



PUBLIC MEETING

VIA GoToWebinar

Wednesday, July 27, 2022  
1:32 p.m.

COMMISSIONERS PRESENT:

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KATHERINE MASSEY, MPA, Executive Director

AGENDA

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**Session 1: Medicaid and the Public Health Emergency (PHE)**

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Research Advisor.....4

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P R O C E E D I N G S

[1:32 p.m.]

CHAIR BELLA: Okay. Kate, I think we'll go ahead and get started, if that works for you.

I'll just make a few introductory remarks. I want to welcome everyone to a special session of MACPAC. Our charge is we have three groups who we are responsible for advising or making recommendations to, those being Congress, the states, and the administration, and all three are busy working on any number of things related to the PHE.

Because MACPAC had a little bit of a break in our schedule, yet things were moving quickly on the PHE front, we decided to take this opportunity to have a virtual meeting to sort of take stock of where everything is and to help inform our work going into the fall. And so today's focus is on the public health emergency, unwinding activities by states and others, and so we're going to start off with a presentation by Martha and then have some Commissioner discussion and leave time for public comment at the end.

Kate, would you like to add anything?

1 MS. MASSEY: No. That was a great intro.  
2 Thanks, Melanie.

3 CHAIR BELLA: Okay. Martha, welcome, and take it  
4 away.

5 **### MEDICAID AND THE PUBLIC HEALTH EMERGENCY (PHE)**

6 \* MS. HEBERLEIN: Thank you, Melanie, and good  
7 afternoon, Commissioners.

8 As part of MACPAC's ongoing monitoring of the  
9 public health emergency, or PHE, we're here today to  
10 provide a brief update on where things stand. The  
11 Commission has been closely following CMS and state  
12 preparations for unwinding the continuous coverage  
13 requirements, particularly focused on the potential risk  
14 for eligible individuals inappropriately losing coverage,  
15 as well as state administrative capacity given the  
16 magnitude of the task ahead.

17 Given the uncertainty of the timing of the end of  
18 the PHE, the potential fiscal implications for states when  
19 the enhanced FMAP ends, and the fluidity of the pandemic  
20 and economic situations, we did some further research over  
21 the summer, including speaking directly to some states, and  
22 are updating you today on what we've learned.

1           So I'll begin with some quick background before  
2 discussing enrollment growth and fiscal implications  
3 associated with the PHE and then provide a state update  
4 before concluding with next steps and turning it over for  
5 Commission discussion.

6           The Families First Coronavirus Virus Response Act  
7 provided states with a temporary 6.2 percentage point  
8 increase in the FMAP if they met certain conditions,  
9 including a continuous enrollment requirement for most  
10 Medicaid beneficiaries who were enrolled in the program as  
11 of or after March 18th, 2020.

12           The PHE remains in effect until at least October  
13 13th, 2022, but once the PHE ends, states will resume the  
14 process of the redeterminations and terminating coverage  
15 for ineligible people. Given that the administration has  
16 promised 60 days advanced notice, we should know in mid-  
17 August whether or not unwinding will commence in the fall.

18           Federal and state Medicaid officials have been  
19 planning for the resumption of redeterminations for some  
20 time. CMS has released guidance and a number of resources  
21 for states and is continuing to provide ongoing technical  
22 assistance. CMS is also holding monthly calls to help

1 advocates, beneficiaries, and other stakeholders prepare  
2 for the unwinding and held one just earlier today.

3           States have also been taking steps to prepare for  
4 the resumption of normal redeterminations, including  
5 considering the timeline for unwinding, communicating with  
6 beneficiaries, addressing staffing constraints, and  
7 facilitating transition between coverage sources.

8           Policymakers, state and federal Medicaid  
9 officials, and beneficiary advocates have all raised  
10 concerns regarding the return to routine operations given  
11 the number of redeterminations to process. Moreover, the  
12 uncertainty about when the PHE will end has made it unclear  
13 when this process will begin.

14           So stepping back to provide a bit of context for  
15 these areas of concern, between February 2020 and February  
16 2022, enrollment in Medicaid and CHIP increased by 24  
17 percent. Estimates suggest the vast majority of this  
18 increased enrollment was due to the continuous coverage  
19 requirement. Given the growth in enrollment, the volume of  
20 redeterminations states must undertake is substantial.  
21 Furthermore, while extending the PHE allows for additional  
22 preparation and beneficiary outreach, it also means

1 enrollment will likely continue to grow, further increasing  
2 the number of redeterminations that states have to process.

3           The number of individuals who will disenroll at  
4 the end of the PHE is highly uncertain, with estimates  
5 ranging from 5 to 14 million. What happens depends on  
6 state processes, enrollee responses to inquiries related to  
7 renewing coverage, and how long the PHE lasts.

8           Many of these individuals may be eligible for  
9 other sources of coverage. For example, one study found  
10 that of the children losing Medicaid, almost 60 percent  
11 would be eligible for CHIP, and an additional 10 percent  
12 would be eligible for premium tax credits on the exchange.  
13 However, whether they will be connected to coverage and  
14 successfully enroll is unknown and may depend on states'  
15 ability to facilitate these transitions.

16           The enhanced FMAP was intended to offset the  
17 state cost of maintaining coverage during the PHE, and to  
18 date, this has been the case. According to a recent  
19 analysis, looking at fiscal years 2020 through 2022, states  
20 will have received approximately \$100.4 billion due to the  
21 enhanced FMAP, more than twice the state spending on  
22 increased enrollment. However, the share of state spending

1 that is covered by the increased FMAP ranges widely across  
2 states, about equaling additional spending in New  
3 Hampshire, Nevada, and Colorado, compared to roughly six  
4 times the amount of additional spending in Alabama and  
5 Mississippi.

6 In response to the large anticipated revenue  
7 declines at the beginning of the pandemic, the enhanced  
8 FMAP was also designed to provide some fiscal relief to  
9 states beyond the cost of the continuous coverage  
10 provisions. However, the pandemic-induced downturn lasted  
11 just a few months, and in fiscal year 2022, no states were  
12 reporting midyear budget cuts due to revenue shortfalls,  
13 and almost half reported midyear spending increases. State  
14 revenues have also continued to perform better than  
15 expected earlier in the pandemic, and state rainy day funds  
16 have continued to grow. Additionally, in fiscal year 2023,  
17 governors in 30 states are proposing decreases in taxes.

18 At the end of the PHE, state Medicaid agencies  
19 project enrollment and total spending growth will decline  
20 or slow. They also project that state's share of Medicaid  
21 spending will increase with the end of the enhanced FMAP.

