances Medicaid will wrap around what
- 3 no basic insurance plan would ever offer. And if you make
- 4 every insurance plan offer everything that anyone could
- 5 possibly need, it rapidly becomes unaffordable.
- 6 So I think as we think about long term and the
- 7 future of Medicaid, it is not unrealistic to think, Is
- 8 Medicaid's long-term future a wraparound for extraordinary
- 9 services that the average person would not need?
- 10 CHAIR ROWLAND: I think it's important to
- 11 recognize, as Sara pointed out earlier -- so I'll talk
- 12 about wraparound --
- 13 [Laughter.]
- 14 CHAIR ROWLAND: -- that Medicaid has in its
- 15 history been designed as a wraparound program. There was
- 16 no crowd-out provision. It was intended to either fill the
- 17 void for those who had no other source of Congress or to
- 18 provide wraparound services, whether that would be for
- 19 long-term-care services, whether that would be for
- 20 additional coverage for people who had skimpy private
- 21 insurance plans. So that we really need to think about the
- 22 Medicaid context, but I also think as we go forward in

- 1 looking at these options, we have to remember what the
- 2 coverage is for those under 138 percent of poverty who are
- 3 on the Medicaid program, what their cost sharing is, what
- 4 their benefits are, and then try and figure out how to not
- 5 create a notch as you go forward with kids at slightly
- 6 higher and higher income levels. And for that I think it
- 7 would be very helpful if for our next discussion the staff
- 8 brought in a table that really shows us what the Medicaid
- 9 eligibility levels are by state so that we know how many
- 10 states actually cover kids on Medicaid above 138 percent of
- 11 poverty and how many kids are affected at what income
- 12 levels in what states so that we have some sense of how
- 13 many kids are falling under CHIP and Medicaid and to which
- 14 income groups.
- 15 And then I think we really need to think through,
- 16 starting back at the family glitch, I mean, so what's the
- 17 family glitch and how many are affected there, but how are
- 18 we really structuring premiums and cost sharing up the
- 19 entire income scale and not just starting at 138, and then
- 20 looking at kind of the choices, as you've laid out, between
- 21 the coverage in the exchange that provides some special
- 22 cost-sharing help to families at lower-income levels, well,

- 1 maybe that needs to be changed. But I think there's a
- 2 range of options there that we ought to look at, but we
- 3 need to wed it in keeping the Medicaid end of it part of
- 4 our discussion.
- 5 COMMISSIONER CARTE: Having administered a
- 6 separate CHIP program, I would just say that the separate
- 7 CHIP benchmark I think has been highly satisfactory for
- 8 states. I know in my state and in looking at surveys that
- 9 NASHP has done, I don't think you see lots of demand for
- 10 wraparound. I think it really is a great standard that has
- 11 satisfied the needs of most families, and you don't see a
- 12 big cliff. Of course, there have been exceptions, like for
- 13 special populations like children with autism, but also
- 14 that has been changing rapidly as those mandates have come
- 15 into the commercial market.
- 16 CHAIR ROWLAND: One of the options we might want
- 17 to consider is to look at having a provision for children
- 18 with special needs who -- it's not every child would have
- 19 access to wraparound Medicaid benefits, but if there's a
- 20 child with special needs and those services are best served
- 21 within the Medicaid program, to have them have that as an
- 22 option, and I think that's one thing we might look at and

- 1 put on the table.
- 2 MR. PETERSON: To follow up on the factoid that
- 3 was mentioned, 3 percent of children in Medicaid/CHIP also
- 4 have private coverage -- 3.3. Percent. That's based on the
- 5 National Health Interview Survey.
- 6 CHAIR ROWLAND: Okay.
- 7 COMMISSIONER ROSENBAUM: [off microphone] --
- 8 generally, you wouldn't go looking -- you might -- there
- 9 might be children who start as public and end up picking up
- 10 employer coverage. But my guess would be -- and maybe we
- 11 can find out more -- that the opposite is true, that these
- 12 are -- whatever group this is, somewhere between a million
- 13 and 2 million children, whatever the number is --
- 14 COMMISSIONER SZILAGYI: About a million.
- 15 COMMISSIONER ROSENBAUM: Yeah, are -- start off
- 16 with employer coverage exhausted. They're essentially
- 17 Grassley children, and people, you know, don't remember the
- 18 Grassley children who Senator Grassley created in 2006 who
- 19 were designed to deal with this problem of parents
- 20 exhausting their employer benefits.
- 21 MR. PETERSON: So to that point, if you look at
- 22 just children with SSI or who do not have SSI but are

- 1 qualified as children with special health care needs, 6
- 2 percent have private coverage versus 3 percent if they are
- 3 neither SSI nor children with special health care needs.
- 4 VICE CHAIR GOLD: And I would suggest, Chris that
- 5 maybe you could talk with -- I don't know if it's the
- 6 people at AHRQ or people at NCHS. Some of that has to be
- 7 reporting error, because people -- these come from self-
- 8 reports of whether people have coverage. And when you're
- 9 talking such a low percent, it does not take that much
- 10 reporting error, I would think, to have one of the 3
- 11 percent be people who have something odd or something they
- 12 think they had or maybe they had it last month but they
- 13 don't have it now.
- So I'm not sure I would agree they're all people
- 15 who were double, and I think those groups may be able to
- 16 provide you some -- the issue is how accurate is the
- 17 reporting of private insurance data or Medicaid coverage
- 18 and could that explain some of it, and then how much is
- 19 left for what Sara's saying.
- 20 CHAIR ROWLAND: Okay.
- 21 COMMISSIONER ROSENBAUM: One last point. Just
- 22 one last point, which is an important analogy in all of

- 1 this, is the medically frail exception to the benchmark
- 2 plan. And so one of the things -- I mean, there, going
- 3 back to Diane's point, it's just a decision at the
- 4 threshold that certain people don't go into a benchmark,
- 5 i.e., don't go into a plan modeled on an employee benefit
- 6 plan at all. And so one variation, going to Andy's point
- 7 of administrative problems or Patty's point, is to think
- 8 about sort of this variability, right? You can do it as a
- 9 supplemental insurance plan. You can do it as a voluntary
- 10 choice for families or even a screening tool to make
- 11 Medicaid the primary insurer for certain services with
- 12 financial adjustments to go along with that. But, I mean,
- 13 you know, it's sort of two ways to get at the problem.
- 14 CHAIR ROWLAND: So what we're asking the staff to
- 15 do is to continue to look at the family glitch and the
- 16 implications of it more broadly and then potentially just
- 17 looking at it on a children basis. We're asking you to
- 18 really comb the literature for what we know about financial
- 19 burden for premium and cost sharing and especially its
- 20 impact on access. And we're looking at then trying to
- 21 figure out what levels of skin in the game are going to be
- 22 problematic for families and how that would change as one

- 1 goes up the income scale. So obviously what is a burden
- 2 for someone at 150 percent of poverty isn't at 300.
- 3 Finding out where we are today with regard to levels of
- 4 coverage for children and their income eligibility.
- 5 On the benefit side, I think we've also
- 6 identified in much of our work that there's a very slim set
- 7 of benefits -- not slim, but a very limited set of benefits
- 8 that are outside of what the normal scope is. So let's
- 9 think about special needs children and what benefits they
- 10 need, and then let's have a special focus on availability
- 11 of dental care. And I'd like that to be looking at kind of
- 12 how we merge Medicaid problems with problems outside of the
- 13 Medicaid program.
- 14 And, finally, I think we ought to really be
- 15 sensitive to the fact that what kids get if they qualify
- 16 for Medicaid and they are under 138 percent of poverty or
- 17 another state is at a higher level, and what kids get if
- 18 they are outside of the Medicaid program, so that we don't
- 19 create a big notch where \$1 of income that puts you out of
- 20 Medicaid throws your kids into a totally different
- 21 situation. And I think all of that is perfectly doable by
- 22 our next meeting.

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1
              [Laughter.]
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              CHAIR ROWLAND: So I want to thank our team, and
    obviously the Commission has been well engaged in this
 3
    discussion, and I know we will continue to be. And I'm
 4
 5
    going to take the Chair's prerogative of moving our next
 6
    discussion on an update of Medicaid expansions to post-
7
    lunch. But I'm going to ask if there are public comments
8
    on the morning session before we adjourn for lunch.
 9
    ### PUBLIC COMMENT
10
              [No response.]
11
              CHAIR ROWLAND: Seeing and hearing none, we will
12
    stand adjourned, and we will reconvene at 1:00 instead of
13
    1:15.
14
               [Whereupon, at 12:15 p.m., the Commission
    recessed, to reconvene at 1:00 p.m., this same day.]
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MACPAC February 2015

1 AFTERNOON SESSION

- [1:03 p.m.]
- 3 CHAIR ROWLAND: Okay. If we can please
- 4 reconvene, we will finish up our morning business before we
- 5 get to our afternoon session, and we are asking Martha and
- 6 Sarah to give us an update on the Medicaid expansion which
- 7 it's at Tab 4 in your briefing books.
- 8 ### Session 3: Update on Medicaid Expansions
- 9 * MS. MELECKI: Good afternoon.
- 10 With most state legislatures currently in
- 11 session, there's been a lot of recent activity and news
- 12 coverage surrounding Medicaid expansion discussions, and so
- 13 we felt that this would be a good time to update you on the
- 14 state of Medicaid expansion decisions in the states.
- So I'll begin today by providing a brief update
- 16 on state expansion decisions. Martha will then provide
- 17 more information on expansions by waiver and traditional
- 18 expansions, followed by the most recent Medicaid enrollment
- 19 data available. We will conclude with an overview of
- 20 future MACPAC work in this area.
- 21 As of today, 28 states and the District of
- 22 Columbia have chosen to expand Medicaid, and this includes

- 1 states who have chosen to expand traditionally and those
- 2 who have used Section 1115 demonstration waiver authority.
- 3 Currently, 22 states have not expanded Medicaid.
- 4 The map in this slide shows expansion decisions.
- 5 Dark green states are those that have expanded
- 6 traditionally. The light green states have expanded by
- 7 waiver authority, and red states have not expanded.
- 8 Given that most legislatures are currently in
- 9 session, we're monitoring movement closely. Examples of
- 10 states we're monitoring include Idaho where the Governor is
- 11 interested in expansion and has convened a work group to
- 12 study a possible expansion. The work group has released a
- 13 plan which they've presented to a House committee.
- In Utah, the legislature is currently debating
- 15 three different proposals for a waiver application,
- 16 including one from the Governor. Just yesterday, one of
- 17 those proposals passed the Senate, and it's unclear if it
- 18 will be considered in the House.
- 19 In Alaska, the newly inaugurated Governor favors
- 20 expansion and released an expansion proposal in early
- 21 February.
- 22 Turning to Florida, the state currently has a

- 1 low-income pool, or LIP, funding waiver, which provides
- 2 federal money to help hospitals treat low-income and
- 3 uninsured patients. CMS officials have said that they will
- 4 not approve a continuation of the waiver, and so some in
- 5 the state are proposing Medicaid expansion as an
- 6 alternative to help balance the state's budget in lieu of
- 7 the LIP waiver.
- Finally, looking at Ohio, the state expanded
- 9 Medicaid through the legislature's seven-member controlling
- 10 board in October of 2013. The Governor wants to continue
- 11 the expansion, but it's unclear what steps would need to be
- 12 taken in order to do so.
- There's also been recent activity in several
- 14 states. In Pennsylvania, the newly inaugurated Governor is
- 15 in favor of a traditional expansion and has begun work to
- 16 move the state from the 1115 waiver that was approved by
- 17 CMS last year to a traditional expansion. The waiver
- 18 program has been implemented, and so the move to
- 19 traditional expansion will have a transition period.
- 20 In Indiana, CMS approved the state's 1115 waiver
- 21 on January 27th, and eligible persons began to be enrolled
- 22 on February 1st.

- 1 In Arkansas, the waiver stipulates that the
- 2 legislature must vote to extend funding each year, and the
- 3 current legislature has voted to extend funding through
- 4 2016. They also voted to create a work group to look at
- 5 options for years beyond 2016.
- In Tennessee, the Governor released a plan last
- 7 year to expand by waiver authority. The legislature did
- 8 not pass such an expansion during a special session that
- 9 was called specifically to address expansion, and the
- 10 legislature is currently in regular session.
- In Virginia and Wyoming, proposals were brought
- 12 before both legislatures, and both legislatures failed to
- 13 pass expansion legislation, which effectively ended
- 14 expansion efforts in the current legislative session. Both
- 15 Governors favor expansion.
- 16 MS. HEBERLEIN: So moving on to the traditional
- 17 versus Section 1115 waiver expansion.
- As Sarah mentioned, 5 of the 29 states that have
- 19 expanded have chosen to do so through Section 1115 waivers,
- 20 which give them the option to try out different approaches
- 21 to benefit and cost-sharing design than would be available
- 22 to them under their traditional Medicaid expansion.

- 1 So I'm going to give you some highlights of these
- 2 waivers as I go through them.
- 3 Arkansas, which is also known as the "private
- 4 option, " and you've heard a lot about it, is using a
- 5 premium assistance approach to purchase qualified health
- 6 plans on the exchange for enrollees. A recent amendment to
- 7 this establishes health savings accounts that require
- 8 monthly contributions for enrollees beginning at 50 percent
- 9 of the FPL.
- 10 Iowa is actually two waivers. One, which is very
- 11 similar to the Arkansas model, is using premium assistance
- 12 for enrollees, but it's just for those who have income
- 13 between 100 and 138 percent of the FPL. There are those
- 14 who are under 100 percent, are covered through managed
- 15 care, and that's a separate waiver.
- 16 Premiums are charged for those starting at 50
- 17 percent of poverty, but they are waived in the first year
- 18 of enrollment and in subsequent years if you complete
- 19 certain healthy behaviors.
- Just as a reminder for returning Commissioners,
- 21 you may recall that I presented a chapter at the December
- 22 meeting that will appear in March that talks more about the

- 1 Arkansas and Iowa premium assistance approaches.
- 2 So, as Sarah said, Indiana was just recently
- 3 approved and is probably the most complex. I won't go into
- 4 all the details, as we are still trying to sort all of it
- 5 out, and this is a continuation of an existing program that
- 6 they already have that relies on health savings accounts as
- 7 well.
- 8 Those with income at or below 100 percent who
- 9 don't make monthly contributions to these health savings
- 10 accounts actually get a lower benefit package that doesn't
- 11 include dental or vision while those above 100 percent who
- 12 don't make contributions are locked out of coverage for six
- 13 months.
- 14 Michigan is using managed care plans to expand
- 15 Medicaid. They also are using sort of a health savings
- 16 account approach where all enrollees will make
- 17 contributions based on the prior six months of utilization,
- 18 and again, contributions are reduced through healthy
- 19 behaviors. Enrollees above 100 percent also pay premiums.
- 20 Pennsylvania is also covering their expansion
- 21 population through managed care. They charge monthly
- 22 premiums of about 2 percent of income for enrollees above

- 1 100 percent, and there, again, are incentives for healthy
- 2 behaviors. As Sarah mentioned, the Governor is in favor of
- 3 more traditional expansion, and so they're transitioning
- 4 from their waiver coverage to a traditional expansion.
- 5 Finally, in New Hampshire they have a pending
- 6 waiver that looks very much like Arkansas as well where
- 7 they are going to use premium assistance in the exchange
- 8 beginning in January 2016. Their waiver has been in since
- 9 the end of November, so we expect something shortly on
- 10 that. Currently, they are covering the expansion
- 11 population in a bridge program and as well as through
- 12 premium assistance with employer-based coverage.
- 13 CHAIR ROWLAND: Martha, when we look at the
- 14 waivers and the waiver experience, I am going to channel
- 15 Patty for a minute, and I think one of the things that we
- 16 haven't always looked at is we've described the features of
- 17 the waivers, but we haven't thought through kind of the
- 18 administrative complexity of much of what is in the
- 19 waivers, and I think that's a criteria we should also look
- 20 at because just having reviewed some of the terms of the
- 21 Indiana waiver, I think it adds more complexity to the
- 22 program than one really anticipates it would.

- 1 MS. HEBERLEIN: And I will give more on our work
- 2 on waivers in a minute.
- 3 We also wanted to give you the latest update on
- 4 the enrollment figures. These are hot off the presses.
- 5 These came out on Monday. They show that as of December
- 6 2014, nearly 69.7 million people were enrolled in full-
- 7 benefit Medicaid in CHIP. This is an increase of 18.6
- 8 percent or about 10.75 million enrollees from the July-
- 9 through-September-2013 baseline.
- 10 As you would expect, expansion states reported
- 11 increases much higher than those states that have chosen
- 12 not to expand Medicaid. Expansion states saw increases of
- 13 over 27 percent compared to over 7 percent in non-expansion
- 14 states.
- Fifteen of the 26 reporting expansion states saw
- 16 an increase of enrollment of 30 percent or more. This
- 17 includes Arkansas, California, Colorado, Kentucky,
- 18 Maryland, Minnesota, Nevada, New Hampshire, New Jersey, New
- 19 Mexico, Oregon, Rhode Island, Vermont, Washington, and West
- 20 Virginia.
- 21 Also, at the end of January, CMS released data
- 22 that looks at the Medicaid enrollment in the new adult

- 1 group for the first time. These data are a bit older, so
- 2 we have data as of March 2014, but it shows us that 4.8
- 3 million expansion adults were enrolled in the program. And
- 4 it's important to note that this excludes California, D.C.,
- 5 and North Dakota, and because California is such a big
- 6 state, it's probably significantly larger than that.
- 7 It's also important to note that since March,
- 8 that quarter, four additional states have expanded,
- 9 including Indiana, Michigan, New Hampshire, and
- 10 Pennsylvania. So as data come out more, that number is
- 11 expected to increase.
- 12 Two-thirds or so of the new group qualify for the
- 13 100 percent matching rate, while the other third do not.
- 14 As a reminder, the 100 percent match is available only for
- 15 non-elderly, non-disabled adults, with income up to 138
- 16 percent of the FPL who would not have been eligible as of
- 17 December 1st of 2009. So the vast majority of those 1.5
- 18 million of new adults that are ineligible for the 100
- 19 percent match are in states that expanded coverage prior to
- 20 the ACA, and so if they are adults without dependent
- 21 children, they would be eligible for a transitional match
- 22 rate that is higher than the state's traditional FMAP.

- 1 Enrollment in the new group represents about 9
- 2 percent of all Medicaid enrollees in the 48 states
- 3 reporting data and about 18 percent of enrollees in 22
- 4 expansion states.
- 5 COMMISSIONER ROSENBAUM: Can I just ask one
- 6 question about the data? Do we know, of the expansion
- 7 adults, what proportion are, as you know, adults who are
- 8 neither caretakers nor people with disabilities nor
- 9 Medicare beneficiaries, and how many are parents who got
- 10 picked up because of the exceedingly low eligibility
- 11 standard for parents? Because I think people talk about
- 12 them as childless adults.
- MS. HEBERLEIN: Yes.
- 14 COMMISSIONER ROSENBAUM: In fact, this expansion
- 15 has helped a huge number of parents of children.
- 16 MS. HEBERLEIN: And I know we looked a little bit
- 17 at the data when they were more preliminary. They're not
- 18 in the report that CMS released at the end of January. It
- 19 doesn't break down where -- it breaks down whether you're
- 20 newly eligible for the 100 percent match or not, but it
- 21 doesn't break down what category you might be in.
- I know that we looked at those data when they

- 1 came out, but they were still sort of preliminary. But
- 2 that's something we can certainly look at more.
- 3 CHAIR ROWLAND: Sara, among the potentially
- 4 eligible, it was about two-thirds childless adults and one-
- 5 third parents, but that was in all the states. And so the
- 6 southern states, which are not expanding, you would have a
- 7 much higher proportion there of parents in the mix. So I
- 8 think there's been a -- the parents are more affected by
- 9 the non-expansion states than by the expansion states.
- 10 * MS. HEBERLEIN: So just to give you a little
- 11 preview of what we are working on, are continuing to work
- 12 on, Sarah and I -- Sarah Melecki -- will continue to track
- 13 the Medicaid expansion decisions in the states on a daily
- 14 basis, and we'll be sure to look at states that are going
- 15 the traditional route versus the waiver route and track
- 16 what CMS is -- what they are actually asking for and what
- 17 CMS is approving in those waivers.
- 18 Sarah and I are also working on a brief that
- 19 summarizes the features of the existing expansion waivers
- 20 in more detail as well as looks at trends across states,
- 21 and we will certainly add in administrative complexity to
- 22 that list.

- 1 We also will continue to provide updates through
- 2 MACStats and other means on the enrollment data as they are
- 3 released.
- 4 And finally, we talked a little bit about this at
- 5 the last meeting, but under contract with the Urban
- 6 Institute, we are using data from the Health Reform
- 7 Monitoring Survey to get characteristics of the new adult
- 8 group, and so some of those data that Sara was just asking
- 9 about, we'll get a little bit more from the HRMS.
- Just to remind you, it is a quarterly Internet-
- 11 based survey that was designed to track implementation of
- 12 the ACA and the impact on coverage, and so we are working
- 13 with Urban now actually to pull the data on the new adult
- 14 group to get their demographic and socioeconomic
- 15 characteristics as well as their access utilization to the
- 16 services and hope to present those at an upcoming meeting.
- 17 COMMISSIONER MILLIGAN: If you are open to
- 18 another, maybe, ongoing activity, it might be worth
- 19 capturing how different states do the administrative side
- 20 of the medically frail adult piece of this and
- 21 identification, transition, and so on to really back to the
- 22 morning conversation, but to see from a process point of

- 1 view, how different states manage that activity.
- 2 COMMISSIONER RETCHIN: Going back to the group of
- 3 adults that were part of the expansion but were not newly
- 4 eligible, was that the woodwork phenomenon or not? Because
- 5 you said that it was different than the organic FMAP but
- 6 not as much as the expansion. I didn't really follow that.
- 7 MS. HEBERLEIN: So a number of states had
- 8 expanded Medicaid eligibility prior to the ACA, and so in
- 9 order to sort of equalize, because they wouldn't be
- 10 eligible for the 100 percent match rate, there is a
- 11 provision in there that says they get this transition match
- 12 rate, and so over the years, as the 100 percent FMAP goes
- down for the new group, their FMAP goes up, and they become
- 14 sort of equal. So it's to try to compensate the states
- 15 that were early expansion.
- 16 CHAIR ROWLAND: Yes. It was basically a provision
- 17 that said you shouldn't be disadvantaged because you
- 18 already expanded coverage to these groups, and yet they
- 19 didn't give them the full 100 percent, but then they phased
- 20 together at the 90.
- 21 Chuck.
- 22 COMMISSIONER MILLIGAN: I think I might want to

- 1 just build on the point you made a minute ago about parents
- 2 and the non-expansion states. Correct me if I'm wrong,
- 3 anybody.
- 4 But I think part of what we're talking about here
- 5 is when welfare reform happened and states were required to
- 6 sort of stick with old AFDC kinds of standards and states
- 7 could then have some income disregard in other rules to
- 8 deal with how to cover parents, a lot of the really lower
- 9 parent thresholds as a percent of poverty tended to be
- 10 states that aligned with the states that chose not to
- 11 expand Medicaid. So you might see a state covering parents
- 12 up to 20 or 25 percent of FPL pre ACA more aligned with
- 13 states that chose not to expand, and states that chose to
- 14 expand the parent coverage pre ACA might have been 45 or 50
- 15 or 70 percent of poverty.
- 16 So I just wanted to elaborate a little bit on the
- 17 point that you had made, Diane.
- 18 VICE CHAIR GOLD: Yes. I can't recall what
- 19 subgroups the Urban study lets you do, whether it has state
- 20 estimates or types of characteristics of states, but as you
- 21 get the information on the characteristics of the new adult
- 22 group, whatever you can do to sort of put people in buckets

- 1 by the type of state programs they're in, it may help you
- 2 make sense of some of that stuff people were talking about
- 3 because depending upon what their underlying existing
- 4 program was, that may affect the characteristics of the new
- 5 eligibles. And to the extent you can talk about that, it
- 6 may help talk about, a little bit, the effect of the states
- 7 that are not in and what they might look like or something
- 8 like that to try and help make sense of the data, because I
- 9 have a feeling, the total aggregate may not be as
- 10 interpretable as if you can get some of those buckets.
- 11 CHAIR ROWLAND: I think the real difficulty on
- 12 the parent side here is the variability in where states
- 13 were covering parents to begin with, and the expansion
- 14 states, as Chuck noted, often were covering parents at
- 15 higher, sometimes even at the poverty level than the non-
- 16 expansion states. So that the benefit to parents is going
- 17 to be greater if the non-expansion states expand than it
- 18 was to the expansion states, but we'll track it all and
- 19 have numbers.
- 20 I think it's also important that there's two ways
- 21 here that enrollment is being counted. The first one was
- 22 really looking at the number of people enrolled in

- 1 Medicaid, without necessarily teasing out how many of them
- 2 were just the normal turnover, to add people onto Medicaid
- 3 versus the people who were newly entitled to Medicaid
- 4 coverage.
- 5 The second one does reflect newly entitled
- 6 because it's where the states are claiming the 100 percent
- 7 match, but that one is one in which I'm sure a lot of
- 8 states haven't even turned in some of their match, since
- 9 this is part of what's going on, the administrative
- 10 material, and so, certainly, we should not go out and say
- 11 that only 4.8 million people benefited from the expansion.
- 12 And when California comes in, that will be even higher, but
- 13 it's just a caution that this is a very incomplete number,
- 14 although it will ultimately be the number that reflects how
- 15 many people were covered under the 100 percent match.
- 16 Chuck.
- 17 COMMISSIONER MILLIGAN: I'm sorry. Just one
- 18 other point. I think having lived through a lot of this in
- 19 the Maryland side, I think a population we shouldn't lose
- 20 sight of is former foster care kids up to age 26, because
- 21 that -- to create equity with kids covered through their
- 22 parents under employers. It may not be a big number, but

- 1 it's an important part of the expansion.
- 2 CHAIR ROWLAND: And we'll see in some later data
- 3 that it could also be a costly part of the expansion.
- 4 Thank you.
- 5 And, reflecting the other part of our name
- 6 besides "payment" is "access," and, obviously, we have
- 7 tried to look at gaps in access, at where Medicaid
- 8 beneficiaries and others get their access to care, and so
- 9 Anna is going to present to us with some of the analysis
- 10 that she has been conducting on site of care. Thank you,
- 11 Anna.
- 12 ### Session 4: SITES OF CARE SERVING MEDICAID ENROLLEES
- 13 * MS. SOMMERS: In the context of many different
- 14 discussions you have had, you have raised the question,
- 15 where do Medicaid enrollees receive care? Is it the most
- 16 cost efficient place? Is it the most appropriate place of
- 17 care? So, this presentation is intended to set the stage
- 18 for future dialogue about access and payment policies
- 19 related to sites of care.
- 20 First, I'll briefly place this topic in policy
- 21 context, and then I'll present some preliminary data
- 22 identifying the sites where major populations of enrollees

- 1 receive care. And, then I'll wrap up with some of the
- 2 potential areas for future work.
- 3 Medicaid services are provided in over 30
- 4 distinct sites of care reflecting a wide spectrum in
- 5 service capacity, facility types, and payment incentives.
- 6 Encouraging broad access to lower cost sites can help to
- 7 meet program objectives related to cost efficiency and
- 8 economy of care. However, higher cost providers are needed
- 9 to provide more intensive and specialized services, when
- 10 appropriate.
- 11 So, looking at where enrollees get their care is
- 12 an important first step in a discussion of whether
- 13 enrollees are getting care in the most cost efficient
- 14 places and in the settings most appropriate for their
- 15 needs.
- To set the stage, we conducted a preliminary
- 17 analysis using the 2011 Medicaid Statistical Information
- 18 System, or MSIS, data. We estimated the percentage of
- 19 enrollees having contact with each site of care
- 20 identifiable in the MSIS at any point in 2011 for major
- 21 eligibility categories and age groups. Contact with a site
- 22 is defined as having any service at that site. That

- 1 includes non-practitioner services, case management,
- 2 imaging, and lab tests. We used both fee-for-service
- 3 claims and managed care encounter data to derive these
- 4 estimates.
- 5 So, of course, we had to exclude some populations
- 6 known to have incomplete data on utilization in the MSIS,
- 7 individuals dually eligible for Medicare and Medicaid, and
- 8 also those eligible for limited benefits.
- 9 In addition, individuals enrolled in
- 10 comprehensive managed care plans in 11 states were excluded
- 11 due to known problems with completeness and quality of
- 12 their encounter data.
- So, the analysis population reflected in your
- 14 tables is non-dual, full benefit enrollees.
- 15 CHAIR ROWLAND: But, it does include people with
- 16 disabilities.
- MS. SOMMERS: Yes. So, your handout includes
- 18 four tables showing these estimates in detail, and I'll
- 19 just give you the highlights here.
- 20 Overall, 83 percent of enrollees had contact with
- 21 at least one site of care in 2011. That includes
- 22 ambulatory care sites, inpatient hospital, psychiatric

- 1 facilities, substance abuse treatment centers, residential
- 2 and long-term care facilities, and the patient's home.
- 3 Individuals enrolled for just part of the year
- 4 are included in these estimates and they have much lower
- 5 contact rates than full-year enrollees. So, this is one
- 6 reason the overall percentage of contact is only 83
- 7 percent. For most full-year enrolled groups, the
- 8 percentage with any contact is between 92 and 95 percent,
- 9 whereas part-year enrolled groups have contact that is 20
- 10 percentage points lower.
- 11 Non-disabled adults are an exception to this
- 12 pattern. Even for the full-year enrolled, only 86 percent
- 13 had contact with any site. And, among part-year non-
- 14 disabled adults, this rate was only 66 percent, lower than
- 15 all the other part-year groups. On the other hand,
- 16 disabled children had the highest overall contact rates.
- So, let's look briefly at institutional and home-
- 18 based settings. The percentage of enrollees accessing
- 19 inpatient acute care hospital services ranged from one
- 20 percent to 29 percent. Part-year non-disabled adults had
- 21 the lowest rate, at one percent, and part-year disabled
- 22 adults had the highest rate, at 29 percent.

- 1 Very few non-dual full-benefit enrollees accessed
- 2 any non-psychiatric residential or long-term care facility,
- 3 less than one percent overall. Among groups with higher
- 4 than average rates -- that means disabled groups and the
- 5 elderly -- the percentage receiving care in their home was
- 6 much higher than the percentage receiving facility-based
- 7 long-term care. For example, among disabled children, one
- 8 percent received care in a residential or long-term care
- 9 facility, whereas 27 percent received services in their
- 10 home.
- Now, we'll look at ambulatory care. Overall, 82
- 12 percent of enrollees accessed at least one ambulatory care
- 13 site. This is broadly defined. It includes contact with
- 14 community health centers, school-based clinics, state and
- 15 local public health clinics, ambulatory surgery centers,
- 16 independent laboratories, and other sites. Of these, more
- 17 enrollees accessed office-based settings than any other
- 18 site. The lowest contact with offices occurred among part-
- 19 year enrolled adults, about 49 percent, and the highest
- 20 contact with offices occurred among full-year enrolled
- 21 children, at 84 percent.
- The percentage of enrollees accessing emergency

- 1 departments on an outpatient basis varied widely based on
- 2 eligibility category and age, but there were three patterns
- 3 consistent for all groups. First, a lower percentage of
- 4 enrollees accessed EDs than hospital outpatient clinics in
- 5 every eligibility group. Two, a higher percentage of
- 6 people in disabled eligibility groups than in non-disabled
- 7 groups accessed EDs. And, three, a higher percentage of
- 8 full-year enrolled individuals than part-year enrolled
- 9 accessed EDs.
- 10 Health centers -- health centers served 16
- 11 percent of enrollees. These include federally qualified
- 12 health centers as well as the services provided by FQHCs in
- 13 other places off-site that qualified for the enhanced
- 14 payment as an FQHC service, rural health clinics, and
- 15 community mental health centers. FQHCs amount for most of
- 16 this contact. Eleven percent of enrollees accessed FQHCs.
- 17 A higher percentage of disabled adults, 25 percent,
- 18 compared to other enrollee groups received care at health
- 19 centers.
- 20 So, those were the data highlights and there are
- 21 just a few things to keep in mind when considering these
- 22 results. Where we could compare our estimates to those

- 1 from other data sources, we did, and for the most part, the
- 2 MSIS is consistent with these data sources. National
- 3 household surveys also found, as we did, a small percentage
- 4 of individuals reporting no ambulatory care at all, and
- 5 they show this -- the surveys show this in all insurance
- 6 categories and socio-economic groups.
- 7 The MSIS does not capture services provided to
- 8 Medicaid patients and billed to another payer or provided
- 9 free of charge to Medicaid patients.
- 10 And, services through limited benefit plans,
- 11 meaning plans providing only mental health, dental, or
- 12 transportation services, are known to under-report
- 13 encounter data.
- So, just a few ideas of future work that could be
- 15 undertaken with these data or with other data. The
- 16 analysis could, of course -- the data set could be used to
- 17 explore in greater depth selected groups of interest and
- 18 their service patterns between sites. And, some other
- 19 questions that could be explored are what explains low
- 20 ambulatory contact by some groups? Would a different mix
- 21 in sites yield cost savings? Which trends are important to
- 22 track? Do certain payment policies explain certain

- 1 patterns of service use? And, how does the availability of
- 2 sites vary geographically, and what are the implications
- 3 for state planning?
- 4 So, we look forward to hearing your ideas about
- 5 future work that we could conduct around sites of care to
- 6 assist you in developing recommendations related to access
- 7 or payment.
- 8 COMMISSIONER GABOW: Thank you. I have four
- 9 questions, and it's not even Passover.
- [Laughter.]
- 11 COMMISSIONER ROSENBAUM: We are getting close.
- 12 COMMISSIONER GABOW: I know. So, my first
- 13 question is, what group are pregnant women included in when
- 14 you break down these groups, because I suspect if you
- 15 looked at pregnant women as a discrete group, you might
- 16 find some different data. That's the first question.
- 17 The second is, when you take out managed care,
- 18 are there providers that would be differentially impacted?
- 19 For example, are you likely to have more health centers who
- 20 are in an HMO, Medicaid HMO, than office-based practice,
- 21 and, therefore, if you exclude the large volume of managed
- 22 care data, this could significantly skew the outcome.

