



Considerations for Monitoring Access to Care Among Medicaid Beneficiaries

Medicaid and CHIP Payment and Access Commission

Ashley Semanskee

December 10, 2021

www.macpac.gov

 [@macpacgov](https://twitter.com/macpacgov)

Overview

- Goals of access monitoring
- Key elements of an access monitoring system
 - Access measures
 - Roles and responsibilities
 - Design considerations
- Next steps

Goals of Access Monitoring

- Actionable
 - Measures should be meaningful to beneficiaries and actionable for states and plans
- Comparable
 - Measures (for both acute care and long-term care) should be comparable across delivery systems and states

Goals of Access Monitoring

- Timely
 - Timely enough to detect problems and intervene appropriately
- Efficient
 - Minimize administrative burden
 - Build on existing systems and data
- Adaptable
 - Allow for modification and updating over time

Key Elements: Access Measures

- Provider availability and accessibility
- Beneficiary utilization
- Beneficiary perceptions and experiences

Key Elements: Roles and Responsibilities

- Federal and state roles in designing and implementing an access monitoring system
- Engaging stakeholders and transparency

Key Elements: Design Considerations

- Process and timeline
- Prioritization
- Cost

Next Steps

- In January, staff will present the overall structure for a new approach to access monitoring and possible options to address concerns
- Feedback on the key elements of an access monitoring system and priorities for monitoring would help focus staff work



Considerations for Monitoring Access to Care Among Medicaid Beneficiaries

Medicaid and CHIP Payment and Access Commission

Ashley Semanskee

December 10, 2021