22 So, during prior Commission meeting discussions



1 and through other research, several concerns regarding the  
2 timing of the end of the PHE, the continuous coverage  
3 requirement, and the enhanced FMAP have emerged. So to  
4 investigate these concerns, staff reviewed prior work and  
5 conducted interviews in five states and with a national  
6 advocate to hear directly about the steps they are taking  
7 to unwind the public health emergency and their concerns.  
8 These states represent a range of criteria specific to the  
9 unwinding, such as the timeline, as well as geographic and  
10 political diversity but may not be representative of all  
11 states' experiences.

12           Some have expressed concern that the uncertainty  
13 of when the PHE will end hampers states' ability to plan  
14 for the end of the continue coverage requirement. The  
15 states we spoke with noted that they have had the time  
16 needed to develop a plan for resuming redeterminations and  
17 that they feel prepared to begin the unwinding. Most of  
18 the states noted that they have continued to process cases  
19 during the PHE, although have not been terminating  
20 coverage, which is consistent with CMS guidance and other  
21 research and will likely alleviate some of the backlog once  
22 the PHE ends.

1           A number of states we spoke with described using  
2 the time during the PHE to implement broader changes to the  
3 renewal process. For example, one state put in place a  
4 streamlined renewal package and modernized the online  
5 portal. Another state described IT system upgrades to  
6 increase the number ex parte renewals.

7           The advocate noted the potential for coverage  
8 losses and that their primary concern is ensuring as smooth  
9 an unwinding as possible. The advocate also noted that  
10 some states are better positioned to process renewals,  
11 given their systems and staffing, but that the unwinding  
12 will likely be challenging for all states.

13           Many states reported that they have been working  
14 with plans, providers, and community-based organizations to  
15 inform beneficiaries about the unwinding and to update  
16 contact information. States have also shared their  
17 unwinding approach during stakeholder meetings and posted  
18 presentation slides.

19           Some states have or plan to publicly post their  
20 full unwinding plans, but it's unknown how many states  
21 ultimately will do so or when.

22           Others have noted that the uncertainty of the end

1 of the PHE affects states' ability to notify beneficiaries  
2 and engage community partners. For example, providing  
3 notice to beneficiaries regarding the end of PHE is  
4 complicated by the lack of a clear timeline. One state  
5 official noted that continually notifying beneficiaries of  
6 the upcoming unwinding when they do not need to take  
7 immediate action may desensitize them to the situation.  
8 Some states and the advocate noted that starting and  
9 stopping preparations if the date shifts consume state  
10 resources.

11           So there are several factors that make it  
12 difficult to predict the end of the PHE. The nature of the  
13 COVID pandemic has changed over time with fluctuations in  
14 cases, illnesses, and deaths hitting various parts of the  
15 country at different times. With the advent of vaccines  
16 and new treatments, the severity of the pandemic has  
17 subsided in many locations, but uncertainty remains with  
18 the emergence of new variants and the relaxation of most  
19 public health measures such as indoor masking.

20           There are also many policies that are tied to the  
21 end of the PHE. For example, the optional eligibility  
22 group for COVID testing and treatment ends with the end of

1 the PHE as do the Section 1135 blanket waivers for  
2 providers.

3           Some have discussed that decoupling the  
4 continuous coverage and FMAP provisions from the PHE writ  
5 large could allow for addressing the uncertainty without  
6 affecting other policies tied to the PHE. For example, one  
7 state noted that decoupling would allow them to begin  
8 processing renewals but would allow some provider waivers  
9 to continue.

10           Some have suggested that HHS provide more  
11 advanced notice beyond the promised 60 days to give states  
12 additional time to prepare. For example, in a February  
13 2022 letter, the National Association of Medicaid Directors  
14 along with Medicaid plan and provider groups requested 120-  
15 day advance notice prior to the end of the continuous  
16 coverage requirements and the enhanced FMAP. Others have  
17 suggested having a date certain for the end of the  
18 continuous coverage and enhanced FMAP provisions would  
19 allow states and other stakeholders to prepare for the  
20 unwinding with a more concrete operational timeline.

21           In our conversations with states, they did not  
22 endorse the need for additional advanced notice. Several

1 states noted specifically that 60 days was sufficient to  
2 start the process and what they had been planning on  
3 receiving. If they were given additional notice, there  
4 might be other activities they might pursue. For example,  
5 one state noted that there are other changes related to the  
6 eligibility and enrollment system such as reinstating batch  
7 processing runs that were caused during the PHE. One state  
8 noted that 90 days would be preferred, but it could work  
9 with 60.

10 States we spoke with had mixed views on the  
11 usefulness of having a date certain. Some of the states  
12 and advocates we spoke with agreed that the repetitive  
13 "hurry up and wait" is wearing on everyone, and that having  
14 a date certain would be helpful for creating a sense of  
15 urgency for state staff, beneficiaries, and other  
16 stakeholders.

17 One state also commented that having a date  
18 certain may help with hiring temporary staff. However,  
19 this sentiment was not universally shared.

20 States may be in different places when it comes  
21 to their preparations for the unwinding and have varying  
22 needs in terms of notice and certainty. It may also be the

1 case that the extended time period over which the PHE has  
2 lasted has provided states with enough time for  
3 preparation.

4 States also noted in our conversations that the  
5 extensive guidance, tools, and technical assistance from  
6 CMS has been useful in their planning.

7 The FMAP increase is available through the end of  
8 the quarter in which the PHE ends. At the end of the PHE,  
9 states must complete redeterminations for all individuals  
10 within 14 months and must initiate all renewals within 12.  
11 The majority of states have indicated that they will take  
12 the full time and, therefore, will be processing  
13 redeterminations and covering some ineligible people at  
14 their regular matching rate for at least 10 months.

15 Concerns regarding the fiscal implication for  
16 states of these provisions have been raised by  
17 Commissioners, states, and beneficiary advocates. For  
18 example, at our October 2020 meeting, two state officials  
19 noted that consideration should be given to continuing the  
20 enhanced FMAP until states can get through their renewals.  
21 At the time, state revenues were down, and states were  
22 facing fiscal pressures to move quickly through

1 redeterminations.

2           So approaches for addressing the misalignment  
3 have focused on extending FMAP over the unwinding period,  
4 either at the full 6.2 percentage point increase or in a  
5 step-down fashion. States we spoke with said that their  
6 budget situations were not currently dire and that  
7 financing was not a driver in their decision making for  
8 their unwinding strategy. While several of the states we  
9 spoke with also noted that extending the FMAP may be useful  
10 to stave off pressure to work through the caseloads  
11 quickly, they were not concerned about this in their own  
12 state.