- 1 The third issue is there are some providers that
- 2 do not take Medicaid, so that also would skew results. For
- 3 example, I don't know, but my -- I thought I had some data
- 4 that some urgent care centers, the for-profit urgent care,
- 5 won't take Medicaid payment. It's cash on the barrelhead.
- 6 And, we certainly have had experience in Colorado with non-
- 7 public psychiatric and substance abuse providers not taking
- 8 Medicaid. So, if you already have a barrier, this will
- 9 affect the data.
- 10 And, as you look at -- the last comment is, one
- 11 of your questions was about cost efficiency. It would be
- 12 useful, if you could ever get the data, when you compare an
- 13 office visit to an FQ visit, since FQs are cost-based, is
- 14 there a difference? So, that turns out to be significant
- 15 in payment. Those are my questions and/or comments.
- 16 COMMISSIONER ROSENBAUM: So, my question actually
- 17 is on the residential finding, and I just wonder, out of
- 18 curiosity, whether you can go back in time to look at the
- 19 distribution, because I think it would be incredibly
- 20 educational for Congress and the administration to see how
- 21 far we've come in where we are delivering services to
- 22 people with extreme disabilities that previously might have

- 1 landed them in an institution. I mean, I assume that the
- 2 drop since the mid-1990s has been quite notable. So, I
- 3 think that what Congress has done over the past, now, 15
- 4 years or so to make it easier for states to design
- 5 community-based programs and then couple that with whatever
- 6 recommendations we might have on building on past reforms.
- 7 But, you know, basically, residential care has
- 8 disappeared from the Medicaid program. I mean, it's
- 9 phenomenally, at least to a lay eye like mine, I would say
- 10 there's a very, very modest level of residential care for a
- 11 program that had nursing home care as one of its mandatory
- 12 services 50 years ago -- and still does, but the numbers,
- 13 I'm sure, are dramatically different. So, I think that
- 14 would be incredibly useful to do.
- 15 And, I also wonder, going back to the point that
- 16 Patty was raising as sort of having the same issue -- same
- 17 thought -- whether we can do some apples-to-apples
- 18 comparisons. So, if it is, in fact, the case that people
- 19 with disabilities are more likely to end up visiting health
- 20 centers, if we can try and start to figure out the extent
- 21 to which that might bear into their -- on their high unit
- 22 cost as well as the mix of services, you know, are there

- 1 underlying cost drivers because health centers are, in
- 2 fact, absorbing more people with disabilities in their care
- 3 systems. I have long suspected it, but, I mean, this
- 4 jumped out at me as interesting.
- 5 COMMISSIONER COHEN: Thanks, Anna. That's so
- 6 interesting. I think this presentation is like a
- 7 Rorschach's test because you can see so many things in it
- 8 depending on what you are focused on when you first hear
- 9 about it. But, I thought it was really interesting.
- 10 So, my angle on this is I am really interested in
- 11 seeing if we can tell or learn how this sort of site of
- 12 care analysis would line up with different populations,
- 13 like a Medicare population, commercially insured, and
- 14 actually -- this might be hard to do -- dual-eligible,
- 15 because I have always wondered, does the dual-eligible
- 16 population in general use a Medicaid sort of set of
- 17 providers or a more mainstream Medicare set of providers.
- 18 So, I am really interested in it from the comparative
- 19 perspective, in part to just sort of understand, and I
- 20 understand there is not one answer to this nationwide, but
- 21 to what extent are Medicaid beneficiaries, are they using a
- 22 different set of safety net providers than other insured

- 1 populations, and to what extent is it really integrated and
- 2 in what context.
- 3 And, I think that matters both from the
- 4 perspective of thinking about Medicaid's role in the larger
- 5 health care system. It matters in terms of thinking about
- 6 sort of segregation of Medicaid beneficiaries and where
- 7 that might be particularly problematic. But, I was also
- 8 thinking that while the rest of the health care system, I
- 9 think, is very focused on some issues around, say,
- 10 transforming primary care and moving to more patient-
- 11 centered medical homes and other sorts of things, it is
- 12 important to understand that if the Medicaid sort of
- 13 primary care provider base looks different than, say,
- 14 mainstream commercial insurance or Medicare provider base.
- 15 So, are people, you know, the extent to which
- 16 they are mostly being seen in clinics and large sort of
- 17 OPDs, and people -- I think that has been a perception.
- 18 Certainly, in New York, it is commonly assumed that that's
- 19 mostly where Medicaid beneficiaries are seen. But, I
- 20 actually think the data suggest that there's lots that are
- 21 actually going to small practices. And, what are the
- 22 implications for that in thinking about transformation

- 1 towards better primary care and other things like that.
- 2 So, anyway, I think it's a great analysis. I'm
- 3 very interested in how it really relates on sort of some of
- 4 these comparative issues.
- 5 CHAIR ROWLAND: Andy, I'd just point out that
- 6 this analysis is only based on Medicaid --
- 7 COMMISSIONER COHEN: Oh, no. I mean, I
- 8 understand --
- 9 CHAIR ROWLAND: -- you're asking for a totally
- 10 broader study.
- 11 COMMISSIONER COHEN: Well, I'm saying it is to me
- 12 particularly interesting as sort of a baseline from which
- 13 maybe comparative work could be done if perhaps -- perhaps
- 14 there are analyses, similar ones in other -- for other --
- 15 CHAIR ROWLAND: -- using MSIS --
- 16 COMMISSIONER COHEN: Right. No, but I do
- 17 understand that this is not that.
- 18 COMMISSIONER RETCHIN: Building on the Medicaid
- 19 provider population that Andy just referenced, I've been
- 20 concerned for some time that there is an out-migration of
- 21 physicians from the inner city for a variety of reasons
- 22 that don't need to be expanded on here, but it would be

- 1 interesting -- I don't know how you would find that, maybe
- 2 through ARF or something, but to look and see -- because
- 3 you have two things working against you there. One is the
- 4 falling, rapidly falling interest in primary care from
- 5 graduates of medical schools, now down to, I think, in
- 6 terms of their interest, about 22 percent of medical
- 7 students. And, then, those who go into primary care are
- 8 actually locating their practices increasingly in the
- 9 suburbs, even those who 20 years ago would have located in
- 10 underserved areas.
- So, I think, most definitely, these are different
- 12 providers who take Medicaid. I'm astonished when I meet
- 13 with -- or I've met with community providers who -- they
- 14 don't take Medicaid at all, and I've wondered in terms of
- 15 the expansion how they've been able to accommodate that in
- 16 a network for adults, particularly in states that really
- 17 had no coverage before.
- 18 COMMISSIONER MILLIGAN: I wanted to mention a
- 19 couple things, I think. One is we did a study in Maryland
- 20 about site of care and we looked at CPT Code 99-213 and 99-
- 21 214, the two most frequently coded things, and we looked
- 22 over time for Medicaid, and it was done at the Hilltop

- 1 Institute, where Anna and I first met. What we saw is a
- 2 couple of important trends -- in one state, but a couple of
- 3 important trends.
- 4 The first is that the physician office site of
- 5 care was about -- we paid about \$48, as I recall. The
- 6 weighted average for FQHCs, because each of them has a
- 7 separate rate, was about \$150. And, then, the weighted
- 8 average for a hospital OPD, if you include the facility fee
- 9 piece -- and, again, Maryland is unique because of the all-
- 10 payer hospital rate setting system -- but, on a weighted
- 11 average basis, one 99-213, established patient, routine
- 12 visit, was almost \$400. So -- and, we saw that the trend
- 13 was moving toward hospital OPDs because hospitals were
- 14 increasingly employing physicians, and I want to stay on
- 15 that point for a second and then come back.
- 16 There has been a huge trend toward employment of
- 17 physicians for reasons that are very understandable for new
- 18 physicians about schedule predictability and coverage, but
- 19 also for covering, really, the costs of practice, like EMRs
- 20 and other things that are very hard to sustain in a small
- 21 office. So, there's a lot of reasons that things are
- 22 moving toward hospital OPDs, but we saw the percentage

- 1 shifting very dramatically and almost all of the new visits
- 2 going to the most expensive site.
- 3 We then had conversations with other payers in
- 4 the state about whether they were seeing the same thing and
- 5 they were typically not seeing that trend because they were
- 6 using co-payment, a co-payment on the facility and no the
- 7 professional fee, and raising the co-payments to try to
- 8 influence decision making about site of care, which was a
- 9 tool we didn't have in Medicaid.
- 10 So I just want to kind of raise some of those
- 11 broader themes about employment, the cost to practice,
- 12 facility fee and professional fee co-payment issues, and
- 13 the very significant difference in cost that Medicaid was
- 14 paying a lot.
- But I guess the other point I want to make about
- 16 this is it's going to be very hard to look at site of care
- 17 because it's changing so fast, and I will tell you from
- 18 what I'm observing in my current work, the demand for
- 19 convenience care models, the Minute Clinics and the
- 20 pharmacy-based clinics, the demand for telehealth models,
- 21 the demand for workplace-based clinics is disaggregating
- 22 sites of care in many, many ways, and co-payments again on

- 1 the commercial side are influencing those decisions. We
- 2 just launch January 1st where I work now that there's no
- 3 co-pay for a telehealth visit to try to keep some of the
- 4 volume out of physician office urgent care or urgent care
- 5 settings.
- 6 So I think this is really important work, and I
- 7 guess I'll conclude with this point. I think we have to be
- 8 careful that we not emphasize efficiency so much that we
- 9 indirectly encourage the kind of Medicaid mills that are
- 10 anathema to where we want Medicaid folks to be able to
- 11 receive care.
- 12 So those are my comments.
- 13 VICE CHAIR GOLD: Hi, Anna. I want to sort of
- 14 bring the conversation up a level and down a level at the
- 15 same time and sort of suggest sort of what's new here and
- 16 maybe what some of the constraints are, because I think one
- 17 of the key questions is: What's most important looking
- 18 forward? That's what you asked us.
- 19 I think -- this is claims data. It's probably
- 20 one of the -- I haven't seen a lot of analyses like this
- 21 that look within service, within claims, so it's new that
- 22 way. It's different than the survey data. The survey data

- 1 have information that's a whole-person focus. Their
- 2 advantage is they have things that you don't have on claims
- 3 to adjust, like health status, age, things like that. So
- 4 you have this and you don't have that, and so two things
- 5 from a technical perspective, and then I'll talk more
- 6 broadly.
- 7 When you look at some of the disabled or other
- 8 people, people who use more care have a greater likelihood
- 9 of using more settings of care just because they use more.
- 10 So you haven't looked at the denominator of the total care
- 11 used by the person, so I'd be cautious in drawing
- 12 conclusions about the disabled using this more than the
- 13 other. I mean, yes, they use everything more, maybe, or
- 14 something like that.
- The second is when you're comparing it to the
- 16 survey data on the share that use a visit, you might want
- 17 to pay attention to what the denominator is of the
- 18 population, because I don't know on yours whether it's
- 19 month of eligibility, people who are eligible months, the
- 20 survey data is people reporting for a year. It may be that
- 21 they're reporting different things and the numerator and
- 22 denominator aren't the same, because I think it would be

- 1 important, because people focus on it a lot, to sort of see
- 2 what's similar and different about the share that make a
- 3 visit in a year.
- 4 My other set of questions, you know, it's sort of
- 5 funny to see this. This goes back to my earliest research,
- 6 I mean my master's thesis in 1971 -- I shouldn't say that,
- 7 it ages me -- was on use of the emergency rooms. And in
- 8 the 1970s -- '80s, I guess, I look at substitution of
- 9 inpatient and outpatient care. You've got a lot of stuff
- 10 going on here, and it seems to me what's really most
- 11 critical looking forward, some of these things are
- 12 substitutes, some of these things are complements. What's
- 13 the question?
- I mean, I guess the question is: You want to
- 15 sort of figure out what's important to look at and what you
- 16 can look at with these data, or you can't and what data to
- 17 use. And I'm not sure what it is. I don't know that even
- 18 if you answered any of the questions you had here you'd
- 19 take it anywhere further to understanding from a policy
- 20 sense what some of the issues might be. Ultimately I think
- 21 what you want to do is look at patterns versus need.
- Now, you have a hard time with that because you

- 1 don't have data on the demographics and other things.
- 2 Maybe you can look at some by states or state
- 3 characteristics or there's some controls you have. But I
- 4 think bringing it back -- and some of the questions people
- 5 have had here have sort of brought up problems that people
- 6 know exist. Some of them can be looked at with these data,
- 7 some can't, and maybe thinking a little more about the why
- 8 and what the question is that this is answering might be
- 9 helpful as you sort that out.
- 10 COMMISSIONER RILEY: Well, I would just echo
- 11 Chuck's points, most of which I won't repeat, I was going
- 12 to make. I think they're really important ones. It seems
- 13 to me that one of the issues is also the issue that you
- 14 raised about geography. Supply drives demand, so do we
- 15 really know anything about population behavior, or is it
- 16 more that there happens to be these services in this
- 17 service mix in this community.
- 18 The others are on payment reform, to Chuck's
- 19 point about all the variation and change in delivery
- 20 systems and payment. It would be sort of intriguing to me
- 21 to think about the medical home movement within Medicaid,
- 22 and we certainly have seen the data that it appears not be

- 1 saving money, but has it driven people to different sites
- 2 of practice into more primary care sites? And could we cut
- 3 the data that way to take a hard look at whether these
- 4 payment reform models are really driving changes in patient
- 5 behavior?
- 6 COMMISSIONER SZILAGYI: Just a couple -- I
- 7 actually had a question, and then a couple points
- 8 piggybacking onto what Chuck and Marsha said.
- 9 My question has to do with the population that
- 10 was not covered for the full 12 months. Did you analyze
- 11 the data for the full -- of visits for the full 12 months
- 12 even though they weren't covered for the full 12 months?
- 13 Or did you control for the number of months that they were
- 14 covered?
- DR. SOMMERS: No, we didn't control for --
- 16 COMMISSIONER SZILAGYI: Because if it was the
- 17 former, then I don't think that data is really valid,
- 18 because if somebody was covered for six months out of the
- 19 12 but you looked at visits for the whole year, you know,
- 20 you can -- there's ways to adjust for that. So I guess my
- 21 general theme is to be careful about over interpreting data
- 22 on utilization and certainly the partial months. So I

- 1 would kind of go back and rethink that.
- 2 The point that Chuck was making I think was
- 3 really important, and I want to do kind of a counterpoint,
- 4 that I would be really careful in overinterpreting data
- 5 simply based on costs or visits, and the reason is that the
- 6 population that visits community health centers or
- 7 outpatient clinics, even though they're both on Medicaid,
- 8 is different from the Medicaid population that visits
- 9 private offices. So the Medicaid population -- what you
- 10 haven't done, because it's partially impossible to do it,
- 11 although you can get there if you start looking for ICD9
- 12 codes, is you haven't done risk adjustment or looked at the
- 13 risk of the population attending outpatient departments.
- 14 For example, just as a very concrete example,
- 15 many, probably most outpatient clinics have social workers.
- 16 Virtually zero primary care practices out in the community
- 17 have social workers. So the population that visits those
- 18 two places is different. The needs are different. And
- 19 just looking at costs to the system isn't the entire
- 20 answer, because there's different populations and different
- 21 levels of services that are delivered. And I'm not against
- 22 trying to save costs, but we shouldn't over interpret

- 1 trying to drive this population out of outpatient
- 2 departments or community health centers because they appear
- 3 to be more costly.
- 4 COMMISSIONER MILLIGAN: Peter, I just -- first of
- 5 all, I want to say I agree with -- that the cost in some of
- 6 the cost data I presented isn't meant to say that those are
- 7 all identical services, because I do think there's
- 8 definitely more supportive services in an FQHC than in
- 9 other settings, so I wasn't trying to make an apples-to-
- 10 apples comparison. But I want to maybe -- a friendly
- 11 amendment to what you just said. The population that seeks
- 12 services in a hospital OPD may be different, not certainly
- 13 is different, because one of the things that we observed in
- 14 Maryland was hospitals hired groups that previously were
- 15 independent and brought them inside their clinics, and so
- 16 the patients followed their physicians into a facility-
- 17 based model. But I don't -- and a lot of what I was
- 18 observing wasn't an academic medical center delivered OPD.
- 19 It was community hospital OPD. So I just think it may be
- 20 different, it may not be different.
- 21 VICE CHAIR GOLD: It varies by state.
- 22 CHAIR ROWLAND: Anna, you noted that you excluded

- 1 individuals in managed care in 11 states. What do you
- 2 think that -- that really does change, I think, potentially
- 3 some of the conclusions one can draw from this, because if
- 4 those 11 states are really big states with high penetration
- 5 of managed care, you're mainly picking up people who may be
- 6 more in the disability population than in the children and
- 7 families population.
- B DR. SOMMERS: Just quickly, the percentage of
- 9 enrollees that the remaining states represents is still
- 10 pretty high, I think 88 percent of all enrollees. I can
- 11 tell you the states that were excluded.
- 12 CHAIR ROWLAND: Did you include California?
- 13 DR. SOMMERS: California was not excluded. D.C.,
- 14 Illinois, Maryland, Massachusetts, Mississippi, Nevada,
- 15 Pennsylvania, Ohio, South Carolina, Utah, and West
- 16 Virginia.
- 17 CHAIR ROWLAND: Well, I think one of the
- 18 interesting things in this analysis is really the
- 19 differences in the array of sites of care by the different
- 20 eligibility groups. I totally agree with Peter's comment
- 21 that you really need to look at the full-benefit, full-year
- 22 people because the partials, it's too hard to tell what

- 1 they had before, what they had later, or how long they were
- 2 on.
- 3 But I was thinking that there's a theme here that
- 4 we might want to also pick up about foster care, because we
- 5 pick up foster care here. In the work Amy is going to
- 6 present, we're going to pick up foster care again. In the
- 7 psychotropic drugs, we're going to pick up foster care
- 8 again. And I think some of what we can learn from this
- 9 kind of data and from the next sets of reports is how
- 10 within Medicaid there are some special needs populations
- 11 and what happens to them, because I think the thing that
- 12 jumps out is just the real difference often with the foster
- 13 care and the disabled children versus the non-disabled.
- 14 So I think really looking at this by population
- 15 is one of the ways that we can get some insight.
- 16 COMMISSIONER SZILAGYI: Actually, I forgot to
- 17 make another point, and it's related to what we just said.
- 18 We might consider an entire chapter on foster care since
- 19 it's, you know, not just focusing on their mental health
- 20 but on -- because they are all on Medicaid. There's some
- 21 interesting changes now with the post-foster care period.
- 22 There's legislation right now being considered by Congress

- 1 about making some other changes with the foster care
- 2 population. So it's one of the populations that may be
- 3 worth a separate chapter.
- 4 VICE CHAIR GOLD: Diane, has the Commission --
- 5 when it did their broad overview of Medicaid, did the
- 6 Commission's report ever summarize the issues with foster
- 7 care? Because I know I've been in health care for ages,
- 8 and this is not a population I know well. And I'm
- 9 wondering, if it hasn't been done, whether that would be a
- 10 contribution as to what we're learning about where this
- 11 population fits within the Medicaid --
- 12 COMMISSIONER ROSENBAUM: I would just add to that
- 13 special needs adoptions, which are a distinct Medicaid
- 14 eligibility category, and it's one of the places where --
- 15 you know, we were talking before about the 1 percent cases.
- 16 I mean, Medicaid has probably done more to promote special
- 17 needs adoption than almost any other policy you can think
- 18 of, and very little is known about it. So I would raise
- 19 the same thing.
- 20 CHAIR ROWLAND: We obviously discussed it since
- 21 one of our previous Commission members was a foster care
- 22 parent -- Robin -- but we really have never dealt in any

- 1 depth with it in terms of a chapter. It's occasionally
- 2 woven in, and I think that's an excellent suggestion
- 3 because I do think as you read the next three sets, you
- 4 begin to say foster care has a particular difference here
- 5 or really why shouldn't we examine it.
- 6 Okay. Thank you, Anna.
- 7 [Pause.]
- 8 CHAIR ROWLAND: And now just because we've been
- 9 talking about eligibility and enrollment issues, and we
- 10 always love data, we're going to ask April to join us and
- 11 to talk a little bit about reviewing Medicaid eligibility
- 12 and enrollment issues.
- 13 ### Session 5: REVIEW OF MEDICAID ELIGIBILITY AND
- 14 ENROLLMENT ISSUES
- 15 * MS. GRADY: Thank you, Diane. I seem to have a
- 16 technical glitch. Well, I'll just go ahead and start while
- 17 we're waiting for the slides to come up.
- 18 You've been hearing a lot obviously about
- 19 eligibility and enrollment issues in many of our
- 20 presentations. For example, we've clearly devoted a lot of
- 21 time to the current status and future of CHIP. You also
- 22 heard an update this morning on the adult group expansions.

- 1 And you're going to hear more about the Medicare savings
- 2 programs in the session directly following this one.
- 3 But based on those examples I just gave, you can
- 4 see that our discussions tend to be about very specific
- 5 populations, and the current session is intended to bring
- 6 us back to the big picture of Medicaid eligibility and
- 7 enrollment. And we have a few purposes here in taking a
- 8 step back. One is to review the basic eligibility
- 9 pathways, not because you're not already familiar with them
- 10 -- clearly you know them very well -- but to emphasize the
- 11 fact that Medicaid currently has a very bifurcated system
- 12 of eligibility methods and rules, one that applies to non-
- 13 disabled children and adults and one that applies to
- 14 seniors and people with disabilities. So we really want to
- 15 highlight that in this presentation.
- Another purpose is to highlight the issue of
- 17 full-benefit eligibility versus Medicare savings program
- 18 eligibility within the population of seniors and people
- 19 with disabilities. And this is a key distinction, and it's
- 20 an important one for the presentation you're going to have
- 21 from Katie Weider right after me, so please be sure to
- 22 grill me here if there's any questions that you have about

- 1 the Medicare savings program pathways and how those
- 2 interact with full-benefit Medicaid eligibility pathways.
- 3 And the final purpose is to give a preview of
- 4 some of the eligibility and enrollment work we're planning
- 5 or have in progress that you haven't necessarily heard
- 6 about already.
- 7 I keep doing that, pushing the wrong button.
- 8 Here we go.
- 9 Historically, coverage of Medicaid was tied to
- 10 receipt of cash welfare for families with children, people
- 11 with disabilities, and those age 65 and older. And when
- 12 the Medicaid program was enacted, there were grant programs
- 13 to states, and Medicaid was directly tied to your receipt
- 14 of assistance under one of those programs.
- Of course, there were many expansions and changes
- 16 over the years, and Medicaid has really evolved to cover
- 17 specified low-income groups for the most part without
- 18 regard to welfare receipt. So your eligibility is based on
- 19 your income level, not because you participate in another
- 20 program.
- 21 That being said, there are two important
- 22 exceptions there, and one is the Supplemental Security

- 1 Income program for low-income seniors and people with
- 2 disabilities. In most states, if you receive SSI benefits,
- 3 you are automatically eligible for Medicaid. And foster
- 4 care and adoption assistance is another category of
- 5 programs where, if you receive those benefits, generally
- 6 you are automatically eligible for Medicaid.

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- And, of course, the most recent expansion,
- 9 income-based expansion, was to adults without dependent
- 10 children.
- 11 General requirements for Medicaid eligibility,
- 12 I'll just go through these very quickly. Only citizens and
- 13 qualified aliens can receive full Medicaid benefits, and
- 14 "qualified alien" is a very technical term that was defined
- in the Welfare Reform Act of 1996. And generally speaking,
- 16 most legal permanent residents, people who are qualified
- 17 aliens, have a five-year bar on their Medicaid eligibility,
- 18 and during that time they can only receive emergency
- 19 benefits that I'll cover in just a minute.
- 20 Some groups only receive limited benefits.
- 21 Again, you're very familiar with the Medicare savings
- 22 programs that provide assistance with Medicare costs.

- 1 There are some people who only receive family planning and
- 2 related services. In some states that's actually a very
- 3 large number of enrollees. California, for example, I
- 4 believe has about 2 million people who only receive family
- 5 planning assistance under Medicaid. And there is also a
- 6 population of non-qualified aliens who only receive
- 7 emergency services. And the largest group of these folks
- 8 are unauthorized people, folks who are illegally present,
- 9 but it also includes students and other legal non-
- 10 immigrants who have been admitted for a temporary purpose.
- 11 They can only receive emergency benefits. They
- 12 have to meet all of the other financial and eligibility
- 13 criteria for the program.
- In addition, for people who are seeking long-term
- 15 services and supports under Medicaid, a functional
- 16 assessment may be required that demonstrates your need for
- 17 assistance. Usually, these functional assessments look at
- 18 your ability to do activities of daily living, things like
- 19 bathing, dressing, feeding yourself, but there's a range of
- 20 things that states look at, and we have a project on that,
- 21 that I'll talk a little bit about later on.
- Here, I just want to point out the major

- 1 eligibility groups for nondisabled adults and children. Of
- 2 course, we have parents, pregnant women, and the new adult
- 3 group. And for children under age 19, what I want to point
- 4 out, of course, is the maintenance of effort that you're
- 5 familiar with through fiscal year 2019, and the fact that
- 6 some Medicaid coverage is financed with CHIP funds. So
- 7 they are Medicaid-eligible children who happen to be
- 8 financed with CHIP dollars.
- 9 In terms of enrollment, nondisabled adults are
- 10 about 30 percent -- or were about 30 percent of Medicaid
- 11 enrollment in fiscal year 2011. Of course, as Martha just
- 12 presented on, there's increased enrollment in 2014 as a
- 13 result of the new adult group in expansion states, so that
- 14 share of the Medicaid population may increase somewhat.
- 15 With regard to nondisabled children under age 19,
- 16 that's nearly half of all Medicaid enrollees, and in 2014,
- 17 we might also expect to see a little bit of an increase in
- 18 that enrollment because of an increase in CHIP-financed
- 19 Medicaid that I'll touch on in the next slide.
- 20 Some of the relevant changes to nondisabled
- 21 adults and children, eligibility for those groups, include
- 22 the Modified Adjusted Gross Income standards and methods

- 1 and the fact that the asset test has been removed for most
- 2 of these eligibility groups.
- 3 The thing I want to emphasize here is that prior
- 4 to the move to modified Adjusted Gross Income, or MAGI,
- 5 states had a lot of flexibility in the way that they
- 6 counted income and assets for nondisabled adults and
- 7 children. So even if two states appeared to have the same
- 8 income eligibility level, say 100 percent of poverty, one
- 9 of them might use income disregards that effectively reduce
- 10 the amount of income that's counted in an eligibility
- 11 determination, so people above 100 percent of poverty could
- 12 actually end up being covered.
- 13 In contrast, a state that had no income
- 14 disregards would be only covering people up to 100 percent
- 15 of poverty, and the reason I'm telling you this is that
- 16 situation still exists for the seniors and people with
- 17 disability populations, and that's an important thing to
- 18 understand for our discussion of the MSP pathways, but
- 19 again, I'll cover that when we get there.
- 20 We've covered a lot of these. I'll just focus on
- 21 the former foster care children until age 26 because that's
- 22 something that came up in your previous discussion. As I

- 1 mentioned, there are child welfare programs, including
- 2 foster care and adoption assistance, where Medicaid
- 3 eligibility is automatic, but generally, children are only
- 4 eligible for that assistance until age 18. Some states
- 5 actually cover them at older ages, but they do eventually
- 6 age out of the child welfare system. And this is a new
- 7 pathway that will allow coverage for those children up to
- 8 age 26 if they were in foster care when they aged out of
- 9 the program.
- In terms of our work here that you may not have
- 11 heard about, you will recall that last September, we gave
- 12 you an update on eligibility and enrollment in the new
- 13 adult group and noted that application backlogs were still
- 14 a problem in some states. It seems that since that
- 15 presentation, things have been pretty quiet on that front,
- 16 and for the most part, it seems that states have been able
- 17 to work out a lot of the problems and the issues that were
- 18 leading to their application backlogs. There still are
- 19 some issues, but now what we're tracking is renewals rather
- 20 than those initial applications.
- 21 As you will recall from the previous meeting, our
- 22 focus groups with newly enrolled adults revealed that many

- 1 of them were unaware of the need to renew their coverage
- 2 and were concerned about the possibility of losing that
- 3 coverage. So it's something that we want to pay attention
- 4 to.
- 5 Other than tracking news from the states on this
- 6 front, one of the things we're going to see if we can learn
- 7 anything from is the enrollment data. Only a handful of
- 8 states have opted to extend their renewals for nondisabled
- 9 children and adults into 2015. Many of them should have
- 10 wrapped up that process by now.
- 11 Martha presented data from, I believe, November
- 12 of last year, so we haven't seen any big decreases in
- 13 enrollment that could indicate a potential problem with
- 14 renewals, but we'll keep an eye on the December and the
- 15 January data to see what might be happening on that front.
- 16 As I noted earlier, previous income counting
- 17 rules could lead a state with an income level of 100
- 18 percent of poverty to actually be covering people at
- 19 effectively a higher level. So when there was a conversion
- 20 to the MAGI rules that no longer allowed income disregards
- 21 and state flexibility, states were required to convert
- 22 their income eligibility levels to reflect the disregards

- 1 that they had previously been using. So if you were at 100
- 2 but you had disregards that really brought you up to 110 or
- 3 120, that is your new MAGI-converted eligibility level.
- 4 And the effect of that conversion has been to increase the
- 5 stated Medicaid eligibility levels in some cases, and if
- 6 you increase the Medicaid eligibility level, that creeps up
- 7 into separate CHIP territory in some states.
- 8 So what you have is a little bit of a shift from
- 9 separate CHIP eligibility to Medicaid eligibility, and what
- 10 we're seeing from some preliminary data is that there has
- 11 been a reduction in separate CHIP eligibility in some
- 12 states, and a portion of that reduction may be owing to the
- 13 MAGI-converted levels, so that's something we're going to
- 14 be analyzing a little bit more closely and reporting back
- 15 to you on.
- 16 This last point here about transitions between
- 17 Medicaid, CHIP, and exchanges, I won't go on about that.
- 18 You've heard many presentations about the work we're doing
- 19 with the Urban Institute to model what could happen with
- 20 CHIP in the future and the interactions between those
- 21 programs with regard to eligibility and enrollment.
- Okay. Now I will move on to major eligibility

- 1 groups for seniors and people with disabilities. Here, I
- 2 am going to break this up into two slides. This slide here
- 3 is talking about full-benefit Medicaid eligibility
- 4 pathways. Most people age 65 and older or those who are
- 5 eligibility on the basis of disability are coming in
- 6 because they are receiving Supplemental Security Income
- 7 benefits, and most of these people are at or below about 75
- 8 percent of the federal poverty level. As I mentioned, in
- 9 most states, this is a mandatory eligibility group. You
- 10 are automatically eligible for Medicaid by way of receiving
- 11 SSI benefits.
- 12 Additional options for states include the poverty
- 13 level pathway where they can cover folks up to 100 percent
- 14 of poverty, medically needy pathways where your income may
- 15 exceed the regular levels for Medicaid eligibility in your
- 16 state, but you have high health care spending that is
- 17 deducted from your countable income to bring you down to a
- 18 lower income level that's counted for Medicaid eligibility.
- 19 And then the other major pathway is the special
- 20 income level and the related home and community-based
- 21 waiver pathways for people who need an institutional level
- 22 of care, and there's some overlap between this special

- 1 income level and the medically needy concept, but these are
- 2 also higher income people who spend a large proportion of
- 3 their income on medical expenses, either in a nursing home
- 4 or in the community if they are receiving home and
- 5 community-based waiver services.
- 6 I'll also point out here that there's a
- 7 disability determination that applies to people under age
- 8 65, and those are based on federal rules that are used for
- 9 the SSI and the supplemental -- I'm going to get this one
- 10 wrong -- Social Security Disability Insurance, SSDI rules,
- 11 so those are uniform rules that generally apply in the same
- 12 way across states. Again, there's always an exception with
- 13 Medicaid, but generally speaking, the disability
- 14 determinations use the SSI and the SSDI rules.
- 15 Once you turn 65, your income is really the
- 16 determining factor. There is no longer a disability
- 17 determination being done. That being said, as I mentioned
- 18 earlier, if you do need and are seeking coverage for long-
- 19 term services and supports, you may have a functional
- 20 eligibility assessment that looks at the need for services,
- 21 but that doesn't affect your eligibility for Medicaid per
- 22 se. It's once you get onto Medicaid, we give this

- 1 assessment of your need for long-term services and supports
- 2 within Medicaid.
- 3 So now I want to talk about the Medicare savings
- 4 programs because separate from your determination of
- 5 eligibility for full-benefit Medicaid, we have the Medicare
- 6 savings programs, and we've got the acronyms up here. But
- 7 the point is that these are separate from full-benefit
- 8 Medicaid, and if you are a dually eligible beneficiary, you
- 9 can qualify under the MSP-only pathways, and those are the
- 10 people we generally refer to as partial duals.
- 11 You can qualify for an MSP and for full-benefit
- 12 Medicaid -- and there are several million people who do --
- 13 or you can qualify for full-benefit Medicaid only. And
- 14 most of the full-benefit dually eligible beneficiaries are
- 15 the higher income, medically needy folks, special income-
- 16 level folks who are living in nursing homes or otherwise
- 17 receiving long-term care in the community, who may have
- 18 higher incomes but again are spending most of that income
- 19 on their health care. So I say they're higher income, but
- 20 effectively, their net income is still low because of their
- 21 health care expenses.
- The other thing I want to point out here is that

- 1 the income and asset counting rules for the MSPs are
- 2 generally similar to what's done for full-benefit Medicaid
- 3 pathways within a state, and those rules build off of the
- 4 rules for the Supplemental Security Income Program because
- 5 of the historical link to SSI eligibility for these
- 6 populations. Those are pretty complex. There's all kinds
- 7 of disregards and other special provisions, but within a
- 8 state, you generally have consistency in the way income is
- 9 counted for MSP and full-benefit Medicaid.
- The issue here that Katie will talk to you more
- 11 about is that the rules for MSP eligibility determinations
- 12 within a state, which again are linked to those SSI rules
- 13 that I talked about, those may differ from the way that
- 14 Medicare Part D counts income for the low-income subsidy.
- 15 So when it comes time to talk about aligning the rules for
- 16 the Part D low-income subsidy with the MSPs, you have to
- 17 remember that there's an interactive effect here because
- 18 the MSPs are doing what full-benefit Medicaid does. If you
- 19 then make the MSPs do something different and you're
- 20 aligning it with LIS, you are misaligning it with full-
- 21 benefit Medicaid. So simplification and alignment sounds
- 22 great until reality hits. We'll talk more about that in

- 1 the next session, but if you do have any questions, let me
- 2 know.
- In terms of enrollment, people age 65 and older,
- 4 people with disabilities are about a quarter of total
- 5 Medicaid enrollment, and many of these people are dually
- 6 eligible for Medicaid and Medicare, and the dually eligible
- 7 beneficiaries account for about 15 percent of total
- 8 Medicaid enrollment.
- 9 Getting back to the full-benefit versus MSP only,
- 10 about a quarter of the dually eligible beneficiaries are
- 11 MSP only. So for those folks, you don't need to sort of
- 12 worry too much about how their income is counted. If we
- 13 changed that, there's no effect on full-benefit Medicaid
- 14 eligibility. They're only getting MSP benefits, but the
- 15 remaining three-quarters of duals do receive full Medicaid
- 16 benefits, so a change in the way that the MSPs count income
- 17 would have an effect on those folks.
- Just briefly covering some work that we have
- 19 going on this front, in last year's June report, we had a
- 20 chapter on long-term services and supports that provided
- 21 some information on financial eligibility for people who
- 22 require long-term services and supports, and we're

- 1 currently updating and expanding that information.
- 2 As you might remember, the income and asset
- 3 counting rules, the requirements for documentation are
- 4 quite complex, and it's actually a big undertaking to go
- 5 and try and gather that information from the states. But I
- 6 think we're close to bringing that to you in a future
- 7 Commission meeting.
- 8 We also have a contractor who is researching and
- 9 reporting on the LTSS assessment tools that determine
- 10 functional eligibility status and the level of services
- 11 that you might receive in Medicaid, and of course, as part
- 12 of that, but it's not listed on the slide -- but staff are
- 13 also researching some states that are using presumptive
- 14 eligibility for LTSS. Before the formal assessment is
- 15 completed, you might receive services in the interim based
- 16 on a presumptive eligibility determination.
- 17 And then finally, of course, we are presenting
- 18 some policy options and discussion around MSP eligibility
- 19 and enrollment.
- 20 One last thing I want to mention is some data
- 21 analysis that is still in the planning stages, so we'd like
- 22 your feedback on the particular issues of interest that you

- 1 all might have here.
- 2 The first issue is about how people become dually
- 3 eligible beneficiaries. In the joint data book that we
- 4 published with MedPAC back in January, there's some
- 5 information there showing that close to 40 percent of
- 6 people who have become dually eligible in a given year, so
- 7 we looked back two years, they were new to dual eligible
- 8 status.
- 9 About 40 percent of those people were Medicaid
- 10 beneficiaries who gained Medicare coverage, so those are
- 11 people who had either aged onto the Medicare program. They
- 12 were Medicaid enrollees, low-income people who then turned
- 13 65 and gained Medicare coverage. There could also be some
- 14 people in there who were receiving Social Security
- 15 Disability Insurance and were in their two-year waiting
- 16 period for Medicare coverage, who had Medicaid in the
- 17 interim. So we could look a little bit more closely at
- 18 those people.
- 19 I think one of the issues is, with this
- 20 population, some of them are very long-term Medicaid
- 21 enrollees, and what we found in the analysis with MedPAC is
- 22 that many of them, their receipt of Medicare benefits is

- 1 actually based on them being the dependent of someone who
- 2 receives Medicare benefits. So many of them have been
- 3 disabled since childhood or they're spouses who became
- 4 disabled at some point, so there's sort of a long-term need
- 5 for care in this population.
- 6 The other portion of folks are those who were
- 7 Medicare beneficiaries who gained Medicaid eligibility, and
- 8 this is where we think of the people who are spending down,
- 9 people who require nursing home or extensive home and
- 10 community-based services. So those are two very different
- 11 groups of people that you might want to consider
- 12 differently, and that's why we're going to look a little
- 13 bit more closely at their characteristics.
- I will mention that Hilltop at the University of
- 15 Maryland does a lot of work for Maryland Medicaid, has
- 16 published a lot on this, and we've looked at that work to
- 17 sort of see where we might go with ours.
- 18 We're also -- for the overall Medicaid population
- 19 and for subgroups, so this is moving on from the dually
- 20 eligible work -- going to be looking at fee-for-service and
- 21 managed care spells to inform our encounter data work. The
- 22 issue here is that for people in managed care, even where

- 1 we have good encounter data, it may not reflect the
- 2 entirety of their service use for a couple of reasons.
- 3 One is that if you need long-term services and
- 4 supports, for example, you may be getting your acute care
- 5 through managed care, but fee-for-service is handling the
- 6 additional long-term care benefits you receive.
- 7 The other issue is that there may be people who
- 8 enroll in Medicaid because they went to a hospital, so they
- 9 have a very intense period of fee-for-service use before
- 10 they get into a managed care program, and then maybe
- 11 there's almost nothing happening in managed care, so that's
- 12 something we want to be aware of when we're trying to
- 13 characterize the managed care encounter data.
- 14 And then the opposite can be true. You could
- 15 have someone who enrolls in Medicaid and sits in fee-for-
- 16 service for a few months until they get enrolled in a
- 17 managed care plan, so they don't have any fee-for-service
- 18 use, but then once they get into their managed care plan,
- 19 they have this intense period. So there's sort of
- 20 countervailing things here that we want to be aware of when
- 21 we're doing our encounter data analyses.
- Then finally, here the idea is to look at the

- 1 person-level Medicaid Statistical Information System data
- 2 where we can to look at transitions between Medicaid
- 3 programs and separate CHIP. Separate CHIP data has been
- 4 optionally reported by states in MSIS for many years. More
- 5 of them are now reporting it -- and so we want to sort of
- 6 assess where they're at on that front -- and also see where
- 7 Mathematica and other people have done some work here to
- 8 look at gaps in coverage when children transition between
- 9 Medicaid and separate CHIP programs within the same state.
- 10 And knowing that, one of the things we'd like to look at is
- 11 the service use that was happening under Medicaid and what
- 12 happens when they eventually end up in the separate CHIP
- 13 programs.
- 14 The good thing is we do have longitudinal data
- 15 here, so we can look across a period of months or years to
- 16 get an idea of what's happening.
- 17 So I will end there and take any questions you
- 18 might have.
- 19 CHAIR ROWLAND: You have the first comment.
- 20 EXECUTIVE DIRECTOR SCHWARTZ: Yes, which is I
- 21 want to let Commissioners know that there will be a test on
- 22 this material.

- 1 [Laughter.]
- 2 EXECUTIVE DIRECTOR SCHWARTZ: It will be either
- 3 multiple choice or fill in the blank. And for those of you
- 4 who are visual learners, we will accept a diagram of these
- 5 pathways.
- 6 COMMISSIONER CRUZ: I was wondering if any of
- 7 this data -- and I was thinking that on the previous
- 8 presentation -- can be broken down by race and ethnicity.
- 9 We have these tremendous disparities and inequities in
- 10 health, and we know a lot about the epidemiology of it, but
- 11 not really sort of the health services research aspect of
- 12 it. I mean, who's eligible? Who enrolls? Who utilizes
- 13 the care? What sites of care do they utilize? And
- 14 eventually what are the outcomes? I think that would be
- 15 really very interesting and will fill a gap in research.
- 16 MS. GRADY: That's a very timely question because
- 17 we are going to be coming to you in the near future on that
- 18 issue. But in the data we have in particular, we are able
- 19 to identify race and ethnicity to the extent that states
- 20 report it. So we do have a lot of missing information in
- 21 their eligibility records.
- The other thing is it's not always clear how that

- 1 information is getting from the beneficiary to the record,
- 2 whether it's self-reporting or whether a caseworker is
- 3 filling something in. But the ACA did have a number of
- 4 provisions that were intended to standardize the collection
- 5 of race and ethnicity data in Medicaid, CHIP, and other
- 6 programs, and I believe they just issued a report on those
- 7 provisions that we're going to be coming back to you on to
- 8 talk about.
- 9 So the answer is yes, but I think we sort of view
- 10 the data with a cautious eye at this point in time.
- 11 COMMISSIONER CRUZ: I do remember the ACA did,
- 12 you know, try to standardize all of the data collection,
- 13 but I haven't seen anything since then.
- 14 VICE CHAIR GOLD: I assume you know the people
- 15 who have used that data with CAHPS, like Alan up at
- 16 Harvard. And I would check with them on any tricks they've
- 17 developed to deal with that messiness, because they've been
- 18 dealing with it for a while, and I know there's some
- 19 surname stuff -- well, I guess you can't use that, but
- 20 there's zip code stuff. There may be some other things
- 21 that they've developed that can help you apply this the
- 22 right way, because I think the data are getting better.

- 1 COMMISSIONER ROSENBAUM: So I always explain to
- 2 people that I went prematurely gray because 40 years ago
- 3 this year, basically, I went through my first training as a
- 4 legal services lawyer, and the first thing we went through
- 5 was Medicaid eligibility at Vermont Legal Aid, and it was,
- 6 like, "Oh, my God, I quit." And it was so much easier
- 7 then. It's really horrendous now. But everything here is
- 8 for a reason, and that is -- you know, you have to remember
- 9 that.
- 10 A couple of issues, one minor -- not minor, one
- 11 sort of micro and one is more macro.
- 12 So there's an issue buried in people with
- 13 disabilities policy that we've not really ever looked at,
- 14 but given our name and given our mandate for children, I
- 15 think we might want to, and that is -- and it's also an
- 16 issue for adults, and that is the large number of states --
- 17 I think it's still about 15 -- that are classified as
- 18 209(b) states, and those states can depart from the
- 19 definition of disability as it was adopted in 1972. And
- 20 some of those states actually today I believe still do not
- 21 recognize children as a group of people with disabilities.
- 22 And for adults, some of those states may use a disability

- 1 test that is even more restrictive than the Social Security
- 2 Act disability test.
- Now, for children, the poverty level expansion
- 4 mitigated some of the damage, but not completely, because,
- 5 of course, there are children with disabilities who have
- 6 incomes well above the 138 percent of poverty test, and if
- 7 they can't be considered disabled, then they have no
- 8 attachment potentially to Medicaid.
- 9 Those states may have either altered their
- 10 definition or they may have through home and community-
- 11 based waiver programs at this point essentially negated the
- 12 effect of the definition. But it may still be an issue for
- 13 children and adults on Medicaid, and I think, you know, a
- 14 really important question for us is how much is poverty a
- 15 proxy and how much do you really still need a disability
- 16 definition? Who gets left out when you either have none or
- 17 have a restrictive -- an even more restrictive test?
- Which brings me to the other point that's more
- 19 macro, and it's an issue that I've raised before at MACPAC.
- 20 You cut the information in lots of ways that are really
- 21 important, but I think given what has happened since 2010,
- 22 we have to do a very clear job explaining to Congress and

- 1 other policymakers who the greater than 138 percent of
- 2 poverty group is, because beginning January 2014, of
- 3 course, the maintenance of effort provision in Medicaid for
- 4 adults is presumably gone, although there was never a big
- 5 flag waving around it. The Justice Department has noted in
- 6 all of its King briefs that the MOE period is over.
- 7 For children, we are closing in on it, and I have
- 8 been concerned for a long time that we will start to see
- 9 erosion in this population, and it has, you know, of
- 10 course, a lot of eligibility implications for the
- 11 population, but also it has risk implications for the
- 12 exchanges in states. And it's everybody from women with
- 13 breast and cervical cancer to people with disabilities and
- 14 alternative arrangements. I mean, it's everybody in the
- 15 world who has a special need, as you pointed out. But I
- 16 think that giving policymakers a clearer picture of who are
- 17 we talking about here, and that, of course, feeds over to
- 18 this question we've circled back to any number of times,
- 19 which is should there be -- I don't want to go down this
- 20 road again, but I'll flag it. Should there be a formal
- 21 mechanism that would enable a state to do some
- 22 supplementation of commercial coverage, or do we really

- 1 want to treat these folks as medically frail under a much
- 2 bigger umbrella and keep them separate? What are some of
- 3 the options? As opposed to just letting them slowly get
- 4 sort of thrown off the program because the MOE period is
- 5 over, and we don't even really know whom we've missed.
- 6 People have alluded now a few times to the fact
- 7 that states have begun to start coming back on their adult
- 8 coverage, and, you know, it could be that it's just the
- 9 demo stage, they were covering some people who were low-
- 10 income adults now eligible for subsidies. But I think we
- 11 need to watch this carefully.
- 12 CHAIR ROWLAND: You know, April, when we next
- 13 return to look really in-depth at the disability
- 14 population, the working disabled, who, of course, would fit
- 15 perfectly into Sara's analysis of who's above 138, and the
- 16 whole role of the substantial gainful activity test, since
- 17 most people think the disability test is based on your
- 18 disability, but it's also based on your inability to earn
- 19 substantial gainful activity, which we touched on only
- 20 minorly in the past in our work on disability, but I think
- 21 it's an increasingly important thing to look at given that
- 22 everyone assumes that Medicaid is now just going to cover

- 1 everyone under 138 percent of poverty.
- 2 COMMISSIONER RILEY: I've been thinking in the
- 3 discussion of CHIP about children with developmental
- 4 disabilities, and now I think more about it when I look at
- 5 the long-term care assessment tools. It seems to me that's
- 6 a population we need to spend more attention on anyway, but
- 7 it strikes me that -- and it's not an area I know a lot
- 8 about, but there's a new SIS assessment tool to look at DD
- 9 eligibility and what kind of services they get, and I
- 10 wonder if we could add that into our work.
- 11 VICE CHAIR GOLD: April, I have two suggestions
- 12 on the work you have on slide 13 on longitudinal data. One
- 13 is that it gets -- you know, when you start talking about
- 14 the duals, they're so complicated and you start talking
- 15 about this -- and I was intrigued by this, you know, stock
- 16 and flow, where they come from, what they stay, and it
- 17 seems to me you might think as you do this about how to
- 18 visually lay some of these out over time, over like a life
- 19 cycle of, you know, the ages of people or whatever, so we
- 20 understand a little bit how people are coming in, and maybe
- 21 differences across subgroups and similarities in their age
- 22 or their needs or their service patterns, to help us sort

- 1 out who this dual-eligible population is and sort of how
- 2 they relate to the Medicare and Medicaid programs.
- 3 CHAIR ROWLAND: I have a little comment to add to
- 4 that. We always talk about how Medicaid is taking care of
- 5 Medicare's population. But there's a little twist in this
- 6 in that Medicare is now taking care of some of Medicaid's
- 7 population. And I think that's a very important story.
- 8 VICE CHAIR GOLD: And the other question I had, I
- 9 just wondered how you were dealing with defining managed
- 10 care in your analysis. Are you looking at just
- 11 comprehensive managed care? Are you distinguishing the
- 12 types of managed care? Because, as you know, that gets
- 13 really messy in understanding who these people are and what
- 14 the situation is with using fee-for-service and managed
- 15 care.
- 16 MS. GRADY: So the answer is yes, we are looking
- 17 at the different types of managed care. With regard to the
- 18 encounter data analysis we've done thus far, it has just
- 19 been focused on comprehensive managed care.
- 20 VICE CHAIR GOLD: Then at least you know what
- 21 you're talking about there. Sort of.
- MS. GRADY: Right. It seems that from work your

- 1 former colleagues have done, the other limited-benefit
- 2 plans, for example, behavioral health plans, don't have a
- 3 lot of information that's being submitted right now. We
- 4 have anecdotal reason to believe that the stand-alone
- 5 dental plans also probably are not providing good
- 6 information or we're not getting good information on those.
- 7 The other major type of limited-benefit plan is
- 8 transportation, and that's one where it's highly variable
- 9 in terms of the contracting arrangements that states are
- 10 using and what we would even expect to see if we had data.
- 11 But we do have a contract that I didn't mention on that
- 12 right now, on non-emergency medical transportation, so
- 13 hopefully we can get at some of those issues and understand
- 14 what we can know from the data. But to date, the analysis
- 15 has focused mostly on comprehensive managed care.
- 16 VICE CHAIR GOLD: That's fine. You have to focus
- 17 somewhere --
- 18 CHAIR ROWLAND: Non-emergency transportation is
- 19 very important because that's one of the main things
- 20 they're trying to waive in most of the waivers, so that
- 21 would be useful to have.
- 22 VICE CHAIR GOLD: But one other comment. When

- 1 you're doing this, it's not just this presentation and
- 2 others. It seems that the staff are learning stuff about
- 3 the completeness of the encounter data, which states are
- 4 more complete, which programs are more complete. It would
- 5 be nice to track that across your different results and
- 6 actually, you know, produce a brief or something on it,
- 7 because everyone is very interested.
- For example, those states you left out, it wasn't
- 9 clear which ones or what you knew, and I know that gets a
- 10 little sensitive, probably, because no state wants to be
- 11 viewed as having provided poor data. But as users of data,
- 12 it's really good to know.
- 13 And the only other -- Alan Zaslavsky is who I
- 14 meant from Harvard. He's a guru on this stuff.
- 15 CHAIR ROWLAND: Well, on the data, one of our
- 16 charges from the statute is to report on what data we need
- 17 and what data others need to actually manage and evaluate
- 18 the program, so that's a good point.
- 19 COMMISSIONER SZILAGYI: Just a simple point. By
- 20 the way, I will flunk your test, Anne.
- 21 [Laughter.]
- 22 EXECUTIVE DIRECTOR SCHWARTZ: I don't think I

- 1 would get a passing grade either.
- 2 COMMISSIONER SZILAGYI: So as I -- I'm learning
- 3 about all these adult populations, and as I try to
- 4 understand the forest, one of the things that would be
- 5 helpful, at least for me, with all of these different
- 6 populations, is if kind of consistently we could talk --
- 7 you know, if you could present information about how many
- 8 people are in this group and what is the total cost and
- 9 what percentage of all Medicaid does this cover. Because
- 10 where the access and cost -- you know, we're trying to
- 11 figure out how best to optimize access and reduce costs, if
- 12 possible. So, you know, it would help me in terms of where
- 13 to prioritize and what to focus on. You know, if something
- 14 is a relatively small population but an enormous part of
- 15 the cost, that would be certainly worth focusing on.
- 16 CHAIR ROWLAND: One of the things you'll find out
- 17 is that that also varies tremendously by state.
- 18 COMMISSIONER SZILAGYI: I meant more at the
- 19 national level.
- 20 CHAIR ROWLAND: What else is new about our
- 21 Medicaid work?
- 22 COMMISSIONER MILLIGAN: I'm sort of late to the

- 1 party. So I need to ramble for a second. Working in
- 2 Maryland through a lot of the ACA launch and a lot of ELE,
- 3 express lane eligibility, and some of the CHIPRA bonus and
- 4 all of those pieces, there was a lot of discussion about
- 5 other programs, TANF and SNAP, and how to align the
- 6 eligibility pathways and what it meant for systems, what it
- 7 means for caseworkers, what it meant for data transfer,
- 8 because Medicaid at a state administrative level isn't --
- 9 the eligibility pathway isn't isolated from those other
- 10 means-tested programs.
- 11 And so just in the context of how we think about
- 12 this in terms of simplification, in terms of retaining
- 13 people from churn, I think we also have to be mindful of
- 14 the context in which -- a couple things. One is express
- 15 lane eligibility doesn't work in both directions. Somebody
- 16 still has to come back in if they want their TANF cash
- 17 assistance; they have to come back in if they want their
- 18 SNAP food assistance. And some of the asset and income
- 19 tests vary a little between programs. And so I think that
- 20 we're going to need to contextualize some of this work
- 21 around -- from a family's perspective dealing with food
- 22 security, dealing with cash, is part of what they might be

- 1 pursuing.
- 2 And so I just want to make sure that we don't
- 3 lose sight of the entry points and what drives entry in
- 4 those other senses as well.
- 5 MS. GRADY: One thing I would point out on that
- 6 issue is that one of the things that was in the President's
- 7 budget was an indication that the 90 percent match for
- 8 eligibility systems is going to be extended, and in
- 9 particular, integrated eligibility systems where Medicaid,
- 10 TANF, SNAP, other programs are being determined at the same
- 11 time. There's been a waiver in place actually that's
- 12 allowing the 90 percent match to be used for those
- 13 integrated eligibility systems. Whereas the other programs
- 14 would normally have to pay, they don't currently, so there
- 15 is funding available -- if not to align the actual
- 16 eligibility standards and processes, to at least have a
- 17 system that works well with Medicaid.
- 18 COMMISSIONER MILLIGAN: Waiver of OMB Circular A-
- 19 87. Sorry.
- 20 But one of the points I would want to make about
- 21 that is if you look at SNAP, which I think it's 135 percent
- 22 of poverty, it aligns pretty closely, like within margin of

- 1 error, of 138 percent MAGI. But food nutrition services at
- 2 USDA, you know -- so the ELE pieces don't work both
- 3 directions.
- 4 CHAIR ROWLAND: Okay. Well, I think that we've
- 5 managed to all flunk Anne's quiz, but not because April
- 6 didn't do a great job of walking us through a program that
- 7 has been built one layer on another layer on another layer
- 8 over the last 50 years that ends up to be as complex as it
- 9 is today. And we will work as a Commission toward how we
- 10 can try over time to simplify and to integrate the coverage
- 11 in a better manner.
- But April has given us a good start, and now
- 13 we're going to turn to Katie to give us a little bit of an
- 14 update on the Medicare savings programs that April has just
- 15 alluded to. And what we want to do here is to understand a
- 16 little more about how they work, about some of the gaps in
- 17 them, and about kind of the broader world in which we may
- 18 be seeing and hopefully implementing at some point in the
- 19 future reforms that help to smooth out the way in which
- 20 these programs work with Medicare and Medicaid.
- 21 ### Session 6: IMPROVING ELIGIBILITY AND ENROLLMENT FOR
- 22 THE MEDICARE SAVINGS PROGRAMS

- 1 * MS. WEIDER: Okay, great. Thank you. So, the
- 2 purpose of my presentation today is to revisit the Medicare
- 3 Savings Program (MSP) eligibility and enrollment issues.
- 4 At our October and December meeting, we discussed
- 5 barriers to MSP enrollment and opportunities to improve the
- 6 MSPs. However, during these previous conversations, the
- 7 real focus was on Medicaid payment of Medicare cost
- 8 sharing. And, as a result, we didn't include MSP
- 9 enrollment issues in our March report. However, now that
- 10 we've addressed cost sharing, we can turn our full
- 11 attention to MSP eligibility and enrollment.
- 12 Today, I'll briefly highlight barriers
- 13 surrounding MSP enrollment. And you'll notice in the
- 14 background paper provided, in Tab 7, we provide examples to
- 15 improve the MSPs. But, in today's presentation, I'll
- 16 discuss their benefits and challenges at a higher level.
- 17 Today, we're seeking your feedback on the presentation and
- 18 identifying if you need additional evidence to move
- 19 forward.
- 20 So, now to focus on the issue. Enrollment in the
- 21 MSPs has been historically low. In 2004, the Congressional
- 22 Budget Office estimated that only 33 percent of individuals

- 1 who were eliqible to enroll in the Qualified Medicare
- 2 Beneficiary program, that is the QMB Program, were actually
- 3 enrolled in the program. As a reminder, the QMB program
- 4 covers Medicare Part B premiums and cost sharing to
- 5 individuals with incomes between -- or, excuse me, up to
- 6 100 percent of the federal poverty line. And, in 2004, CBO
- 7 also estimated that only 13 percent of eligible
- 8 beneficiaries were enrolled in the SLMB program. And, as a
- 9 reminder, the SLMB program covers Medicare Part B premiums
- 10 for individuals with incomes between 101 and 120 percent of
- 11 the federal poverty line.
- Now, there are a number of reasons why people
- 13 don't enroll into the MSPs, and here, we highlight four
- 14 major barriers, and the first is lack of program awareness.
- 15 Research suggests that people don't know about the program
- 16 and, as a result, don't apply or enroll into the program.
- 17 Second, there's also a complicated application
- 18 process which can be too long, too difficult to understand,
- 19 or require extensive documentation. Additionally, some
- 20 states do not make MSP applications readily available to
- 21 applicants. For example, some states do not allow
- 22 applicants to submit an application electronically, while

- 1 other states require authorized representatives to be
- 2 physically present with the applicant in order to submit an
- 3 application.
- 4 And, third, we have financial eligibility. Not
- 5 only do states have varying income and asset standards for
- 6 the MSPs, they also have varying methods in how they count
- 7 assets. Additionally, there is also a misalignment between
- 8 the MSPs and the Part D Low-Income Subsidy Program. These
- 9 factors create confusion regarding the programs and
- 10 differences in eligibility levels.
- 11 And, finally, we have the expiration of the
- 12 Qualifying Individual program, the QI program. The QI
- 13 program is currently only funded through short-term
- 14 Congressional authorizations and periodic reauthorizations.
- 15 It is set to expire on March 31, 2015, and I'll discuss
- 16 this issue in greater detail in an upcoming slide.
- So, what's the rationale for fixing these
- 18 barriers? Here, we have three major reasons. One, the
- 19 MSPs can improve access to care. Two, MSPs can reduce out-
- 20 of-pocket costs for low-income beneficiaries. And, three,
- 21 simplifying the MSP application could reduce administrative
- 22 burden to states and also beneficiaries.

- 1 So, with that being said, there have been methods
- 2 to improve MSPs for potential enrollees. Some of these
- 3 methods have been used in past efforts to increase MSP
- 4 enrollment.
- 5 One such effort is support of MSP education and
- 6 outreach. As previously noted, one of the major reasons
- 7 people don't enroll in the program is due to a lack of
- 8 knowledge regarding the program. So, in 2006, the State
- 9 Health Assurance Assistance Programs received about \$30
- 10 million from CMS to support MSP and Part D LIS education
- 11 and outreach. And, in 2008, MIPPA provided approximately
- 12 \$18 million to the SHIPs, Area Agencies on Aging, and Aging
- 13 and Disability Resource Centers towards MSP education and
- 14 outreach. Since 2009, SHIPs and these other agencies
- 15 submitted nearly 900,000 applications to the Part D LIS
- 16 program and the MSP programs, which equaled approximately
- 17 \$2.3 billion in benefits.
- 18 There have been recommendations and efforts to
- 19 continue the support. In 2008, MedPAC recommended
- 20 increasing funding to the CHIP -- to the SHIPs, excuse me -
- 21 to support outreach to low-income Medicare beneficiaries
- 22 for MSP and Part D LIS enrollment. And, recently, the

- 1 Protecting Access to Medicare Act of 2014 provided
- 2 additional funding to support the SHIPs and these other
- 3 agencies on MSP education and outreach for fiscal year 2014
- 4 and 2015. For 2015 -- for FY 2015, excuse me -- this
- 5 funding totaled approximately \$13 million, but at this
- 6 time, there is no other appropriations to continue this
- 7 funding.
- 8 Another effort to improve MSP enrollment is
- 9 examining the QI program funding. The QI program provides
- 10 Medicaid coverage of Medicare Part B premiums to Medicare
- 11 beneficiaries with incomes between 121 and 135 percent of
- 12 the federal poverty line. Unlike the other three MSPs, the
- 13 QI program is entirely federally funded. However, this
- 14 program is only funded through short-term Congressional
- 15 appropriations and periodic reauthorizations.
- 16 Most recently, the Protecting Access to Medicare
- 17 Act of 2014 extended the program to March 31, 2015. If the
- 18 program is not continued, almost 600,000 QI beneficiaries
- 19 could lose coverage of their Part B premiums. The FY 2016
- 20 President's budget proposes to extend the expiration date
- 21 of the QI program to December 31, 2016. And OMB estimates
- 22 that this extension would cost the federal government

- 1 approximately \$975 million.
- 2 Additionally, states have made individual efforts
- 3 to improve the MSP application availability. However, not
- 4 all of these efforts have trickled down to all the states.
- 5 As I previously noted, not all states allow applicants to
- 6 submit an application electronically and there are also
- 7 barriers for some authorized representatives to submit
- 8 applications on behalf of potential MSP enrollees.
- 9 Now, attention has been paid toward aligning the
- 10 MSP eligibility with Medicare policy, specifically, the
- 11 Part D LIS program. Aligning these programs could
- 12 potentially: one, increase enrollment to the MSPs and the
- 13 Part D LIS program; two, simplify the application process
- 14 for MSP-only beneficiaries; and three, could shift
- 15 responsibilities for MSP administration from the states to
- 16 the federal government.
- Now, I'm raising this issue because the
- 18 Commission has been continually interested in simplifying
- 19 the Medicaid program, but I want to highlight that MIPPA
- 20 did make efforts to align these programs in the past, but
- 21 it did not completely align the programs as income and
- 22 asset counting methodologies are different between the

- 1 programs. And, some of the reasons why MIPPA didn't
- 2 completely align these programs is because they have ripple
- 3 effects outside of the MSPs that can harm beneficiaries and
- 4 also increase costs to the states and federal government.
- 5 And, April alluded to some of these, so I'll go
- 6 through them right now, and the first one is the loss of
- 7 medically needy Medicaid eligibility. As a result of
- 8 gaining MSP eligibility, beneficiaries will have their
- 9 Medicare Part B premiums paid for. And because their Part
- 10 B premiums are now covered through an MSP, they may no
- 11 longer have enough medical expenses to qualify for Medicaid
- 12 under the medically needed Medicaid eligibility pathway.
- 13 Two, the program does not -- aligning the
- 14 programs do not change full benefit Medicaid eligibility
- 15 determination processes or its eligibility standards. For
- 16 individuals who want to qualify for full-benefit Medicaid,
- 17 aligning the MSPs with the Part D LIS program would also
- 18 require these applicants to submit two separate
- 19 applications, one for the MSPs and another for Medicaid.
- 20 This could also result in states conducting two methods of
- 21 counting income and asset testing, which could increase
- 22 their administrative burden.

- 1 And, three, some states have expanded their MSP
- 2 income and asset levels beyond the Part D LIS thresholds.
- 3 And if states adopted the Part D LIS income and asset
- 4 levels and they were not able to keep the expanded
- 5 thresholds beyond the Part D LIS program, then aligning the
- 6 MSPs and the Part D LIS Program could actually decrease MSP
- 7 eligibility for individuals in those states.
- 8 And, finally, aligning the programs would
- 9 increase the number of people enrolled in both the MSPs and
- 10 the Part D LIS program, which would lead to increased costs
- 11 to the states and federal government.
- 12 So, now, we're seeking your feedback on this
- 13 information, and we can provide additional evidence, as
- 14 needed, in the upcoming meeting. And, at this point, I can
- 15 answer any questions.
- 16 CHAIR ROWLAND: Thank you. Patty, and then
- 17 Chuck.
- 18 COMMISSIONER GABOW: If this doesn't convince us
- 19 that we need to simplify the whole program, then there is
- 20 absolutely nothing in the world that will convince us that
- 21 we need to simplify it.
- 22 CHAIR ROWLAND: Chuck.

- 1 COMMISSIONER MILLIGAN: Patty, what are you
- 2 trying to say?
- 3 [Laughter.]
- 4 COMMISSIONER MILLIGAN: So, I want to go up to
- 5 the, like, a problem statement level, and I think a problem
- 6 statement is there is an affordability issue regarding Part
- 7 B premiums and that sort of thing. From that problem
- 8 statement to the remedy, there's a couple of options that I
- 9 want to just ask maybe a question or two.
- 10 For a lot of the individuals who we're talking
- 11 about, they increasingly have access to and are taking up
- 12 Medicare Advantage, where there might be a zero premium and
- 13 there might be very low copayments for physician visits and
- 14 pharmacy and so on. Do we have any data on take-up of SNPs
- 15 or just traditional Medicare Advantage plans for the cohort
- 16 of individuals who would be eligible for MSP to find out
- 17 if, in some way -- or the markets nationally who are served
- 18 by zero premium Medicare Advantage plans, because I'm
- 19 trying to figure out if, in some ways, the problem is
- 20 getting solved because people are choosing to join MA plans
- 21 where there is a zero premium and relatively low copayments
- 22 for physician visits and so on, separate from a kind of a

- 1 Medicare fee-for-service model that MSP is really built
- 2 around.
- 3 MS. WEIDER: Dual enrollment in a Medicare
- 4 Advantage plan is about 20 percent. The specific
- 5 breakdowns on the no premiums, I can -- we can look into
- 6 that. I don't have that off the top of my head.
- 7 COMMISSIONER GOLD: But, even a no premium plan -
- 8 few of them subsidize part of the Part B premium. So,
- 9 even if someone is in an MA, the regular Medicare Part B
- 10 premium still applies, so that issue would still remain
- 11 regardless of that. And, I'm not sure how they counted.
- 12 The data in this area is pretty crummy. But, if they are
- 13 partial duals and not full duals, then they don't get the
- 14 extra benefit -- they only get what the Medicare Advantage
- 15 plan pays. They don't get Medicaid benefits. So, it's a
- 16 little bit complicated.
- 17 CHAIR ROWLAND: Obviously, it's a complicated
- 18 population as well as a complicated issue, and it could get
- 19 more complicated as some of the discussions that are now
- 20 underway about restructuring the Medicare coverage and
- 21 looking at alternative ways of combining Parts A and B and
- 22 introducing new low-income subsidies. So, I think what,

- 1 really, we need to tease out of this is what are the
- 2 lessons for who this population is? What are the
- 3 differences between those who are getting full benefits and
- 4 those who are just getting the premiums and the cost
- 5 sharing, which is where Patty started it, saying why are
- 6 they in Medicaid in the first place. But, I think it's
- 7 important to recognize that some of the full benefit
- 8 beneficiaries also get the premiums and the cost sharing
- 9 and you wouldn't want to have them lose that if you sent
- 10 the partials back to Medicare.
- But, I think, really understanding more about who
- 12 the population is, how much they are using -- and, I'm
- 13 struck by the fact that we really don't know -- 2004 was a
- 14 long time ago. It was before the implementation of the
- 15 Medicare drug benefit. So, do we have any sense of how
- 16 many people are actually benefitting from these programs
- 17 now, what the real counts are? And, I would think that CMS
- 18 ought to know that, because aren't they collecting those
- 19 premiums? So, at least they should know how many people
- 20 from each state have states paying premiums for them.
- 21 MS. WEIDER: Yeah. I haven't seen too much data
- 22 out there regarding this. Most recently, GAO did a report

- 1 on examining what MIPPA did to increase MSP enrollment and
- 2 they saw that the overall program expanded about five
- 3 percent in the first three years of MIPPA, but, also, those
- 4 first three years were also during the recession, so that's
- 5 also something to keep in mind, just what was going on in
- 6 the economy. But, overall, I haven't seen any new data on
- 7 potential enrollees who aren't enrolled, or what that
- 8 number looks like.
- 9 CHAIR ROWLAND: Well, I would suggest that the
- 10 Commission ask the Department to provide us with some of
- 11 that information, that we do have the right to request
- 12 information to inform our deliberations, and certainly
- 13 putting together a data request to HHS, especially since
- 14 they're engaged, as well, in the dual demonstrations and
- 15 there is an Office of Duals, perhaps that office could
- 16 respond, because I do think that we need more information
- 17 about how many people are benefitting, about what some of
- 18 the lessons are, are there states where this is more of a
- 19 problem and states where there is less of a problem, and
- 20 how to proceed.
- 21 Sara.
- 22 COMMISSIONER ROSENBAUM: I'm curious. I mean,

- 1 usually, things don't happen for completely irrational
- 2 reasons. So, why -- why is the application process
- 3 burdensome in a number of states? What's the logic behind
- 4 not -- no, I mean, I'm asking the question. I'm trying to
- 5 ask the question, you know, in a serious way. I mean, I
- 6 realize it's a cost. That, I realize. There are a lot of
- 7 things in Medicaid that are a cost. So, is it a more -- is
- 8 there something about this part of the program that is more
- 9 cumbersome? This is not having to supplement on all the
- 10 benefit front. This is just the premium and the cost
- 11 sharing. And, I --
- 12 CHAIR ROWLAND: Don't you have to apply for the
- 13 whole elderly and disability eligibility under the state?
- 14 There's no federal streamlined form for just the MSP, is
- 15 there?
- 16 COMMISSIONER ROSENBAUM: Well, I'm sort of trying
- 17 to get to the bottom of why hasn't the process of entering
- 18 gotten further along. The way we've thought about all
- 19 these issues in the case of families with children, no
- 20 wrong door and this and that, and yet we sort of -- we seem
- 21 to be in the stone age when it comes to the group, and I'm
- 22 wondering if you could talk a little bit about what we

- 1 know.
- MS. WEIDER: Yeah. So, I don't know exactly why
- 3 states have more burdensome process than others, but I know
- 4 of at least one state that does not have the MSP
- 5 application on their website. You have to call or go to a
- 6 local Medicaid office to get the actual application.
- 7 Other issues about electronically submitting the
- 8 form. What I mean by that is an applicant cannot fax in a
- 9 form or e-mail a form in. And, what I think there is --
- 10 it's two separate reasons why they don't allow that. One,
- 11 it's just technology. They don't have the technology. And
- 12 two is on the physical signature, so -- I just did my
- 13 taxes, so when I did my taxes on TurboTax, I typed in my
- 14 name and that was my signature, whereas they need the
- 15 actual physical signature. I don't know why.
- 16 And, on the authorized representatives, I do not
- 17 know why that some of that --
- 18 COMMISSIONER ROSENBAUM: And, does CMS not -- I
- 19 mean, CMS has done so much work around simplifying
- 20 enrollment, and I realize the ACA pushes in that direction
- 21 from a broad policy point of view, but does CMS have sort
- 22 of a counterpart thinking machine that has sort of tried to

- 1 come up with best practices and models and working groups
- 2 and everybody around simplification? I know about the
- 3 SHIPs, of course, but other than sort of -- we have one at
- 4 the law school, and other than empowering lawyers and law
- 5 students to sort of try and overcome all this for people,
- 6 it doesn't sound like there's a lot of enrollment
- 7 streamlining going on.
- 8 CHAIR ROWLAND: Well, part of that, I think, is
- 9 that this is the same form being used if you need home and
- 10 community-based services and if you need long-term care,
- 11 and it also retains an asset test which is not there in the
- 12 children and families. And, so, the asset test requires
- 13 yet another level of documentation. Even the Medicare Low-
- 14 Income Subsidy program still retains an asset test, which,
- 15 you know, we've eliminated for families in most states.
- Okay. Well, thank you, Katie.
- Now, we'll take a ten-minute break and then
- 18 return, since I think after going through Medicaid
- 19 eligibility, everyone needs a break.
- 20 [Laughter.]
- 21 [Recess.]
- 22 CHAIR ROWLAND: If we could please reconvene. We

- 1 are going to reconvene to take back up our discussion of
- 2 Medicaid behavioral health services, and Amy is going to
- 3 report to us on some of the analysis we requested that she
- 4 has now completed, and I think this is really going to
- 5 speak to the many issues that we raised and wanted to know
- 6 more about in terms of the Medicaid eligibility system.
- 7 So, Amy, kick it off.
- 8 ### Session 7: USE OF BEHAVIORAL HEALTH SERVICES BY
- 9 MEDICAID BENEFICIARIES
- 10 * MS. BERNSTEIN: Thank you very much. Good
- 11 afternoon. Welcome back.
- 12 So at our last meeting, as Diane said, you
- 13 requested more analysis of utilization expenditures,
- 14 diagnoses, and issues by population group, including age
- 15 group and basis of eligibility, so we have very busily
- 16 tried to do that for you in the interim.
- 17 What I'm going to present to you today is a very
- 18 high-level overview to inform your discussion of where we
- 19 might go in this area, and I will give you some overall
- 20 information on use expenditures, diagnoses, and sort of
- 21 issues or targeted concerns for different age and basis of
- 22 eligibility groups.