13           Similarly, the advocate we spoke with noted that  
14 states could use the end of the enhanced match as a reason  
15 to accelerate the process. However, they had not seen any  
16 information or analysis from states making such an  
17 argument.

18           Several states noted that the timing of the end  
19 of the enhanced FMAP would be important. For example, two  
20 states noted that ending the PHE early in the quarter would  
21 allow for the maximum amount of time for the enhanced FMAP  
22 to be available. Another state noted that knowing when the

1 FMAP would end in advance of their legislative session  
2 would allow the state to budget accordingly.

3           The states we spoke to did not view an extension  
4 of the time frame for the FMAP as necessary. States also  
5 acknowledged that other states may face fiscal constraints  
6 and have different needs. For example, one state noted  
7 that they were not "in the red," but also that others may  
8 be facing different fiscal situations, and extending the  
9 FMAP period or stepping it down may be the "equitable thing  
10 to do."

11           It may also be the case that if the broader  
12 economic conditions change and the PHE continues, state  
13 budget health and the need for continued relief may change.

14           As it cannot be known at this time how the  
15 resumption of routine redeterminations will actually play  
16 out, ongoing transparency in state operations and  
17 monitoring implementation and data will be important to  
18 understand the effects of unwinding. Staff will continue  
19 to monitor CMS and state actions and provide updates in  
20 anticipation of potential start to unwinding in the fall.

21           And with that, I will turn it back to you for  
22 discussion.



1           CHAIR BELLA: Martha, thank you. As always, you  
2 did a great job walking us through this and putting  
3 together all this information for us.

4           Just a couple comments to kick us off. I think  
5 that we went into this thinking we might hear calls for  
6 more time or a date certain or more money or glide paths or  
7 any number of those things, and I want to be careful to say  
8 that we are not suggesting that the group of states we  
9 spoke with is representative of all states, but there was  
10 pretty common -- pretty common themes coming from the  
11 states we did speak with, that perhaps those aren't the  
12 areas of the greatest need.

13           And things move quickly in this arena, right?  
14 And everybody has fatigue from this. So I think for the  
15 Commission, certainly welcome the conversation around those  
16 things but also would like to suggest that perhaps we start  
17 talking about what post-redetermination world looks like  
18 and we sort of thread the needle for what we want to be  
19 talking about in the fall as we have opportunities to  
20 continue to address this issue. And some of those things  
21 might refer to some administrative procedures that states  
22 have. Like, how are states doing on ex parte, for example?

1 How are we looking at transitions if we know there are  
2 people who can be transitioned to CHIP or to the  
3 marketplace? How will we know if those transitions are  
4 working smoothly, and how do we think about what's going to  
5 be reasonable and appropriate in terms of data and  
6 transparency, recognizing that there is going to be a lag  
7 in some of what we know and when we know it?

8 But if, ultimately, the Commission's  
9 responsibility is to ensure access for beneficiaries, like  
10 how are we thinking about that going forward? And it may  
11 be that we have a greater chance to make an impact thinking  
12 about kind of turning our attention to what happens once  
13 these restart.

14 Again, we have this opportunity to talk about any  
15 number of things, including those that Martha mentioned and  
16 including those that we want to tee up for our upcoming  
17 work cycle.

18 So, with that, I am going to open it up for  
19 Commissioner comment. Who would like to kick us off?  
20 Tricia?

21 COMMISSIONER BROOKS: Thank you, Melanie.  
22 Thanks, Martha. This is helpful and interesting,

1 considering how the conversation has evolved since the last  
2 time we were all together.

3           So I want to talk about two things. The first is  
4 transparency in the state planning process as well as in  
5 the data. I mean, eventually, when we look back on this a  
6 year after it's done, we'll have a lot of data that will  
7 tell us what happened. The problem is we're not  
8 necessarily going to be able to access that data in current  
9 time in order to hit the pause button if too many people  
10 are losing coverage for procedural reasons, and so I'm very  
11 worried about this as yet CMS has not committed to  
12 releasing the data that they will be collecting from states  
13 either in the renewal distribution report or in the data  
14 that they're collecting in addition to the ongoing  
15 performance indicator data that's been collected since  
16 2014.

17           So, you know, they believe, they understand that  
18 transparency is important, and they certainly are  
19 encouraging the states to be transparent, but I think  
20 transparency has to occur at both the federal and the state  
21 level. And more needs to be done for data to be released  
22 in real time so that there is an opportunity to take action

1 before too much damage is done.

2           The second point I want to make is in regard to  
3 the great work that the Commission staff did on the churn  
4 analysis, and I've just recently gone back to that for a  
5 couple of presentations.

6           In 2018, only 4 percent of people losing Medicaid  
7 transitioned to the marketplace, and 70 percent of them had  
8 a gap in coverage. Now, that was before we had enhanced  
9 premium tax credits, but that's a dismal -- a dismal  
10 statistic to look back on, and therefore, I think more  
11 needs to be looked into as to how proactive states or the  
12 federal government can be using navigators and certified  
13 application counselors to proactively reach out to people  
14 as they're losing coverage to help them transition to other  
15 options that may be available to them, and those other  
16 options often involve CHIP for children. The majority of  
17 children will remain eligible for CHIP, and yet the MACPAC  
18 churn analysis shows that there are also gaps in  
19 transitions between going from Medicaid to CHIP and from  
20 CHIP to Medicaid. So I think we have to think out of the  
21 box a little bit about how we get real-time consumer  
22 assistance to folks that are losing Medicaid.

1 Thank you.

2 CHAIR BELLA: Thank you, Tricia. Darin?

3 COMMISSIONER GORDON: I have not raised my hand.  
4 I am still thinking about what my comments are, so just  
5 give me a minute. Sorry.

6 CHAIR BELLA: Martha, go ahead.

7 MS. HEBERLEIN: Okay. I just wanted to follow  
8 up with Tricia. I didn't mention this, but we did ask each  
9 of the states we spoke with whether or not they were going  
10 to make their plans public and whether or not they were  
11 going to release data publicly, and they all noted that  
12 they were planning on that but the timing was unclear at  
13 this point. And in terms of the data, they weren't sure  
14 whether or not it would be the full CMS required dataset.  
15 They did say that they were ready to submit that to CMS.  
16 But whether or not they were going to post those data  
17 specifically on their website or if it was going to be a  
18 subset or a dashboard or something else, they were still  
19 just in discussions within their state about that. But  
20 they all had plans to post both their plans and their data  
21 publicly. So I just wanted to reply to that.