- 1 We used 2011 Medical Statistical Information
- 2 System expenditure and claims data and encounter data. We
- 3 looked at all services, including behavioral health and
- 4 medical and long-term care services. So when you see
- 5 estimates of expenditures, they are total expenditures.
- 6 They are not expenditures for behavioral health conditions,
- 7 which is a more complex analysis, but we could do that in
- 8 the future if you're interested.
- 9 Again, we used both encounter and fee-for-service
- 10 data, and just a few caveats, we did include all states,
- 11 even the ones that had issues with their encounter data,
- 12 because the purpose of this was to give you sort of a
- 13 broad-level overview. So the numbers, we're not making
- 14 them public yet, and they may underestimate or even in some
- 15 cases overestimate the true number of enrollees with
- 16 service use for a couple reasons. One is, again, some of
- 17 the encounter data are questionable. Two, again, we don't
- 18 have utilization for services that were not provided by the
- 19 Medicaid system, and three, Medicaid or any sort of
- 20 behavioral health diagnoses may be subject to
- 21 underreporting due to stigma and other underreporting
- 22 issues. So there are some services for which a diagnosis

- 1 that was considered a behavioral health diagnosis was not
- 2 reported, or there were many diagnoses, and there was not
- 3 sufficient space to record that diagnosis.
- 4 The way we defined a person with treatment for a
- 5 behavioral health condition was we looked at all of their
- 6 service use, using claims and encounter data, except for
- 7 behavioral health drug data. We did not include the drug
- 8 data, and I'll talk about that in a minute, and Chris Park
- 9 will talk about that in his presentation on behavioral
- 10 health drug estimates.
- We looked at all of the diagnoses that were
- 12 associated with that claim, and if any of the diagnoses
- 13 were considered to be behavioral health diagnoses based on
- 14 the chronic illness and disability payment system
- 15 classification, then we considered that a person with a
- 16 behavioral health diagnosis. So if that is not clear, I
- 17 can try to clarify that further at some point.
- The tables are at Tab 8 in your binder. There is
- 19 no paper associated with it, just the tables.
- The first table gives you sort of a broad
- 21 overview of who these different classes of enrollees are.
- 22 Looking at all of the Medicaid enrollees that we could

- 1 identify that had a behavioral health diagnosis based on
- 2 what I just described, there were about 13 million
- 3 enrollees, which is about 18 percent of all Medicaid
- 4 enrollees had some behavioral health diagnosis. That
- 5 constituted about \$170 billion, and again, this is total
- 6 expenditures, not just expenditures on behavioral health
- 7 conditions or behavioral health treatment. This accounted
- 8 for almost half of total Medicaid expenditures, so people
- 9 with one of these diagnoses accounted for almost half of
- 10 total Medicaid expenditures, and total spending for
- 11 enrollees with a behavioral health diagnosis was about four
- 12 times as high as for those with people without behavioral
- 13 health diagnosis.
- 14 Again, you asked for everything to be broken down
- 15 by age group and basis of eligibility, so I am just going
- 16 to go through each of them sort of one slide for each and
- 17 give a high-level summary.
- 18 Starting with children, we divided children into
- 19 foster children, children who qualified on the basis of a
- 20 disability, and children who did not qualify either on the
- 21 basis of being a foster child or having a disability, so
- 22 three different groups.

- The first group that I will talk about is the
- 2 nondisabled non-foster children. This is most of the
- 3 children with a behavioral health diagnosis, which is 3.9
- 4 out of a total of 5.2 million children. There are a total
- 5 of 5.2 million children we identified as having a
- 6 behavioral health diagnosis. Three quarters of them did not
- 7 qualify on the basis of being a foster child or on the
- 8 basis of a disability.
- 9 The most common behavioral health diagnoses were
- 10 hyperkinetic syndrome of childhood, which includes the ADD,
- 11 attention deficit disorder and attention deficit
- 12 hyperactivity disorder, and learning disorders, but it's
- 13 important to note that although this was not a large
- 14 percentage of children who had a behavioral health
- 15 diagnosis, there were an additional 500,000 nondisabled
- 16 children who had episodic mood disorders, which includes
- 17 bipolar disorder, and another 500,000 with anxiety
- 18 dissociative or somatoform disorders, which is basically
- 19 anxiety disorder. This is the largest group of children
- 20 with a behavioral health diagnosis.
- 21 Concerns that have been raised for this group
- 22 related to behavioral health treatment includes appropriate

- 1 prescribing of psychotropic drugs, particularly ADHD and
- 2 antipsychotic drugs or atypical antipsychotic drugs, and
- 3 also appropriate and timely screening for behavioral health
- 4 problems under EPSDT and in general and providing
- 5 appropriate referrals and treatment, which is sort of
- 6 related to the whole issue of integrating behavioral health
- 7 into primary care. You want to try to catch conditions
- 8 early through screening, so those are again very, very
- 9 summary level.
- 10 So children eligible on the basis of a
- 11 disability, we identified about 900,000 of these children
- 12 who had a behavioral health diagnosis, which is almost half
- 13 of children who qualified on the basis of a disability.
- 14 They had the highest total Medicaid expenditures of all of
- 15 the child eligibility groups, and the most common diagnoses
- 16 were, again, the hyperkinetic syndrome of children, but
- 17 also specific developmental delays and pervasive
- 18 developmental disorders, including autism spectrum
- 19 disorders. So these are very functionally or otherwise
- 20 limited children, which is why they qualified on the basis
- 21 of a disability. I should also note that about 5 percent
- 22 of them, although many of them had autism spectrum

- 1 disorders and other developmental -- also had or had
- 2 instead of episodic mood disorders, including bipolar
- 3 disorder or anxiety and other dissociative disorders.
- I should also note -- and I forgot to say this --
- 5 that disorders are not mutually exclusive, so you could
- 6 have more than one. Many of these children had more than
- 7 one disorder.
- 8 As far as behavioral health-targeting programs
- 9 for these children, many of them are under waiver
- 10 specifically for their behavioral health disability. There
- 11 are many states that have waivers for children with autism
- 12 spectrum disorder to serious emotional distress, and many
- 13 of these waivers and other special programs concentrate on
- 14 integrating medical and behavioral health in order to
- 15 provide services more effectively and to have better
- 16 outcomes for this sort of functionally and high-cost, high-
- 17 need population.
- 18 Foster children is the smallest group of children
- 19 that we identified with behavioral health disorders. It's
- 20 about 42 percent of them have a behavioral health disorder
- 21 out of all foster children, which is about 400,000
- 22 children, and the children with behavioral health disorders

- 1 account for about three-quarters of total spending for
- 2 foster children.
- 3 They have, as you discussed at the last meeting,
- 4 a high percentage of traumatic and emotional disorders, and
- 5 the most common diagnoses were again the ADHD syndromes and
- 6 adjustment reactions, but many of them also had conduct
- 7 disorders, episodic mood disorders, and other behavioral
- 8 health diagnoses.
- 9 You spoke a lot this morning about various issues
- 10 related to foster children, and behavioral health drug
- 11 prescribing has been raised, and Chris Park, again, is
- 12 going to be talking more about that in the next session.
- So moving on to adults, non-elderly adults -- and
- 14 let me just highlight this is the group to which the
- 15 Institutions for Mental Disease Exclusion does apply. Just
- 16 keep that in the back of your mind, but I will not mention
- 17 it again. About two-fifths of this group had a behavioral
- 18 health diagnosis, which is about 3.5 million people, and
- 19 that accounted for about 58 percent, more than half of
- 20 total expenditures for this group.
- 21 This is a large portion of the SSI population. I
- 22 believe about, according to my notes because I haven't kept

- 1 up with myself, about one-third of SSI recipients qualify
- 2 on the basis of a mental health condition, which includes
- 3 depressive disorders, but also adults with autism spectrum
- 4 disorder and intellectual and developmental disabilities.
- 5 This is where a lot of the SSI population is. The most
- 6 common diagnoses were depression, anxiety, and again,
- 7 episodic mood disorders.
- 8 This group has the highest prevalence of
- 9 diagnosis of psychotic and personality disorders. It is
- 10 only about 8 percent of the group, but it's higher than in
- 11 other groups because, in general, those conditions are
- 12 relatively rare but also very expensive.
- Concerns have been raised here, and you raised
- 14 them at the last meeting as well, about the lack of
- 15 coordination between behavioral health and medical care
- 16 resulting in possible inefficient use and suboptimal
- 17 treatment and outcomes.
- 18 You look like you want to say something.
- 19 Again, this is very high level, so there are many
- 20 other activities targeted to all of these groups, but just
- 21 to sort of show the difference.
- Nondisabled adults age 21 to 64 are a

- 1 heterogeneous group. There are about 2.9 million of them
- 2 that we identified as having a behavioral health disorder,
- 3 which is about 16 percent of them, but this includes
- 4 pregnant women, parents with very low income, and people
- 5 who are basically eliqible on the basis of something that
- 6 is not a disability-related pathway.
- 7 The most common diagnoses were anxiety,
- 8 dissociative and somatoform disorders, and depressive
- 9 disorders, which are very common in the population at
- 10 large, and also nondependent abusive drugs.
- 11 One other thing that I again probably should
- 12 mention is this doesn't get at the severity of any of these
- 13 conditions. So this is anyone with a behavioral health
- 14 diagnosis, regardless of sort of how severe it is.
- 15 Here again, the concerns have been raised about
- 16 inadequate screening and referrals for primary health
- 17 conditions and as diagnosed through primary care providers,
- 18 and other initiatives have been to identify and treat
- 19 behavioral health conditions in pregnant women in
- 20 particular to help improve perinatal outcomes. Many of the
- 21 pregnancy special programs have been targeted to women with
- 22 behavioral health, both substance use disorder and

- 1 behavioral health and mental health conditions.
- 2 COMMISSIONER MILLIGAN: Amy, I'm sorry. Can I
- 3 just stop you there for a second? This is 2011 data?
- 4 MS. BERNSTEIN: 2011, yes.
- 5 COMMISSIONER MILLIGAN: So I think with the
- 6 expansion population, this information would change quite a
- 7 bit.
- 8 MS. BERNSTEIN: Yes. And I should mention that
- 9 this is the group, as with the new expansion, you will have
- 10 more adults who have interactions with the criminal justice
- 11 system, for example, that we talked about last time as
- 12 well, and possibly adults or homeless adults that hadn't
- 13 been in before, and yes, substance abusers who are not
- 14 otherwise qualified but who can come in through the
- 15 expansions, so yes. Thank you. I had it written down.
- 16 CHAIR ROWLAND: It's good to not say everything,
- 17 so we have something to say.
- [Laughter.]
- 19 MS. BERNSTEIN: Adults aged 65 and older, it was
- 20 harder to get information on use for them because, again, a
- 21 lot of their care is Medicare care. Since we identified
- 22 them based on their use and the conditions that were

- 1 associated with their use, I actually took these numbers
- 2 from the dually eligible Medicare and Medicaid data book.
- 3 Based on that, if you look just at the dual eligibles, 20
- 4 percent of dually eligible Medicare and Medicaid enrollees
- 5 65 and over -- and they used 2010 data -- had a diagnosis
- 6 of depression. Eleven percent had an anxiety disorder, so
- 7 there is a high prevalence of behavioral health conditions
- 8 in this population as well.
- 9 Several of the financial alignment demonstrations
- 10 have attempted to integrate behavioral health care with
- 11 medical care, and concerns have also been raised in this
- 12 group in particular, and there have been national CMS and
- 13 SAMHSA and other initiatives to try to address issues of
- 14 inappropriate psychotropic drug use with elderly people
- 15 with dementia in particular where these drugs have been
- 16 shown to be harmful, and also with the need to screen older
- 17 people for depression and other behavioral health
- 18 conditions in primary care settings to improve overall
- 19 health care outcomes.
- 20 So, in summary, the groups are different. All
- 21 age and eligibility groups include a substantial number
- 22 and/or percentage of enrollees with behavioral health

- 1 diagnoses, and for every age and eligibility group, which
- 2 the audience doesn't have, but which you have in your
- 3 tables, enrollees with a behavioral health diagnosis have
- 4 higher total expenditures per person than those with no
- 5 behavioral health diagnosis. In some groups, that is four
- 6 times or five times as many, and in some, it's about half
- 7 as much, again.
- 8 These differ in terms of their diagnoses of the
- 9 services provided, of expenditures, treatment concerns, and
- 10 programs targeted to each group, and as we begin our
- 11 investigations into behavioral health, we would welcome
- 12 your direction as to which of these groups, which of these
- 13 interventions, what you are most interested in pursuing, as
- 14 you discussed at the last meeting.
- So I welcome your discussion.
- 16 CHAIR ROWLAND: Okay. Thank you.
- Marsha.
- 18 VICE CHAIR GOLD: I wasn't here at the last
- 19 meeting, although I read your paper, and I enjoyed it.
- 20 I really liked the tables you had, especially the
- 21 first two tables. I think the way you have laid this out
- 22 here really helps to sort of bring to life some of the

- 1 behavioral health issues and who these people are, and I
- 2 think that's important in its own right because unless
- 3 something is described, it's invisible, and so I think
- 4 that's great.
- I had two areas where I think I might suggest you
- 6 go a little further. One is that your tables look at
- 7 means, and it would be very useful to understand the shape
- 8 of the distribution of people and expenditures, so that the
- 9 big issue is there a chronically ill population among these
- 10 cohorts or these subgroups that is different from a sort of
- 11 not-that-sick population, because they get cared for in
- 12 different systems. So I don't want to complicate your
- 13 charts, but I think to the extent you can look at some
- 14 medians and look at some quartiles and things and just come
- 15 to a conclusion as to whether maybe some of the diagnoses
- 16 you have in the subgroups are associated with the big fat
- 17 part of the distributions, and others are the tail that
- 18 counts for a lot of expenses -- or anything you could do to
- 19 just see if there's a chronically ill and others within
- 20 these subgroups would be useful.
- 21 The other is more a caveat. I was surprised when
- 22 I looked at the dually eligible that they had almost as

- 1 much spending as the non-dually eligible. I think that's
- 2 probably for the under-65, and I was surprised because,
- 3 obviously, Medicare spending isn't in your numbers.
- I think your numbers are probably right. I mean,
- 5 you know how to do numbers, but I think there's probably a
- 6 case mix issue, and maybe you have even said that somewhere
- 7 that there's different people who are dually eligible for
- 8 non-dually eligible adults. And you just may want to look
- 9 at it, so you can flag it, because it was only about \$1,000
- 10 less, I think, that they used.
- 11 The other thing, I was sort of thinking about
- 12 where you go with this. To my mind -- and I don't know
- 13 what's feasible and what makes sense with what the work
- 14 flow of the Commission staff is, but I think that the first
- 15 part, especially the first two tables and the description
- 16 of the population with a little bit of work could be ready
- 17 to get out, either in the June report or as a stand-alone
- 18 brief.
- 19 But I think I am not sure that from the policy
- 20 perspective -- and I think that's important in itself.
- 21 From the policy perspective, I am still not quite sure that
- 22 one understands enough about where the Commission's

- 1 interests are best applied, so that I don't know -- and I
- 2 would think it's where are the federal issues here because
- 3 that's what we focus on and where are the people issues or
- 4 something like that, but that can be done later. It seems
- 5 to take a little more work, because I'm not sure we've
- 6 gotten in the sort of how does care work for each of these
- 7 subgroups, now that you've defined them, and what are the
- 8 major barriers or facilitators at the federal level that we
- 9 need to be aware of and where might we productively focus,
- 10 but others may have some other comments on that.
- 11 CHAIR ROWLAND: Donna.
- 12 COMMISSIONER CHECKETT: Amy, thanks. I really
- 13 enjoyed the analysis, and your pithy synopsis was just
- 14 helpful. So I step back -- this is an area of great
- 15 interest I think to all of us who are in a role of
- 16 providing and managing care for highly complex
- 17 beneficiaries. So I asked myself looking at this, because
- 18 I think you said, well, where would you like to take this?
- 19 So I think one of the big issues for states and
- 20 for people running these programs is for people who have
- 21 serious mental illness and in designing programs that are
- 22 going to help manage costs and get these people as healthy

- 1 as they can be, understanding that may be very different
- 2 than what we might hope it to be.
- I hear quoted a lot people who have dual
- 4 diagnoses are going to live 25 years -- they have 25 years
- 5 less in their life span than, quote, the rest of us. And
- 6 you hear things tossed around that they're 50 percent more
- 7 expensive. And I know we've looked at those numbers or
- 8 variations of that in the past.
- 9 But what would really be helpful for me, to get
- 10 to my point, I guess, is if we're going to pick a
- 11 population or sort one out, that would be the one I would
- 12 really like to go to, because, in fact, they are very, very
- 13 expensive, they are very, very ill, and I think states have
- 14 a lot of questions about do we do carve out, do we do
- 15 special -- like Arizona just did a special integrated
- 16 program just for SMIs. But what is really the best way to
- 17 manage these folks? Should they never be in managed care
- 18 because they're so sick that you could never possibly get
- 19 managed care to take care of them well?
- These are the policy questions that I see states
- 21 struggling with, and I think to really understand, you know
- 22 -- so if the behavioral health diagnosis is the driving

- 1 diagnosis, what are the physical health care costs that
- 2 need to be addressed and how can we best address those?
- I guess I'm at this point rambling, but picking
- 4 out all these areas, I just think that's the one that
- 5 probably is the greatest need.
- 6 My thoughts. Thank you.
- 7 COMMISSIONER RILEY: I would wholeheartedly
- 8 endorse Donna's sense here, and the bigger question is:
- 9 Access to what? You know, as much as we struggle with what
- 10 are the quality metrics and what are the metrics of
- 11 performance and outcome on the pure health side, it's a
- 12 much more complicated arena with less data. So what kind
- 13 of services? Where are we seeing successful interventions?
- 14 What works, what doesn't with these populations? And it
- 15 seems to me we have a natural sort of data set here that's
- 16 going to be quite useful. I would love to be able to track
- 17 the expansion group. There's so much discussion in the
- 18 states, particularly those states that haven't expanded,
- 19 and the discussion we had about what is the future of
- 20 Medicaid.
- 21 You know, the discussion is these adults are
- 22 able-bodied and ought to be in an employer system and ought

- 1 not to be on Medicaid. I would love to be able to look and
- 2 drill down on the expansion group in the new coverage
- 3 populations and see their behavioral health diagnoses,
- 4 their service use, and get a better handle on who they are
- 5 and how they compare to a traditional Medicaid population.
- 6 And I think it could inform a bigger access decision.
- 7 DR. BERNSTEIN: Can I just clarify? So not
- 8 necessarily for the SMI population, just for the new
- 9 expansion group population.
- 10 COMMISSIONER RILEY: The expansion group and how
- 11 many of them are behavioral --
- DR. BERNSTEIN: Okay. But separate from SMI,
- 13 okay.
- 14 COMMISSIONER MILLIGAN: Amy, thanks. I think
- 15 this is really helpful information. When I think about
- 16 areas of focus, I do want to reiterate, I think, that the
- 17 foster care side is really important, and I think one of
- 18 the complexities in the foster care world is how frequently
- 19 judges get involved because of the state custody issues,
- 20 and a lot of times the social supports and housing supports
- 21 get kind of interwoven with behavioral health supports when
- 22 it comes to meeting a foster child's needs. So I think

- 1 that's an important group.
- 2 But I want to focus on the other end of the age
- 3 spectrum, actually. The life expectancy of people with
- 4 behavioral health needs is increasing. There are more
- 5 people with behavioral health needs aging into Medicare,
- 6 and there's a lot of complexity in terms of the Medicare
- 7 piece and the Medicaid piece. You know, with the physician
- 8 side and some of the pharmacy side in Medicare, a lot of
- 9 the actual specialty behavioral health service is not in
- 10 Medicare but in Medicaid. A lot of age bias because people
- 11 perceive that depression is a part of getting older and
- 12 it's treatable. And so I do think that there's a dual-
- 13 eligible piece here that is often overlooked in discussions
- 14 about duals.
- 15 COMMISSIONER GABOW: I think that as we look at
- 16 this and think about the policy issues, understanding the
- 17 physical health needs that are so tied with behavioral
- 18 health needs, and it goes both ways. People with serious
- 19 medical illness have much more behavioral health issues,
- 20 and people with serious behavioral health issues have more
- 21 medical needs, and that data is well available.
- 22 So the policy issue that has bothered me for a

- 1 long time is Medicaid is in general separating the delivery
- 2 model from the behavioral health and the physical health,
- 3 which takes -- particularly when you're talking about the
- 4 seriously mentally ill, asking people who are the most
- 5 vulnerable to navigate two complex systems that don't talk
- 6 to each other because of the often HIPAA rules about
- 7 communicating behavioral health diagnosis.
- 8 And so I think thinking about how we can increase
- 9 the coordination of this group that's expensive, complex,
- 10 and has big needs in both, so to the extent that we can
- 11 demonstrate their medical cost as well as their behavioral
- 12 health cost and make an argument for integrating these
- 13 delivery models, I think that's a key policy question.
- 14 The other comment I would just --
- 15 CHAIR ROWLAND: Maybe just looking also at what
- 16 the co-morbidities are so that you have a better sense of,
- 17 you know, is it diabetes and mental health, or is it other
- 18 things.
- 19 COMMISSIONER GABOW: Well, in our study, even the
- 20 simplest thing, which I would say is not a disease,
- 21 pregnancy, when you have a behavioral health diagnosis and
- 22 you're pregnant, the cost and the complications go up

- 1 amazingly. So as you get more complex chronic disease, you
- 2 can imagine how it's exaggerated.
- I was surprised by the overall number of 18
- 4 percent because in our experience, when we looked at our
- 5 Medicaid managed care population, the percentage of people
- 6 with behavioral diagnosis was significantly higher than
- 7 that. So I was wondering how that 18 percent compares
- 8 overall with the number that you see in the literature,
- 9 because it seems low to me. And the substance abuse
- 10 numbers seemed very low to me given -- maybe in Denver
- 11 everybody is high. I don't know.
- 12 [Laughter.]
- DR. BERNSTEIN: Again, this doesn't include all
- 14 care, and this is definitely an underestimate because it
- 15 doesn't include care that wasn't paid by Medicaid. So
- 16 you're going to miss a lot, and it's only based on -- and
- 17 it also doesn't include behavioral health drugs. And the
- 18 reason that we didn't include behavioral health drugs in
- 19 the denominator for this particular analysis was that Chris
- 20 will show that there's actually a fair number of people who
- 21 are taking behavioral -- what are defined as psychotropic
- 22 drugs that don't actually have behavioral health diagnoses.

- 1 So it gets complicated.
- 2 So this is an underestimate. There is no
- 3 question about that. It is consistent with other studies
- 4 that have been done. The last one that I'm aware of is the
- 5 Center for Health Care Strategies, which was, I believe,
- 6 2008 data, and they did include drugs, and they were at I
- 7 think 18 percent or 20 percent instead of 15 percent. So
- 8 it's in this same ballpark.
- 9 COMMISSIONER ROSENBAUM: Just to go back to the
- 10 earlier discussion, if there's any way to include the
- 11 population of special needs adoption children, I would,
- 12 because there's so much interest in special needs adoption
- 13 children on the Hill, and because I think it would be
- 14 interesting to contrast that group with children in foster
- 15 care because they're obviously closely related.
- 16 COMMISSIONER SZILAGYI: Yeah, I had a -- this is
- 17 really well presented and very -- I think a big step
- 18 forward, so thank you very much.
- 19 I did have one question -- a couple points. One
- 20 was about the co-morbidity, particularly for the adult
- 21 population, because it's well known that for -- and exactly
- 22 what you mentioned, Diane, you know, adults with diabetes,

- 1 if they have a co-morbidity of depression, have far worse
- 2 diabetes outcomes, and so that's not just diabetes. That
- 3 was just the example that I brought up. But that would be
- 4 maybe worth teasing out.
- And that gets to one of my questions. How did
- 6 you -- this is the MSIS data? This is an analysis of the
- 7 fee-for-service -- okay.
- 8 [Comment off microphone.]
- 9 COMMISSIONER SZILAGYI: Okay. How did you -- can
- 10 you clarify again for me how you counted -- or how you
- 11 selected for disability? So these were disabilities other
- 12 than mental health diagnosis?
- DR. BERNSTEIN: No, the disability is just
- 14 whether they qualified on the basis of having a disability
- 15 so it's--
- 16 COMMISSIONER SZILAGYI: Got it. If they
- 17 qualified based on --
- 18 DR. BERNSTEIN: Yeah, it's the eligibility
- 19 category. It's not --
- 20 COMMISSIONER SZILAGYI: Okay. So it's just
- 21 looking at disability in a different way then.
- DR. BERNSTEIN: Yeah, it's totally how they

- 1 qualified on the basis of eligibility.
- 2 COMMISSIONER SZILAGYI: Got it. But I think just
- 3 even sometimes some very high level data, like this
- 4 highlights the importance. I mean, if you look at the
- 5 percentage of this population that has a mental health, a
- 6 behavioral health diagnosis, it's enormous for every one of
- 7 these, you know, 38 percent of dually eligible, 14 percent
- 8 of children. I mean, it's much higher than the general
- 9 population, and, you know, it doesn't necessarily point
- 10 toward a particular policy lever for us, but it really
- 11 highlights the importance of focusing on behavioral health
- 12 for this population. You could see the next wave of high-
- 13 cost, high-disability population as these children grow up.
- 14 COMMISSIONER COHEN: Also thank you. I thought
- 15 this was so interesting, like I've been reading about this
- 16 now for a little while. I'm not an expert by any stretch,
- 17 but I've never actually seen sort of percentages of
- 18 different particular diagnoses in the population, and I
- 19 thought that was really helpful.
- 20 In many ways one might say this is almost a
- 21 different topic, but I just did want to flag it as an
- 22 important part of behavioral health in Medicaid. There are

- 1 those obviously who are diagnosed that we can ascertain on
- 2 the basis of a claim -- not a drug but a claim -- and
- 3 they're sort of a constellation of both diagnoses and other
- 4 things. But I think there is literature to suggest that
- 5 there are an awful lot of people who are undiagnosed but,
- 6 you know, suffering with real burdens of depression and
- 7 anxiety. And I think -- and probably I shouldn't say this
- 8 because what do I know, but, you know, one could imagine
- 9 that, you know, with the stresses of low income, you know,
- 10 being low-income people, which is almost, you know,
- 11 definitional, if you don't have a disability and you are on
- 12 Medicaid, that the sort of rate of that as compared to the
- 13 regular population might even be higher, and it's very high
- 14 in the mainstream population, in the general population.
- 15 So I think we should at least sort of have a flag or place
- 16 keeper for the issue of whether or not in regular primary
- 17 care in Medicaid people are being sort of screened and
- 18 their behavioral health needs are being attended to and
- 19 sort of flag that as another area for concern, because it
- 20 does -- there are studies that suggest that it impacts cost
- 21 for sure, but mostly it's just -- it's morbidity and
- 22 suffering, and, you know, being depressed may not

- 1 completely incapacitate you but may keep you from being
- 2 able to sort of fully participate in life. And it's a very
- 3 serious issue and a very, I think, extensive issue in the
- 4 population in certainly Medicaid. So I think we should
- 5 park that.
- 6 COMMISSIONER MARTINEZ ROGERS: Thank you. It was
- 7 a great report, Amy.
- I just want to add to what Andy was saying, and
- 9 that is that -- and it's well documented that amongst the
- 10 Latino population, adolescent girls have a high rate of
- 11 depression and suicide tendencies. Also with the African
- 12 American population being diagnosed with major psychotic
- 13 diagnoses more than any other population in the United
- 14 States. I don't know if there's anything that we can
- 15 actually put in this about it, but it has a lot to do with
- 16 income, and the lower income, and who is -- you know, it's
- 17 usually around the minority population. So somehow or
- 18 another, some -- I don't know if we can just write a
- 19 statement, a paragraph, or something that we notice that,
- 20 we take that into consideration. I don't think that I
- 21 would expect for you to change anything other than just
- 22 making it noticeable the way Andy was talking about. I

- 1 would really appreciate it.
- 2 Thank you.
- 3 CHAIR ROWLAND: Well, I think that also, because
- 4 this is the Medicaid population, we need to note that this
- 5 is the low-income population, because to qualify you have
- 6 to be low income.
- 7 Did you have a small point, Trish?
- 8 COMMISSIONER RILEY: I just want to be Pollyanna
- 9 instead of Debbie Downer, but, you know, all our
- 10 conversation this morning was, Oh, my God, how complex this
- 11 program is. And I think that -- and it is. And that
- 12 thinking leads us to tomorrow's discussion about should we
- 13 just change Medicaid, should we, you know, throw it out and
- 14 start again. And I think we need to remind ourselves and
- 15 always frame these discussions around it's complicated
- 16 because these populations are complicated. They have
- 17 extraordinary needs that cut across services in
- 18 unimaginable ways, in ways that we haven't yet even figured
- 19 out, and in many respects, to use a phrase we've used at
- 20 the Kaiser Commission before, the Medicaid program makes
- 21 Medicare and private insurance work. It effectively serves
- 22 as a high-risk pool, and we can't forget that.

- 1 So as we struggle and pull our hair out over the
- 2 complexity of what we've created here, I think we can't
- 3 forget that its fundamental role of serving people with
- 4 profoundly challenging needs is in part what makes the
- 5 complexity.
- 6 CHAIR ROWLAND: Well, and it's also far more than
- 7 a health insurance program. It is really a health services
- 8 program across the spectrum.
- 9 Amy, I think what you have done is terrific, and
- 10 I think we really ought to think about obviously there's --
- 11 we want more. We always do. And you're going to provide
- 12 us with more, we know, because you always do. But I think
- 13 that the pieces that are here, we should really think about
- 14 pulling together as just a spotlight to put at least some
- 15 of this initial data out as part of our June report.
- 16 [Laughter.]
- 17 EXECUTIVE DIRECTOR SCHWARTZ: She didn't see that
- 18 one coming.
- 19 CHAIR ROWLAND: Thank you, Amy.
- 20 It's hard to stun Amy, but we seem to have done
- 21 it. We liked it, Amy, a lot.
- 22 And now, Chris, we like yours, too, so that's a

- 1 good set-up because you're going to take us to the next
- 2 level of looking at psychotropic drugs and medication.
- 3 ### Session 8: USE OF PSYCHOTROPIC MEDICATIONS BY MEDICAID
- 4 BENEFICIARIES: PATTERNS AND POLICY
- 5 * MR. PARK: Right. Thank you, Diane.
- 6 Amy has kind of laid out the big picture of
- 7 behavioral health use and services in Medicaid, so this is
- 8 going to take a small slice of that and look at the use of
- 9 psychotropic medications by the Medicaid beneficiaries.
- 10 During last session, last month's session on
- 11 behavioral health, many Commissioners expressed an interest
- 12 in learning more about the use of psychotropic medications
- 13 by the Medicaid population, particularly vulnerable
- 14 populations, such as foster children. So, this session
- 15 presents our initial analysis of the use and spending of
- 16 psychotropic medications in Medicaid.
- 17 First, I'll walk through the analysis methodology
- 18 and then present some of the key findings on spending and
- 19 utilization. Then, I'll highlight some of the risks of
- 20 psychotropic medications and federal and state activities
- 21 that have been designed to improve psychotropic use and try
- 22 to ensure that these medications are being used

- 1 appropriately. And, finally, I'll present a few policy
- 2 questions for your consideration as we kind of decide on
- 3 what future work we may want to consider.
- 4 So, our analysis used 2011 Medicaid Statistical
- 5 Information System eligibility and outpatient pharmacy data
- 6 and we identified enrollees with at least one psychotropic
- 7 drug prescription. The list of drugs and drug classes that
- 8 we included in analysis can be found in Appendix A of the
- 9 paper that's included in Tab 9.
- 10 For counts of psychotropic prescriptions, we used
- 11 both fee-for-service and managed care claims. For spending
- 12 numbers, we only used fee-for-service claims because the
- 13 payment amounts are typically not included on the managed
- 14 care encounter data reported at MSIS. Also, I'd like to
- 15 point out that the drug spending is before any Medicaid
- 16 rebates are applied.
- We also excluded several populations due to
- 18 limited pharmacy data. Individuals dually eligible for
- 19 Medicare and Medicaid receive most of their medications
- 20 through Medicare Part D, so they were excluded. We also
- 21 excluded the all-year institutional population, such as
- 22 individuals residing in a nursing home, as drugs are often

- 1 bundled as part of the total facility payment, such as a
- 2 per diem. We excluded limited benefit enrollees as they
- 3 may have limited or no pharmacy coverage. And, we also
- 4 excluded five states with what appeared to be limited
- 5 managed care pharmacy data.
- 6 As Amy pointed out, this analysis is an analysis
- 7 of users of psychotropic medications and it doesn't
- 8 necessarily equate to people with behavioral health
- 9 conditions, and for a couple of reasons. One, people with
- 10 behavioral health conditions may not use a psychotropic
- 11 drug. And, two, psychotropic drugs may be used for
- 12 conditions not considered to reflect behavioral health or
- 13 mental health. For example, anticonvulsants are typically
- 14 used to treat seizures, but they can also be used for
- 15 bipolar, and so we haven't necessarily controlled for uses
- 16 outside of behavioral health conditions.
- 17 Overall spending on psychotropic drugs in
- 18 Medicaid is substantial. Medicaid spent \$8 billion in fee-
- 19 for-service on psychotropic drugs, which was about 30
- 20 percent of the total drug spending, and it only represented
- 21 18 percent of all of the prescriptions.