22 CHAIR BELLA: Tricia, is it on this?

1           COMMISSIONER BROOKS: Just a follow-up there,  
2 because, quite frankly, there are three or four pieces of  
3 data that I think that are most revealing. The first is  
4 called center statistics, which are the canary in the coal  
5 mine. If people aren't able to get through, to get  
6 assistance, that is certainly a big problem.

7           The second is the share of renewals that ended in  
8 a procedural disenrollment, because those are the folks we  
9 don't know if they are eligible or not. And given any  
10 number of challenges, you know, that piece of information  
11 could be a trigger, if you will, for, okay, it's time to  
12 slow down the process and take a look at what's going on  
13 and what more a state might do to encourage or to increase  
14 their response times.

15           You can do some proxy stuff with enrollment data,  
16 but you are not necessarily going to arrive at the same  
17 kind of precision that you would if you had the datapoints  
18 that I mentioned previously.

19           I don't think we have to advocate for every  
20 performance indicator or every piece of renewal data that  
21 is on the new reporting form, but I think there are some  
22 critical data that are desperately needed for us to assess

1 the impact.

2 CHAIR BELLA: Thank you, Tricia. Rhonda?

3 COMMISSIONER MEDOWS: I just wanted to add my two  
4 cents in. I really would love to be able to focus solely  
5 on the impacts to the beneficiaries, to the people who are  
6 dependent on this care, but I also think that we need to  
7 continue to track what is happening in the states we did  
8 not talk to. If they fail the transition to move away then  
9 we will have people impacted in ways that we can only  
10 imagine. I just think that if we are not able to get input  
11 from other state Medicaid programs, aside from the ones who  
12 have already spoken with us, then perhaps we can get some  
13 information from them, and if there is a change, if they  
14 are seeing something that is happening. Because I think  
15 that is part of our responsibility to anticipate what is  
16 going to happen in those states and what is going to happen  
17 to those beneficiaries. Just my two cents.

18 CHAIR BELLA: Thank you, Rhonda.

19 Kate, did you want to say anything to that?

20 EXECUTIVE DIRECTOR MASSEY: Sure. So as Martha  
21 had highlighted in her next steps, MACPAC's plan for the  
22 duration of the summer, going into the fall meeting

1 schedule, is to continue to monitor all publicly available  
2 and transparent plans for PHE unwind as well as to continue  
3 conversations with states -- Rhonda, to your point that we  
4 have not already spoken with -- as well as beneficiary  
5 advocates. And we plan to have another PHE unwind-focused  
6 conversation for the September meeting, to make sure that  
7 our focus on these activities persists.

8 CHAIR BELLA: Thanks, Kate. I think you are also  
9 in close touch with NAMD, so that's a good point as well.  
10 Darin?

11 COMMISSIONER GORDON: Thanks. Yeah, I think as  
12 you all have pointed out well, there is just a wide range  
13 of where states are on the different issues that are out  
14 there so it's hard to think about a uniform policy that  
15 would address everyone's needs.

16 But one thing that I've heard, and I know you  
17 have probably heard as well, is this continued desire for  
18 reducing this FMAP cliff dynamic that exists currently, as  
19 it is currently structured. You know, and I've heard that  
20 where -- and I lived it, actually, in a state -- when you  
21 have that added financial pressure with that FMAP going  
22 away and you have rolls at an all-time high and you're



1 trying to get through that process, there is just going to  
2 be some added pressure on those states to get through that,  
3 maybe at a pace faster than they would otherwise. Clearly,  
4 I think everyone wants to make sure that they come back  
5 into compliance at some point, but I think there are  
6 different perspectives on how quickly a state feels they  
7 can get there, some quicker than others.

8           So, you know, I would like some -- and maybe,  
9 Martha, you can just give some of the perspective from your  
10 conversations -- I would like us to think about making a  
11 recommendation around a phase-down, you know, to have a  
12 slope. I don't know what the right time period is. I  
13 heard from states it was, you know, over a year. I've  
14 heard some say even six months would allow for a more  
15 smooth, orderly transition. But I would love to get your  
16 thoughts, just from the conversations you all have had, and  
17 your perspective on that idea.

18           MS. HEBERLEIN: Sure. You know, I think nobody  
19 is going to turn down money, is how I would start with  
20 that, and I think that states, to varying degrees, felt  
21 like it would be helpful for budgetary reasons. One state  
22 we spoke to noted that they had sort of planned ahead and

1 knew what was going to happen to their budget, and so they  
2 put it in a lockbox, for lack of a better word. So they're  
3 like, "We can use that money for something else." So that  
4 was one state's perspective.

5 Another state was thinking about what they could  
6 ask their legislature for going forward, in anticipation of  
7 the FMAP going away.

8 You know, I think that the timing of it was what  
9 was most important, and I think the way that the current  
10 PHE renewal schedule falls out is those renewals happen at  
11 the beginning of a quarter, and I think that would give  
12 states the most FMAP time. And there was one state that  
13 noted specifically that if they got that one full quarter,  
14 then they could cover the caseload for the rest of the  
15 year.

16 So I think you are right. It totally depends on  
17 states and their fiscal health, how they budget, what their  
18 budget timeline is. So I think the phase-down or the  
19 extended FMAP for the duration is something that we could  
20 give some more thought to, or you could give some more  
21 thought to.

22 I think the other thing that we have noted in the

1 past, specifically in the CHIP discussion, was that cliffs  
2 are generally bad and that providing a ramp-down, that was  
3 part of the discussion in the CHIP reauthorization debate a  
4 number of years ago. So there is a precedent for the  
5 Commission looking at that and you could recommend that.  
6 So we can definitely do more work.

7           COMMISSIONER GORDON: One other area -- and that  
8 is helpful -- one other area. I have heard some discussion  
9 around the, was it the 12 months or the 14 months to come  
10 back into compliance, on reverification. So you have like  
11 the financial pressure that we talked about with FMAP going  
12 away, and then you also have that time frame. Again, I  
13 believe states are well intentioned. They want to get  
14 through that process in an orderly and as quick a time  
15 frame as they possibly can.

16           But I also have heard some states feeling that  
17 that 12 months was tight. And again, I am not, by any  
18 means, suggesting it was the majority of states or it was  
19 half the states, but I have heard that in my daily job.

20           So I would be curious. Have you heard any  
21 discussion or have you had any sense that that compliance  
22 window could be extended a little bit larger, again, for

1 the state who feels they have the fiscal ability to do so  
2 or they have the need, you know, they feel the need to  
3 maybe take, even if it's just one quarter more? I am just  
4 trying to understand what the flexibility is there.

5 MS. HEBERLEIN: We did not hear that in the  
6 states we spoke with. When they described their plans a  
7 couple of them noted that they were sticking with the  
8 original renewal date for individuals. And so if somebody  
9 is supposed to be renewed every 12 months, that original  
10 renewal date is sort of a natural way, an existing way to  
11 spread out the work over the 12-month period. There were  
12 other states that were taking different approaches to  
13 renewals, you know, starting with folks that they hadn't  
14 heard from and focused on that population. Other states  
15 were thinking about a risk-based approach that took into  
16 account individuals' care needs and those services that  
17 they were using.

18 So there were definitely different approaches by  
19 the states we spoke to, and I think, as Kate said, we have  
20 been trying to pull down plans and PowerPoints and other  
21 presentations that states have been putting out about their  
22 plans. But the states we spoke to didn't speak to needing

1 an extended period beyond the 12 months. Some thought they  
2 would be through the bulk of their renewals in a 9-month  
3 period, but that there would still be some folks that they  
4 hadn't been able to get in touch with over a longer period  
5 of time.

6 So I think it really depends upon the states'  
7 plans and whether or not, as most of the states we spoke  
8 to, have already been processing renewals during the time  
9 period, so pushing people out if they were still eligible.  
10 So I think they had a fairly good sense of how much work  
11 was in front of them.

12 COMMISSIONER GORDON: That's great. Very, very  
13 helpful. Thank you.

14 CHAIR BELLA: Thank you, Darin. Other  
15 Commissioners? Verlon.

16 COMMISSIONER JOHNSON: I was actually trying to  
17 look through my notes but I decided, Martha, you are the  
18 expert. You can help me answer this question.

19 While I'm thinking about the notion of decoupling  
20 the end of the dates of the continuous coverage with the  
21 FMAP provisions and the PHE, during that conversation was  
22 it more about extending the date for someone's

1 flexibilities or was it an opportunity for us to look at  
2 these flexibilities as something that we may want to  
3 recommend or we may want to consider as a permanent option  
4 at some point?

5 I say that because I think we have had a lot of  
6 conversations over the last year about the opportunities  
7 that the pandemic has actually presented. You know, we've  
8 had more of an increase focus on health care disparities.  
9 We are putting more thought around direct care workers.  
10 And, of course, we also enhanced -- we have a lot more use  
11 of telehealth and things like that.

12 So I was just trying to get at kind of like the  
13 spirit behind that particular one as well, just to see if  
14 there are some other options we want to look at in the  
15 future as we continue this conversation.

16 MS. HEBERLEIN: Making things permanent was not  
17 part of the conversation, but that doesn't mean it can't be  
18 going forward. I think at this point it was this idea that  
19 there are so many other things that are tied to the PHE,  
20 and I think oftentimes we are so focused on the continuous  
21 coverage requirements -- I speak for myself -- that you  
22 forget all the other things that are tied to the PHE. So

1 it was this idea of, well, it's not just that you would be  
2 asking for a date certain for all of that, would you just  
3 be asking for a date certain for the unwinding?

4 So there is certainly work that we could do  
5 looking at some of the other provisions that we might want  
6 to look at going forward to make permanent, but that was  
7 not the discussion that we were having.

8 COMMISSIONER JOHNSON: Okay. Well, I definitely  
9 think we should think about that as Commissioners, as well.  
10 Thank you.

11 CHAIR BELLA: Thank you, Verlon.

12 Martha, while folks are gathering their thoughts  
13 can we talk a little bit about ex parte? And first, can we  
14 make sure, like everyone on the Commission, like thumbs up,  
15 thumbs down, do you feel like you are well versed in what  
16 it is or what the requirements are, or would you like a  
17 little primer on ex parte? Thumbs up if you want a little  
18 primer.

19 It's really hard to see thumbs. Martha, just can  
20 you give a little bit of context and then let's talk about  
21 what do we know, do we think it's going to be an important  
22 tool, and how can we learn more about it, if so?

1 MS. HEBERLEIN: And Tricia can jump in if I get  
2 things wrong. Ex parte is the requirement that states  
3 start with data available to them to renew coverage for  
4 individuals, and if they are unable to do that then for the  
5 MAGI populations they need to send out a prepopulated  
6 renewal form, and for the non-MAGI population they have the  
7 option of doing so.

8 The survey that Tricia does with the Kaiser  
9 Family Foundation has ranges of which states, the caseloads  
10 that they process through the ex parte process. So there  
11 is some data out there that sort of looks at where states  
12 are now in terms of their processing and how many cases ex  
13 parte represents. I think there is some question about  
14 what data do they use, are they tapping all the data  
15 sources that they could use, and whether or not they are  
16 getting a high percentage of their caseload renewed in sort  
17 of that administrative fashion.

18 I think some of the states we spoke to commented  
19 quite clearly that they had used this time during the PHE  
20 to improve their ex parte processes. One was talking about  
21 a systems build. Another was talking about connecting with  
22 the other sources they hadn't connected with in the past.



1 So I think there are some things we can dig in, in more  
2 detail, about what states have done to improve that process  
3 over time.

4 I will also note that the advocate clearly said,  
5 in our discussions -- and this has been reiterated in other  
6 forums as well -- that the ability for states to process  
7 their renewals in an ex parte fashion will make it much  
8 easier, both on the beneficiary and on state staff, to get  
9 through the number of redeterminations they need to do.

10 So I don't know, Tricia, do you have other things  
11 to add?

12 COMMISSIONER BROOKS: Yeah. Just I think it's  
13 important to point out that states improving ex parte  
14 shares is really critical, not just during the unwinding  
15 but on an ongoing basis. It is administratively efficient  
16 and it helps to reduce procedural disenrollments. It's  
17 pretty simple. So it's really time that we live in the  
18 digital era where all this access to data and these high-  
19 performing systems are available to us.

20 But states make choices in terms of the data they  
21 will use, how old the data can be, and some states have  
22 actually said, you know, definitively, "I am not letting

1 the system make a determination. I am going to have a  
2 human body review that and confirm it."

3 I think there is a lot of room to move forward on  
4 ex parte. You saw, in the churn analysis that MACPAC did,  
5 that states that have higher shares of ex parte rates have  
6 lower rates of disenrollment within 12 months. So it is  
7 clearly, clearly a procedure and process that is  
8 beneficiary- and state-friendly. It is win-win as far as  
9 I'm concerned.