22

- 1 Enrollees who qualify for Medicaid on the basis
- 2 of a disability accounted for over half of the psychotropic
- 3 prescriptions and 60 percent of fee-for-service spending.
- 4 And, again, this may be partially explained by many of
- 5 these individuals becoming eligible on the disability
- 6 pathway due to a mental illness.
- 7 The spending varied greatly by different
- 8 eligibility groups. On a per user basis, spending for
- 9 foster children and beneficiaries with disabilities was
- 10 about \$2,000 per user, which was about two to four times
- 11 that of other groups.
- 12 Looking at spending and use by therapeutic class,
- 13 antidepressants were the most commonly used. About one-
- 14 third of prescriptions were for antidepressants. For
- 15 spending, antipsychotics were the most costly. They were
- 16 over half of the fee-for-service spending. In fact, the
- 17 top three drugs in spending in Medicaid fee-for-service
- 18 were antipsychotics, and they were over ten percent of
- 19 spending.
- 20 Use also varied a little bit by the eligibility
- 21 groups. For non-disabled children, they used ADHD drugs
- 22 the most, which corresponds to some of the analysis that

- 1 Amy did, which presented that non-disabled children
- 2 frequently had ADHD. For the other eligibility groups,
- 3 antidepressants were used the most.
- 4 This table presents the psychotropic use by
- 5 eligibility group. Overall, about 14 percent of the
- 6 Medicaid population used a psychotropic drug, and this
- 7 varied greatly between the different eligibility pathways.
- 8 For example, foster kids, about 24 percent of them had at
- 9 least one psychotropic prescription during the year,
- 10 compared to five percent of the non-disabled non-foster
- 11 care children. And, between these two groups, we see
- 12 foster care children had about 16 prescriptions during the
- 13 year, versus eight prescriptions for the non-foster care
- 14 children. So, they used about twice the number of
- 15 psychotropic prescription drugs.
- 16 For the disabled population, about half of them
- 17 used psychotropic drugs, and similar to the foster children
- 18 population, they used 17 scripts per user. So, this
- 19 averages out to be more than one psychotropic prescription
- 20 per month.
- 21 This table looks at children under 21 by the
- 22 basis of eligibility group, and so we see non-foster

- 1 children who are not disabled, foster children, and
- 2 disabled children. Overall, across all of the different
- 3 age bands we looked at, the disabled children had the
- 4 highest use of psychotropic drugs. About one-third of the
- 5 disabled children used a psychotropic drug, compared to
- 6 about 24 percent of foster children and five percent of
- 7 non-disabled non-foster children.
- 8 The foster children overall were more similar to
- 9 the disabled population in terms of their psychotropic use,
- 10 especially for the older age bands of, like, the 7- to 14-
- 11 year-olds, 15- to 18-year-olds. And, again, we see that in
- 12 terms of the number of prescriptions per user, there were
- 13 about twice as many as the non-foster children.
- 14 This table looks at the disabled eligibility
- 15 group by age, and in general, the use of psychotropic drugs
- 16 increases with age. About one-third of disabled children
- 17 use a psychotropic drug compared to over half of the adults
- 18 using at least one psychotropic drug during the year. And,
- 19 again, they used about twice the number of prescriptions
- 20 compared to the non-disabled populations.
- I just want to quickly mention the use for adults
- 22 over 65. We found 19 percent used psychotropic

- 1 medications, but this is an underestimate of use due to
- 2 some of the exclusions mentioned earlier of the dually-
- 3 eligible population and nursing home population, and it
- 4 leaves, like, a really small sample size, so this might not
- 5 be representative of the actual use in that elderly group.
- 6 The high usage rate of psychotropic drugs in the
- 7 Medicaid population has created concern among stakeholders
- 8 and policy makers regarding the use of these drugs due to
- 9 some of the risk associated with psychotropic medications.
- 10 For example, these drugs can increase the risk of suicidal
- 11 thinking and behavior in children and adolescents.
- 12 Atypical antipsychotics can increase the risk of weight
- 13 gain and metabolic disorders, which can increase the risk
- 14 of heart disease, obesity, diabetes, and other health
- 15 conditions. In fact, the FDA has not approved atypical
- 16 antipsychotics for use in children under five years old.
- 17 Antipsychotics also pose an increased risk of illness and
- 18 death in older adults with dementia, which has led the FDA
- 19 to require a black box warning regarding this increased
- 20 risk of illness and death for elderly population.
- 21 Due to these risks, and particularly for the
- 22 elderly population with dementia and foster children,

- 1 federal agencies and states have undergone several
- 2 activities to improve the use of psychotropic medications
- 3 and try to ensure that they are used appropriately. CMS
- 4 and the Agency for Health Care Research and Quality are
- 5 developing performance measures regarding the use of
- 6 psychotropic medications in children. For foster children,
- 7 this often involves the coordination of several agencies --
- 8 welfare agencies, Medicaid department, and also the mental
- 9 health agency within both the federal -- at the federal
- 10 level and state level. The Child and Family Services
- 11 Improvement and Innovation Act requires that the state
- 12 welfare agency report annually on what they're doing to
- 13 monitor the use of psychotropic medications in foster
- 14 children.
- 15 CMS, the Administration for Children and
- 16 Families, and the Substance Abuse and Mental Health
- 17 Services Administration have recently started coordinating
- 18 initiatives among agencies and have recently issued several
- 19 informational bulletins highlighting different programs
- 20 that states have undertaken to address this issue. Also,
- 21 CMS, in regards to use of psychotropics in the elderly
- 22 population, has created a National Partnership to Improve

- 1 Dementia Care, and one of their goals is to reduce the use
- 2 of psychotropic medication in the long-term nursing home
- 3 population.
- 4 At the state level, we see similar efforts
- 5 regarding the use of -- improved use of psychotropic
- 6 medications. Some examples include obtaining informed
- 7 consent from the parent, legal guardian, or child welfare
- 8 agency before these drugs are prescribed; providing peer
- 9 review, consultation, or prior authorization for certain
- 10 drugs, ages, or doses, for example, if you submit a
- 11 prescription for a child under five for a psychotropic
- 12 drug, there might be a prior auth triggered at the point of
- 13 service. They also provide education to providers to
- 14 inform them of the risks associated with these drugs, and
- 15 the appropriate prescribing guidelines recommended by
- 16 different agencies. And, also, states provide utilization
- 17 and performance reports regarding the use of psychotropic
- 18 drugs for certain populations, for example, providing these
- 19 reports to nursing homes.
- 20 So, here, we have a few policy questions for you
- 21 to consider as we develop our future work on this topic.
- 22 What have we learned about the effectiveness of state

- 1 psychotropic improvement initiatives? Are targeted
- 2 initiatives needed for populations beyond foster children
- 3 and nursing home residents? Do Medicaid programs have
- 4 appropriate protocols in place to monitor for the risks
- 5 associated with these drugs? And, what is CMS's role in
- 6 promoting appropriate psychotropic prescribing patterns?
- 7 So, with that, I'll conclude my presentation and
- 8 we would appreciate any feedback you have in terms of the
- 9 data presented in this presentation and what next steps you
- 10 might want us to consider.
- 11 CHAIR ROWLAND: Thank you, Chris.
- 12 Andy.
- 13 COMMISSIONER COHEN: Great job, and sobering. I
- 14 guess I would just respond to your last question by saying
- 15 I am very interested in the question number four, which is
- 16 one that we've sort of only lightly touched on before, but
- 17 what is CMS's role in sort of actually overseeing the
- 18 appropriate use of services and drugs, and this is a very
- 19 concrete example, and there's obviously lots of other
- 20 players in the mix, but what is CMS's role if Medicaid is
- 21 the payer? In many other contexts, payers are responsible
- 22 for thinking about these things and I think it's an

- 1 appropriate line of inquiry for us.
- I guess the one other thing I just wanted to
- 3 mention is, I mean, there's the question of whether the
- 4 drugs are being prescribed appropriately. I think another
- 5 huge question, and it's a hard one and I don't know what
- 6 Medicaid's role can be, but what is going on with our
- 7 children that is sort of making people think that
- 8 prescribing psychotropic drugs is necessary, whether or not
- 9 they're doing it with the sort of finesse that they should,
- 10 and are there prevention or other activities that Medicaid
- 11 can be promoting that could get to that sort of root cause
- 12 issue.
- 13 CHAIR ROWLAND: Marsha.
- 14 COMMISSIONER GOLD: Yeah. A couple of different
- 15 comments. One, in the paper, you talk about the difference
- 16 in managed care. I think you need to go back to who's
- 17 enrolled in managed care. A lot of the SSI population
- 18 isn't in that, so it may be a function of case mix and I
- 19 think you may just want to mention that.
- 20 Second, I'm not sure you really want to bring in
- 21 the 65 and older population because you have so few of
- 22 them, because you don't have the Part D data, and the

- 1 analysis is quite strong without them. They could be
- 2 mentioned, but with the reason for not being there.
- 3 Third, and this will sound funny, but I think, if
- 4 we think about it, given that this is on adverse effects of
- 5 drugs or whatever, it probably is important -- I think it's
- 6 important -- to put a statement in here that drugs can be
- 7 really useful. Rightly used, drugs have an important role
- 8 to play. The concern is the other side of it, and I just
- 9 think that might balance what you have to say.
- And, then, finally, and this is one I would hope
- 11 Sheldon talks about -- I am going to put you on the spot --
- 12 because there are clinical issues. I, actually, also am
- 13 interested in the oversight issues. But, I think, as we
- 14 talk about them, sort of philosophically, we should talk
- 15 about, and these are things that happen between patients
- 16 and their clinicians. There are roles of professional
- 17 societies in educating clinicians as to what is appropriate
- 18 use. There are certainly appropriate oversight provisions
- 19 and incentives that both health plans and Medicaid has to
- 20 build in to oversee and sort of from their perspective do
- 21 things right. But, as we're sort of talking about those, I
- 22 think putting it in context with the broader health care

- 1 system and who's responsible for what might be important.
- 2 CHAIR ROWLAND: Patty, Norma, Yvette, and then
- 3 Chuck.
- 4 COMMISSIONER GABOW: I have my usual four
- 5 comments. Well, the first is just to clarify, when we look
- 6 at the percent of people with a prescription for a
- 7 psychiatric drug, if they have one prescription in a year,
- 8 does that put them in the "yes" column, and if so, it may
- 9 be more interesting to try to figure out if -- and I don't
- 10 know if the data permits it -- the people who are on a
- 11 psychotropic for a longer period of time, not a single
- 12 prescription, but multiple prescriptions for the same drug.
- The second point I would make is while we all
- 14 love drugs, especially in Colorado --
- 15 [Laughter.]
- 16 COMMISSIONER GABOW: -- that this is an area
- 17 where there's tremendous misuse and overuse, where off-
- 18 label use as sleeping aids, et cetera, are being used.
- 19 And, so, being able to figure out how we can attack the
- 20 misuse, overuse of psychotropic drugs and the overuse of
- 21 high-cost non-generic new drugs as opposed to the drugs
- 22 that there is, as you pointed out, a lot of the cost is in

- 1 the newer drugs.
- 2 The third issue that would be interesting if the
- 3 data -- I suspect it doesn't allow it -- but, I know that
- 4 in our system, there was a substantial amount of
- 5 prescribing that were done by the PCPs not in the mental
- 6 health arena and it was out of necessity. The patients
- 7 couldn't get into the mental health system, so they were
- 8 coming to their PCP with a variety of issues. And, so,
- 9 thinking about how it could support primary care physicians
- 10 more effectively in utilization of these drugs and
- 11 prescribing would be important.
- 12 And, the last point I would make is with the
- 13 expansion into adults, the criminal justice system --
- 14 people coming out of the criminal justice system onto
- 15 Medicaid are going to have a huge impact on this. I always
- 16 said in Colorado, the biggest mental health institution in
- 17 the state was the city-county jail, and we ran the medical
- 18 part of that, and our biggest expense after personnel was
- 19 psychotropic drugs. So, as these individuals become
- 20 eligible for Medicaid, the implication of how this is going
- 21 to be dealt with is non-trivial.
- 22 CHAIR ROWLAND: Norma.

- 1 COMMISSIONER MARTINEZ ROGERS: I just want to
- 2 mention that I think that sometimes what happens is that
- 3 instead of dealing with the symptoms -- of what is causing
- 4 the behavior problem, we sometimes just give the medication
- 5 and not include the behavioral therapies that may help this
- 6 individual change eventually, because you just -- you go to
- 7 a psychiatrist. Most psychiatrists, even children's
- 8 psychiatrists, which you have very few of them, prescribe.
- 9 That is one of their major roles. Unless you are referred
- 10 to have behavioral therapies, it is not going to happen.
- 11 My research is with federal female offenders who
- 12 are under community supervision. Every single one of those
- 13 female offenders that come out of prison receive their
- 14 children on the day that they come out of prison, even if
- 15 they had been in foster care or wherever they were. The
- 16 day they come out of prison, those children are handed
- 17 over. When we started working with them, the Feds wanted
- 18 us to do a 16-week program. It ended coming out to be a
- 19 year program. But, in that year program, we had to have
- 20 family therapy included in there, because every single one
- 21 of those kids had anger management problems, had problems
- 22 with substance abuse, or high at risk for substance abuse.

- 1 So, of course, they put them on psychotropic drugs because
- 2 that's the way a lot of people deal with anger management
- 3 problems.
- 4 You know, this is an area -- and, I truly believe
- 5 what Andy says. What is Medicaid paying for other than
- 6 just a drug, because in the state of Texas -- great state
- 7 of Texas, which, you know, whatever --
- 8 [Laughter.]
- 9 COMMISSIONER MARTINEZ ROGERS: -- they have cut
- 10 the amount of money being spent on behavioral therapies.
- 11 That is the number one complaint we get from caseworkers
- 12 and social workers, is that we're not getting reimbursed
- 13 for this. So, I guess we really do need to look at that.
- 14 Thank you.
- 15 CHAIR ROWLAND: Yvette.
- 16 COMMISSIONER LONG: As I look at this, it just
- 17 upsets me to see that a lot of children here are on these
- 18 type of drugs. And, I go back to think when my son was 12
- 19 years old, I took him to the primary care doctor and the
- 20 doctor was observing him and said to me, "Is he like this
- 21 all the time, because he kept moving around and, you know,
- 22 doing things there, but he wasn't getting into any trouble.

- 1 And I said, yeah. And he said, "Well, I'm watching him. I
- 2 think that he needs to go on some type of Ritalin" or
- 3 something that they were talking about at that particular
- 4 time. And I said to the doctor, I don't think that he need
- 5 any of that. I said, if he can sit eight hours in school
- 6 and do his work, okay, and then when he come home, if he
- 7 want to get into whatever he want to get into, as long as
- 8 he ain't bothering anybody, it's fine. So, I didn't
- 9 understand that.
- But, I think that just looking at this here, and
- 11 I do agree with what Patty said -- Patricia said -- I gave
- 12 you a new name, Patty -- I agree what she said. I think
- 13 that there is a lot of prescribing that is unnecessary
- 14 here, and I think that I'm just not understanding the part
- 15 about how is it a child from zero to two years old -- and,
- 16 I'm not a doctor, I don't understand it, you know, and I'm
- 17 just trying to figure it out -- to be prescribed these type
- 18 of drugs or what not.
- 19 So, I think we need to really take a real look at
- 20 this here and begin to hold states accountable, especially
- 21 for the managed care program. And, the reason that I say
- 22 for the Medicaid program is this here, is that in

- 1 Pennsylvania, we have a DUR Board, which is a Drug
- 2 Utilization Board, and I sits on that and I hear a lot of
- 3 psychiatrists and doctors and all stating that children are
- 4 being given these drugs that should not be given these
- 5 drugs, and they have a good monitoring system in place.
- 6 And, I'm hoping that other states have something like that,
- 7 too. So, I want to keep number three on the issue as to
- 8 making sure that states are monitoring these type of
- 9 programs or what not. Thank you.
- 10 COMMISSIONER RETCHIN: Well, I just wanted to
- 11 echo what Marsha had said. I mean, as I look at these
- 12 data, we know there is some inappropriate prescribing going
- 13 on, but that the drugs are also very applicable to this
- 14 particular population, as well.
- 15 So, one question I had was in terms of site of
- 16 prescription. In Virginia, we found a lot of the abusers -
- 17 so, now go onto the inappropriate side -- would come to
- 18 the emergency rooms to get refills, especially for
- 19 sedatives and antianxiety drugs. And, so, they put in --
- 20 and I saw that another state did it, as well -- a system
- 21 where you could click on it and see where they were
- 22 prescribed in real time. So, that worked.

- 1 COMMISSIONER SZILAGYI: Yeah, just quick. I
- 2 don't want to repeat what other people said. I do agree
- 3 that CMS does have a role in overseeing psychotropic
- 4 prescribing patterns. The word "appropriate" is a really
- 5 difficult game to get into, but at least overseeing it.
- 6 And, one area that data could be useful is signals, is
- 7 comparing across states, or where there are outliers, or
- 8 where there's huge variability in psychotropic prescribing.
- 9 If there's an -- I mean, that's a general rule in medicine.
- 10 If there's an enormous amount of variability for a certain
- 11 population or for a certain disease, it's probably not all
- 12 great, even though everybody may think they're doing great.
- 13 So, that might be one area, of identifying signals.
- I do see things both ways, so if -- psychotropics
- 15 includes here Ritalin, so I know there's sort of a common
- 16 sense that people have that 90 percent of kids on foster
- 17 care are taking antipsychotics, and your data clearly show
- 18 that's not the case. Ninety percent of kids in foster care
- 19 are not taking antipsychotics, are not on antipsychotics.
- 20 The most common psychotropic is Ritalin, by far, and the
- 21 second most common is antidepressants. So, I think there
- 22 is a problem with overuse and there's huge variability in

- 1 overuse, but it's very helpful to look at the data and to
- 2 notice that there's -- not all children in foster care are
- 3 drugged up, and so what we need to do is kind of hone in
- 4 and get under the hood a little bit better, I think, in
- 5 trying to identify what is the best therapy and where are
- 6 there outliers and try to reduce those outliers.
- 7 And, Norma, I totally agree with what you said,
- 8 and I mentioned this last time, too. One of the newer
- 9 areas in foster care is that almost every child in foster
- 10 care has been traumatized, and so they need this newer
- 11 level of mental health care called trauma-focused care, and
- 12 that's not easily obtainable in the data, because there are
- 13 often not ICD-9 codes for this, if this is sort of a newer
- 14 level of care. But, if CMS is going to go into the
- 15 business of sort of overseeing this type of care, that is
- 16 the evidence-based newer level of care. And, if these kids
- 17 received trauma-focused care, a lot fewer of them would be
- 18 on psychotropics.
- 19 COMMISSIONER CHECKETT: You know, just a, like, a
- 20 comment, I guess, for the Commissioners and perhaps helpful
- 21 to Chris, but, you know, what I am hearing is people are
- 22 saying, it's an interesting issue. We agree it's something

- 1 to be concerned about, but not necessarily clear what our
- 2 role is or what Medicaid's role is. And, I would point out
- 3 that in -- that a number of states who are moving their
- 4 more medically complex populations into managed care, in
- 5 fact, are requiring extensive PIPs, as we call them,
- 6 Performance Improvement Programs, where they will say, you
- 7 know, we're concerned about this. You managed care plans,
- 8 we want you to put a program together that tells us how
- 9 you're going to identify these kids or these adults, what
- 10 are you going to do. And, so, I guess I throw that out,
- 11 because initially, I was thinking, I don't know what our
- 12 role is here, but, I think, actually, there are a lot of
- 13 things that we could guide, whether it's CMS or Congress or
- 14 whomever to say, it is an issue and here are ways to think
- 15 about making it meaningful to Medicaid, so --
- 16 CHAIR ROWLAND: You know, I think that some of
- 17 the state activities that were identified here, we really
- 18 do want to know more about do they work, what's their
- 19 experience. I think that being able to report on best
- 20 practices is something that we really can do.
- 21 I think this is really important to shine a
- 22 spotlight on the fact that this is a serious area that we

- 1 need to do more work in and to look at more extensively. I
- 2 would be a little interested in knowing how these
- 3 utilization statistics compare to those in the general
- 4 population. I mean, are children on Medicaid more likely
- 5 to be getting psychotropic drugs, or is this more of a
- 6 societal problem that Medicaid is just picking up the theme
- 7 there?
- And, I think that as we move forward on this one,
- 9 we come back, again, to the issue of, don't we need to pull
- 10 out children in foster care and really have a much more
- 11 intensive look there, because we've now picked that up in
- 12 three of our presentations. So, I think that was a good
- 13 suggestion earlier on and would be something that I know
- 14 there are many in Congress who are really quite concerned
- 15 about how the foster care program works, how the special
- 16 adoption programs work, and that we can really look at
- 17 that.
- 18 So, thank you, Chris.
- 19 MR. PARK: Thank you.
- 20 CHAIR ROWLAND: And, now, we'll move to one of
- 21 those benefit issues that we have talked about a number of
- 22 times and that we always know is something that we will

- 1 come back to. In honor of our former Commission member
- 2 Burt Edelstein, we're going to talk now about the fact that
- 3 the mouth is a part of the body --
- 4 [Laughter.]
- 5 CHAIR ROWLAND: -- and Medicaid coverage of adult
- 6 dental services, which is always a sketchy part of the
- 7 Medicaid program. So, welcome, Sarah, and thank you.
- 8 We're now at Tab 10.
- 9 ### Session 9: MEDICAID COVERAGE OF DENTAL SERVICES FOR
- 10 **ADULTS**
- 11 * MS. MELECKI: Yes. So, good afternoon, once
- 12 again. As Chairperson Rowland stated, this presentation is
- 13 going to focus on dental benefits for adults enrolled in
- 14 Medicaid and provide state-level information on coverage
- 15 policies.
- I'll begin today by providing a brief overview of
- 17 the impact of poor oral health and the dental coverage
- 18 landscape. I will then discuss current adult dental
- 19 benefits in Medicaid, followed by an analysis of recent
- 20 changes in benefits. I will briefly discuss dental care
- 21 utilization, and I will conclude with a discussion of
- 22 future Commission work on Medicaid adult dental coverage.

- 1 So, we know that poor oral health affects a
- 2 majority of adults in the United States, with more than 85
- 3 percent of adults ages 18 and over affected by dental
- 4 caries, which are commonly known as cavities. And, adults
- 5 with incomes below 100 percent of the federal poverty level
- 6 have particularly poor oral health and are more than three
- 7 times as likely to have untreated dental caries as adults
- 8 with incomes above 400 percent of the federal poverty
- 9 level.
- 10 Poor oral health may be both a cause and
- 11 consequence of several diseases, including diabetes, and
- 12 may affect pregnancy outcomes. And, poor oral health can
- 13 have other negative effects, such as pain and tooth loss,
- 14 which can lower quality of life and jeopardize employment.
- 15 Evidence suggests that access to and utilization
- 16 of dental care increases when a person has dental coverage,
- 17 and the graph on this slide shows the percentage of adults
- 18 who have private, public, or no dental coverage by income
- 19 as of 2012, which is the most recent year for which we have
- 20 data.
- 21 It's important to note that dental insurance
- 22 benefits, whether private or public, do vary widely. In

- 1 some cases, comprehensive benefits are offered, while in
- 2 other cases, limited or emergency services only are
- 3 covered.
- 4 And, as you can see, people with lower incomes
- 5 are less likely to have dental coverage than those with
- 6 higher incomes, and their coverage is more likely to be
- 7 through a public source than those with higher incomes.
- 8 Because adult dental benefits in Medicaid are
- 9 optional, states vary in the number of and extensiveness of
- 10 benefits offered. If you look in your paper in Tab 10,
- 11 there is a chart on page five and six that offers more
- 12 details of what benefits are offered by State, and there is
- 13 an additional chart at the end of the brief that offers
- 14 more details on the limits offered by states. Please note
- 15 that states that offer emergency-only benefits also differ
- 16 in their definitions of emergency services as you look over
- 17 that information.
- 18 Because of the vast differences between State
- 19 benefit offerings, it's difficult to get a sense of what
- 20 any given State benefit level looks like simply by giving
- 21 nationwide statistics. However, we do know that states
- 22 most commonly offer preventive or restorative services, and

- 1 there are several states that offer denture or oral surgery
- 2 services without offering benefits from any other category.
- 3 Additionally, states differ in annual financial
- 4 and service limits. For example, State variation in
- 5 denture replacement ranges from once every five years to
- 6 once per lifetime. Some states cover root canals only for
- 7 front teeth, others for most or all teeth. And, some
- 8 states cover only a certain number of fillings per year,
- 9 while others cover all that are medically necessary.
- 10 Dental benefits may also differ for different
- 11 groups of adults in Medicaid. So, some states offer
- 12 additional dental benefits to pregnant women and certain
- 13 people with disabilities. In states that have expanded
- 14 Medicaid, adult dental benefits may vary for the base and
- 15 expansion populations. And, some managed care plans choose
- 16 to offer dental benefits beyond what the State Medicaid
- 17 plan requires.
- 18 To date, there is not a standardized system in
- 19 place to group states based upon their adult dental benefit
- 20 levels, but several organizations, including the American
- 21 Dental Association, the DentaQuest Foundation, the National
- 22 Academy of State Health Policy, and the Center for Health

- 1 Care Strategies, are currently working on creating such a
- 2 system. In the meantime, we have grouped states on this
- 3 map based on the types and amounts of services offered, but
- 4 the map does not account for annual limits in terms of
- 5 dollars or services.
- 6 Turning to recent trends in dental benefit
- 7 changes, adult dental benefit changes are common in State
- 8 Medicaid programs, and the Kaiser Family Foundation has
- 9 tracked large-scale benefit changes from 2003 to 2012.
- 10 There is a graphical representation of these changes on
- 11 page 11 of your brief, if you are interested.
- 12 In all, 32 large-scale changes have occurred
- 13 among the states between 2003 and 2012. Fourteen of these
- 14 changes decreased benefits and 18 of them increased
- 15 benefits. Seven states experienced only increases in
- 16 coverage, and three states experienced only decreases in
- 17 coverage. Additionally, ten states experienced both
- 18 increases and decreases in coverage.
- 19 Turning quickly to utilization of dental care,
- 20 regardless of income level, people are much more likely to
- 21 see a doctor or other office-based medical provider than
- 22 they are to see a dentist. In Medicaid specifically, about

- 1 21 percent of people enrolled report a dental visit within
- 2 the past 12 months. And, low utilization of dental
- 3 services can be attributed to many factors, but for people
- 4 in Medicaid, two important factors include the fact that
- 5 many State Medicaid programs do not cover dental services
- 6 and the fact that few dental providers accept Medicaid
- 7 patients.
- 8 Looking at current work that MACPAC is doing on
- 9 adult dental services in Medicaid, we're currently working
- 10 on updating our dental measures in MACStats and looking at
- 11 changes over time. And, in the recently completed duals
- 12 demonstration focus groups, which you will hear about at a
- 13 future meeting, the importance of dental benefits was a
- 14 common theme.
- 15 Looking at possible future work, MACPAC staff
- 16 have identified several areas that we could look at,
- 17 including the use of emergency rooms for dental services as
- 18 compared to State benefit levels and an environmental scan
- 19 of provider network issues.
- 20 So, that will conclude my presentation. Thank
- 21 you, and I look forward to your discussion.
- 22 COMMISSIONER CRUZ: Thank you. I really want to

- 1 commend you, because this is a very complicated issue, and
- 2 I understand this is sort of a draft for our issue brief,
- 3 which I think deserves a full chapter because of the
- 4 complexity of the issue. It's not only sort of the
- 5 epidemiology of the disease, it's the disparities involved.
- 6 It's the major workforce issues.
- 7 But, I think as the brief is important and,
- 8 actually, timely, because as I understand, next week, there
- 9 is legislation that is going to be introduced by both the
- 10 House and the Senate -- I think it's called the Oral Health
- 11 -- the Dental Comprehensive Reform Act to include oral
- 12 health services in both Medicare and Medicaid. It's really
- 13 a rather comprehensive piece of legislation. So, the issue
- 14 brief at this point could help in some of the discussions
- 15 while we wait for the chapter.
- 16 My main comments are, as I read this as an issue
- 17 brief, is in some of the way the data is presented and some
- 18 of the contextual aspect. I think it's important to point
- 19 out the issues that are caused by oral health, such as the
- 20 pain and suffering and the loss of work hours. You know,
- 21 there's something like 165 million hours lost of work
- 22 because of oral disease. I think there are some other

- 1 data, like oral cancer data, the mortality from oral
- 2 cancer, that is tremendously, specifically among this
- 3 population, because they have no access to the preventive
- 4 or early detection of oral cancers. I think there are some
- 5 factors that are really very important, like, you know, 52
- 6 percent of new military recruits couldn't be deployed
- 7 because of dental problems.
- 8 All this to say that as I read it, and maybe that
- 9 was not the intention, oral health was sort of linked to
- 10 the effect on systemic diseases, and the important, I think
- 11 that should be sort of de-emphasized a little bit, just
- 12 because some of the data is equivocal. Some of the data is
- 13 just emerging data. It is important data, but oral health
- 14 is important by itself. It affects the quality of life of
- 15 the individuals and families. It affects, you know, self-
- 16 esteem and work and all of that.
- So, I have made some written comments that I can
- 18 send to you in terms of how to sort of put this in context,
- 19 and a little bit editorial, if you don't mind. Thank you.
- 20 COMMISSIONER ROSENBAUM: Yeah. We were talking
- 21 about this a little bit before, actually. At this point --
- 22 I can never remember numbers exactly, but I think something

- 1 like three-quarters of all community health centers in the
- 2 country are offering dental care. It's been -- of all the
- 3 services they've ramped up over the past decade, this has
- 4 been, I think, number one, ahead of mental health, which
- 5 has also been a huge increase.
- 6 And, I think it would be very helpful to
- 7 understand -- because, of course, I mean, I have several
- 8 colleagues who run health centers that include dental
- 9 programs and they're drawing patients from as many as three
- 10 and four hours away. One has a two-year waiting list for
- 11 adults for appointments. And, I think it would be helpful
- 12 here to understand the interaction between the coverage
- 13 issues, which are one level of problem, and the payment
- 14 issues, that is, how states build their FQHC payment
- 15 methodology, particularly to take into account oral health.
- 16 There are a number of states, of course, that cover only
- 17 emergency care, a very, very limited range of services.
- 18 But, it might be interesting for us to compare and contrast
- 19 FQHC -- not just the coverage rules, but the payment
- 20 methodologies, particularly in safety net providers, and I
- 21 think it would help a lot to understand, generally
- 22 speaking, the payment methodologies in oral health care

- 1 more generally for private dentists.
- I mean, this is -- I don't know enough to know
- 3 whether the differentials are as pronounced as they are in
- 4 the case of primary care payment methodologies, but,
- 5 obviously, all the questions about both incentivizing
- 6 participation, but also where you have the federal
- 7 government literally having capitalized a ramp-up of dental
- 8 practice, which is how to think about the 330 funding here,
- 9 is there a sustaining financing element that comes behind
- 10 it, particularly in a practice setting where half the
- 11 patients are going to be enrolled in Medicaid. So, do we
- 12 have a sustainable model? You can ramp it up, but then can
- 13 you sustain it depending on coverage and payment rules, so
- 14 --
- 15 COMMISSIONER RILEY: Just real quickly, this is a
- 16 great presentation. The future work around the ED is
- 17 probably pretty interesting, but let me share a painful
- 18 experience. When I was with the Governor's office, we did
- 19 a study of claims and found great ED use. The number one
- 20 ED use was oral health-dental issues, and we were quickly
- 21 reprimanded by the ED physicians who pointed out that lots
- 22 of that was drug-seeking behavior and not "real," quote-

- 1 unquote, dental issues. So, I think, somehow, we have to
- 2 split up -- that's a very important issue to look at, but
- 3 we have got to do so pretty carefully.
- 4 COMMISSIONER CRUZ: Yes, it's true, but it's
- 5 also, if you look at the data in some of the states that
- 6 have cut oral services, the ED utilization just rubs off.
- 7 So, we have to look at both.
- 8 And, if I may add another comment, the issue of
- 9 viability. Since there is no mandated service, the states
- 10 can and do cut as they will. So, that did affect not only
- 11 the sustainability of programs that may be developed within
- 12 the State, and it affects also sort of the workforce issues
- 13 that we are sort of dealing with right now.
- 14 So, I think it would be interesting in looking at
- 15 this viability. I think that charge is really very
- 16 interesting, how states now do cut according to their
- 17 budgets and dental is always on the budget cut -- on the
- 18 cutting budget. And, how does that affect maybe the
- 19 sustainability of public oral health programs in the State
- 20 and the acceptability of providers of Medicaid and other
- 21 public funding.
- 22 COMMISSIONER MILLIGAN: I also thought it was a

- 1 good presentation. I want to suggest maybe three parts to
- 2 a potential environmental scan of provider network issues.
- One is I do want to pick up on some of what Sara
- 4 said about the site of care. In my experience, dental
- 5 services is one of the areas where there's the most
- 6 segregation of the Medicaid population into sites of care.
- 7 A lot of it isn't community health centers. A lot of it
- 8 has become for-profit chains that have been under a fair
- 9 amount of scrutiny from a fraud, waste, and abuse
- 10 perspective. And, there's a debate about whether they're
- 11 meeting a need that isn't being met and they're good
- 12 programs. But, site of care, I think, is worth looking at,
- 13 because this is really, I think, an area of a lot of
- 14 segregation from individuals covered by other payers or
- 15 private pay, out-of-pocket.
- 16 The second is I think it is helpful to look at
- 17 some of the scope of practice issues that are going on
- 18 around dental services. There is a lot of debate and some
- 19 changes nationally and some good examples in some states --
- 20 in Alaska, as I recall -- about dental hygienists, dental
- 21 assistants, and others, and this is an area where scope of
- 22 practice debates are playing out quite actively.

- 1 [Off microphone comments.]
- 2 COMMISSIONER MILLIGAN: Yes. And, the scope of
- 3 practice is really, to me, of relationship to access.
- 4 And, the third is I think there is some good
- 5 literature out there about kind of the elasticity between
- 6 raising dental fees and whether it has a relationship to
- 7 increased access, and I haven't seen a lot recently, but I
- 8 remember seeing a pretty good study out of Indiana where
- 9 the rates were doubled, but the increase in access was only
- 10 about ten percent because it was not enough money to
- 11 encourage dentists who had previously not chosen to
- 12 participate to change their minds. And, it was really --
- 13 it was a good fee increase for the dentists who were
- 14 already participating, but it didn't expand more slots in
- 15 offices. But, that whole elasticity point, I think, would
- 16 be helpful to just not do original research, but I think
- 17 there's some stuff worth capturing.
- 18 COMMISSIONER GOLD: Yeah. Hi. Just a small
- 19 point. It's a nice job. I don't have comments on the
- 20 general thing.
- 21 I just -- I wasn't sure if you were going to
- 22 include the figure that compared dental coverage for

- 1 adults, private and others, from AHRO that's in the
- 2 handout, but not in the brief. If you include it, I was
- 3 hoping that you could go back to the documents and figure
- 4 out how they define private health insurance coverage,
- 5 because this may very well be the right figure. I just
- 6 looked at it, especially at the 200 percent poverty and up,
- 7 and I said, gee, that seems high, and I wonder if they just
- 8 included sort of the surgical, oral surgical benefit or
- 9 something like that, it would be counted. So, it's just a
- 10 checkpoint, if you include that, to make sure you put a
- 11 footnote with what the definition was.
- 12 CHAIR ROWLAND: I guess I would ask for an
- 13 addition to that, because that only goes up to age 64, and
- 14 I think one of the important things that Medicaid provides
- 15 for the Medicare population is dental coverage for some of
- 16 the adults over age 65. So, if we could look at that, that
- 17 really is a part of the dual --
- 18 COMMISSIONER GOLD: That would be the MCBS,
- 19 probably?
- 20 CHAIR ROWLAND: Yes. Then I had Patty, and then
- 21 I had Sheldon.
- 22 COMMISSIONER GABOW: [Off microphone.]

- 1 CHAIR ROWLAND: Scope of practice.
- 2 COMMISSIONER GABOW: Scope.
- 3 COMMISSIONER RETCHIN: Just a comment on the
- 4 scope, and then going back to a point Chuck made. But, I
- 5 think this is a workforce issue. The dental schools, now,
- 6 they are starting to proliferate. There are new dental
- 7 schools opening. But, the workforce is really -- it's
- 8 really a supply and price issue.
- 9 But, I did want to mention, and Chuck, you said
- 10 that there were for-profits, but I believe all those are
- 11 pediatric, aren't they?
- 12 COMMISSIONER MILLIGAN: [Off microphone.]
- 13 COMMISSIONER RETCHIN: Yeah. Okay. I don't
- 14 think there are any for-profits in this space. There's no
- money.
- 16 COMMISSIONER CHECKETT: Is that true? Pro
- 17 Dental?
- 18 COMMISSIONER RETCHIN: Oh, yeah.
- 19 COMMISSIONER CHECKETT: Is only pediatric?
- 20 COMMISSIONER RETCHIN: Oh, I don't know about
- 21 that one, but I don't think there are -- I think they're
- 22 all pediatric.