10 And I am glad to see the intense focus on this,  
11 because it has been in place since 2014 as well, as we  
12 still have a handful of states that aren't doing anything  
13 on an ex parte basis.

14 CHAIR BELLA: Thank you, Tricia and Martha.  
15 Kisha?

16 COMMISSIONER DAVIS: Thanks for this, Martha. I  
17 wanted to talk a little bit more about the transitions to  
18 other plans. You know, a lot of folks will come off of  
19 Medicaid but many will be transitioning to CHIP and to the  
20 exchanges, and you touched a little bit on this earlier.

21 But are there anything states are currently doing  
22 or can be doing to be more proactive in that process for

1 lining folks up for a glide path to get them linked up to  
2 exchange programs and CHIP and other insurance products?

3 MS. HEBERLEIN: Sure. I think there are some  
4 things, and I think it is likely easier in a state-based  
5 exchange situation rather than in a federal exchange  
6 situation. But definitely, in some of the work we have  
7 looked at in terms of what states are doing, one thing that  
8 comes to mind is in California, for example, they had a  
9 law, in 2019, that directed Cover California, which is  
10 their state-based exchange, to automatically enroll  
11 individuals who lose Medicaid coverage and become eligible  
12 for subsidized exchange coverage. So that is one approach  
13 and that is specific to the exchange.

14 And then another thought is that Kentucky and  
15 Oregon are more recently looking at the basic health  
16 program. That is for individuals who are ineligible for  
17 Medicaid but with incomes below 200 percent. And it was  
18 part of the ACA but only adopted in New York and Minnesota,  
19 and they kind of converted over existing coverage into a  
20 BHP.

21 So they've been talking about this as sort of  
22 filling the gap. We heard that premiums in the exchange

1 can be unaffordable for families, so this provides them  
2 maybe another option. Those are a couple of things that  
3 come to mind, but that is also something we can spend more  
4 time looking at and coming back to in the fall.

5 CHAIR BELLA: Okay. I am going to see if we any  
6 other initial comments. I am going to go to public comment  
7 soon, so we get that in, and then would like to make sure -  
8 - we need to give Martha and Kate and others clear  
9 direction on what we are interested in focusing on,  
10 particularly as it relates to September. And if there is  
11 something that you feel strongly about, we should be doing  
12 before September, that needs to be brought up today so that  
13 we can understand where the Commission is.

14 So are there any thoughts, comments? Dennis.

15 COMMISSIONER HEAPHY: Yeah. I'm wondering,  
16 maybe, to show, Martha, are there any data points we should  
17 be looking at in terms of to get a better understanding of  
18 the impact on beneficiaries and across all states? And if  
19 there are disproportionate impacts on certain populations,  
20 if there's a way we could say hold on, let's reevaluate  
21 what's happening or at least get a better understanding of  
22 what the impact is?

1 I really like Darin's ideas on the FMAP, making  
2 it a slope rather than a cliff, and then maybe states have  
3 plans in place that seem maybe going to work but in  
4 reality, are not going to work out, and then maybe just  
5 disproportionate harm that happens.

6 So what bytes of datapoints that we can look at  
7 and say from the start, here's the things we should  
8 consider as we're seeing states transition folks out of the  
9 Medicaid coverage.

10 Does that make sense, Tricia? Martha?

11 CHAIR BELLA: Looks like heads are nodding.

12 Tricia, did you have a comment?

13 COMMISSIONER BROOKS: Yeah. I mean, I will just  
14 say that CMS has provided a lot of guidance in terms of how  
15 states might engage managed care plans, not only in  
16 updating addresses but reaching out to people who are  
17 procedurally disenrolled, reaching out to people who are  
18 losing coverage for ineligibility to assist them with a  
19 QHP. So a little bit of that requires an (e)(14) waiver.  
20 It's not complicated because CMS has provided an expedited  
21 path to doing that, but the more that I -- you know, the  
22 managed care companies have the vested interest seeing

1 their -- retaining their members, whether it's in Medicaid  
2 or in QHP. And I think that's a good source to have extra  
3 hands on deck.

4 COMMISSIONER HEAPHY: I think it would be more  
5 like an outcome as opposed to the processes because the  
6 plans definitely have a vested interest in this, but like  
7 what outcome should we be looking for in terms of data  
8 points?

9 COMMISSIONER BROOKS: Well, I think the  
10 procedural disenrollments are a big thing here, that we  
11 would know that their eligibility was never fully  
12 redetermined, and having that data disaggregated by  
13 eligibility group or geography or age, you know, would be  
14 helpful in starting to pinpoint whether there are specific  
15 groups that are being impacted more than others. That's  
16 the piece I would certainly be looking at.

17 COMMISSIONER HEAPHY: Thank you.

18 CHAIR BELLA: Okay. I am going to turn to public  
19 comment. We're going to come back. Darin, when we come  
20 back, I'm going to ask you about the cliff work, is that  
21 something -- I'm going to ask you to think about it. Are  
22 you asking us to do, take some action before September, and

1 if so, what action are you putting on the table? And if  
2 not, what do you want to -- what do you want Martha to  
3 bring back to us for that discussion? So I'll just ask you  
4 to think about that.

5 And I think the other things, we're obviously --  
6 Martha indicating interest in data and transparency, and  
7 procedural disenrollments. I do think it's really important  
8 to understand ex parte and where states are and what they  
9 understand about their current requirements, and then  
10 transitions is a theme that I'm hearing come out of this  
11 conversation as well.

12 Okay. We are going to go to public comment. I'm  
13 going to invite folks in the audience to use your hand  
14 icons if you would like to speak. I will ask you to state  
15 your name and the organization you're representing, and  
16 public comment is limited to three minutes, please. And  
17 there are a lot of you on the call today, so we will  
18 actually be policing the three minutes. But if you would  
19 like to make a comment, please indicate as such now.

20 **### PUBLIC COMMENT**

21 \* MS. HUGHES: Molly Collins, you need to enter  
22 your audio PIN, which I just sent you, in order to make a

1 public comment.

2           So we'll move on to Noella. It looks like she  
3 just moved down in order. Maybe she changed her mind.

4           Let's go with Zina. Zina, you've been unmuted,  
5 and you can unmute yourself to make a comment.

6           [No response.]

7           MS. HUGHES: Zina, you are self-muted. If you  
8 could click the little microphone icon under the orange  
9 arrow to unmute your line.

10          [No response.]

11          MS. HUGHES: All right. Melanie, let's go ahead  
12 and move on to Joe. Joe, you've been unmuted, and you can  
13 unmute your line to make your comment.