- 1 COMMISSIONER CRUZ: In the -- yeah, they're all
- 2 pediatric.
- In terms of the workforce issues, the scope of
- 4 practice is a workforce issue and I think it could be sort
- 5 of seen as maybe looking at some of the, what they call,
- 6 Medicaid dental reforms, or they have different names,
- 7 because one of the issues of the new dental schools is that
- 8 it is a very sort of expensive way of treating disease in
- 9 underserved populations and not necessarily creating more
- 10 dentists are going to solve the issue.
- 11 There is not only the issue of the number of
- 12 dentists, it's the maldistribution of dentists. Dentists
- 13 don't want to practice in underserved areas. I mean, you
- 14 have them -- in New York, you have them all practicing in
- 15 Manhattan, but there's none to be found in Upstate New
- 16 York. Just recently, actually, we heard of a pregnant
- 17 woman that had a tooth abscess and actually lost her baby
- 18 because she couldn't find a dentist. She had to drive two
- 19 hours.
- 20 But, cases like that are sort of a bigger
- 21 umbrella beyond the scope of practice. It's education.
- 22 It's rates. It's reimbursement rates. In New York, the

- 1 Dental Association sued the State and won and the rates
- 2 were hiked, I don't know how much, but they were pretty
- 3 high, and it did not increase -- no, it did not increase
- 4 the number of dentists that participated. It made a lot of
- 5 dentists that are actually already participating in
- 6 Medicaid richer, but it didn't increase the actual
- 7 accessibility, so --
- 8 COMMISSIONER GOLD: Just a note that, like with
- 9 physicians, it's not just payment and supply, it's also --
- 10 especially when supply is tight, you know, concern about
- 11 missed appointments, concern about language barriers,
- 12 concern about where people are. There's a lot of reasons
- 13 why people might not get the care they need.
- 14 COMMISSIONER ROSENBAUM: Well, Gustavo and I were
- 15 talking about the fact that, actually, there's some slack
- 16 in dental use right now --
- 17 COMMISSIONER GOLD: [Off microphone.]
- 18 COMMISSIONER ROSENBAUM: Exactly. I mean, this
- 19 is the part that is so complex, I think.
- 20 COMMISSIONER CRUZ: It is. When you look at -- I
- 21 was looking at a study recently where you see the
- 22 individuals that have private dental insurance, that have

- 1 had dental insurance for a while, the utilization is
- 2 actually coming down and it's actually because of a lack of
- 3 perceived need. So, there is a -- while there is this huge
- 4 buckets of the population that have no access and do need
- 5 but do have no way of accessing it. So, I think -- Peter
- 6 was saying before that, you know, dental caries is a
- 7 disease of the poor, and it's largely also big oral health
- 8 issues is also a disease of the poor. So, a lot of the
- 9 people that actually have dental insurance have had it for
- 10 many years, can pay for it, and don't feel they need it
- 11 because they don't have any issues. So, usually, those
- 12 that need it the most have the less access to care.
- 13 COMMISSIONER GOLD: You know, I would ask you to
- 14 check the numbers on that and see if some of the results,
- 15 and maybe I'm using myself as a poor example, one. We
- 16 always say not to do that. But, dental insurance has real
- 17 limitations. It often doesn't cover a lot. It has a price
- 18 out of pocket. Where it has a network, that network may
- 19 not include people's doctors. So, there's a lot of out-of-
- 20 pocket cost, and even people who have more money may still
- 21 have trouble affording dental care. And, I certainly -- I
- 22 mean, maybe the kids coming up don't have any cavities, but

- 1 all the people I know had plenty of cavities, so I'm not
- 2 quite sure that it's just a disease of the poor --
- 3 COMMISSIONER CRUZ: Sure. It's definitely multi-
- 4 factorial. It's not -- they claim it's perceived need.
- 5 This is the data that comes from the ADA. But, it is
- 6 definitely out-of-pocket cost. It's network. It's --
- 7 yeah.
- 8 CHAIR ROWLAND: Okay. Well, clearly, we want to
- 9 look at dental issues, both these for adults, but also we
- 10 have to be reminded that one of our big charges is also to
- 11 look at access to dental services for children and some of
- 12 the differences there in their accessibility versus that
- 13 for adults.
- 14 This has always been a benefit on the adult side
- 15 that's obviously an optional benefit under Medicaid. It's
- 16 the first one cut when states have to save some money.
- 17 It's sometimes counterproductive to cut it, but they do,
- 18 and I think the look that you've had at kind of where it's
- 19 available and digging deeper on some of the challenges
- 20 there, combined with raising the workforce issues, because
- 21 I think the twin side -- it's not really payment, as we've
- 22 just talked, it's often just availability and who's willing

- 1 to see these populations.
- 2 And, I'm struck by remembering that whenever you
- 3 look at some of the free clinics that are available for
- 4 people without insurance, the biggest need that comes
- 5 through the door there is not actually medical care, but
- 6 it's dental care.
- 7 So, thank you, Sarah. This is the first time
- 8 Sarah has briefed us and she's obviously done a great job.
- 9 So, with that, we will ask if anyone in the
- 10 audience wants to make any public comments to us. We
- 11 always encourage those who listen to us to also comment in
- 12 writing if, after you get back to your offices, you
- 13 discover that there was some point that we really missed
- 14 that you'd like to clarify or some additional information
- 15 you'd like to provide.
- 16 ### PUBLIC COMMENT
- 17 * [No response.]
- 18 CHAIR ROWLAND: Well, then we will stand
- 19 adjourned until tomorrow morning. Thank you very much for
- 20 weathering the weather to be here.
- 21 [Whereupon, at 4:48 p.m., the proceedings were
- 22 adjourned, to resume at 9:30 a.m. on Friday, February 27,

1 2015.]

MACPAC February 2015



PUBLIC MEETING

Hall of States
National Guard Association of the U.S.
One Massachusetts Avenue, NW
Washington, D.C. 20001

Friday, February 27, 2015 9:39 a.m.

COMMISSIONERS PRESENT:

DIANE ROWLAND, ScD, Chair
MARSHA GOLD, ScD, Vice Chair
SHARON L. CARTE, MHS
DONNA CHECKETT, MPA, MSW
ANDREA COHEN, JD
GUSTAVO CRUZ, DMD, MPH
PATRICIA GABOW, MD
YVETTE LONG
CHARLES MILLIGAN, JD, MPH
SHELDON RETCHIN, MD, MSPH
PATRICIA RILEY, MS
SARA ROSENBAUM, JD
PETER SZILAGYI, MD, MPH

ANNE L. SCHWARTZ, PhD, Executive Director

AGENDA
Session 10: Medicaid Shared Savings: An Approach to Addressing Spending Growth Alan Weil, JD, Editor-in-Chief, Health Affairs265 Mark McClellan, MD, PhD, Senior Fellow, Brookings Institution
Session 11: Themes from Administrative Capacity Roundtable
Moira Forbes, Policy Director327
Public Comment

Adjourn Day 2.....362

- 1 PROCEEDINGS
- [9:39 a.m.]
- 3 CHAIR ROWLAND: Good morning, and welcome to the
- 4 Medicaid and CHIP Payment and Access Commission's Friday
- 5 morning session, and we are delighted to be able to begin
- 6 this session with a discussion of Medicaid shared savings
- 7 programs and other approaches to look at spending growth.
- 8 We've brought two highly knowledgeable experts to join us
- 9 who have each talked about this option, and they're going
- 10 to both reveal their thinking not only on this option but
- 11 any of the other things that we choose to ask them
- 12 questions of. So I want to welcome Mark McClellan and Alan
- 13 Weil and ask you to do miraculous things in the ten minutes
- 14 Anne has given each of you to talk, and then we will have
- 15 lots of time to engage in conversation afterward. And I'm
- 16 not sure who was planning to go first.
- Well, it's great to have you both, and thank you
- 18 for joining us.
- 19 ### Session 10: MEDICAID SHARED SAVINGS: AN APPROACH TO
- 20 ADDRESSING SPENDING GROWTH
- 21 * MR. WEIL: Thank you, Diane, thank you,
- 22 Commissioners. It's really a pleasure to be asked to join

- 1 you today. It's also a pleasure to know that someone
- 2 actually read an article that I published in Health Affairs
- 3 a few years ago called "Promoting Cooperative Federalism
- 4 through State Shared Savings" and --
- 5 CHAIR ROWLAND: You only wanted to make sure the
- 6 editor of Health Affairs knew that occasionally we read it.
- 7 MR. WEIL: Yes. Needless to say, I was not the
- 8 editor at the time the paper was published.
- 9 It was my effort to lay out a concept for a
- 10 future for the program, but I think any discussion of
- 11 Medicaid reform has to begin with the goals of that reform.
- 12 And it seems to me that given the size and cost of the
- 13 program and the rate of growth that people have experienced
- 14 and expect to experience in the future, cost savings are an
- 15 inherent part of any agenda around Medicaid reform.
- 16 Since the Institute of Medicine tells us that as
- 17 much as a third of the spending in the health care system
- 18 provides no added value, it's enticing to believe that you
- 19 could just take a third out of the Medicaid program and
- 20 everyone would go merrily on their way with no negative
- 21 consequences. I don't think it's quite that easy. No one
- 22 has actually figured out how to take that third out

- 1 anywhere, but Medicaid has a few features that make this
- 2 particularly challenging, starting, of course, with the
- 3 already quite low payment rates relative to other payers,
- 4 which then translates into financial strain on providers,
- 5 many of whom have limited access to capital that they would
- 6 need to use to invest in reengineering systems to reduce
- 7 the cost of care.
- 8 Of course, a large portion of the cost of the
- 9 program are associated with long-term services and supports
- 10 and the needs of those who need those services. Many of
- 11 those costs are not medical, so any analysis of sort of
- 12 waste in the health care system doesn't really speak to the
- 13 social needs.
- Which, of course, brings the next issue, which
- 15 is, given the population served by Medicaid, there's this
- 16 very complex interplay between the social and health needs
- 17 of the population served by the program, and so looking at
- 18 health spending in isolation from social spending is, I
- 19 think, going to lead us to perhaps some erroneous
- 20 conclusions about where the money can be found.
- The program serves, as you all know very well, a
- 22 very heterogeneous set of folks, but it includes some

- 1 extremely vulnerable, medically fragile, socially fragile
- 2 enrollees where, if we make mistakes, the consequences for
- 3 them are particularly high.
- 4 And, by the way, Medicaid is the largest player
- 5 in managed care. While the private sector has had this
- 6 love-hate relationship with it over the years, it's
- 7 actually quite mature in Medicaid. And so, again, when we
- 8 talk about redoing financing, we kind of already did that
- 9 in Medicaid.
- 10 So all of this is to say that even if we accept
- 11 the existence of excess spending in health care, figuring
- 12 out how to modify Medicaid in a way that contains costs
- 13 without having negative consequences is, I think, more
- 14 challenging than for the health care system as a whole.
- I was asked to reflect of where I think savings
- 16 could be found, and I guess this is -- I don't know if this
- 17 is helpful. It's probably the same list pretty much anyone
- 18 would come up with.
- 19 It does seem to me that one of the drivers of
- 20 Medicaid costs is the high prevalence of chronic conditions
- 21 that really should be and could be addressed through public
- 22 health and social interventions, that would reduce the

- 1 burden of disease and, therefore, reduce the costs
- 2 associated with those chronic conditions.
- 3 You know, these are like one-sentence -- like
- 4 they'd be easy to do, and I want to acknowledge that
- 5 they're not. But since I was asked where you might find
- 6 it, that's a place.
- 7 CHAIR ROWLAND: But when you finish, we're going
- 8 to ask you to --
- 9 MR. WEIL: I thought you might.
- 10 Of course, there are also high-cost patients with
- 11 very complex needs who are suffering from poor coordination
- 12 of services. There's a lot of attention paid to dual
- 13 eligibles, which is good, but remember that duals are only
- 14 a subset of the high-cost complex populations, and I feel
- 15 like in the public discourse, the equation of duals and
- 16 high cost is made, and it's erroneous.
- 17 I think there's tremendous opportunity for robust
- 18 patient engagement. I don't just mean financial
- 19 incentives, although maybe they're a part of the picture,
- 20 but I'm talking about true clinical and social engagement
- 21 with patients, community-based case, team care, self-care.
- 22 And there's tremendous opportunities throughout the health

- 1 care system for clinical reengineering. Again, we're part
- 2 of the way through this. The patient-centered medical home
- 3 model is rolled out, health homes, integration across
- 4 mental health, oral health, physical health. These are
- 5 approaches certainly not unique to Medicaid, and, in fact,
- 6 they're probably most likely to be successful if they're
- 7 done in conjunction with broader reengineering in the
- 8 health care system.
- 9 So I know it's a long frame, but it's very hard
- 10 to talk about reform without talking about why you're doing
- 11 it. And I think it's very -- and yet often I feel like the
- 12 proposals are made without any sense of the reasons behind
- 13 them.
- So what I tried to do in my proposal was create
- 15 an environment that I thought was hospitable to the kinds
- 16 of savings associated with efficiency gains without
- 17 creating incentives for savings that come at the expense of
- 18 enrollees or providers just by cutting benefits or rates,
- 19 which is something we all know how to do, but we also know
- 20 the consequences.
- 21 The premise of the proposal is really very
- 22 straightforward, which is that in a matching structure with

- 1 shared federal-state saving -- sorry, shared federal-state
- 2 spending, the matching structure is inherently and
- 3 intentionally expansionary; that is, the marginal cost of
- 4 expansion is less -- of a dollar's worth of expansion is
- 5 less than a dollar to the state as they make the decision
- 6 because they share the cost with the federal government.
- 7 So it was designed to encourage states to expand the
- 8 program, and in essence, what my shared savings proposal
- 9 tries to do is create, if you will, the equivalent of an
- 10 enhanced match for programmatic savings that don't come at
- 11 the expense of enrollees. So it's basically deleveraging
- 12 the program. And, frankly, the details that I propose are
- 13 less important than the concept. The fundamental concept
- 14 is to try to deleverage.
- 15 So in the few minutes that I have remaining, I
- 16 just want to set forth five design features that I included
- 17 and explain why they're there and hopefully that is --
- 18 again, why they're there is more important than how I
- 19 address them.
- 20 So the first is the proposal I made, shared
- 21 savings on Medicaid, CHIP, and the premium tax credits
- 22 through the Affordable Care Act, and the idea was to focus

- 1 on items that are under the state's control, which if a
- 2 state runs its own exchange, it has a lot -- even if it
- 3 doesn't, it has a lot of control over premiums in the
- 4 exchange.
- 5 There are other proposals out there that share
- 6 savings on total health care spending in the state. I
- 7 think that's a lovely idea, but I don't think it's under
- 8 states' control. You're talking about Medicare, you're
- 9 talking about employer coverage, which states have
- 10 extremely limited authority over, in some instances none.
- 11 So the first design feature is reward states for things
- 12 that they can do something about and don't hold them
- 13 accountable for things they can't.
- 14 Second of all, I propose savings against a
- 15 baseline defined in advance. This is in contrast to two
- 16 approaches that are out there. One is sort of the waiver
- 17 negotiations that are done state by state, where you
- 18 negotiate the baseline, which I find lacks transparency and
- 19 creates serious problems for really whether or not the
- 20 savings are credible.
- 21 It's also in contrast to a block grant approach
- 22 or even a per capita cap approach. People tend to think,

- 1 oh, a block grant is simple. Well, actually, if you're
- 2 going to do a block grant, you have to figure -- you have
- 3 to go a few years back to get credible data. You have to
- 4 trend it forward. So you're already off by a few years.
- 5 Presumably, you're going to want to have some safety catch
- 6 for hep C, new treatment, or HIV/AIDS or something like
- 7 that. And it actually turns out that matching dollar for
- 8 dollar is incredibly simple compared to almost every other
- 9 proposal. And so the second feature is to have the savings
- 10 measured against something that is defined in advance and
- 11 not have this sort of constant negotiation about what the
- 12 savings really are.
- 13 The third design feature is to try to create
- 14 incentives that are strong but not too strong. You know,
- 15 whether I got it right, of course, other people can judge.
- 16 My view is that a block grant creates too strong incentives
- 17 for savings that can come at the expense of enrollees and
- 18 providers, that basically you want to, as I say, deleverage
- 19 but not make it so that if you can just get another dollar
- 20 out of the system, you keep that whole dollar to spend on
- 21 other priorities.
- The fourth feature that I included, which would

- 1 certainly be hard to take in a broader legislative
- 2 environment, is that I propose an optional program, just
- 3 like accountable care organizations for Medicare. My view
- 4 is that in order to generate and document savings, you have
- 5 to have a huge investment in a data infrastructure, quality
- 6 infrastructure and cost infrastructure. And many states
- 7 haven't made that, and if you make it mandatory, you're
- 8 basically asking states to do the impossible, or you're
- 9 forcing states to achieve results that they have no
- 10 infrastructure to measure or achieve.
- 11 So I'm a big believer in letting the leaders
- 12 lead. If you think you can do this cheaper, then you have
- 13 to have the infrastructure to do it and to show that you've
- 14 done it. And in that sense, making it optional I think
- 15 serves that purpose.
- And, finally, again, in a completely arbitrary
- 17 way, I included a lock-in period, three years, borrowing
- 18 from the ACO model. You have to acknowledge that any
- 19 system of transformation takes time, that there's a life
- 20 cycle of investment, probably increased costs in the short
- 21 run, but hopefully a positive return in the long run. And
- 22 there are too many opportunities for gaming.

- 1 So fundamentally my goal was to align the state
- 2 and federal desire to control costs in the program, to
- 3 deleverage the highly leveraged program as it exists today,
- 4 but to do it in what I unabashedly would call an
- 5 incremental way. I think that unraveling the matching
- 6 structure, capping the structure, totally redesigning the
- 7 structure has potential negative consequences that are very
- 8 large. This may not go -- it obviously doesn't go as far
- 9 as some people would go, but I think it creates an
- 10 opportunity to give states an incentive to be creative
- 11 about health system transformation within Medicaid and to
- 12 align it with health system transformation more broadly.
- That's what I propose, and I hope that explaining
- 14 the rationale will help you think about where you should go
- 15 with your own recommendations. Thank you.
- 16 CHAIR ROWLAND: Thank you, Alan.
- 17 Mark?
- 18 * DR. McCLELLAN: Diane, thank you, and thanks to
- 19 the Commission for the opportunity to talk with you all
- 20 this morning.
- 21 I'm going to try to hit some points that Alan
- 22 didn't already cover. I agree with just about everything

- 1 he said in terms of the challenges and the directions for
- 2 solving those challenges that a shared savings program in
- 3 Medicaid could address. I just want to provide a little
- 4 bit more or a little bit different perspective on context.
- A lot of the focus, understandably, has been on
- 6 coverage expansions in Medicaid, but this is occurring at a
- 7 time when there are some concerns not only about rising
- 8 costs but about quality of care as well. And in Medicare
- 9 and commercial programs, kind of a long history of trying
- 10 to keep costs down by restricting access to services or
- 11 cutting payment rates. Just ask the physicians about how
- 12 well that works in the Medicare program.
- The interest behind accountable care
- 14 organizations and a lot of these alternative payment models
- 15 is to shift the focus away from -- just limit -- trying to
- 16 limit the volume and intensity of services that are
- 17 traditionally covered in health care and just change the
- 18 game. You know, change to delivering care in new ways and
- 19 providing support for doing that. And you heard from Alan
- 20 earlier about some of the many opportunities to potentially
- 21 get better quality care without increasing cost in the
- 22 Medicaid program. I'd say that, you know, given the

- 1 vulnerability of the populations, the prevalence of chronic
- 2 or multiple chronic diseases, and other factors that
- 3 influence health outcomes but that are not very well
- 4 addressed through the traditional health care system, I
- 5 think the opportunities for these kinds of care
- 6 improvements through new mechanisms of delivering care are
- 7 probably greater in the Medicaid population than any other
- 8 part of the American public. So it's more opportunities
- 9 for managing chronic diseases effectively, more
- 10 opportunities for using specialists or mental
- 11 health/substance abuse services in a more coordinated way,
- 12 greater patient engagement. As Alan mentioned, I'd
- 13 highlight that there are a lot of interesting things going
- 14 on around trying to integrate social and community-based
- 15 services, family services, early childhood programs. These
- 16 are not very well or extensively developed yet, but seem to
- 17 be showing some promising results. And they just don't fit
- 18 very well into the traditional Medicaid model of funding
- 19 streams that go for traditional services or as the support
- 20 for these other programs are separate.
- 21 So I think there's some steps happening, but not
- 22 in Medicaid perhaps as much, and the Medicare ACO program

- 1 or other commercial programs to try to move away from
- 2 paying for specific services that are covered and others
- 3 that aren't and getting into a more individualized, perhaps
- 4 broader but more targeted set of medical and non-medical
- 5 treatments that work best for particular patients.
- Now, there is no reason that can't happen, and it
- 7 is actually happening within the traditional Medicaid
- 8 context. Some of this is happening through things like the
- 9 so-called DSRIP programs, a lot of federal support for
- 10 trying out these new approaches to care delivery and
- 11 preventing complications and improving health while not
- 12 increasing costs, or maybe even saving money. This has
- 13 been a big part of many of the waivers, which is most of
- 14 the way the Medicaid program in 30-plus states with
- 15 comprehensive 1115 waivers in place that are clearly moving
- 16 -- trying to move away from traditional mechanisms of
- 17 financing and delivering care.
- 18 But as Alan said, one problem with the waiver
- 19 approach is that it's not very transparent. It's very
- 20 individualized, and so it's hard to draw conclusions about
- 21 what's really working in terms of saving money and
- 22 improving outcomes.

- One of the things that's a hallmark of all of
- 2 these kinds of movements in care delivery towards
- 3 accountable care, towards payments that are more at the
- 4 person level and tied to better results as well as lower
- 5 costs is that it tries to reduce that lack of transparency
- 6 around what we really want in health care, which is better
- 7 health outcomes, better care experience, and lower overall
- 8 costs together.
- 9 So I know a lot of the motivation for this
- 10 session has been about cost reduction, but I think that's
- 11 missing sort of the biggest -- you know, one of the biggest
- 12 opportunities for accountable care reforms at the state
- 13 level as well as within health care organizations, which is
- 14 better quality of care.
- 15 If you look at some of the early results from
- 16 these kinds of shifts in provider payment systems in
- 17 Medicare and the commercial sector and so forth, they do
- 18 save some money, but the biggest impacts are typically on
- 19 getting to better results in care because it becomes easier
- 20 to put funding streams together, to target services, to get
- 21 outside of the traditional mechanisms of funding care that
- 22 tends to focus on, you know, again, volume and intensity of

- 1 services and not results.
- 2 So the reason that our proposal focused on
- 3 Medicaid shared savings was because of this very big
- 4 opportunity. This actually grew out of a collaborative
- 5 effort that Brookings had sponsored, the Bending the Curve
- 6 Initiative, with support from the Robert Wood Johnson
- 7 Foundation. This was made up of a group of collaborators
- 8 from kind of both sides of the political aisle, a broad
- 9 range of experts. We issued a report in the spring of 2013
- 10 that included participants like Tom Daschle, Donna Shalala,
- 11 Mike Leavitt, Glenn Hubbard, David Cutler, Mark Pauly, so
- 12 people who have been -- you know, don't always write or see
- 13 political issues or policy issues in the same way, but did
- 14 come together behind this one.
- The idea was to make this focus on better results
- 16 and lower costs at the same time, a more explicit core
- 17 feature of Medicaid. And I think this could work, as Alan
- 18 was saying, as an option for states to take instead of
- 19 waivers or other more traditional approaches. But because
- 20 states would have an opportunity to share in some of the
- 21 savings, it could provide some additional support for
- 22 states to undertake the steps that are needed to make this

- 1 program work, and I'll come back to that in just a minute.
- I would also add, as Alan mentioned, that, you
- 3 know, while there have been a lot of partisan issues around
- 4 Medicaid reform recently, this area of trying to help
- 5 health care policies, whether it's in Medicare through
- 6 payment reforms or the private sector through value-based
- 7 insurance initiatives and the like, it is an area where
- 8 there is a fair amount of bipartisanship in terms of
- 9 support in other areas outside of Medicaid. Maybe that
- 10 could come here. We also thought about proposals in our
- 11 group for doing kind of broader ways of sharing savings
- 12 with the state. I think as Alan mentioned, though, if
- 13 you're going to start somewhere in terms of engaging
- 14 states, this is where the biggest part of the state budgets
- 15 are, more than 20 percent of spending. This is where the
- 16 biggest state concerns are about rising costs, and this is
- 17 where the biggest state control is in terms of potentially
- 18 influencing care delivery.
- 19 It is true that the federal government exerts an
- 20 awful lot of control over how Medicaid operates in terms of
- 21 benefit requirements and other minimum standards. But the
- 22 program is actually on the front lines administered by the

- 1 states and giving them more resources and more
- 2 opportunities for developing an infrastructure to lead to
- 3 better care that the opportunity for shared savings would
- 4 provide would, we think, really help with that.
- In terms of the details of our proposal, I think
- 6 for our purposes today, they're not too different from what
- 7 Alan has already described. The key parts in terms of an
- 8 infrastructure, key elements of a shared savings program
- 9 generally, are, first of all, you have got to come up with
- 10 a mechanism for determining if there are savings. That
- 11 means calculating benchmarks. This can be challenging
- 12 since there are different component populations in states.
- DR. McCLELLAN: In our proposal, we talked about
- 14 ways to break down the overall Medicaid population into its
- 15 different subsets, so childless adults, non-elderly
- 16 disabled, duals, and so forth, and ways of getting some
- 17 standard approaches of calculating per beneficiary
- 18 baselines for each of these.
- 19 I should say, too, that our proposal focuses on
- 20 getting savings at the per beneficiary level, so it's not
- 21 to provide too strong incentives to get costs down by just
- 22 restricting enrollment in the program or participation in

- 1 Medicaid. But, with a benchmark for spending, where it is
- 2 and where it could be, and doing that in a comparable way
- 3 and publicizing it across states, we think would be healthy
- 4 from a transparency standpoint more generally, and also
- 5 could help guide further waiver discussions for states that
- 6 did not opt for the shared savings approach.
- 7 But, then you also need benchmarks for
- 8 performance measures, and this is an area where, frankly,
- 9 Medicaid has been behind in terms of what's available
- 10 publicly to understand the quality of care being delivered.
- 11 CMS has been focusing on trying to make progress on better
- 12 measures and supporting states in implementing better
- 13 measures in Medicaid. There's a core CMS measure set, at
- 14 least for the non-elderly Medicaid beneficiaries. There's
- 15 work in other areas, for dual-eligible Medicare and
- 16 Medicaid beneficiaries. The Medicare side of quality
- 17 measurement programs have developed some better measures.
- But, compared to, say, the Medicare ACO program,
- 19 where there are now 33 measures, many of which are very
- 20 much population outcome oriented -- diabetes control,
- 21 prevention of readmissions, things like that -- measures in
- 22 Medicaid have not been that well developed, nor, because

- 1 they're voluntary, have they been that extensively adopted.
- 2 So, that's an area where, as this program got off the
- 3 ground, some support from CMS, from the federal government,
- 4 would be very helpful.
- In the implementation of the program, the idea
- 6 would be to get a baseline set of measures, both financial
- 7 performance, so that's a cost benchmark by population, and
- 8 a baseline set of quality measures, with the recognition
- 9 that the quality measures may not be ideal, or anywhere
- 10 near ideal, to start with. That's not a reason to not go
- 11 forward. The way that a lot of these reforms have worked
- 12 outside of Medicaid is that you kind of start where you
- 13 are, maybe in a limited way, so a limited version of shared
- 14 savings until, perhaps, states get better performance
- 15 measures in place.
- 16 Maybe there could be some support for putting
- 17 those performance measures in place. For example, in the
- 18 Medicaid DSRIP programs now, all of those come with
- 19 expectations that you're going to measure the impact of the
- 20 program on performance. Unfortunately, there aren't really
- 21 widely available consistent measures that are used for
- 22 those DSRIP pilots, even in areas where you're dealing with

- 1 similar populations.
- 2 So, I think there are a lot of tools that CMS
- 3 could use to help make more consistent measures available
- 4 that would really add to the confidence that these programs
- 5 are doing what's intended in terms of impacts on quality of
- 6 care and access to care and the like.
- 7 So, with those features in place, I think both
- 8 our program and Alan's highlighted that you would look at
- 9 the comparison of financial performance and have a minimum
- 10 standard for improvement in quality, in these quality
- 11 measures, at the same time. If states beat their trend in
- 12 financial performance by far enough, and when these
- 13 programs are typically implemented, there's kind of a wedge
- 14 or corridor that the actuaries think of as being random
- 15 variation that you don't want to necessarily pay out in a
- 16 different way for, so there might be a corridor around
- 17 which states don't share savings. But, if you beat that
- 18 corridor, say, savings of more than one percentage point or
- 19 something like that, then beyond that, the State would get
- 20 a share of the federal savings.
- The program can be more or less incremental,
- 22 depending on what the share of the federal savings might

- 1 be. If it's a small share of the federal savings, it is
- 2 truly incremental from where we are today. And, for people
- 3 who are reluctant about going down this road, that might be
- 4 a place to start. It at least would provide some
- 5 incentives and get CMS and the states used to thinking
- 6 about the program, not only in terms of sort of their
- 7 existing reporting requirements around minimum benefit
- 8 standards, but, again, this shift towards better outcomes
- 9 and more flexibility in how they use funds and combine
- 10 funds to get to those outcomes and put these quality
- 11 measures and access measures more front and center.
- Or, it could be a larger share of savings to the
- 13 states, which would provide more incentives for them to
- 14 undertake efforts to get to improvements in quality and
- 15 reductions in cost at the same time.
- I think in both our proposals, we talk about how
- 17 a 50 percent of sharing between states -- of the federal
- 18 savings with the states might be a good place to aim. That
- 19 would mean that, say, for the childless adult recent
- 20 Medicaid expansion, states would get more support, more
- 21 financial savings, than they would with a core Medicaid
- 22 population, or a core Medicaid population where the State's

- 1 share is larger to begin with. But, that might offset some
- 2 of the concerns I know Alan and others have raised about,
- 3 in the current models, with very high contribution rates by
- 4 the federal government might not provide states with as
- 5 strong incentives as you'd like to be accountable and limit
- 6 costs. But, again, this is a design choice in how much you
- 7 want those savings to be shared.
- From the states' standpoint, this does -- these
- 9 kinds of efforts do require more infrastructure than just
- 10 paying the bills or signing a capitated contract with
- 11 Medicaid managed care plans. It requires identifying and
- 12 then tracking a set of performance measures. Depending on
- 13 how the program is designed, those might be consistent
- 14 across states, which would allow for more comparability and
- 15 more transparency and more learning about what's really
- 16 working in these care reforms. But, states could get more
- 17 financial support for making investments in that
- 18 infrastructure because they're sharing in the savings.
- 19 We'd recommend another step that the federal
- 20 government could take to support states by providing them
- 21 some more systemic quidance and exchange of best practices.
- 22 So, if you look at the ACO programs taking place around the

- 1 country today, some of the things that CMS has announced
- 2 recently in terms of Medicare payment reforms, you know,
- 3 they're supporting mechanisms for sharing best practices,
- 4 learning networks, things like that, resources that can
- 5 help providers and organizations move towards these more
- 6 innovative ways of delivering care. That could be a
- 7 feature of this program, too.
- 8 So, this can be -- I think Alan is right in
- 9 describing this as not a fundamental change in the Medicaid
- 10 program, but a potentially important one nonetheless. It
- 11 can be more or less incremental. If the shared savings is
- 12 very small, you're not going very far away from where we
- 13 are today, just adding, maybe, some transparency and some
- 14 emphasis on consistent ways of calculating spending
- 15 benchmarks and quality of care. You could go very much
- 16 further in the other direction and provide stronger
- 17 incentives for states to undertake efforts to really reform
- 18 their health care systems, maybe align with some of the
- 19 other efforts that are taking place on the commercial side
- 20 in Medicare to support bigger reforms in care.
- 21 But, I think the main thing to emphasize is that
- 22 this shifts the focus. This is a great way of explicitly

- 1 shifting the focus from just being about costs and access
- 2 to coverage in Medicaid, important as those two
- 3 considerations are, to costs and what we are getting for it
- 4 in terms of results for the populations that we're
- 5 intending to cover and support through these increasingly
- 6 large and important programs in the United States. Thank
- 7 you.
- 8 CHAIR ROWLAND: Well, thank you both.
- 9 Could you talk a little bit about how the
- 10 demonstrations going on around dual-eligibles fit into a
- 11 shared savings concept? I mean, is some of the structure
- 12 of those demos getting toward what you would be talking
- 13 about, or are they not there yet, or -- because they do
- 14 have performance standards. They do have integration of
- 15 care, between two big federal programs, actually, as a
- 16 goal. And, they do have shared savings, or savings
- 17 targets, at least.
- MR. WEIL: Yeah. I would say, structurally,
- 19 there's a lot to learn from each other. I don't think I am
- 20 currently sufficiently close to the detail of how those are
- 21 designed to take the question much further. But, there's a
- 22 whole second set of issues, as you know, in those, which,

- 1 as you say, it's two big programs and there's rule
- 2 alignment and payment method alignment and figuring out how
- 3 to -- and alignment around the enrollee experience and
- 4 rights to services and lock-ins and all of those kinds of
- 5 things.
- 6 But, I think, conceptually -- and I think this is
- 7 really following on Mark's last point --
- 8 CHAIR ROWLAND: I think I was referring to it
- 9 more as a model --
- 10 MR. WEIL: Yeah --
- 11 CHAIR ROWLAND: -- of how you could potentially
- 12 do a shared savings demonstration as opposed to --
- 13 MR. WEIL: No, and that's really where I was
- 14 going to close, is which I think Mark's final point, that
- 15 this is really -- if we can view this as an opportunity to
- 16 shift the focus toward results, the whole notion that
- 17 structuring those demos is based on an expectation that
- 18 there will be quality measurement and reporting and
- 19 standards as opposed to just financial reporting, I think
- 20 that's a huge step forward, and in that sense, I'd
- 21 certainly see it consistent.
- DR. McCLELLAN: I agree with Alan. The programs

- 1 themselves, I think many of them are still pretty new, and
- 2 Melanie Bella has been working hard to get them off the
- 3 ground, but there is a lot of alignment that needs to take
- 4 place. You know, I think what -- while it fits with the
- 5 kinds of proposals we've been describing, the nice thing
- 6 about a framework like this is that I think it would make
- 7 it an easier fit to develop these kinds of reforms. Right
- 8 now, they're very much individual hard work to put each of
- 9 these together. There's not a clear set of measures to
- 10 draw on, not a clear understanding from the states of what
- 11 they would actually save if these programs work. You know,
- 12 it's not as well established a track for actually
- 13 supporting reform, but I think it's, you know, just like
- 14 the DSRIPs and the other individual programs, yeah, these
- 15 are all moving in the right direction, but they're not get
- 16 a systematic push or support for moving in that direction
- 17 yet.
- 18 CHAIR ROWLAND: Okay. I have Marsha, and then
- 19 Sara.
- 20 COMMISSIONER GOLD: I wanted to sort of -- I've
- 21 been looking at managed care for a long time, and I wanted
- 22 to say something about how I see Medicaid in relation to

- 1 others that may be different from you, but also put it in
- 2 the context -- this Commission has written a lot about the
- 3 nature of the Medicaid population, and in some ways, what
- 4 the Medicaid population has is a lot of people that -- or
- 5 services that don't fall in the Medicare and they don't
- 6 fall in the commercial sector. And, that's where a lot of
- 7 the costs are and that's where the care management
- 8 challenges are that are kind of unique that don't
- 9 necessarily exist -- don't exist in the commercial market,
- 10 or at least are invisible, because no one pays attention to
- 11 them. And in Medicare, you get them with the duals and
- 12 with certain other groups.
- But, it seems to me, if you look at Medicaid,
- 14 Medicaid has actually been ahead of the game in terms of
- 15 trying to manage care for kids and moms and that stuff.
- 16 They're not always perfect. The measures may not be as
- 17 great and there are some other challenges. But, they've
- 18 used managed care quite effectively in the non-managed care
- 19 states. They were some of the leaders with medical homes
- 20 and other things.
- 21 And, so, I'm a little bit concerned with
- 22 characterizing Medicaid as behind and needing to learn from

- 1 commercial and the Medicare program. I think where the
- 2 Medicaid program has the biggest challenges is where they
- 3 can't learn from those other programs because no one's
- 4 doing it. So, how do you deal with the disabled? How do
- 5 you deal with the HIV? How do you deal with the kids with
- 6 the special needs and those sorts of things? And that's
- 7 where a lot of the costs are.
- 8 So, I wonder if you could talk about how you
- 9 think your proposals fit within that context -- and feel
- 10 free to disagree with me if you don't think that's an
- 11 accurate way of laying things out.
- DR. McCLELLAN: I think you're right, that there
- 13 are a lot of innovative approaches taking place in Medicaid
- 14 managed care now. I guess I would just say that these
- 15 kinds of reforms seem like they would reinforce and support
- 16 that movement, hopefully more systematically and
- 17 extensively than is the case now. There are, as you know,
- 18 a number of states that are increasingly relying on managed
- 19 care. There are some states -- Oregon, Minnesota, others -
- 20 that have taken more of a regional approach. I think
- 21 depending on the State's circumstances, the best way to go
- 22 may be different, but I think it definitely helps to have

- 1 this kind of more explicit focus on performance measures.
- 2 If we can get to more comparability of those measures
- 3 across programs, it would help a lot.
- 4 There is some good work, very good work,
- 5 reflected in some of the studies on the HIV population,
- 6 other special needs populations, and starting to be some
- 7 work on integrating social services more effectively,
- 8 community-based services, though some of that is happening
- 9 outside of the traditional Medicaid managed care plans,
- 10 too.
- So, I don't disagree with you. I just think that
- 12 if we had more of an emphasis on getting to better results
- 13 for this population, it would actually help us learn more
- 14 quickly from the programs that are doing something well and
- 15 help expand them more widely, in a faster way, too.
- 16 MR. WEIL: Yeah. As a general matter, I share,
- 17 Marsha, your sense that, in many respects, Medicaid is
- 18 ahead of the game, and it's why, when I was talking about
- 19 the barriers to savings in Medicaid, the dominance of
- 20 managed care actually has created some looseness around
- 21 financing that I think you don't tend to find in other
- 22 areas.

- I do think, however, that there are places where
- 2 commercial plans have been able to make investments,
- 3 perhaps in things like predictive analytics, where Medicaid
- 4 may be behind. It's an empirical question of -- and I'm
- 5 sure there are some behind and ahead and generalizing is
- 6 risky.
- 7 I completely agree that there are few models for
- 8 the most complex populations, and yet, again, around the
- 9 country, there are states that have adopted them.
- 10 So, I go exactly where Mark did, which is that
- 11 what's lacking is any sort of national endeavor to develop
- 12 and embrace a set of metrics that are appropriate to the
- 13 complexity of the population. I was on the AHRQ
- 14 subcommittees that set the children's and the adult
- 15 Medicaid quality measures. The statute required that we
- 16 use measures that were already in use. And, of course, as
- 17 is always the case with measure sets, you want them to be
- 18 relatively small, and they're optional, and we don't have a
- 19 lot. The deeper you get into the complexity of the
- 20 population, the less we have. And, then, remember that the
- 21 statute that created those measures also created a process
- 22 for developing new measures.

- 1 So, I think there's an understanding that this is
- 2 an evolving art. What's missing, and I'm glad Mark said it
- 3 in response to the duals issue, is that, again, we're sort
- 4 of doing this all one by one. I mean, Sara, you're the
- 5 leader in examining states' relationships with managed care
- 6 companies and Medicaid, and, you know, the old contracts
- 7 were about network adequacy and now there's robust quality
- 8 reporting, and it's been a long evolution through a
- 9 combination of advocacy and more sophisticated
- 10 understanding of the metrics, just more computing power,
- 11 but also changed expectations of what managed care is
- 12 supposed to do, because it used to be we just thought all
- 13 it was an access panel, where access was what mattered.
- So, I view these -- I mean, in response to the
- 15 framing of your question, my reaction is very much the same
- 16 as Mark's, which is these proposals are consistent with the
- 17 evolution that's occurring. Whether Medicaid's ahead or
- 18 behind, in exactly the right place, I don't know. I'm sure
- 19 -- I know it's variable. But, it's consistent. And, to
- 20 think about at a national level that we want to judge what
- 21 we're getting for this investment in addition to just what
- 22 we're spending on it seems to me a framework that could be

- 1 very positive for those who are trying to do this work.
- 2 COMMISSIONER ROSENBAUM: So, I'm thinking -- I
- 3 think a fair amount like Marsha on this, and I'm also
- 4 trying to imagine turning these ideas into legislation.
- 5 Would it not make sense, actually, and would it not be sort
- 6 of an efficient way to get to the point you both want to
- 7 get to, to simply go back and revisit the 1997 Balanced
- 8 Budget Act managed care provisions? Those provisions were
- 9 really meant to take us from a very slow evolution of
- 10 Medicaid into what we see today. And, yet, there are a lot
- 11 of constraints on the use of managed care.
- 12 And, so, it has always struck me that if what we
- 13 want to do is speed up an evolution, that might be the way
- 14 to go, especially since built into the arrangements are
- 15 shared savings. I mean, as you know, it's obviously an
- 16 element of managed care. CMS sanctions specifically shared
- 17 savings arrangements. And, what you both are really
- 18 talking about is allowing the delivery system to evolve
- 19 further. So, that's one observation.
- 20 And, another is we're a year away now from the
- 21 State Innovation Waivers, and so I'm wondering whether it's
- 22 not worth our thinking about what you're talking about in

- 1 two pieces. One is an immediate effort around the BBA
- 2 managed care provisions, and then the second is to actually
- 3 get a little bit more ambitious with the State Innovation
- 4 Waivers under certain circumstances, because those waivers,
- 5 I think, much more than people realize, are pretty
- 6 constrained. I mean, you can deal with your Medicaid and
- 7 you can deal with social services and you can deal with
- 8 this, but you can't touch these other things here.
- 9 And, so, I think in a federalism era, the
- 10 question is whether, under certain circumstances, we would
- 11 want to allow states to engage in innovations that they
- 12 otherwise could not. Or, for example, in a State that had
- 13 a commitment to ensuring everybody in the State, do we, in
- 14 fact, allow the State to have a certain kind of
- 15 relationship with self-insuring ERISA plans that we do not
- 16 permit in other states? Do we allow the State to take the
- 17 lead on certain aspects of Medicare that we normally
- 18 wouldn't allow?
- 19 I don't see how we get to innovations for the
- 20 very toughest cases unless the State can actually think
- 21 delivery system overall and not have certain payers
- 22 essentially retreating into their own corners, you know,

- 1 when the going gets tough here.
- 2 And, so, I'm thinking -- as I'm listening to your
- 3 excellent presentations, I'm thinking about, couldn't we --
- 4 you know, could we think about breaking it into sort of two
- 5 stages, some immediate work on Medicaid and then some more
- 6 ambitious work on system-level change.
- 7 DR. McCLELLAN: I think that makes a lot of
- 8 sense. I need to take a closer look at the BBA managed
- 9 care, Medicaid managed care provisions. It does strike me
- 10 that while that has helped a lot with giving states the
- 11 opportunity to implement Medicaid managed care reforms --
- 12 and some of them have been quite successful on the lines
- 13 that Marsha was talking about earlier -- the key things
- 14 that we've seen in a lot of delivery reform efforts are you
- 15 need the flexibility and opportunity to do it and
- 16 accountability for -- this involves a shift in
- 17 accountability towards results, but the financial incentive
- 18 smatter too.
- 19 While some of these Medicaid managed -- or many
- 20 of these Medicaid managed care reforms have been
- 21 implemented in the context of big 1115 waivers that in
- 22 effect set something like a baseline and gives states some

- 1 shared savings below it, it doesn't really strike me as a
- 2 systematic, clear, transparent, predictable, long-term
- 3 approach, where if a state is going to think about some
- 4 serious investments and do I need to do something more in
- 5 my Medicaid agency other than have a few staff who are
- 6 overseeing managed care programs, do I really want to
- 7 invest in better tracking capabilities and start moving
- 8 towards that more systematic approach to supporting reforms
- 9 in care in a state, it would be helpful to have that long-
- 10 term predictability about payoffs coming back to the states
- 11 in terms of better controls of costs going along with the
- 12 demonstrated improvements in results. So that seems like a
- 13 fairly big difference between some of the more effective
- 14 accountable care programs elsewhere and what's in the law
- 15 now.
- 16 It would also add in terms of extending out in a
- 17 broader way. I agree that there may or may not be some
- 18 real opportunities to support this work through the state
- 19 innovation provision. It also strikes me as something
- 20 where, just like the waiver process, a lot could
- 21 potentially be done in the name of some statutory
- 22 provisions that are kind of vague and kind of broad, and

- 1 that it would behoove everyone to have a clearer, more
- 2 certain pathway and ideally with some bipartisan support
- 3 for how reforms could occur.
- 4 If you think the waiver -- Alan, if the waiver
- 5 process for Medicaid is complex now, just wait till those
- 6 waivers start coming in and in terms of transparency,
- 7 predictability, and so forth. And I really haven't seen
- 8 much work done at all to lay a foundation for how that's
- 9 going to go forward.
- So, again, I think this kind of framework would
- 11 be helpful in starting to get there.
- 12 MR. WEIL: Let me react. This was a very
- 13 interesting set of comments.
- I do think there are probably ways to build from
- 15 BBA. I don't actually think the big problem right now is
- 16 that there are huge impediments to using managed care. I
- 17 think the real issue is what's inside the black box of
- 18 managed care, and that's where I think the thinking has
- 19 evolved a great deal. It used to be sort of, well, you
- 20 know, as long as we're getting the financial protection of
- 21 the capitation rate and we can measure sort of access
- 22 adequacy, then we kind of figure they have all the

- 1 incentives right. And now, increasingly, payers are
- 2 saying, "Actually, it turns out they aren't doing all the
- 3 things we think we want them to do, and so we're going to
- 4 go inside the black box and push enhanced payments for
- 5 primary care and participation in different structures and
- 6 the like.
- 7 And I don't know that I see the federal statute
- 8 as impediments to that. To me, the problem with that
- 9 approach is that any savings that the state generates are
- 10 then subject to the standard match rate.
- 11 Well, yes, I think changing the match rate would
- 12 feel to me like more than just amending the provisions.
- 13 COMMISSIONER ROSENBAUM: Just mostly trying to
- 14 figure out where lawmakers should train their vision.
- 15 MR. WEIL: Got it.
- 16 COMMISSIONER ROSENBAUM: When we have these very
- 17 broad ideas, which are tremendously important, and then
- 18 you're sitting there as Congress trying to think, "Well,
- 19 what do I do with this?" -- and it strikes me that what
- 20 you're really talking about is delivery system innovation
- 21 with an opportunity to do things that aren't done today for
- 22 populations that don't happen.

- 1 You don't really have to change the benefits.
- 2 You don't have to change the eligibility rules. What you
- 3 really have to change is that part of the statute that
- 4 deals with state authority over the delivery.
- 5 MR. WEIL: Yes. So if that's the way you meant
- 6 to build on it, then I completely agree.
- 7 I still think you need a financial component,
- 8 which is I think what Mark said.
- 9 With respect to the state innovation waivers, the
- 10 risk I have in relying on that, in addition to the issues
- 11 that Mark raised, is that if I understand the provision
- 12 correctly, there is an opportunity for a direct payment
- 13 model, meaning the state gets the money that the federal
- 14 government would have otherwise given in the form of
- 15 subsidies. That is a very high-risk proposition.
- 16 So I feel like what the innovation waivers create
- 17 is two options. One is sort of a very traditional one, and
- 18 the other is give the state the money, and they're on the
- 19 hook dollar for dollar. I don't want to call it a block
- 20 grant because this is very different, but the marginal
- 21 incentives for states are identical to a block grant
- 22 because the amount the federal government gives them is

- 1 capped, and then every dollar they save, they keep.
- 2 So it feels to me like it creates two extreme
- 3 options. One is status quo, and the other is block grant,
- 4 and I think what we're trying to do is create an option
- 5 that isn't either of those extremes.
- 6 Your final point about -- and the comment you
- 7 just made about this is really about delivery system, I
- 8 agree, but this is where I sort of go back to Marsha's
- 9 point, which is there are two -- to simplify, there really
- 10 are two tracks here. One is the multi-payer reorganization
- 11 of the traditional mainstream health care system, what ACOs
- 12 are trying to do, what patients in medical homes are trying
- 13 to do, all of that.
- 14 The other is the Medicaid-targeted delivery
- 15 systems that provide services and treat patients who are
- 16 almost unrepresented in commercial plans out there, and the
- 17 strategies for doing those two are very different. So what
- 18 I worry about sort of calling it, part of a global delivery
- 19 system reform agenda is that there are subcategories of
- 20 that, that I think have very different texture.
- 21 COMMISSIONER COHEN: Diane, I'm going to drive
- 22 you crazy because I have a two-part question again.

- 1 Actually, one of them is really just a -- hey, compared to
- 2 Patty, I am efficient. But one of them really is a
- 3 clarifying question, and I'm not quite sure I understand.
- 4 Do your proposals assume increased regulatory or
- 5 statutory flexibilities for states, or do they assume that
- 6 the incentives will encourage states to use the
- 7 flexibilities that they have in a more effective way? So
- 8 that's my clarifying question.
- 9 MR. WEIL: I will admit that I finessed that a
- 10 bit.
- 11 COMMISSIONER COHEN: Oh, so I caught that.
- 12 MR. WEIL: Right. So it's a good question.
- 13 COMMISSIONER COHEN: So maybe yes, maybe no.
- MR. WEIL: I mean, the answer is I think it has
- 15 to be paired with that, but I think the boundaries of that
- 16 are perilous.
- 17 Again my goal was to sort of say let's think
- 18 about it this way, and if we could agree -- I don't want to
- 19 go on, since I said I finessed it. Now I'm going to box
- 20 myself in the corner.
- 21 Again, I am gravitating towards a comment Mark
- 22 made, which is this is a balance. So as our ability and

- 1 confidence in our metrics, particularly our quality
- 2 performance metrics, grows, then I think our willingness to
- 3 accept flexibility should also grow.
- 4 But my personal view is that we're at a pretty
- 5 basic level right now in that area, particularly as it
- 6 pertains to the Medicaid population, and so my personal
- 7 willingness to let all of the constraints go is quite low,
- 8 but I think that you have to -- it's a consensus process to
- 9 figure out how much of the one you need to make the other
- 10 happen.
- 11 DR. McCLELLAN: Yes. The constraints are in
- 12 place because the expectation is that by having those
- 13 constraints, you are going to assure better access to
- 14 needed care and get better results.
- To the extent that we can actually more directly
- 16 assess whether innovative approaches to delivering care are
- 17 delivering those results that we want, which, frankly, in
- 18 many cases, may not be getting delivered right now, despite
- 19 the requirements in place, maybe there's some room for
- 20 agreement on getting to more flexibility. But in our
- 21 discussions, there's a very similar point to what Alan
- 22 made, which was that the more confident you are, that

- 1 you're really tracking what matters for these populations,
- 2 the more flexibility you'd probably be comfortable in
- 3 allowing in terms of how to get there in care delivery and
- 4 benefits and so forth.
- 5 COMMISSIONER COHEN: Got it. Okay. Thank you.
- 6 Thank you. That was very helpful.
- 7 I have the same instinct as Marsha and Sara,
- 8 which, of course, I'm tickled that I have the same instinct
- 9 as Marsha and Sara. It doesn't always happen that way.
- 10 But this concern that we have been talking about,
- 11 whether or not there are sufficient quality measures,
- 12 performance measures for the populations that Medicaid
- 13 takes care of and spends so much money on, DD, behavioral
- 14 health, long-term care, and other things, and so I kind of
- 15 want to ask this question based on your respective
- 16 experiences sort of in government, thinking about the
- 17 health care system changes and things like that rather than
- 18 sort of experts on this financing proposal.
- 19 I understand that if you are going to incentivize
- 20 performance in all sectors, you have to take some leaps,
- 21 and you have to create a structure and some incentives
- 22 before you are 100 percent confident in the measures.

- But I guess my question is, how can we really try
- 2 to focus on improving -- testing and improving those
- 3 measures? Because it has been a long time that we've sat
- 4 around this table. Actually, it's sort of like -- that's
- 5 actually a relatively shorter time, but a long time that
- 6 people have been observing the lack of good measures in
- 7 these areas. And the fact that Medicaid spends so much
- 8 money on it, the fact that there is so much pressure on
- 9 financing and all the things. It did not seem to have
- 10 really moved the ball forward very quickly.
- 11 And I would also say this relates to the
- 12 challenge of the data systems. I live in New York now, and
- 13 New York has an incredibly complicated DSRIP system, which
- 14 is really taxing even a pretty deep Medicaid program there,
- 15 and that's really only looking at acute care. I mean, it's
- 16 really not looking much beyond that at all.
- 17 So I'm just sort of wondering from your
- 18 perspectives, what are some steps that either we as a
- 19 Commission could take in terms of our recommendation or
- 20 exploration? How can we move this area forward in terms of
- 21 really pushing both performance measures and good data
- 22 analysis and collection?

- I know it's a hard question. You can be brief.
- MR. WEIL: Yeah. Well, I mean, I want to
- 3 reiterate what I said in my opening, which is,
- 4 fundamentally, now that I don't work at NASHP anymore, I
- 5 can say if you do this in a voluntary way, it's not going
- 6 to happen. And I mean measurement. It's expensive.
- 7 There's a lot of resistance, and if it happens, it will be
- 8 -- you won't have consistency across sites, which is what
- 9 you need. The whole point of measurement is actually, of
- 10 course, to be able to benchmark and improve -- or at least
- 11 one of the goals.
- 12 A huge portion of my desire to promote something
- 13 like this was to say, "Okay, states. You think you can do
- 14 it better for less. You've been saying it forever. So if
- 15 you believe it, the onus is on you to show it. So if you
- 16 want some savings, you have to invest in the data
- infrastructure to demonstrate that you had savings at the
- 18 same time that you were able to retain or improve quality."
- 19 So it's to flip the formula, and again, it's sort
- 20 of where we've used access, we've used access to a
- 21 quaranteed set of benefits as a proxy for quality, and we
- 22 know that that's a terrible proxy, and yet it's the only

- 1 one we've had.
- 2 Sarah, when you mentioned BBA, I was thinking one
- 3 of my favorite party jokes -- or I should say one of the
- 4 reasons I'm so popular at parties is I tell people about
- 5 the 75-25 rule, and no one believes that that ever was in
- 6 place. I go to great parties. I should get out more.
- 7 [Laughter.]
- 8 MR. WEIL: SO the point is we have this proxy for
- 9 quality that we know is inadequate, and what I was hoping
- 10 in proposing this -- and again, it's consistent with others
- 11 -- is to basically say to those who feel so confident that
- 12 they can do better, then the onus is on you.
- 13 Mark knows more, I'm sure, than I do about
- 14 various efforts that have occurred in Medicare to basically
- 15 pay for reporting before you pay for outcomes. I have
- 16 enough familiarity to know they exist. So that's really
- 17 fundamentally it for me, is that you have to tie it to a
- 18 business case, and if you're running a state Medicaid
- 19 agency with 8 million things that you have to do and a lot
- 20 of financial pressure, investing in voluntary quality
- 21 metrics is not going to rise to the top. And so it doesn't
- 22 happen.

- 1 So I think trying to create a framework where
- 2 there is a business case for doing it as opposed to just a
- 3 belief that we should is critical.
- 4 DR. McCLELLAN: First, I am probably not going to
- 5 go to Alan's party.
- 6 Let's say you're a state like New York that wants
- 7 to do something in terms of improving quality and lowering
- 8 costs at the same time, and what you have to do now is go
- 9 and apply to a bunch of disparate brands, go through a very
- 10 long waiver process on top of that, try to make it all fit
- 11 together when there is not really any set of measures or
- 12 standard expectations that you can lean on for how you're
- 13 designing these kinds of reforms. So that's a lot of work.
- And then on top of that, you've got to actually
- 15 negotiate out on a one-off basis what kind of savings
- 16 you're going to get, can you get something that's beyond
- 17 just the state's share. And some of that is in the new New
- 18 York waiver, but it's been a long process, and it's not a
- 19 very predictable roadmap, and generalizing from the New
- 20 York experience -- and either it's DSRIPs or its waivers --
- 21 is going to be really, really difficult because all these
- 22 features are so unique. The measures that are being used

- 1 are kind of unique and not necessarily representative of
- 2 what will be used in other states.
- 3 This is a federal program, and what seems to work
- 4 best is when there can be something in it for the federal
- 5 government and something in it for the states. So if
- 6 you're going to ask the states to do more in terms of
- 7 accountability on some standard, truly meaningful measures
- 8 or more standard, truly meaningful measures of quality, I
- 9 think they are going to understandably want something in
- 10 return, which would be a faster way to get these reforms in
- 11 place and an expectation in more -- not just short-term
- 12 DSRIP, but long-term predictability that they can make
- 13 these investments and reforms in care and there will be a
- 14 long-term payoff.
- The problem with a DSRIP, just like a problem
- 16 with some of these other pilots, it is three years, five
- 17 years, some short period of time, and then what? How do
- 18 you make those care reforms sustainable?
- 19 Medicare is having some of the same issues with
- 20 some of its CMMI pilots where people have demonstrated,
- 21 "Hey, you gave us some money up front. We were able to
- 22 reform care and lower cost, but what do we do now?" There

- 1 is no payment system for that or no standard model for that
- 2 reform and care to fit into to make it sustainable. So
- 3 this is really about making the kinds of things that states
- 4 are trying to do more sustainable, more effective, and in
- 5 return, I think what the states are going to have to show
- 6 is more accountability for the results as opposed to a lot
- 7 of -- maybe a shift away from so much emphasis on the
- 8 traditional kinds of standards around benefits and so
- 9 forth.
- 10 CHAIR ROWLAND: For the benefit of a few of our
- 11 Commission members, could you just clarify what DSRIP is?
- 12 DR. McCLELLAN: Delivery System Reform. These
- 13 are Innovation Pilots that are intended to support the tons
- 14 of good ideas out there for doing better than we're doing
- 15 in getting better health outcomes at lower costs for
- 16 particular kinds of Medicaid beneficiaries, and many states
- 17 are implementing a number of these. They are being done as
- 18 sort of pilot programs under this sort of CMMI authority
- 19 that came with the Affordable Care Act. And --
- 20 COMMISSIONER COHEN: And incentive payments that
- 21 come along with performance.
- DR. McCLELLAN: And incentive payments along with

- 1 them.
- 2 COMMISSIONER COHEN: Incentive payments to
- 3 provider systems.
- 4 DR. McCLELLAN: Right. Right.
- 5 But again, these are one-time pilots, and I think
- 6 a very important question, as with any pilot programs, is
- 7 what do you do next? The law on the Medicare side gives
- 8 CMS the authority to expand the pilot that they think works
- 9 nationally. That hasn't happened with any yet. I guess
- 10 we're still early on since the 2010 law, but again, unless
- 11 you've got a more systematic framework of being able to pay
- 12 for and support and reward states that are improving
- 13 quality and lowering cost, I think it's going to be hard
- 14 for a lot of these efforts to really be sustainable.
- 15 CHAIR ROWLAND: And for the record, I am going to
- 16 have Anne just explain what the Commission is actually
- 17 doing in DSRIP.
- 18 EXECUTIVE DIRECTOR SCHWARTZ: Yes. We are
- 19 finishing up a project on DSRIPs right now with the help of
- 20 NASHP, and I think maybe at the next meeting and certainly
- 21 at the next meeting in May, we will be bringing to you what
- 22 we have learned in that project with some description at

- 1 different levels because it is so complex about how these
- 2 things work and how they work in different states, so stay
- 3 tuned for that.
- 4 COMMISSIONER GABOW: Thank you both for coming.
- 5 I think we all know that Medicaid has done some remarkable
- 6 things, but to me there are three issues that I think are
- 7 worth thinking about, and I was wondering how what you're
- 8 proposing might help or further complicate these issues.
- 9 The first one is the tremendous lack of
- 10 uniformity of what you get if you're poor and vulnerable in
- 11 one state versus another, unlike Medicare, which is no
- 12 matter where you live, this is how it works.
- 13 The second is the tremendous administrative
- 14 complexity that exists within the program for the states to
- 15 have to administer.
- 16 And the third is something that, Alan, you
- 17 alluded to, that this population has much of their problem
- 18 in the social determinants of health, not in the health
- 19 care system.
- 20 So how do we know that shared savings would go
- 21 back into actually dealing with the social determinants of
- 22 health, which ultimately will influence the cost of this

- 1 population and their well-being, and not go back to make
- 2 providers have bigger bank accounts or put new roads in or
- 3 whatever? And is there a way that in one of your criteria
- 4 the shared savings could be stepped up in some way if it
- 5 were, in fact, directed to those things that determine many
- 6 of the problems in this population?
- 7 MR. WEIL: Let me respond. I mean, I don't think
- 8 the first issue you raise is addressed through these. In
- 9 some respects, the more you give states a path -- and I
- 10 suggest that it's optional -- it could actually increase
- 11 disparity across states in their approach. Obviously, lack
- 12 of uniformity in eligibility is something that this is not
- 13 designed to address, and talk to the Supreme Court about
- 14 that.
- 15 With respect to the second, administrative
- 16 complexity, I mean, this is something that Mark and I both
- 17 referred to. To the extent that we can create a statutory
- 18 pathway that is not based on one-off waiver negotiations --
- 19 I'm not suggesting waivers are the root of all
- 20 administrative complexity in Medicaid, but they do create a
- 21 particular type of complexity about resources, about time,
- 22 about transparency, and placing this structure in a more

- 1 uniform formal way I think is a big win. But it doesn't
- 2 really address some of what I'm sure are some of the other
- 3 things you would think of as complexity.
- With respect to the social determinants, I mean,
- 5 this goes beyond this paper. I think that shared savings
- 6 and the whole sort of ACO performance movement is a
- 7 facilitator for the health care system to come to its
- 8 senses and realize that a lot of the money that's being
- 9 spent in it could yield better outcomes if it were spent
- 10 elsewhere, and if you get to keep some of the savings, you
- 11 now have an incentive to do so.
- 12 I do not believe that that facilitator is all
- 13 that we need to get to where we should be in terms of
- 14 rebalancing our resources toward the social elements that
- 15 affect people's health, and I very strongly would argue for
- 16 direct interventions that move resources and invest.
- 17 I'm enough of a state person and enough of a
- 18 government administrator to be nervous about something that
- 19 creates different shared ratios, depending on whether the
- 20 service is medical or social, because I see gaming and I
- 21 see administrative complexity and I see lots of ways that
- 22 that goes wrong. And so to me, the approach is to

- 1 facilitate, and then if you want to directly target
- 2 resources through another initiative, I would do so. But I
- 3 personally get nervous about using the shared savings model
- 4 to then also create, if you will, differential match rates
- 5 for different kinds of services, although that's obviously
- 6 a time-honored tradition in Medicaid.
- 7 DR. McCLELLAN: Just a couple points. On the
- 8 lack of uniformity across states, I agree we probably will
- 9 see more differences in approach, at least initially under
- 10 this kind of model, but hopefully what would happen is
- 11 reduction in differences in results. Right now, I think
- 12 one reason there are so many varied approaches is that
- 13 there's just not that much clarity on what kind of impact
- 14 they're really having on the outcomes that we care about.
- And I think, again, one of the big things for me,
- 16 when I was at CMS and starting, the forerunner of the
- 17 Medicare ACO program was just to shift the focus to what
- 18 really matters, you know, something like patient experience
- 19 with care and outcomes and getting to lower costs. So even
- 20 if you don't make a fundamental shift, you know, putting
- 21 all of the money into this new kind of payment system right
- 22 away, even if it is truly incremental, at least emphasizing

- 1 that I think could help add to the momentum behind what's
- 2 right now, as Alan was saying, a pretty complex DSRIP
- 3 program, pretty complex waiver processes, which are all
- 4 intending to be about getting to better results, but, you
- 5 know, not providing as much clarity and, therefore, as much
- 6 speed and support for states and doing what really works,
- 7 given whatever resources they're willing to spend to have
- 8 the most impact on these populations.
- 9 In terms of the social determinants, I think more
- 10 match rate -- you know, higher match rates, things like
- 11 that would be nice. I think the biggest challenge is it's
- 12 just really hard to get these different kind of funding
- 13 streams aligned and then shift the resources from one to
- 14 the other in a way that works.
- 15 I can tell you from, again, back in my days at
- 16 CMS, any proposals that talk about non-medical spending
- 17 leading to an impact on medical spending coming from states
- 18 are looked at with a very high degree of skepticism, you
- 19 know, having seen a lot of, like, school transportation
- 20 programs and, you know -- but that's because this is
- 21 occurring in the context of what states view as kind of an
- 22 open-ended, often very favorable matching rate program.

- I think the only way -- the only way -- you're
- 2 going to really get significant support from Medicaid
- 3 funding streams for coordinating those kinds of services is
- 4 through a program like this where you can, you know, tell
- 5 actuaries with a straight face that just because we're
- 6 adding in this funding stream doesn't mean funding is going
- 7 to go up, and it really is going to lead to some worthwhile
- 8 changes for those to work.
- 9 As you know from your experience in Colorado,
- 10 it's not just a matter of saying, okay; we want to spend
- 11 more on social services. You need a coordinated approach
- 12 to how you're spending that money. You need to target it
- 13 to the right people. You need to track the overall
- 14 combined spending and have some accountability for keeping
- 15 that spending down. That's what this kind of approach is
- 16 about, and I think the fact that we're not seeing as much
- 17 movement in terms of combining these funding streams
- 18 effectively while keeping costs down, you know, still a lot
- 19 of skepticism in Medicaid waivers to try to do this is
- 20 because we don't have enough emphasis on results and
- 21 encouraging states to make some hard changes in the way
- 22 they run their agencies and the way they work together to

- 1 actually achieve better results for beneficiaries.
- 2 COMMISSIONER MILLIGAN: I'm tempted to ask if the
- 3 state procurement process, Alan, would even fit inside of
- 4 your three-year timeline.
- 5 I want to test a little bit of the boundaries
- 6 about whether this should be a Medicaid-focused or an all-
- 7 payer or total-payer, total-funding focus. Medicaid grew a
- 8 lot because states saw an advantage and others saw an
- 9 advantage in bringing into a leveraged financing
- 10 arrangement things like child welfare and special ed. and
- 11 lots of things. Some of the doors have closed over time.
- 12 Deleveraging I think would have maybe some of the
- 13 salutary effects that you're talking about in terms of
- 14 public health and how much Medicaid has taken over the
- 15 financing for behavioral health and other things.
- 16 But I want to test sort of the permeability of
- 17 this and the cost shifting and sort of the social pieces,
- 18 because presumably in a shared savings model, there could
- 19 be effects to other payers and other covered populations if
- 20 the state achieved savings through provider rate reductions
- 21 or other kinds of benefit limitations or reducing support
- 22 for uncompensated care or other kinds of things. And the

- 1 spillover -- and I'm sort of picking up, I think, on some
- 2 of what Sara was getting at. Some of the spillover could
- 3 be into not only Medicare but on the commercial side, and
- 4 then the spillover could be into accelerating the adoption
- 5 of high-deductible plans and accelerating an employer's
- 6 approach to sort of keep its premiums managed through
- 7 shifting to employees and some of the sort of defined
- 8 contribution instead of defined benefit model.
- 9 So that's all by way of asking how in your view
- 10 would the unintended consequences outside of wherever you
- 11 would draw the boundary of analysis, how would you address
- 12 the cost shift or the shift across that boundary line into
- 13 the non-Medicaid populations and non-Medicaid areas of the
- 14 delivery system?
- 15 MR. WEIL: There have been a number of shared
- 16 savings proposals made that are on total state spending,
- 17 and they're designed to basically draw the circle broader
- 18 so that you can't get outside of it. As I said,
- 19 conceptually I love it, but I don't think we can either
- 20 measure it, nor do I think states have the appropriate
- 21 controls.
- To be totally honest, I'm just not too worried

- 1 about Medicaid shifting costs outside of its boundaries any
- 2 more than it already has. I don't see a lot more leverage
- 3 to do that, and I think the political constraints on that
- 4 are more relevant than some federal-state financial
- 5 constraints. But I obviously could be wrong.
- I do want to say, you know, when I wrote this
- 7 paper, I was much more focused on the dynamics than on the
- 8 specifics. The context of this paper for me was a fear
- 9 that with states making decisions every day on things that
- 10 the federal government is paying 100 percent for, whether
- 11 that's the Medicaid expansion or the exchange subsidies,
- 12 that over time state flexibility would be eroded as the
- 13 federal government, taking a close look at the cost of
- 14 these programs, started to say, wait a minute, we don't
- 15 like how much they cost, we're going to tell states what to
- 16 do.
- 17 And so I was trying to find a way that would
- 18 create a dynamic of alignment around shared savings, truly
- 19 the shared side. As Mark said, it's a lot easier to do
- 20 these things when both the state and the federal government
- 21 see that they have something in it.
- 22 So that's really the context I was working in. I

- 1 was much more worried about the state-federal relationship
- 2 than the notion that the state is somehow going to shift
- 3 costs outside. It's a totally reasonable question, but
- 4 it's actually not the one that motivated my --
- 5 COMMISSIONER MILLIGAN: And, I'm sorry, if I
- 6 could just -- my emphasis might have been misplaced,
- 7 because partly I was getting at that issue, but partly I
- 8 was getting at the issue of isn't it in the public interest
- 9 to try to have whatever the shared savings in a sense to
- 10 sort of raise all boats, whether it's adoption of health
- 11 information exchanges or all-payer reform. So I wasn't
- 12 solely focusing on the cost-shifting piece, but I was
- 13 trying, I think, to elevate to the broader public interest
- 14 being advanced by whatever the shared savings model would
- 15 be.
- 16 MR. WEIL: So I could not agree with you more.
- 17 The problem is I'm trying to figure out the accountability
- 18 pathway. So it certainly would be better if we could save
- 19 everyone something, but my concern is those individual
- 20 actors, whether it's states or delivery systems or
- 21 enrollees or whoever, they're faced with their own piece of
- 22 it. And I just can't find a way to add up all the pieces

- 1 and say we're all in it together; therefore, we'll all take
- 2 the approach that is best for all of us. What we're all
- 3 going to do is take the approach that's best within a
- 4 context, and I'm trying to align those contexts. And some
- 5 of it I can do, and some of it I think it just gets too
- 6 complicated. But maybe that's the next iteration.
- 7 DR. McCLELLAN: Maybe there's some really
- 8 suggestive evidence from Medicare about these kinds of
- 9 concerns. The same kinds of issues arise there, you know,
- 10 if Medicaid does something -- Medicare does something to
- 11 control costs like cut physician or hospital payment rates,
- 12 that's going to end up putting more pressure on providers,
- 13 because their costs of doing business are effectively
- 14 shifted elsewhere.
- 15 You know, Medicare is farther down this road of
- 16 at least talking about and starting to implement more
- 17 systematically and nationally these changes in payments,
- 18 both in the Medicare managed care plans and the performance
- 19 measures used there and in the ACO programs and the other
- 20 pilots and initiatives that the administration is
- 21 undertaking administratively. And if and when the
- 22 physician SGR legislation is ever fixed, that's going to be

- 1 a big further shift to these kinds of more accountable
- 2 payment models. And the main motivation behind that is to
- 3 give -- to provide an alternative for cost control other
- 4 than just squeezing down the rates and shifting the costs
- 5 and getting stuck in this vicious cycle of having to do
- 6 more fee-for-service payments.
- 7 So it may not be easy, as Alan is saying, to come
- 8 up with a comprehensive way of getting Medicare, the
- 9 commercial insurers, and the Medicaid programs together,
- 10 but directionally, what we've talked about here is, I
- 11 think, similar to where Medicare is already heading and
- 12 where many of the commercial plans are heading as an effort
- 13 to avoid restrictions and reducing provider payment rates
- 14 and things like that in order to keep costs down.
- 15 CHAIR ROWLAND: Well, I thank you for giving us
- 16 such a broad and wide-ranging discussion that I think
- 17 leaves a lot of room for continued thought and action by
- 18 the Commission. And I'm going to ask you -- I mean, I
- 19 think one of the things we are very interested in is
- 20 knowing what kind of metrics would be important to measure,
- 21 and one of our charges is to look at what data and
- 22 information states should have and be developing. And so

- 1 if you have further thoughts around what we might do to
- 2 stimulate in the short term through our recommendations
- 3 better investment in both the data and the performance
- 4 measures, we would appreciate receiving that so that we
- 5 could act further on your wise counsel. But thank you both
- 6 for coming today.
- 7 DR. McCLELLAN: Thank you, and we'll follow up
- 8 with Anne on that.
- 9 CHAIR ROWLAND: Great. Thank you.
- And now, since we're talking about states and
- 11 state capacity, one of the issues that we have had on the
- 12 Commission's agenda is do states have administrative
- 13 challenges and the administrative capacity to move forward
- 14 on many of these kinds of reforms, and we sponsored a
- 15 roundtable on that, and I'd like Moira to come up and
- 16 review that with us.
- 17 And think about performance measures and a
- 18 state's ability to implement those as you talk.
- 19 ### Session 11: THEMES FROM ADMINISTRATIVE CAPACITY
- 20 **ROUNDTABLE**
- 21 * MS. FORBES: All right. Good morning. Yes, that
- 22 last session was a very good setup to this.