14          MR. THOMPSON: Thank you. Joe Thompson, head of  
15 the Arkansas Center for Health Improvement.

16           I would encourage the Commission to consider  
17 advice or at least attention to disparities in the  
18 redetermination process that explicitly have performance  
19 indicators on the proportion of minorities that  
20 successfully reenroll or potentially have enhanced  
21 disenrollment experiences going through the redetermination  
22 process.



1 CHAIR BELLA: Thank you very much. That is high  
2 on our list. I think as we talk about what data will we  
3 get and how will we get it and how can we break it down  
4 into observable trends, that that one is a really important  
5 one. Thank you, Joe.

6 MS. HUGHES: All right. Molly Collins, you have  
7 been unmuted on my side. Go ahead and unmute to make your  
8 comment.

9 MS. COLLINS OFFNER: Great. Thank you. I'm  
10 Molly Collins Offner, the director of Policy Development  
11 with the American Hospital Association, and we thank the  
12 Commission for their efforts to focus on the challenges for  
13 Medicaid and CHIP coverage once the continuous eligibility  
14 requirements end at the conclusion of the PHE.

15 The AHA has been working for the better part of a  
16 year with our member hospitals, hospitals with provider-  
17 based plans and our state hospital association partners to  
18 get ready for the unwinding of the PHE COVID-related  
19 coverage. We've conducted webinars and prepared tools and  
20 resources, focused on the role hospitals can play.

21 In addition, the AHA is participating in various  
22 CMS stakeholder workgroups on the unwinding process. We

1 hosted a webinar just this week, and the issue of  
2 transparency came up in terms of being able to publicly  
3 access state unwinding plans. So we very much support the  
4 Commission's work in this area.

5           And just to conclude, hospitals have a unique  
6 role in the caregiving community to help ensure patients  
7 and their families stay connected to health care coverage,  
8 and we stand ready to support our hospitals and health  
9 systems with that redetermination effort. And we're  
10 pleased to be a resource and partner to the Commission,  
11 CMS, and other stakeholders in the coming months.

12           And, again, we thank the Commission for their  
13 work in this critical national effort. Thank you.

14           CHAIR BELLA: Thank you, Molly.

15           MS. HUGHES: All right. Kaleema, you have been  
16 unmuted. You may make your comment.

17           MS. MUHAMMAD: Yes. Hi. Can you hear me?

18           CHAIR BELLA: Yes.

19           MS. MUHAMMAD: Good. There was a statistic that  
20 Tricia Brooks referred to earlier.

21           CHAIR BELLA: Kaleema, can you -- for the record,  
22 can you please state the organization you're representing?

1 MS. MUHAMMAD: I work at the Centers for Medicare  
2 & Medicaid Services.

3 CHAIR BELLA: Wonderful. Thank you.

4 MS. MUHAMMAD: So there was a statistic that  
5 Tricia Brooks mentioned earlier regarding the gaps in  
6 coverage during redetermine process. Tricia, what's that  
7 statistic again? Especially given that we're getting ready  
8 to go into unwinding soon, it would be nice to focus on  
9 ensuring or trying to mitigate individuals having the  
10 tragic gaps in service that you referred to.

11 COMMISSIONER BROOKS: So the Commission staff  
12 notes this. In April, I believe the presentation that was  
13 done that updated some of the churn analysis has showed  
14 those gaps in moving between the coverage sources. So, if  
15 you go to the MACPAC website and look at the meeting  
16 materials from April and look at the presentation, you'll  
17 see the data there that talks about all the numbers I  
18 rattled off and hopefully got right.

19 CHAIR BELLA: And Kaleema, you can also send an  
20 email to info at, I think -- is it "info" or "comments"?  
21 Which one is it? Sorry. Kate? Comments@MACPAC.gov and  
22 with your email information, and we can send you the link

1 to the meeting that Tricia is talking about as well as the  
2 recent report that has the data on churn, the churn  
3 analysis, which I think might be interesting as well.

4 MS. MASSEY: That's right. Because in July,  
5 MACPAC issued two issue briefs. One related to churn, as  
6 we've been discussing, and then another related to  
7 transitions in coverage, which include Medicaid to other  
8 public programs including the exchange as well as CHIP.

9 So when Tricia has been making those references  
10 and interweaving them into her comments, I think she's  
11 pulling from recently released data. It's available on our  
12 website, but we're more than happy to provide that to you  
13 specifically Kaleema.

14 CHAIR BELLA: Thank you, Kate.

15 MS. HEBERLEIN: All right. Zina, you are self-  
16 muted. So you may unmute your line and make your comment.

17 MS. GONTSCHAROW: Thank you. Apologies for  
18 earlier. Appreciate the opportunity. Zina Gontscharow  
19 with the American Nurses Association, or the ANA. We  
20 appreciate the opportunity to comment, and we are happy to  
21 see the Commission focus on all of these challenges as all  
22 of the public health emergency provisions start to unwind.

1           Expansion of Medicaid coverage during the PHE was  
2 really critical to ensuring patient access to care, and we  
3 continue at ANA to support efforts to ensure that patients  
4 can obtain appropriate health care coverage that allows  
5 them to access needed services and providers of choice,  
6 including and especially advanced practice registered  
7 nurses.

8           ANA represents over four million registered  
9 nurses, including the APRNs or the advanced practice  
10 registered nurses such as certified nurse midwives and  
11 certified nurse anesthetists and nurse practitioners.

12           The APRNs provide primary care, maternal health,  
13 and other key services that are relied on by patients that  
14 are critical to fill access gaps, in rural and in other  
15 underserved areas.

16           ANA urges MACPAC to keep these clinicians in mind  
17 as this work continues and looks forward to opportunities  
18 to partner with the Commission in the future.

19           Thank you.

20           CHAIR BELLA: Thank you, Zina.

21           All right. It looks like we have no one else who  
22 would like to make a comment.

1           So, Darin, I'm going to circle back to you for  
2 some thoughts and then kind of get a thumbs-up from the  
3 Commission if they also -- if there is consensus. It seems  
4 that there is consensus on the glide path in particular.  
5 Darin, your thoughts on -- is that action you are proposing  
6 we take before we are together again, and if so --

7           COMMISSIONER GORDON: Yeah. I -- you know,  
8 Martha and the staff, I'd love it like if we were saying,  
9 yeah, can you interview every state and get their  
10 perspective on it? But, obviously, that's not manageable.

11           But what I would like before the September  
12 meeting, if you could maybe engage with the NAMD and find  
13 out what the latest perspective, what they're seeing from  
14 their members with regard to that so we have a sense?  
15 Because, obviously, I know they're engaged on this issue,  
16 but it would probably be a one-stop shop. And I'm just not  
17 really clear where they are as an association in  
18 representing their members' interests on this issue, but I  
19 think it would be helpful for us so that we could have a  
20 productive meeting in September and maybe come to a  
21 recommendation.

22           CHAIR BELLA: Thank you, Darin.

1 Martha?

2 COMMISSIONER CARTER: One of the points that was  
3 made on the slide resonated with me, and that was -- I  
4 don't think we know what state it was that talked about  
5 needing a date certain, that the ramp-up to the  
6 disenrollment -- I'm sorry -- redeterminations.

7 And then sort of the "hurry up and wait," I think  
8 is the term that was used. That really resonated with me,  
9 and I was curious if there was more uptake on that idea.  
10 Was that just one state? Were there several states, or  
11 states just sort of resigned that that's not possible, and  
12 so we're, you know, just planning for the time that we  
13 have?

14 Martha, is there any more information you have  
15 about that? It just seems kind of wasteful that people are  
16 having to ramp up and then back down. So I'm surprised  
17 there wasn't more -- didn't seem from what you reported  
18 there was more support for that position.

19 MS. HEBERLEIN: I think the support was mixed, I  
20 would say. You know, I think there's been some other --  
21 you know, there was a NAMD webinar earlier in the summer  
22 that had Iowa and North Carolina, and, you know, Iowa noted

1 that having its work sort of framed around -- they called  
2 it an "anchor date" and then having to shift and rework  
3 when the PHE was extended. And then I think North Carolina  
4 was also on that webinar and raised similar issues.

5 I think with the 60 days, I think that was less  
6 of a concern. I think we also heard that sort of early on  
7 in the processing when, you know, there were a couple --  
8 you know, very early in the pandemic, some of the  
9 extensions happened with just a couple days' notice. So I  
10 think that also was where some of that concern had stemmed  
11 from, and so I think it was definitely mixed. And we've  
12 heard different opinions that sometimes knowing a date can,  
13 you know, sort of light a fire and get you -- if you have a  
14 deadline, you will respond to that deadline. So we heard  
15 that from some states, and we've seen that in other venues.  
16 But it was not consistently voiced among the states we  
17 spoke with.

18 CHAIR BELLA: Thank you.

19 Tricia?

20 COMMISSIONER BROOKS: So one thing that I would  
21 be interested in is hearing a little bit more about the  
22 challenges in states that use county-based administration



1 of eligibility.

2           Additionally, there are a number of states that  
3 have a sister agency that does eligibility for Medicaid,  
4 and the Medicaid agency doesn't actually do it. And I've  
5 certainly heard concerns about county-based administration.  
6 I've heard concerns about Medicaid agencies whose sister  
7 agency isn't as into transparency as they should be. So I  
8 think those two distinctions might be helpful.

9           And the other comment, I don't think this is as  
10 much in the Commission's bailiwick, but in response to  
11 Dennis comment, you know, the frontline providers are going  
12 to be a wealth of information here, and having effective  
13 feedback loops where we are getting a flow of information  
14 from providers into their state chapters or associations  
15 that can help to compile and assess that data to identify  
16 any recurring problems or system glitches or bottlenecks, I  
17 think all of that is really important. And I would hope  
18 that CMS is really talking with national associations and  
19 having it trickle down to the state chapters who can gather  
20 that information, and it's not just -- you know,  
21 pediatricians, family physicians, community centers,  
22 hospitals, all of those are a key piece of the puzzle if we

1 can't get the actual hard data.

2 CHAIR BELLA: Thank you, Tricia.

3 COMMISSIONER HEAPHY: I guess, how do you track  
4 continuity of care as those transitions are taking place?  
5 Is that even possible? That's a question I would have for  
6 Martha. How might you actually track that across states?

7 CHAIR BELLA: Martha, I think that's going to be  
8 a really important part of the work we're doing in  
9 September in thinking about focusing on some of those  
10 issues as you put together the panel and any prep work or  
11 any kind of diligence you're doing between now and then.

12 It does feel to me we're shifting, not entirely,  
13 from pre to post, but we are starting to think about what  
14 happens once this restarts and where is the appropriate  
15 role for the Commission in looking at access and continuity  
16 and beneficiary protections and all of those things.

17 So we did -- hopefully, we gave you -- before we  
18 wrap up, other Commissioner comments?

19 [No response.]

20 CHAIR BELLA: Kind of a quiet group today.

21 But hopefully, I think we did give you some  
22 concrete things. There's kind of one thing I feel like

1 came out of the pre-discussion, which is continued focus on  
2 the glide path and thinking about -- as you noted, MACPAC  
3 does have a precedent for not always being comfortable with  
4 cliffs. And we've seen cliffs in a couple of different  
5 areas and so thinking about that, but then a lot of  
6 discussion around procedural disenrollments and what are we  
7 going to know and when are we going to know it and how are  
8 we tracking that and what is the impact from a disparities  
9 angle and all of those things. Transition. So it feels  
10 like we're looking much more into the procedural and the  
11 monitoring side in addition to or maybe a little bit  
12 heavier than some of the procedural on getting ready to  
13 actually start the process.

14           So I think -- what else do you need from us in  
15 terms of direction or clarity?

16           MS. HEBERLEIN: I think that's all really  
17 helpful. Thank you.

18           MS. MASSEY: Martha, I was going to say the same  
19 thing. I think that through today's conversation, we've  
20 been able to identify additional themes to drill down on,  
21 and so we'll kind of take this back and make sure that in  
22 September, we're prepared to dig into these issues in

1 greater detail.

2 CHAIR BELLA: And if you can manage to talk to  
3 all the states between now and then, like bonus points,  
4 that would be amazing, or maybe some proxies can do it with  
5 us or on our behalf. It's not like the states are sitting  
6 around waiting to have other people to talk to either, but  
7 nevertheless, it's always helpful to hear from the people  
8 doing the work. And we'll make sure that we get the  
9 beneficiary voice -- it's never lost in that either.

10 But thank you for the work that you've done.  
11 Commissioners, thank you for making yourselves available  
12 today, and we will look forward to reconvening in September  
13 unless there is some other amazing opportunity for us to  
14 have another special session between now and then.

15 Thank you. Thanks to the MACPAC staff, and,  
16 Martha, thank you again.

17 We are now adjourned. Thanks, everybody.

18 \* [Whereupon, at 2:30 p.m., the Public Meeting was  
19 adjourned.