- 1 So I'd like to give an update on our
- 2 administrative capacity work. In our June 2014 report to
- 3 the Congress, the Commission included a chapter on
- 4 administrative capacity, and that chapter, just a quick
- 5 recap since some folks are new.
- 6 We covered the range of responsibilities that
- 7 states have, some of the challenges they face in meeting
- 8 the regulatory requirements, improving quality of outcomes,
- 9 and integrating Medicaid and CHIP into sort of larger
- 10 delivery system reforms.
- We also talked about the innovative approaches
- 12 developed by states and CMS and private organizations to
- 13 help states strengthen Medicaid administrative capacity.
- 14 We noted that while there is certainly a general
- 15 consensus that Medicaid, as a large public program, should
- 16 be seeking value and seeking high performance, there were
- 17 few clear standards to assess these objectives and little
- 18 evidence on best practices.
- 19 So we noted the next steps for MACPAC would be to
- 20 examine how administrative performance should be measured
- 21 and identify which strategies are most effective in helping
- 22 states to develop that capacity.

- 1 To help inform those activities, we convened a
- 2 roundtable of experts to gain insight on the needs of state
- 3 Medicaid agencies and identify some additional
- 4 opportunities and strategies to develop capacity.
- 5 We invited a diverse group of experts to come to
- 6 MACPAC's offices here in D.C. for a day earlier this month.
- 7 The group included current and former state Medicaid
- 8 directors and CMS leaders, representatives of other large
- 9 public purchasers, such as the Federal Employees Health
- 10 Benefits Program, consultants and researchers, performance
- 11 measurement experts, and representatives from organizations
- 12 such as the Medicaid Leadership Institute.
- 13 And Trish was one of the participants, and I
- 14 don't know if you wanted to -- I know, unfortunately, there
- 15 was weather, and a few of the folks had to actually be on
- 16 by phone, couldn't make it to D.C. that day, and Trish was
- 17 trapped under the snow in Maine. But I don't know from the
- 18 part -- that you were able to hear, is there anything you'd
- 19 like to share?
- 20 COMMISSIONER RILEY: The part that I was able to
- 21 hear, I did participate, and Judy Moore was also there and
- 22 had some very focused comments, I thought. But I thought

- 1 it was a challenging conversation and kind of went in
- 2 circles a little bit, and I think the issue of measurement
- 3 is a really tough one, and we can tell from at least the
- 4 part of the conversation I heard that people really
- 5 struggled with -- is that the place to focus our attention.
- 6 MS. FORBES: We met for a full day. These are
- 7 the questions that the group was asked to focus on, and we
- 8 did have professional moderators. MACPAC staff were just
- 9 observers to the conversation.
- In the morning, we focused a lot on the state
- 11 strategies for recruitment and staff development. We've
- 12 heard a lot about how hard it is to staff a program,
- 13 especially when you're trying to pursue innovation. We
- 14 talked about the different approaches states and other
- 15 organizations have taken to develop or supplement state
- 16 capacity, and in the afternoon, we actually spent a lot
- 17 more time talking about performance measurement
- 18 specifically, and we also discussed the federal role sort
- 19 of broadly as well as MACPAC specifically, that
- 20 participants talked about current federal efforts to help
- 21 states and their suggestions for what might be done in the
- 22 future.

- 1 In the morning, the group discussed staffing.
- 2 There was a lot of discussion about the different types of
- 3 staff needed to run an effective Medicaid program, not so
- 4 much the specific skill sets needed, but more the sort of
- 5 mix of leadership and management and frontline staff, and
- 6 the differences in how you recruit and you train and you
- 7 retain and you develop staff in each of those groups.
- 8 The participants, again, they represented a sort
- 9 of diversity of perspectives, but they talked about a lot
- 10 of different ways that states can get access to the breadth
- 11 and depth of staff that they need to run a program. They
- 12 talked about different measures to recruit, to train. They
- 13 talked about hiring contractors to fill specific skill
- 14 needs or to provide surge capacity. They talked about
- 15 partnering with state universities. There was sort of a
- 16 large menu of alternatives for states that are trying to
- 17 get the expertise and the levels of staff that they need to
- 18 be effective.
- 19 The group did talk about frontline workers a bit,
- 20 which is not something that the Commission focused on a lot
- 21 in our chapter last year, but certainly, with all of the
- 22 changes that have happened in eligibility processes and

- 1 policies over the last couple of years, the role of the
- 2 frontline worker is very important. They talked about
- 3 strategies to involve frontline workers more in identifying
- 4 opportunities for performance improvement and then
- 5 implementing those, both as a mechanism not just to improve
- 6 the program, but to help with the morale and with retention
- 7 and with identifying future leaders. So that was an
- 8 interesting sort of part of the conversation.
- 9 What we heard from the discussion is that there's
- 10 a lot of models in the states to address all of these
- 11 issues, and there's a lot of lessons that we can learn
- 12 about what works in what context and in what circumstances.
- 13 What we did not hear was sort of a consensus on an approach
- 14 that would be applicable nationally. There's a lot of
- 15 variation in the states.
- 16 We certainly heard that additional federal
- 17 support for things like training, maybe expanding the reach
- 18 of the Medicaid Integrity Institute, things like that would
- 19 be welcome, but the group didn't come to some sort of
- 20 consensus on this is the model that every state should be
- 21 encouraged to adopt. There's a range of things that states
- 22 have found to be effective, and publicizing those but not

- 1 necessarily requiring or incentivizing any single strategy,
- 2 I would say was the takeaway from that, from the morning.
- 3 The group spent a good portion of the afternoon
- 4 discussing performance measurement and how we can measure
- 5 Medicaid performance for accountability improvement. This
- 6 really echoes the conversation that we just had.
- 7 The participants identified a number of different
- 8 dimensions in which performance measurements are important,
- 9 and they sort of bucketed it into the day-to-day Medicaid
- 10 operations, how quickly and accurately a state processes
- 11 eligibility applications or how quickly and accurately a
- 12 state processes claims.
- 13 They talked about the measures that you want to
- 14 have as a purchaser of health care services, the quality
- 15 and outcome measures, the percentage of kids that are fully
- 16 immunized or the percentage of people who are admitted as
- 17 an inpatient and then readmitted within 30 days of
- 18 discharge.
- 19 And then they also talked about sort of metrics
- 20 around Medicaid's strategic goals or Medicaid's role in
- 21 seeking value, and some of the metrics that were identified
- 22 were things such as the proportion of payments that are

- 1 made on the basis of value rather than volume or the
- 2 proportion of payments for long-term services and supports
- 3 that go to services provided in the home and community as
- 4 opposed to services that are provided in an institution.
- 5 However, outside of -- and again, this echoes
- 6 what we just heard -- outside of HEDIS and the core adult
- 7 and child measures that CMS has been working on for the
- 8 past few years, a lot of what folks were talking about were
- 9 very state-specific measures that either the state itself
- 10 has chosen to measure and report or requires its
- 11 contractors to measure and report or that CMS has tied to a
- 12 specific waiver or to a specific grant or initiative. We
- 13 didn't hear about a lot of consensus around national
- 14 measures.
- The group did talk about the challenge of
- 16 comparability among states and comparing states. Some
- 17 raised the concern that if states do use consistent
- 18 measures, they are going to be compared to each other and
- 19 they are going to be stacked up. What folks in the
- 20 roundtable sort of suggested was that part of developing
- 21 measurement, sort of consistent measurements from Medicaid,
- 22 is also developing a way to allow for appropriate

- 1 adjustment for the differences among states, who they
- 2 cover, what they cover, that sort of thing, that that
- 3 context is really an important part of having a measurement
- 4 system. And there were several people in the room that
- 5 definitely emphasized that point.
- I would say we heard agreement among the
- 7 participants that consistency in performance measurement is
- 8 preferable to inconsistency, but we did not hear agreement
- 9 around how we should get to those measures. There were
- 10 some folks who very strongly believe that this should come
- 11 up from the states, that they are in the best position to
- 12 know what to measure and how to get that done. There were
- 13 some folks who said this is the appropriate role for CMS:
- 14 they have the national perspective, they've got the
- 15 resources to invest in coming up with a measure set. And
- 16 there were some folks who said the private sector, the
- 17 research community, if they had good data, they can go out
- 18 and really look at it and think about what should we
- 19 measuring, what should we be focusing on. We did not hear
- 20 consensus from the participants around how to get to the
- 21 bidders.
- 22 So a lot of the --

- 1 CHAIR ROWLAND: Maybe that's an area that MACPAC
- 2 can try and give some guidance.
- 3 MS. FORBES: That would be good, and I will come
- 4 back to that in a second.
- 5 At the end of the day, we asked about federal
- 6 policy opportunities, and I should point out that Judy
- 7 Moore was one of the experts we had in the room, and
- 8 several times, she kept trying to get the group to come
- 9 back to what can MACPAC do or what can the federal
- 10 government do.
- 11 CHAIR ROWLAND: For the new members, Judy Moore
- 12 is a retired member of MACPAC.
- MS. FORBES: Yes.
- 14 CHAIR ROWLAND: She had this issue as one of her
- 15 main issues while she served as a Commissioner.
- 16 MS. FORBES: And she had been at CMS and was one
- 17 of our experts for bringing that perspective.
- 18 What the discussion came back to when the group
- 19 talked about the federal policy opportunities, one of the
- 20 things that the participants sort of kept raising was this
- 21 issue that Medicaid -- they acknowledged that Medicaid is
- 22 jointly administered and funded by the states and the

- 1 federal government but pointed out that the states have
- 2 tremendous flexibility in how they design and operate their
- 3 programs.
- 4 And it's very difficult to define high
- 5 performance in terms of access or quality or efficiency,
- 6 given the enormous variation in coverage and payment and
- 7 state organization and delivery systems. But in the
- 8 absence of consistent measures of performance, of course,
- 9 it's difficult for states or the federal government to know
- 10 how any state's performance stacks up against other states
- 11 or to determine which state structures and policies are
- 12 effective.
- So this is a challenge for some of the other
- 14 potential federal policy opportunities that the group
- 15 identified, which included providing a federal
- 16 clearinghouse of effective practices, hoping to create the
- 17 justification or I guess the business case for investment
- 18 in administrative capacity, providing bonuses as an
- 19 incentive for states to improve performance or achieve high
- 20 level of performance, having a way to measure that
- 21 performance as an underpinning to all of those policy
- 22 solutions that the group identified.

- 1 Again, this echoes an earlier conversation and
- 2 what we heard last month from the folks who reported on the
- 3 Medicaid Listening Institute.
- I know that we often fall back on anecdotes about
- 5 which states are high performing. It was a struggle when
- 6 we were working on the chapter last year. A lot of the
- 7 information we have is based on stories about the outliers
- 8 that were at one end of the performance spectrum on the
- 9 other, but we don't really know where most states fall.
- 10 So while MACPAC has certainly highlighted a lot
- 11 of these challenges in data and measurement, we have put a
- 12 spotlight on this, there's still not much for anyone to
- 13 work with. So in terms of follow-up from the roundtable
- 14 and what I would sort of ask the Commission, is there
- 15 something we can do to further this discussion? Is there
- 16 any work, particularly in the area of the performance
- 17 measurement, which might help move the conversation from
- 18 "this is a problem" to "is there something that someone can
- 19 do"?
- 20 CHAIR ROWLAND: Thank you.
- 21 Trish, then Sharon, then Andy.
- 22 COMMISSIONER RILEY: It's sort of where I was

- 1 left with the Alan and Mark discussion, thinking about the
- 2 sort of fundamental rethinking. I wanted to ask the
- 3 practical question of even if we could do the shared
- 4 savings, where's the capacity in the state to stop, think,
- 5 thoughtfully approach this? We don't reinforce that. We
- 6 don't pay for that. We don't allow that to happen. So any
- 7 kind of major reform becomes a full employment program for
- 8 consultants, which is not a bad thing, and you certainly
- 9 need them, but it strikes me that there is a very rich area
- 10 for MACPAC here, both in bringing all the parties together
- 11 around measurement, of which I think is less a priority,
- 12 then real investment in training and support for the
- 13 management of Medicaid agencies, with the recognition that
- 14 Medicaid directors turn over every two years. You've got
- 15 to build real capacity within those agencies.
- We build capacity to go after fraud and abuse,
- 17 and we don't build the same capacity to help states
- 18 administer themselves, and it seems to me recommendations
- 19 around a congressional activity and change in the statute
- 20 that would have a parallel activity to the fraud and abuse
- 21 work at the 90-10 with the college of fraud and abuse -- I
- 22 forget what it's called -- and the sort of equivalent on

- 1 the administrative side is where we should put our eggs in
- 2 that basket and less so in measurement, although I do think
- 3 it's an appropriate role for us to bring all those parties
- 4 together and begin to look at that.
- 5 CHAIR ROWLAND: Sharon.
- 6 COMMISSIONER CARTE: Moira, I thought the
- 7 comments on the slide you have for what the MACPAC heard
- 8 about staffing are kind of interesting, and they seem to
- 9 belie what we hear informally from states and Medicaid
- 10 officials, where you say they have many options to get
- 11 access to the breadth and depth of expertise needed, but
- 12 it's just been my experience and observation that just
- 13 oversight of managed care, for example, takes a lot of
- 14 expertise, very specialized expertise.
- 15 I heard the Deputy Commissioner for the State of
- 16 Virginia, for example, say in conferences, national
- 17 conferences, that really states need to have people, staff
- 18 that have MBAs. They need to be able to read the
- 19 prospectus of the company, the corporations that they're
- 20 dealing with, know what those companies are doing across
- 21 states. And frankly, I just do not see that kind of
- 22 expertise in the states. I am just throwing it out there,

- 1 but I'd be surprised if more than a dozen states have that
- 2 kind of expertise.
- 4 struggle with vacancy rates. Yes, they might. I mean
- 5 large vacancy rates of more than 20 percent. I am
- 6 disappointed in this response.
- 7 The other thing I wanted to ask you was if there
- 8 was any discussion about Medicaid programs needing to have
- 9 or wanting to have an office of an actuary or an ongoing
- 10 actuarial contract.
- In my state, the public employees program has
- 12 one. The CHIP program has one, but Medicaid, the largest
- 13 payer, has none. I mean, go figure.
- 14 MS. FORBES: So actuarial expertise was one of
- 15 the specific areas that the states talked about, and I may
- 16 have oversimplified. It wasn't that the folks in the room
- 17 didn't say that they had struggles. It was that they did
- 18 identify a wide range of ways to solve the problem, but
- 19 they certainly all experienced the challenging in finding
- 20 folks. Actuarial expertise was one of them.
- 21 I think a lot of states have hired that, but we
- 22 did hear from a few states where they have had to make the

- 1 case to be able to get exemptions like the salary rules, to
- 2 be able to hire that kind of expertise, and I think those
- 3 states are -- the ones that we heard from in this meeting -
- 4 are states that have made a significant investment in
- 5 managed care as a delivery system reform and used that to
- 6 justify the investment and get the permission to do that.
- 7 Whereas, I don't know that every state that implements a
- 8 managed care program makes the whole sort of corresponding
- 9 shift in how it staffs its own program that would sort of
- 10 relate to that.
- 11 CHAIR ROWLAND: I think this goes to the issue
- 12 that we have tried to work with before of what's the skill
- 13 set that a state needs to either have in-house or ongoing
- 14 contracts with to be able to manage Medicaid in a modern
- 15 world, and certainly, we hear that there's real data and
- 16 health information technology needs. There are real
- 17 actuarial services needs. There's contracting health. So
- 18 I think that is an area where we need to keep pushing as a
- 19 Commission on, as Trish likes to say, what does it take to
- 20 run a modern Medicaid program?
- I have Andy next and then Donna.
- Sharon, were you finished?

- 1 COMMISSIONER CARTE: I just wanted to add it's
- 2 not only managed care. I currently have a utilization
- 3 review nurse who is retiring. Just the time that it takes
- 4 to recruit someone new -- and I'll be surprised if I can
- 5 get someone who has her certification in doing health
- 6 claims review.
- 7 The time and, as Trish said, to be able to
- 8 thoughtfully manage and plan for your program is very
- 9 dependent on your capacity.
- 10 COMMISSIONER COHEN: Moira, I wanted to ask a
- 11 little more about who was there and whether or not -- were
- 12 most of the people who were there consultants and
- 13 researchers and performance measurement experts within
- 14 health care or not within health care?
- MS. FORBES: Primarily within health care.
- 16 Several of the consultants -- and we had a few current
- 17 state Medicaid directors, and some of the consultants and
- 18 researchers who were there were former state Medicaid
- 19 directors.
- 20 We purposely wanted to have a diversity of
- 21 opinion. We had some folks who are involved in thinking
- 22 about performance for public programs generally, of which

- 1 Medicaid is one but not the only, and we brought in folks
- 2 who think about public value, like from the IBM Center on
- 3 Excellence in Government, those kinds of folks, who again
- 4 are not as Medicaid focused, but more thinking around how
- 5 do government programs operate effectively.
- 6 EXECUTIVE DIRECTOR SCHWARTZ: I think this was a
- 7 struggle here because we specifically tried to find those
- 8 sorts of people I was only there for part of the day but
- 9 among the people in the room who were sort of the outliers,
- 10 the conversation kept sort of swirling back to their
- 11 expertise and their ability to contribute, and I think in
- 12 some ways, the folks who are Medicaid-centric, the current
- 13 and former folks, kept zeroing in on something that was
- 14 sort of hard to weigh in on, kept comparing themselves to
- 15 the highway department. That's what we heard a lot about.
- 16 So I don't think we probably were as effective as
- 17 we could be, although we certainly were trying just that,
- 18 to bring in those other cross-sector experiences.
- 19 CHAIR ROWLAND: While your summary is helpful, as
- 20 Marsha just raised, I think it would be more helpful to the
- 21 Commission next time to also have the agenda and the
- 22 participants of the roundtable included in our materials.

- 1 COMMISSIONER COHEN: Agree.
- 2 VICE CHAIR GOLD: Did the person who did this
- 3 prepare a summary for you of the session that you used that
- 4 would have more detail that we could look at as to what
- 5 people said or not?
- 6 MS. FORBES: Our contractor is preparing a final
- 7 deliverable. We just held this. This was like two weeks
- 8 ago.
- 9 VICE CHAIR GOLD: Oh, okay.
- 10 MS. FORBES: We don't have the final deliverable
- 11 yet, but we wanted to not wait another month.
- 12 VICE CHAIR GOLD: Sure.
- 13 COMMISSIONER COHEN: I am struck. This may be
- 14 something that all of you have heard before, but I have to
- 15 say when I heard it for the first time, I thought, "Ha,"
- 16 and I have applied it in many different contexts. So there
- 17 is this sort of the traditional sort of made-up tale, I'm
- 18 quite sure, about if you had asked people 100 years ago,
- 19 what do they really need to sort of make their work go
- 20 better or more productively, they would say they needed a
- 21 faster horse, and it was because they could not envision
- 22 that coming along -- this was more than 100 years ago --

- 1 we're going to be in cars, so they were very focused on, "I
- 2 need a faster horse. I need a faster horse. How can I
- 3 make my horse faster?"
- 4 And I think sometimes it's very hard to get
- 5 answers about how to improve the system from people who
- 6 have very immediate sort of like needs and incentives and
- 7 other things who are working within the system when they
- 8 work under the constraints that they work under, and most
- 9 systems are sort of, as the saying goes, designed to get
- 10 the outcomes -- or get the outcomes that it was designed to
- 11 get.
- So I'm really glad that you tried to get people
- 13 outside of Medicaid to sort of think about comparisons and
- 14 other programs that may have faced similar challenges. I
- 15 mean, basically, this is a management -- I mean, it's
- 16 management issues, and it's management expertise that's
- 17 probably needed, but both within the organizations and
- 18 external to think about it.
- 19 But I am sort of struck by the last panel too.
- 20 So I asked the question. God, our work on performance
- 21 measurement in certain areas is just so weak and so behind,
- 22 and so how do we move that along? Basically, Alan's answer

- 1 was you design a system that rewards it or punishes it and
- 2 says if you can't measure it, you can't get any benefit,
- 3 and then people will focus on it. I guess that's part of
- 4 what I'm thinking. Maybe we can move things along a little
- 5 bit by being crystal clear about what the outcomes should
- 6 be or what the processes even should be of a Medicaid
- 7 system, like really identifying the areas that are the most
- 8 important and encouraging CMS or recommending or whatever,
- 9 whatever we want to do, say you have to -- whatever the
- 10 tools are, require, incentivize, reward, or punish if these
- 11 things aren't met.
- 12 I feel like we are a bit circular here. We sort
- 13 of have this big sense that there is a lack of capacity,
- 14 but we haven't prioritized what are the most important
- 15 areas, what are the biggest areas of deficit, and only once
- 16 we, I think, are clearer on that can we say, okay,
- 17 developing a system that makes states really focus on this.
- 18 I mean, if you were going to lose one point of FMAP, I
- 19 assure you the state would do something to get you a good
- 20 nurse, and I'm not suggesting that that is the approach or
- 21 the right sort of level of penalty, but we got to make this
- 22 a bit more concrete with incentives, I think.

- 1 COMMISSIONER CHECKETT: Well, I'm so glad to hear
- 2 that this is the start of more substantive and focused work
- 3 in this area, given, I think, its great significance. And,
- 4 in fact, it's linked to, you know, not just the discussion
- 5 earlier today about what can we do to control the cost of
- 6 the Medicaid program, but in many ways to all the work we
- 7 do, because the Medicaid agencies are the ones who are
- 8 making the final decisions -- along with Congress and CMS,
- 9 the final decisions on how these programs work, what they
- 10 focus on.
- 11 You know, I was so struck by Moira's presentation
- 12 and a little saddened by some of it, although I think
- 13 perhaps Andy's analogy is so accurate that you don't know
- 14 what you don't know, and you don't know what the future
- 15 could bring.
- 16 Last summer, I went to my 50th state -- a cause
- 17 for celebration -- and I would say I've been probably close
- 18 to 40 of those doing some type of Medicaid business with
- 19 some hat I've worn through the years, and the range is
- 20 startling. There are extremely sophisticated states. They
- 21 are functioning like, you know, incredibly well-educated,
- 22 sophisticated purchasers of health care. And there are

- 1 some that are just kind of woefully just understaffed and
- 2 undereducated and under-everything.
- 3 So there's this huge range, and I really think
- 4 that this is very important work for the Commission. And I
- 5 have no solution, although I have thoughts, but I think the
- 6 Commission has got to focus on something we can do to
- 7 incentivize Congress and to incentivize the states -- and
- 8 it may be the linking of managing the program, moving the
- 9 program forward by doing that to ensure that the states
- 10 have the capacity that they need. And we've talked on and
- 11 off for the past couple years. I mean, is it a standard
- 12 of, you know, you should have these types of functions or
- 13 you should have these capabilities? But I just really -- I
- 14 just think that we have got to address this. I guess I
- 15 would close there, because the implications of not -- and I
- 16 quess I would just close by saying I think it's sad in some
- 17 ways that they couldn't get over the -- you know, we're not
- 18 like the highway department and they treat us like one,
- 19 although that is an issue because I've been there. But
- 20 this is a really big issue.
- 21 And so I would just urge the Commission that we
- 22 have to really dig in this year on this if we want to make

- 1 meaningful change in this program. Thank you.
- 2 COMMISSIONER GABOW: I would second that. I
- 3 think it's really important for us to develop some template
- 4 about what it takes to run a highly efficient, high-value
- 5 program of this magnitude in Medicaid. And then I think
- 6 the other part is how you then attach carrots and sticks to
- 7 that is very important.
- 8 The other point I wanted to make relates to
- 9 Andrea's comment about learning from other industries, and
- 10 excuse me if I go back to my passion of lean, but, you
- 11 know, at Denver Health, when we started putting Toyota
- 12 production systems into health care, initially what we
- 13 heard -- and we were at the front of that -- "We're not an
- 14 automobile company. We are so much more complex. That's
- 15 an assembly line thing. How could you possibly apply that
- 16 to the operating room?"
- Well, I will tell you, the operating room is an
- 18 assembly line, and managing large enterprises, there are a
- 19 lot of things that could be done by learning from a process
- 20 like lean that reengineers the work flow, let's the front-
- 21 line people have the power to solve problems, give them the
- 22 tools to do it. And, I mean, we realized almost \$200

- 1 million of hard financial benefit, had the lowest mortality
- 2 rate of all 117 academic health centers, and 85 percent of
- 3 our employees said they understood how this helped us do
- 4 our mission. It hits the target on all those things.
- 5 So we have to get over this issue that what we do
- 6 is so unique that it can't -- that we cannot use the tools
- 7 that others have used to effectively improve how we do our
- 8 business. And, I mean, we really have to get out of that
- 9 mind-set in all of health care and all of government, or
- 10 we'll never get to hitting the target on quality, cost, and
- 11 employee engagement.
- 12 So that's my sermon for today.
- 13 CHAIR ROWLAND: You know, Patty, I'm reminded of
- 14 the fact that for years we were told you couldn't do things
- 15 electronically in medicine, but you could go to a bank
- 16 anywhere in the world and put in your bank card and out
- 17 would come some money in the right denomination from your
- 18 account. So I think that is a really important point, that
- 19 you can't always just look inward. You have to look
- 20 outward and apply other principles. But Marsha had her
- 21 hand up.
- 22 VICE CHAIR GOLD: I'm a little bit -- I wanted to

- 1 see if I could clarify a little bit the discussion on
- 2 performance measurement, because I think there were several
- 3 concepts mixed in, and I'm not sure what they were saying.
- 4 I mean, one of the issues is the operational effectiveness,
- 5 and I think people here were talking about what it takes to
- 6 run an effective program. And here it seems the measures
- 7 for the federal government is sort of minimum expectations.
- 8 I mean, if you're going to get this money, you need X, Y,
- 9 or Z, or something like that, as well as whatever help can
- 10 be done to help the states do that.
- I think if one does that, one has to realize that
- 12 different states will get that expertise in different ways.
- 13 Some of them can use the insurance departments effectively
- 14 to get actuarial skills or some managed care; others bring
- 15 that in-house; some use a consultant. There are different
- 16 ways to get it, and I think states need flexibility for
- 17 what works for them to do it. But some minimum
- 18 expectations are important.
- 19 But I was a little bit concerned, Trish, with
- 20 saying performance measurements weren't important. I think
- 21 maybe what you were talking about is operational
- 22 effectiveness, because the performance measurements we were

- 1 talking about before in the earlier session I think were
- 2 less management ones as how do you create tools that can be
- 3 available to states and people for measuring care for the
- 4 kinds of people we need. And I see it more as a technical
- 5 assistance measurement thing that ultimately could be used
- 6 for accountability, probably initially within states to
- 7 help them get better programs. You know, there's a whole
- 8 lot of risk adjustment to compare states in terms of
- 9 performance, and I see less immediate value there. But it
- 10 seems that for other reasons of administrative capacity,
- 11 those things, a lot of states don't have the capacity to
- 12 develop it alone, and there are a number of areas where it
- 13 was -- it's important that some central people, whoever
- 14 they are, help do things.
- And so I was a little bit concerned with why you
- 16 thought performance measurement wasn't -- I mean, was it
- 17 just that you were talking about different performance
- 18 measures or--
- 19 COMMISSIONER RILEY: No, I think it's a less
- 20 important priority than giving the equal attention to the
- 21 administrative needs of agencies that we do with fraud and
- 22 abuse, that we spend money up front helping people do their

- 1 jobs, getting training, getting help, getting assistance.
- 2 I think that's a much, much, much more immediate need. And
- 3 I am a measurement skeptic because I think we spend so much
- 4 -- not that it isn't important. It is. But we spend so
- 5 much time and energy trying to come up with measures and
- 6 who decides and what are they.
- 7 That said, I think there may well be a role for
- 8 MACPAC to bring the parties together to think about some
- 9 few set of measures that would really test and measure what
- 10 a quality, effective, efficient Medicaid agency is. But I
- 11 do think there's much more need up front maybe as we think
- 12 about what those measures should be.
- 13 VICE CHAIR GOLD: To what extent are some of
- 14 those problems created by state-specific authorities and
- 15 labor markets and pay raises? I mean, they're real
- 16 problems, but to what --
- 17 COMMISSIONER RILEY: But that's exactly --
- 18 VICE CHAIR GOLD: -- extent are there ways to
- 19 deal with that?
- 20 COMMISSIONER RILEY: Well, 90-10 reimbursement,
- 21 we give 90-10 reimbursement to go after fraud and abuse.
- 22 We give 90-10 reimbursement, but very little on the

- 1 management and administration side and the planning side.
- 2 We have very little capacity for states to go off and get
- 3 training for their staffs. We have very little capacity to
- 4 do data analytics. We spend almost no attention on sort of
- 5 the nuts and bolts of how do you manage these enormous
- 6 systems.
- 7 CHAIR ROWLAND: Let me ask you, Moira, when Chuck
- 8 and the other Medicaid directors came and talked with us,
- 9 one of the things they did raise was the fact that the FMAP
- 10 was unequal and that the administrative match is just 50
- 11 percent. They also talked about whether statutory language
- 12 that would allow them to go around hiring practices and
- 13 reimburse at a higher rate for certain kinds of skill sets
- 14 could be included. Were those topics discussed at this
- 15 forum?
- MS. FORBES: The participants mainly focused on,
- 17 to sort of Marsha's point, the state-specific flexibilities
- 18 that they have been able to get in place and the challenges
- 19 around -- it was more around state pay rules and, you know,
- 20 state capitals being located in undesirable places. I
- 21 think a lot of the things that they brought up were not
- 22 areas where -- they didn't speak so much to those kinds of

- 1 areas where a difference in the federal incentives might
- 2 matter.
- 3 COMMISSIONER RILEY: Well, but all the more
- 4 reason -- all the more reason, exactly right, because
- 5 Augusta, Maine, is not an attractive place. Lansing,
- 6 Michigan, may not get the same people that Boston does.
- 7 But all the more -- Jefferson, Missouri. But all the more
- 8 reason to have the capacity to have a College of Medicaid
- 9 Knowledge. You know, we've got a place where people can go
- 10 to learn how to go after fraud, but we have no place where
- 11 people can go to prevent it.
- 12 CHAIR ROWLAND: I think that that's an important
- 13 point, and I think looking at the match issues are part of
- 14 what we as a Commission recommending to Congress -- those
- 15 are steps Congress can take to try and improve the
- 16 resources. states may have many work-arounds they can use,
- 17 but I think our responsibility is to say what impediments
- 18 are there at the federal level that keep states from being
- 19 able to develop the capacity they need.
- 20 COMMISSIONER COHEN: Can I just make a pitch,
- 21 though? Again, channeling maybe Alan Weil and Mark
- 22 McClellan. We can say that -- we can point out that the

- 1 match rate is unfair, and we can say that the match rate
- 2 should be different and states would, you know, have more
- 3 money available to hire. But in this day and age, would we
- 4 not be making a better, a stronger kind of case to Congress
- 5 if we said here are -- do this in a package that says
- 6 here's five measures that go along with it and show us that
- 7 you're going to do better on those. In other words, link
- 8 extra money to some outcome that we help to identify, and
- 9 by -- or measure that we help -- and by identifying what
- 10 the priorities are, it feels a little bit less like just,
- 11 you know, a cost shift from one government entity to
- 12 another. And I'm not saying there's anything wrong with
- 13 that, but to something that you can show there will be a
- 14 value add at the end of it as opposed to just a cost shift.
- 15 And I feel like that's something that potentially we could
- 16 do, at least identify the areas of priority or the areas of
- 17 substandard performance that could be linked to a bump in
- 18 payment, instead of just talking about the bump in payment.
- 19 EXECUTIVE DIRECTOR SCHWARTZ: And I believe that
- 20 the match rate -- and I'm probably going to get myself in
- 21 trouble here, but Moira can bail me out. On the
- 22 eligibility and enrollment information systems, it was not

- 1 just report your expenditures on that line item, but it
- 2 must have these types of criteria. Correct?
- 3 MS. FORBES: Yes, there were characteristics --
- 4 they did more to tie the additional match for updates to
- 5 eligibility systems to specific standards that those
- 6 systems had to reach, in terms of interoperability and
- 7 being modular and things like that, where previously money
- 8 had not been tied to sort of quality goals like that.
- 9 CHAIR ROWLAND: Or like the CHIP performance
- 10 bonuses.
- 11 COMMISSIONER CHECKETT: You know, in the vein of
- 12 just brainstorming and as part of this discussion -- and I
- 13 think we've talked in the past, but saying these are the
- 14 skill sets, now you can get them through consultants, you
- 15 can get them through staffing, we don't so much care where
- 16 you get them, but these are the things that any entity that
- 17 is responsible for managing the care of, you know, millions
- 18 of people and the costs of their health care, these are the
- 19 skills and functions you should have. And I think, you
- 20 know, in a report to Congress or some type of brief or
- 21 something, I think that could be of value.
- 22 Frankly, I was meeting with legislators in one

- 1 unnamed state, and they actually asked for that, because
- 2 they were saying, "Is there anything like that?" Because
- 3 they're trying to figure out why they're having trouble
- 4 managing their Medicaid program.
- And, you know, it is surprising in some of the
- 6 states just the lack of sophistication -- not surprising,
- 7 but the lack of sophistication. Why? Because this health
- 8 care industry has grown so quickly. You know, in the
- 9 company I work for, it's a race for talent. We can't hire
- 10 fast enough the brightest, best people that we would like
- 11 to have because everybody else is trying to get them. So,
- 12 you know, a state Medicaid agency trying to compete with
- 13 that is just very challenging.
- 14 So I think a service could be done. I love
- 15 Andy's idea about even linking it, but I'm in the more
- 16 basic of I think we just need to educate lawmakers, state
- 17 and federal level, and others, this is the basics of
- 18 running a program this big, because I can assure you, many
- 19 states are not there.
- 20 CHAIR ROWLAND: I'm sorry Chuck had to leave,
- 21 because I also remember him saying that every Medicaid
- 22 agency was a training ground for the consultants who came

- 1 back and charged seven times as much to work for them.
- 2 MS. FORBES: And one of the roundtable
- 3 participants suggested that that was a recruiting tool.
- 4 Tell them it's their golden ticket.
- 5 CHAIR ROWLAND: Okay. Well, this has been a
- 6 great conversation, and I think this is clearly an area
- 7 where the performance standards, the training, the
- 8 capacity, a lot of good ideas here, but this has to be an
- 9 area where we continue to focus. So thank you.
- 10 And now if there's anyone from our audience who
- 11 would like to offer any comments, please feel free to come
- 12 forward.
- 13 ### PUBLIC COMMENT
- 14 * MR. JONES: Hello. Good morning.
- 15 CHAIR ROWLAND: Good morning.
- 16 MR. JONES: Hi. My name is Tim Jones. I'm the
- 17 Director of Government Relations at Altegra Health. Our
- 18 company helps Medicare Advantage, low-income beneficiaries
- 19 enroll into Medicare savings programs. We act as an
- 20 authorized representative. And so I'm sorry I wasn't here
- 21 to comment at the end of the day yesterday. I had to leave
- 22 early. But I just wanted to go back to your session

- 1 yesterday and thank the staff and the Commissioners for all
- 2 of your interest yesterday in highlighting some of the
- 3 difficulties associated with enrolling low-income
- 4 beneficiaries into Medicare savings programs.
- As you may remember, a couple months ago we sent
- 6 a document for your review that highlights some of these
- 7 issues. So we're happy to work with you in whatever way
- 8 possible moving forward on this issue, because at the end
- 9 of the day I think we're all committed to helping those who
- 10 are eligible but not yet enrolled enroll in these programs
- 11 as efficiently as possible.
- 12 Thank you very much, and have a good day.
- 13 CHAIR ROWLAND: Well, thank you, and please
- 14 continue to share any information with the staff and with
- 15 the Commission.
- 16 Now, with that, we will adjourn this meeting, but
- 17 I want to remind everyone, especially the Commission
- 18 members, that the next meeting is March 24th and 25th.
- 19 That is a Tuesday and a Wednesday, not a Thursday and a
- 20 Friday, so please come on Tuesday and Wednesday. And it is
- 21 going to be held at the Washington Convention Center, so
- 22 please don't come to NGAUS. Please go to the Washington

- 1 Convention Center.
- 2 EXECUTIVE DIRECTOR SCHWARTZ: We will remind you
- 3 multiple times by e-mail, but just the more times we can
- 4 reinforce that, maybe your motor reflexes will put you in
- 5 the right place.
- 6 [Whereupon, at 11:40 a.m., the meeting was
- 7 adjourned.]

8